

Changes for Cardiff

Appendix 1: Results by geography and demographics



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Appendix 1 – Results by geography and demographics

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Summary of results by geography and demographics

This document provides a breakdown of each of the *Changes for Cardiff* consultation questions, by Neighbourhood Partnership Area (NPA) and demographics to determine whether there are differences in the responses seen.

Overall the results indicated a high degree of consensus across both the geographies and demographics from respondents. However, there are some questions where there is a greater variance in the levels of support/opposition seen.

It should also be highlighted that there was a greater disproportion in terms of the sample size of some of the groups. For example there were a lower number of respondents from the Cardiff East and City & Cardiff South Neighbourhood Partnership Areas and also from ethnic minority groups and those with a disability. Therefore the figures collected from these groups must carry a slightly higher level of caution.

Overarching Themes

- There appears to be lower levels of recognition within **ethnic minority communities** (10% of respondents) that the budget gap means that difficult budget choices are required when compared to the overall responses received (5.8%), suggesting that communication mechanisms may need to be reviewed. (*Graph 1.2*)
- There were a greater number of respondents from **City & Cardiff South** (80.8%) who supported the Council in exploring new ways of working with other organisations to deliver its services when compared to other areas such as **Cardiff South West** (72.8%). (*Graph 1.3*)
- Respondents from **Cardiff West** (46.9%) were more supportive of the Council charging more for some services if it meant that they could be continued compared to 35.0% in **Cardiff East**. Regarding demographics, those identifying as having a disability were less supportive with 30.1% not agreeing with the proposal. (*Graph 1.5*).
- Whilst there was overall city-wide support for the greater implementation of fines for non-compliance (77.6%), less agreement was seen in the **City & Cardiff South** Neighbourhood Partnership area with 19.6% not supporting this proposal compared to 11.3% in **Cardiff West**. (*Graph 1.7*)
- There are differing views across the city as to whether community groups and the third sector should be asked to run more local services and facilities with a large number of respondents saying they weren't sure (33.1%). However, greatest levels

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of support were seen in **City & Cardiff South** area (39.9%) compared to 28.9% in **Cardiff West** (*Graph 1.9*)

Community Centres

- Support for joining up existing services offered in community centres with the Hub Strategy was seen across the city with the highest levels seen in **City & Cardiff South** (75.1%) compared to 59.8% in **Cardiff West**. (*Graph 2.1*)
- The levels of support for the Council encouraging proposals for alternative uses or building transfer of community centres where appropriate varied depending on the Neighbourhood Partnership area. Highest levels of support were seen in **City & Cardiff South** (70.2%), compared to 58.5% in **Cardiff South East**. It should be noted that there were also large numbers of people responding as 'not sure' i.e. 31.0% in South East. (*Graph 2.3*)

Library Services

- The greatest number of Cardiff Library card holders were found in **Cardiff West** with 86.1% of respondents and **Cardiff North** with 82.8%. The lowest was in **City & Cardiff South** with 63.0% (*Graph 2.5*)
- Those **without full time employment** (86%), **females** (85.5%) and **ethnic minorities** (83.3%) made up the highest proportions of library card holders. (*Graph 2.6*)
- **Cardiff West** had the highest number of weekly users of libraries (34.3%), followed by **Cardiff North** (30.3%). **Cardiff City & South** had fewest frequent visits with 39.3% not having visited in the last 12 months. (*Graph 2.7*)
- The highest level of agreement was found regarding the Council's proposal to transform **Central Library** into a Community Hub (74.1% / 2,794). (*Graph 2.15*)
- The public expressed far less agreement in instances where it was proposed that the Council withdraw funding from specific facilities with high numbers not supporting the proposal (i.e. *Whitchurch 49.1%, Rhiwbina 49%, Cathays 46.4%, Rhydypennau 44.4%, Roath 44.1%, Radyr 41.8%, Rumney 39.2%*) (*Graph 2.16*)

Day Services for older and disabled people

- Higher levels of opposition to proposals from those who considered themselves to have a **disability** were seen in relation to **all** of the proposals relating to Day Services for older and disabled people. The highest levels of opposition was seen regarding **disinvesting in traditional day care** (26.7%) (*Graph 2.26*) and **community meals** (14%) (*Graph 2.28*)

Leisure Centre & Arts Venues

- Levels of support for the Council looking at different management models for its leisure centres varied from 60.8% in **City & Cardiff South** to 47.2% in **Cardiff West**. However, overall 22.1% of all respondents didn't know. (*Graph 2.29*)
- **Males** supported looking at different management models for leisure centres (60.5%) at a higher proportion than other groups such as **females** (45.5%) (*Graph 2.30*)

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- There were very similar levels of support across the city for the Council looking at different management models for its arts centres. Responses ranged from 59.8% in **Cardiff North** to 53.9% in **Cardiff South East**. (Graph 2.31)
- As in the case of leisure centres, there was also more support from **males** (64.7%) when compared to **females** (51.5%). (Graph 2.32).

Events and Celebrations

- Whilst there were high levels of support for the proposal to cease funding to **Calennig**, as may be expected, the highest level of opposition against was seen in **City & Cardiff South** (22.7%), compared to 13.1% in **Cardiff East**. (Graph 2.33)
- Support for ceasing funding for **Cardiff In Bloom** varied from 63% in agreement in City & Cardiff South to 53.8% in Cardiff East. (Graph 2.35)
- Regarding support for the **Cardiff Country Fair**, this had the highest numbers of responses in favour of ceasing funding but there were greater levels against the proposal seen in **Cardiff South East** (19.4%) and **City & Cardiff South** (18.0%), compared to 10.3% in **Cardiff East**. In addition stronger opposition to the proposal was seen from those considered to have a **disability** (22.3%), the **under 35** age group (19.3%) and **ethnic minority** communities (19.3%). (Graphs 2.37-38)
- Response supporting the proposal to cease funding for **St David's Day** celebrations ranged from 42.3%-52.2% with the greatest opposition seen in **Cardiff East** (46.9%) and **City & Cardiff South** (46.3%), compared to 35.7% in **Cardiff North**. When demography was considered those considered to have a **disability** (46.5%), the **Under 35s** (45.0%) and **females** (42.0%) showed the greatest levels of disagreement. (Graphs 2.39-40)
- Less than half the respondents overall supported the proposal to cease funding **Christmas Trees** but **City & Cardiff South** respondents were less likely to be in favour of the proposal with 45.6% against, compared to 36.9% in **Cardiff West**. Higher levels of opposition were also seen by those considered to have a **disability** (41.9%) and the **under 35s** group (41.6%) (Graphs 2.41-42)

Park Ranger Service

- Overall support for remodelling the Park Ranger Service was 38.9% agreeing to the proposal, although 25.9% answered as 'not sure'. Greatest opposition was seen in **Cardiff South East** (39.8%) and **Cardiff South West** (35.9%) (Graph 2.43)

Youth Services

- 54.7% of all respondents supported the proposal to focus youth work on six well-resourced high quality Youth Activity Centres. The greatest number in agreement were in **Cardiff South East** (60.0%), compared to 48.8% in **Cardiff West**. Higher numbers in support also came from **over 55s** (59.3%) and **Males** (58.2%), compared to 51.9% of **under 35s** and 51.6% of **females**. (Graphs 2.45-56)
- The proposal to engage with young people, community groups and third sector organisations in designing and delivering youth services was supported by 70.9% of all respondents. The greatest level of disagreement was seen in **Cardiff East** with

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- 12.2% not supporting the proposal, compared to 6.3% in **Cardiff South East**. (*Graph 2.47*)
- Approximately half (48.8%) of all respondents supported the proposal for a Youth Bus to provide mobile provision with this approach being preferred in **Cardiff East** (54.5%) compared to **Cardiff West** and **City & Cardiff South** (both 47.4%). However **Cardiff East** also had the highest level disagreeing (23.1%), compared to 15.3% in **Cardiff South East** suggesting there needs to be further discussions regarding the approach. (*Graph 2.49*)
- There was widespread support for involving young people in shaping youth support provision, ranging from 73.9% in **Cardiff East** to 79.0% in **Cardiff South East**. The high level of agreement was also seen across all demographic groups. (*Graphs 2.51-52*)

Children's Play Services

- Agreement for the Council supporting other organisations to run children's play activities rather than manage them itself ranged from 54.0% in **Cardiff South East** to 65.4% in **Cardiff East**. The highest levels of disagreement with this proposal were seen in the **Under 35s** (22.3%) and **ethnic minorities** (22.9%). (*Graphs 2.53-54*)
- Overall 44.3% of respondents were of the view that funding should not be available for **Welsh Language** provision play services – ranging from 35.6% opposing the proposal in **Cardiff South East** to 49.1% in **Cardiff North**. The **Under 35s** group were the most supportive of the proposal (46.3%) compared to 31.9% of **over 55s**. (*Graphs 2.55-56*)
- There was widespread support across the city for **holiday play** provision ranging from 69.2% in **Cardiff West** to 76.9% in **Cardiff South East**. The **under 35s** were again the largest supporters of the provision with 80.6% in agreement. (*Graphs 2.57-58*)
- Funding for children with a **disability** to access play received the highest level of support ranging from 87.3% in **City & Cardiff South** to 90.5% in **Cardiff South East**. All demographic groups strongly supported the proposal too (86.9%-90.8%). (*Graphs 2.59-60*)
- The majority of all respondents (72.4%) supported that the Council should encourage proposals from community groups for alternative uses or building transfer where appropriate with highest support in **Cardiff East** (77.3%). (*Graphs 2.61*)

School Transport for 16-19 Year Olds

- Overall less than half of all respondents (45.4%) were aware that the Council subsidises school transport for 16-19 year olds, with the greatest lack of awareness seen in the **Under 35s** group (58.3%) (*Graphs 2.63-64*)
- Only 27.2% agreed that Council should continue to subsidise this service with greatest support in **Cardiff South East** (29.9%) compared to 24.5% in **Cardiff North**. The groups in strongest agreement for continuing to subsidise the service were **ethnic minority** communities (33.9%) and **Under 35s** (32.2%). (*Graphs 2.65-66*)
- There was strong support (77.0%) that the Council should not fund costs already funded by Welsh Government. The highest number of supporters for this proposal

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was in the **55 plus** group (80.8%) compared to 64.5% of **ethnic minority** respondents and 71.2% of **Under 35s**. (Graphs 2.67-68)

- The highest number of people likely to begin attending a sixth form or colleges from September 2015 was seen in **Cardiff East** (13.7%), compared to 8.1% in **City & Cardiff South**. 19% of **ethnic minority** respondents also indicated they would begin attending compared to the overall response rate of 10.7%. (Graphs 2.69-2.70)
- When asked about the different options for the delivery of post 16 travel to sixth form or college, most respondents (47.4%) preferred a phased withdrawal compared to 43.7% securing alternative funding and 8.9% stating 'other'. **Cardiff East** was more supportive (53.1%) of the phased withdrawal compared to only 43.5% in **Cardiff South West**. (Graph 2.71)
- Higher levels of support for alternative funding were seen in **females** (49.6%) and those **without full time employment** (45.6%). (Graph 2.72)

Supported Public Transport

- Less than half of the respondents (46.3%) overall were aware that the Council subsidises bus services when passenger numbers are too low. (Graph 2.73)
- Highest agreement for ceasing support for subsidised bus services was seen in **Cardiff East** (51.1%) compared to 37.7% in **Cardiff South East**. **Males** also showed greater support for the proposal (49.3%) compared to the **ethnic minority** group (36.1%) and those considered to have a **disability** (37.5%). (Graphs 2.75-76)

Parking

- Overall 55.7% of respondents agreed that the charge for long stay parking in the city centre should be increased from £5.20 to £8.00. However, support was significantly less in **Cardiff East** (37.0%) compared to **Cardiff South West** (63.2%) and from **Under 35s** (49.7%) and **females** (51.5%) compared to **Males** (61.5%) and **55 plus** (60.8%). (Graphs 2.77-78)
- The majority (75.2%) supported the proposal to increase charges at Heath Park Car Park, with lowest support seen in Cardiff East (68.1%) and ethnic minorities (66.0%). (Graphs 2.79-80)

LED Lighting

- There was significant support for LED Lighting with 89.6% respondents supporting the proposal. However, **females** (6.5%) and **ethnic minority** groups (5.6%) were in highest levels of disagreement. (Graphs 2.81-82)

Neighbourhood Partnership Support

- There was general agreement (63.1%) overall to reprofile the Neighbourhood Partnership Fund although 30% answered 'not sure', rising to 31.6% in **Cardiff East**. (Graph 2.83)

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Waste

- Just over half (51.7%) were in agreement with the proposal to withdraw the free entitlement to free bulky waste collections, with greatest support seen in **Cardiff North** (55.2%) compared to 40.8% in **Cardiff South East**. **Males** and the **Under 35s** were in the strongest agreement (53.6% and 53.0%) compared to **ethnic minority groups** (43.1%). (Graphs 2.85-86)
- Approximately half (50.1%) of all respondents agreed to increasing existing charges for bulky waste, compared to 45.2% in **Cardiff South East**. (Graph 2.87)
- There was overall support (67.1%) for reviewing the approach in providing green bags and food liners with **Cardiff East** most supportive (71.5%) compared to 65.4% in **Cardiff South East**. (Graph 2.89)
- Respondents strongly agreed (70.1%) that street cleansing services should be based on priority needs of the local area rather than based upon a fixed timetable, with **Cardiff East** showing greater support (75.7%) compared to **Cardiff West** (66.2%) and **Under 35s** (76.7%) compared to those with a **disability** (66.4%) (Graphs 2.91-2.92)

Infrastructure

- In relation to whether the Council should consider alternative ways of delivering services identified within *Changes for Cardiff* consultation, 65.7% agreed – rising to 72.1% in **City & Cardiff South**. **Males** were also stronger supporters of the proposal (71.6%) compared to **females** (61.5%). (Graphs 2.93-2.94)

Public Conveniences

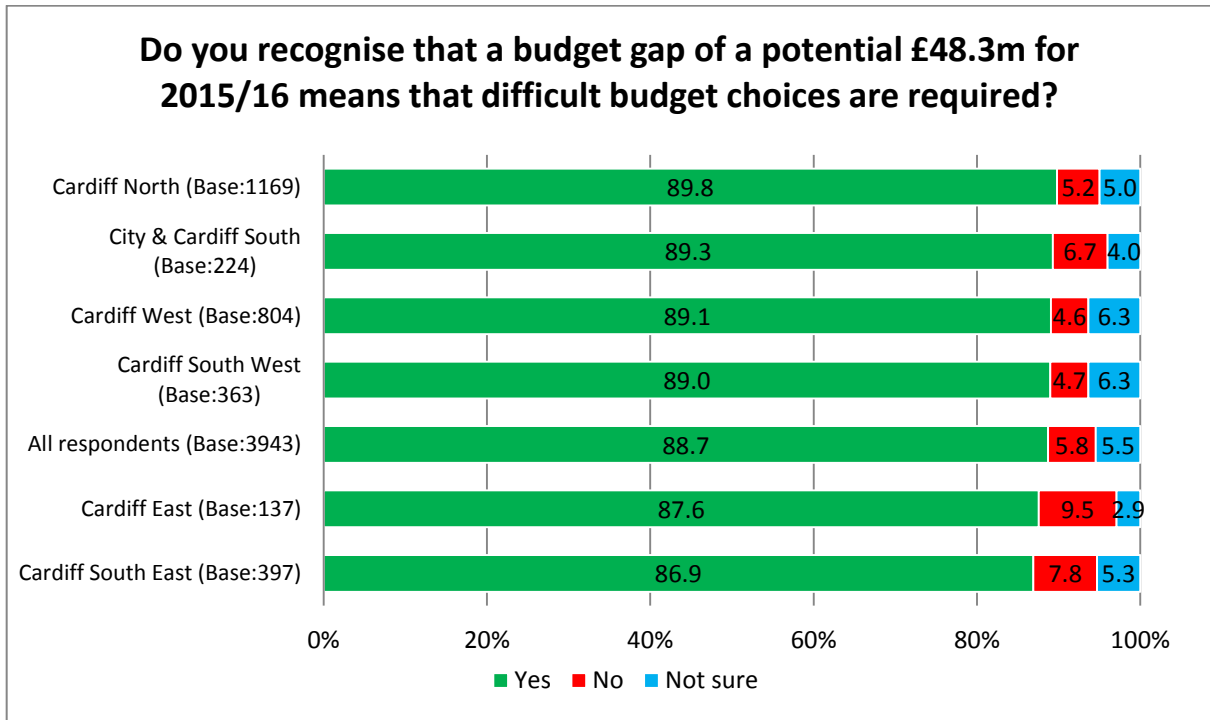
- There was strong support with the proposal to remove the Automated Public Conveniences ranging from 73.1% in **Cardiff South East** to 82.8% in **Cardiff South West**. **Males** demonstrated the most agreement (81.6%) compared to those considered to have a **disability** (67.1%) and the **ethnic minority group** (67.7%). (Graphs 2.95-96)
- Support for the proposal to close non automated public conveniences ranged from 64.4% in **Cardiff South East** to 72.4% in **City & Cardiff South**. Most opposition was seen by those considered to have a **disability** (29.7%) and the **55 Plus group** (20.5%) (Graphs 2.97-2.98)

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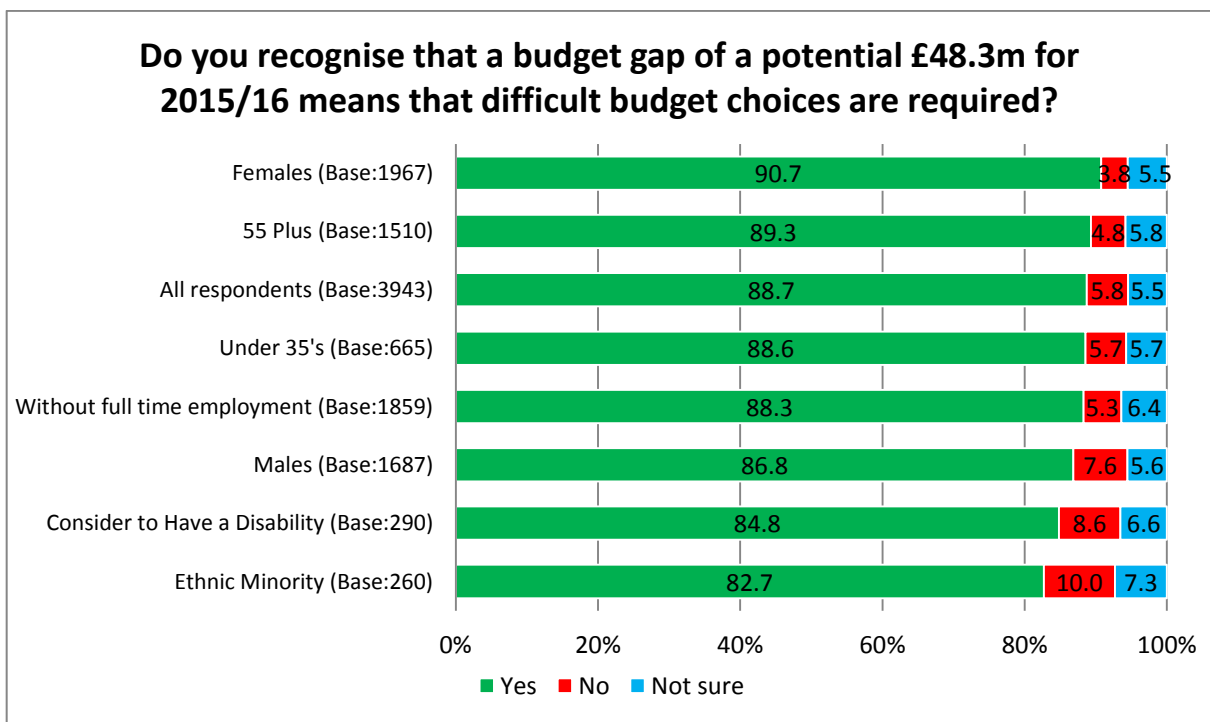
Results and Feedback Report

1. Overarching Themes

1.1 By geography



1.2 By demographics

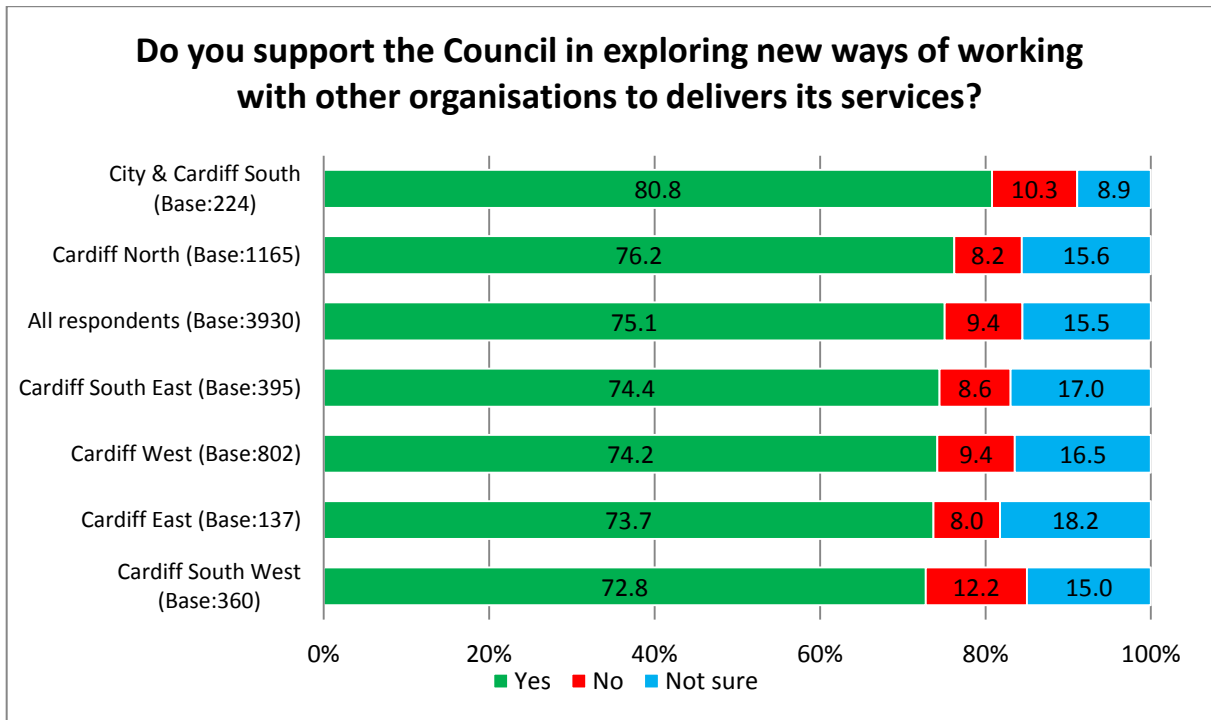


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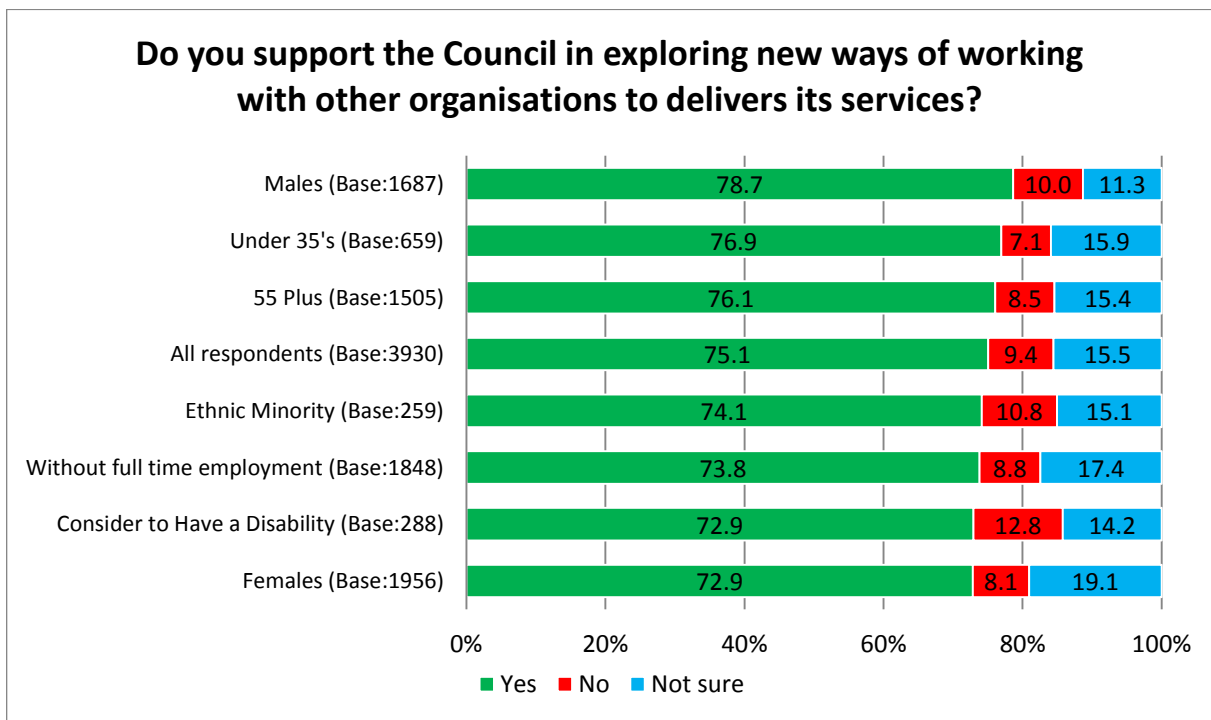
Results and Feedback Report

Overarching Themes

1.3 By geography



1.4 By demographics

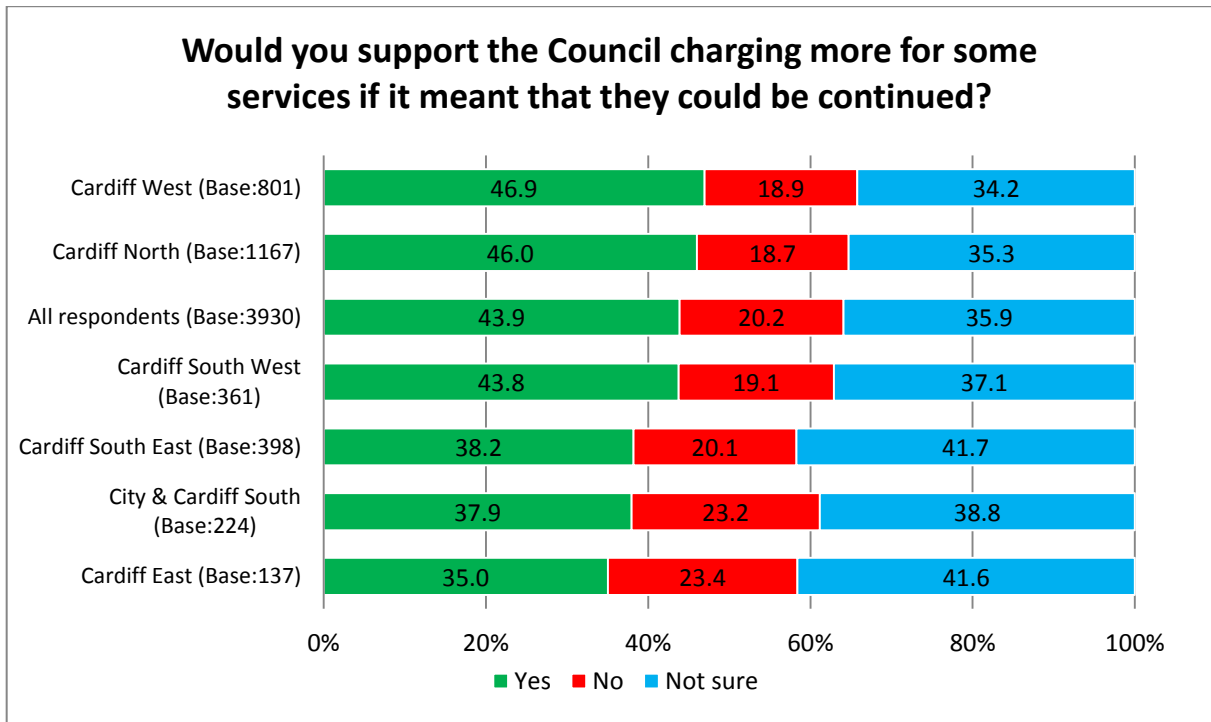


Changes for Cardiff

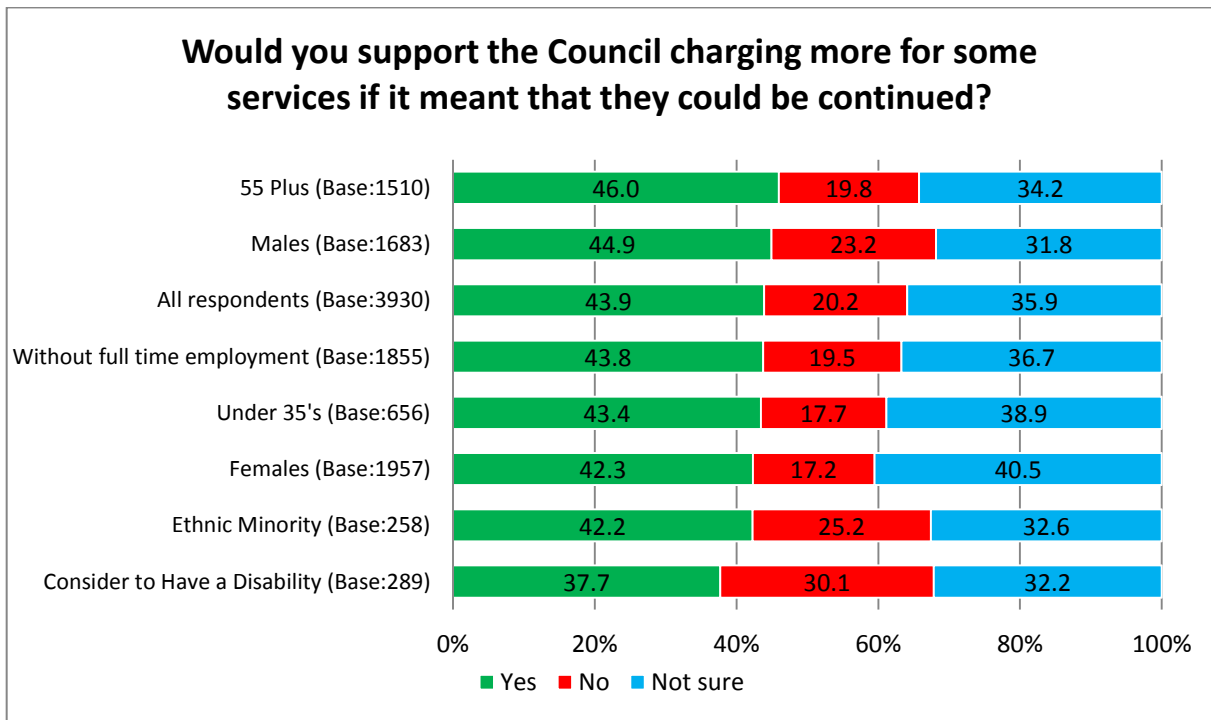
Results and Feedback Report

Overarching Themes

1.5 By geography



1.6 By demographics

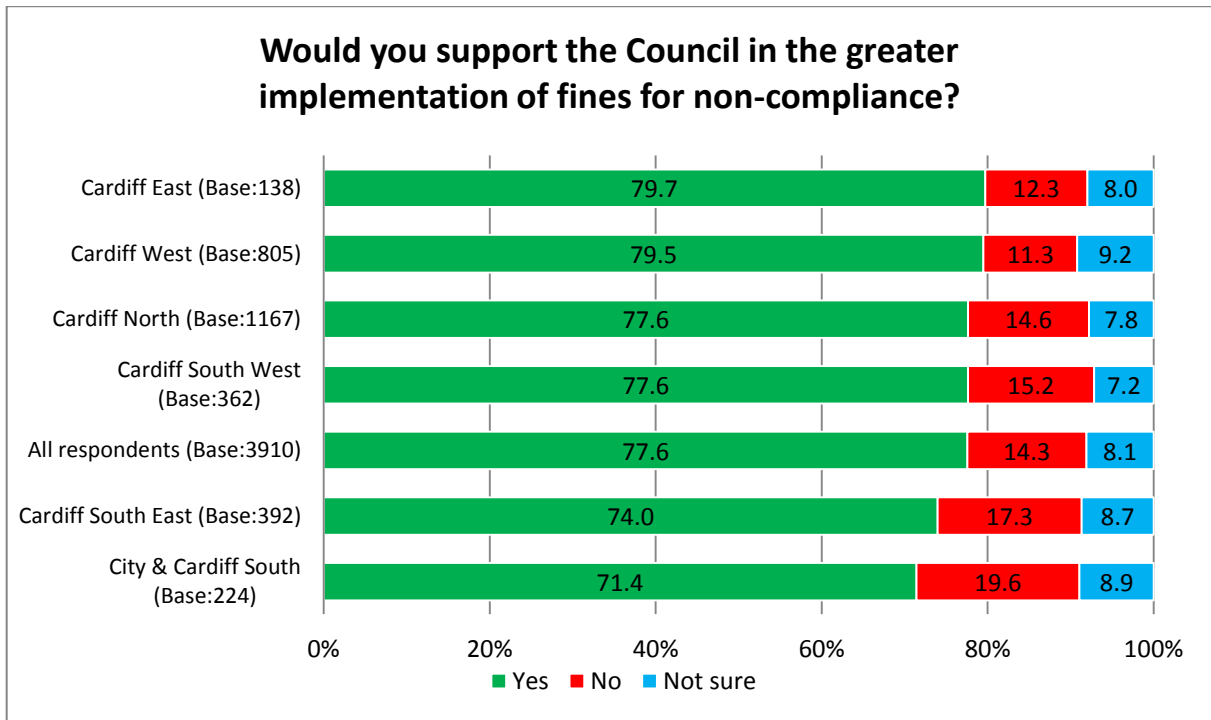


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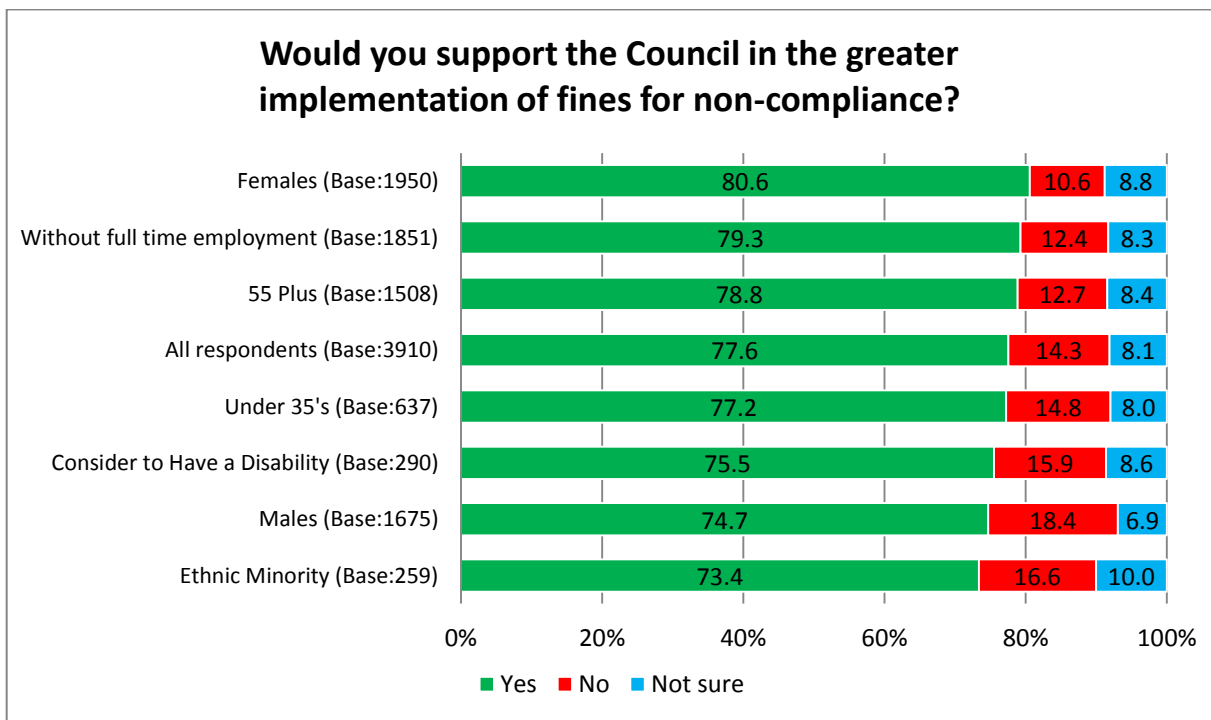
Results and Feedback Report

Overarching Themes

1.7 By geography



1.8 By demographics

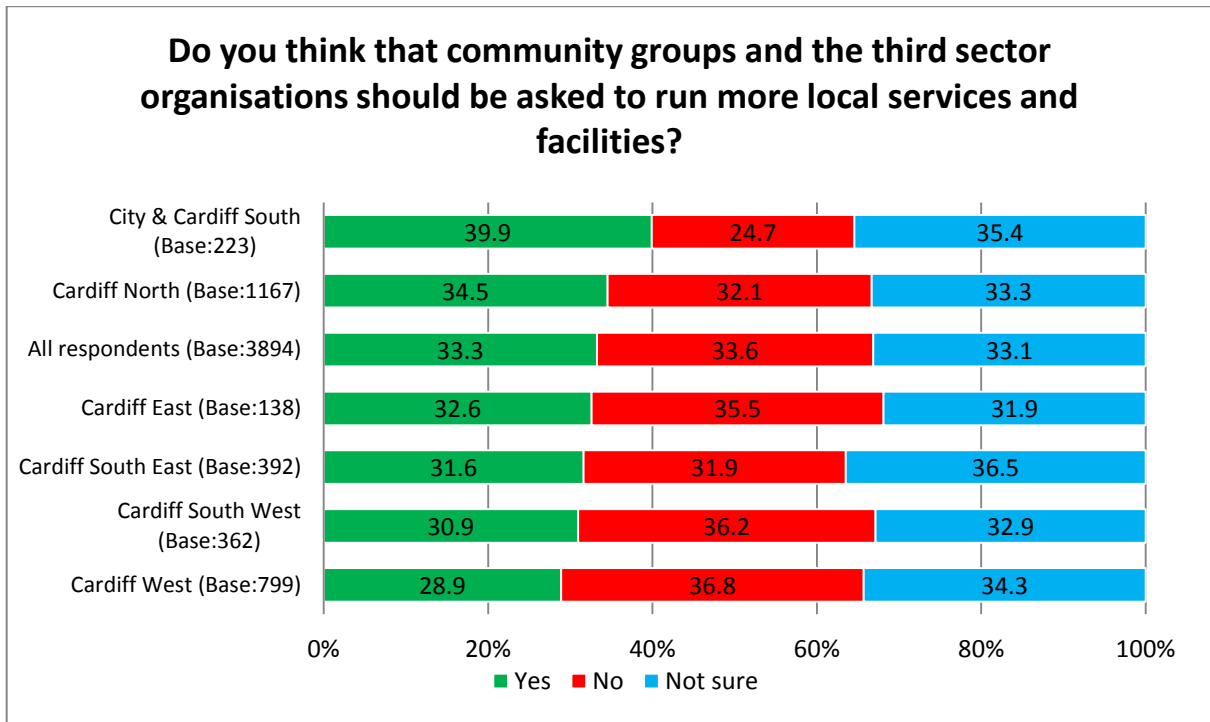


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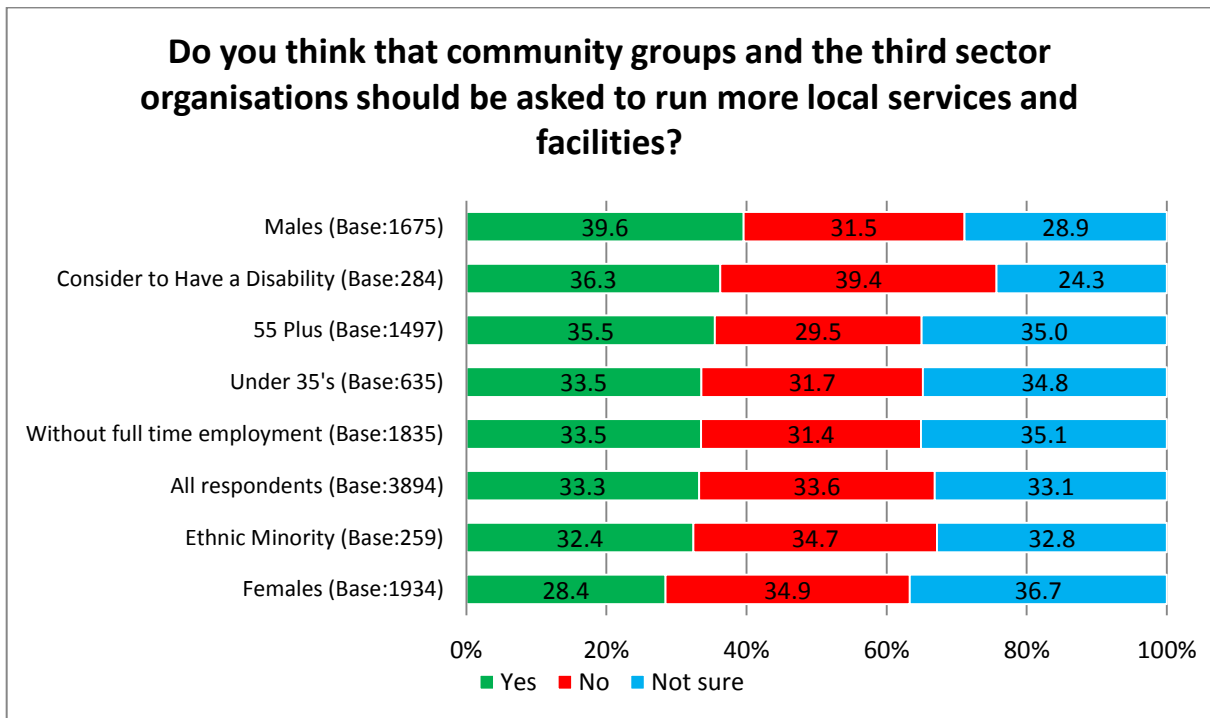
Results and Feedback Report

Overarching Themes

1.9 By geography



1.10 By demographics



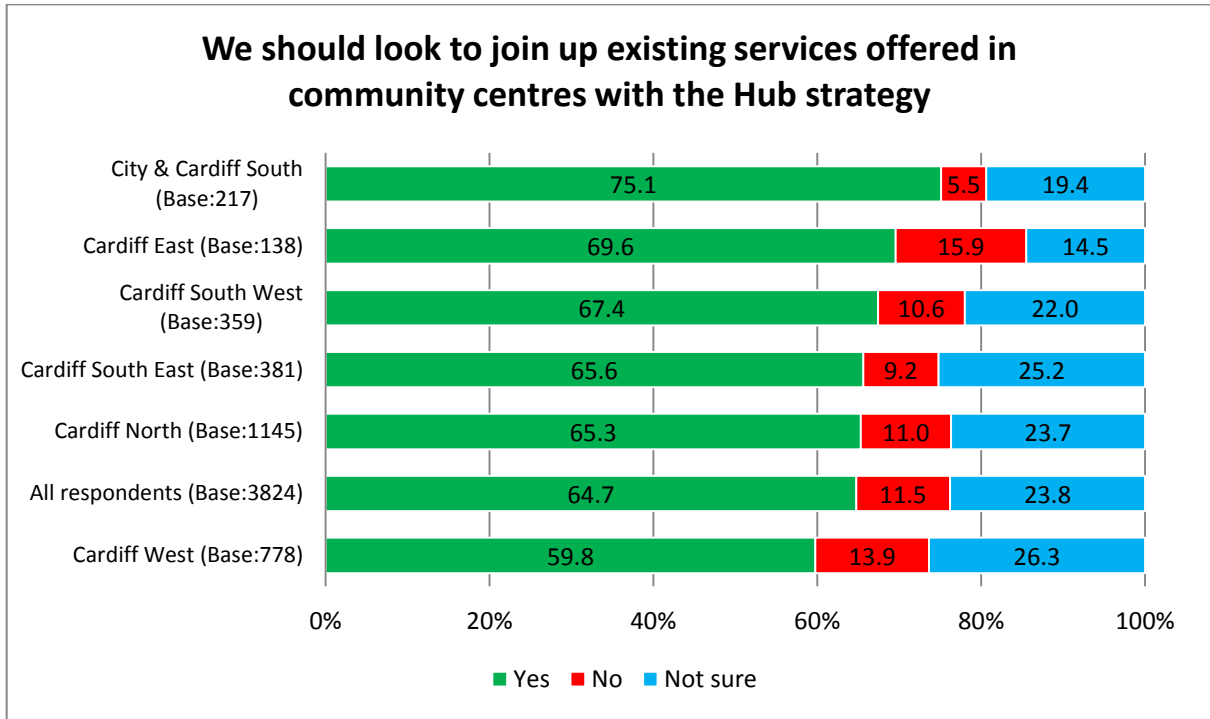
Changes for Cardiff

Results and Feedback Report

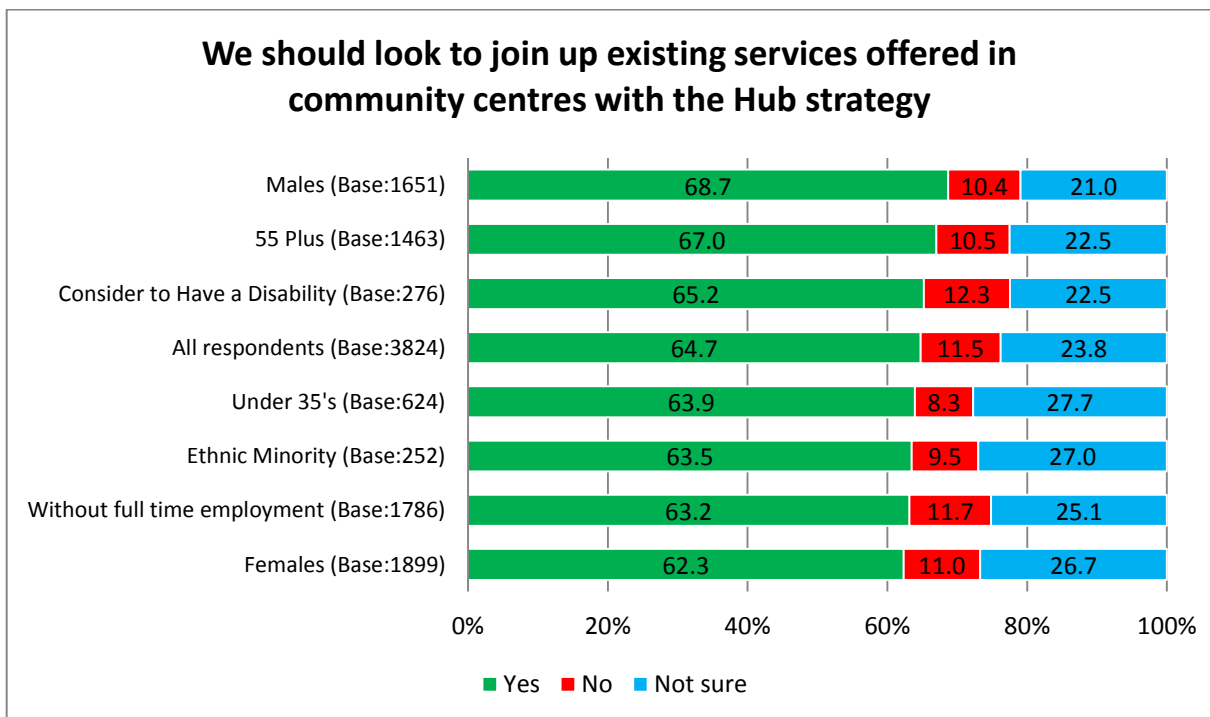
2. City-wide budget proposals

Community Centres

2.1 By geography



2.2 By demographics

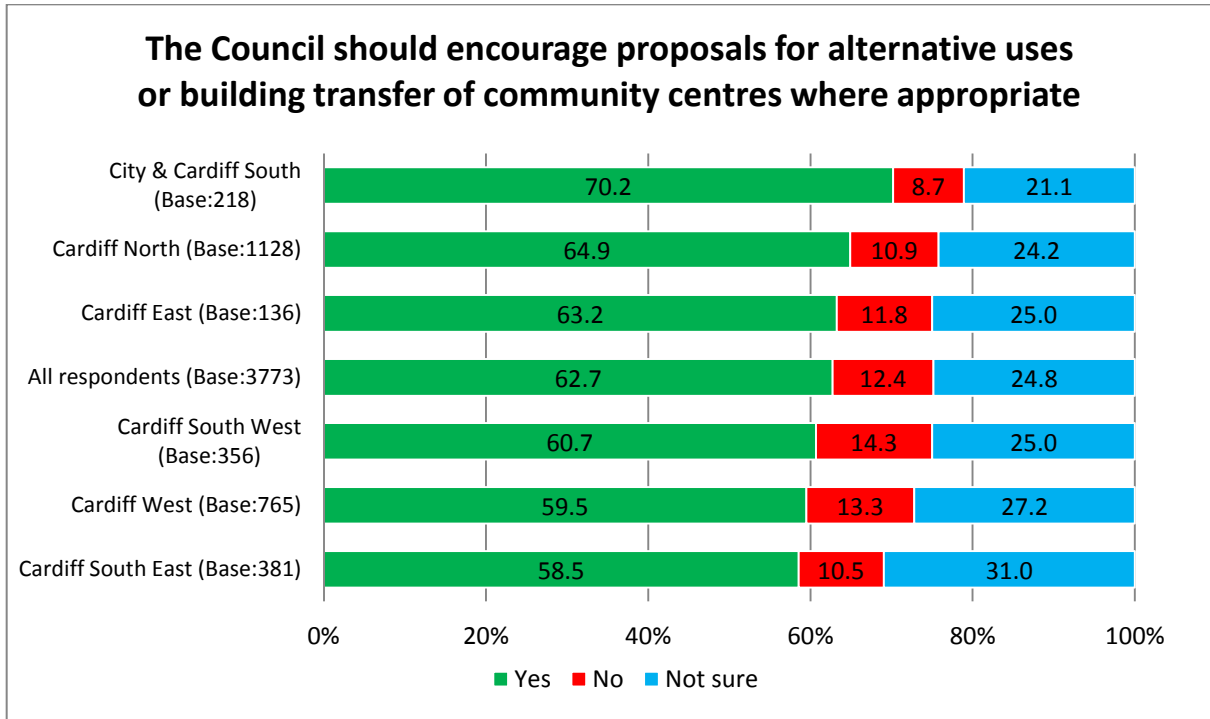


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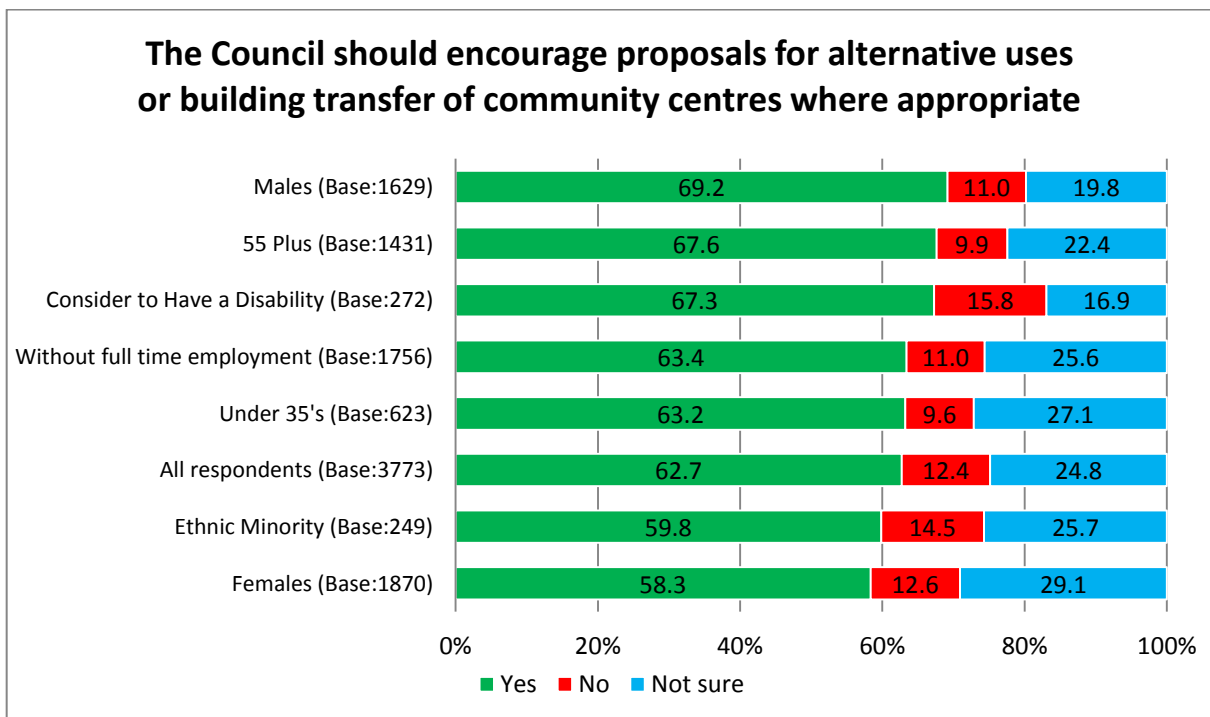
Results and Feedback Report

Community Centres

2.3 By geography



2.4 By demographics

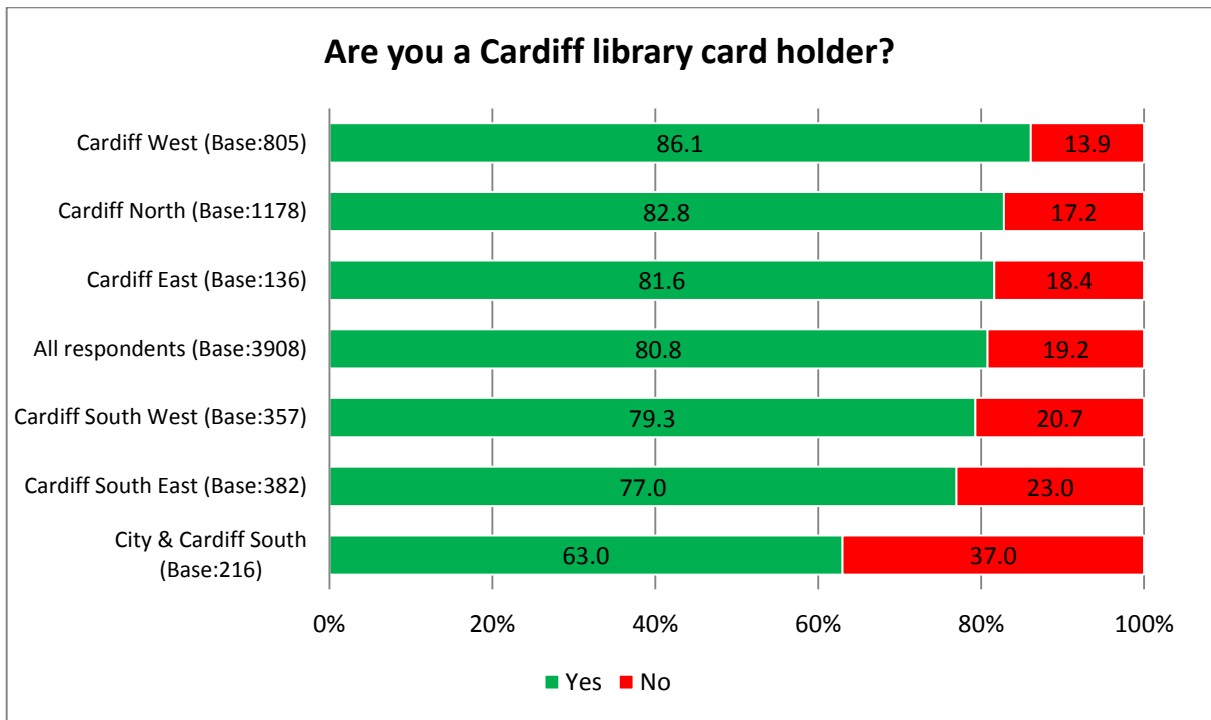


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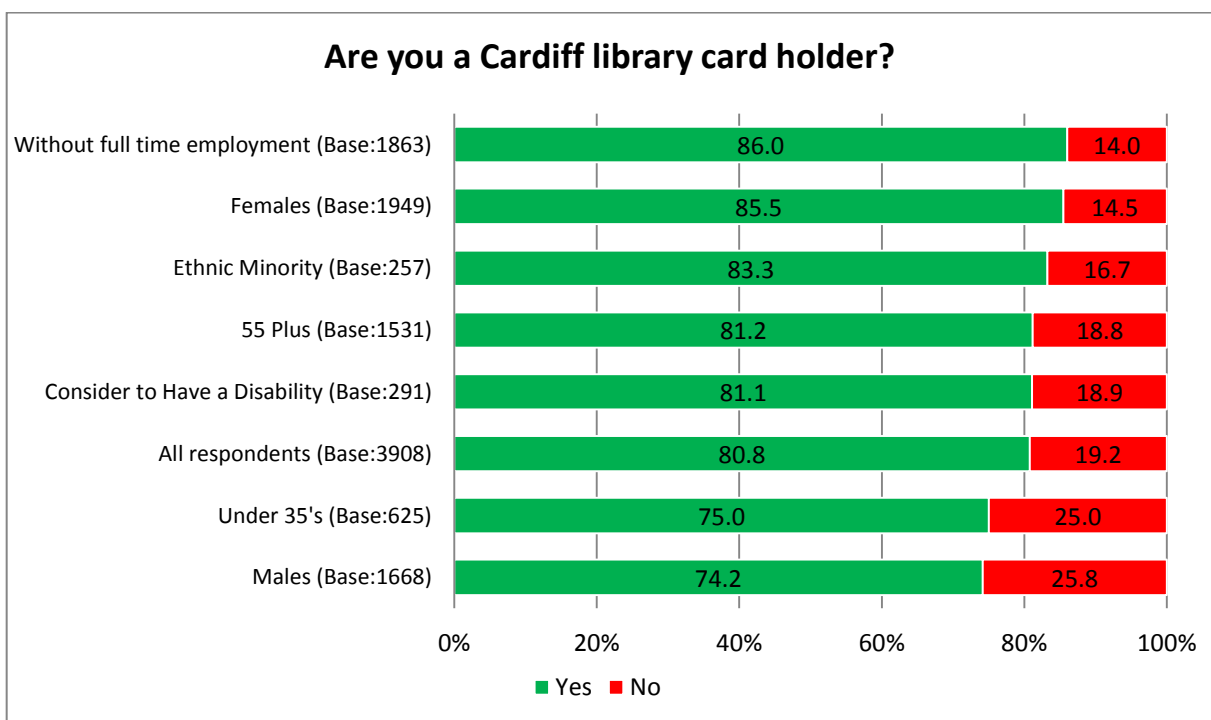
Results and Feedback Report

Library Services

2.5 By geography



2.6 By demographics

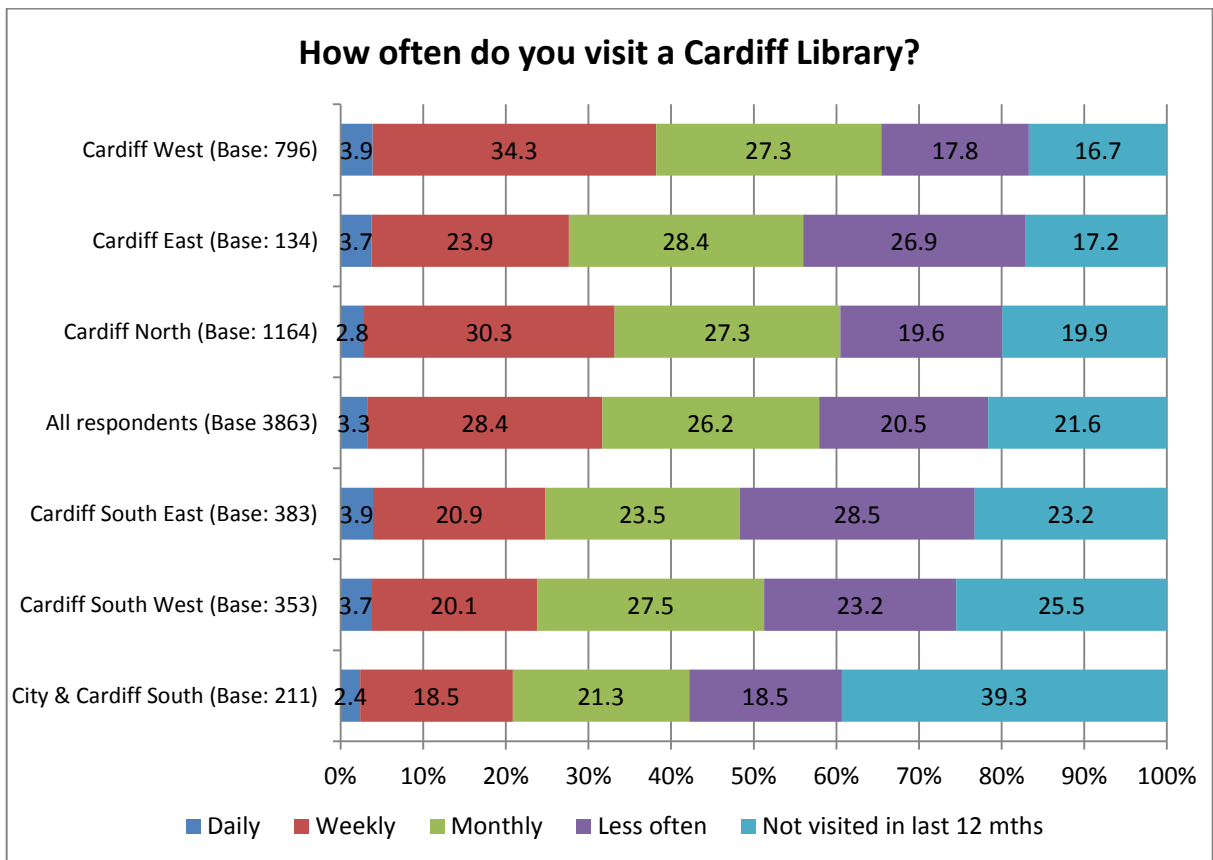


Changes for Cardiff

Results and Feedback Report

Library Services

2.7 By geography

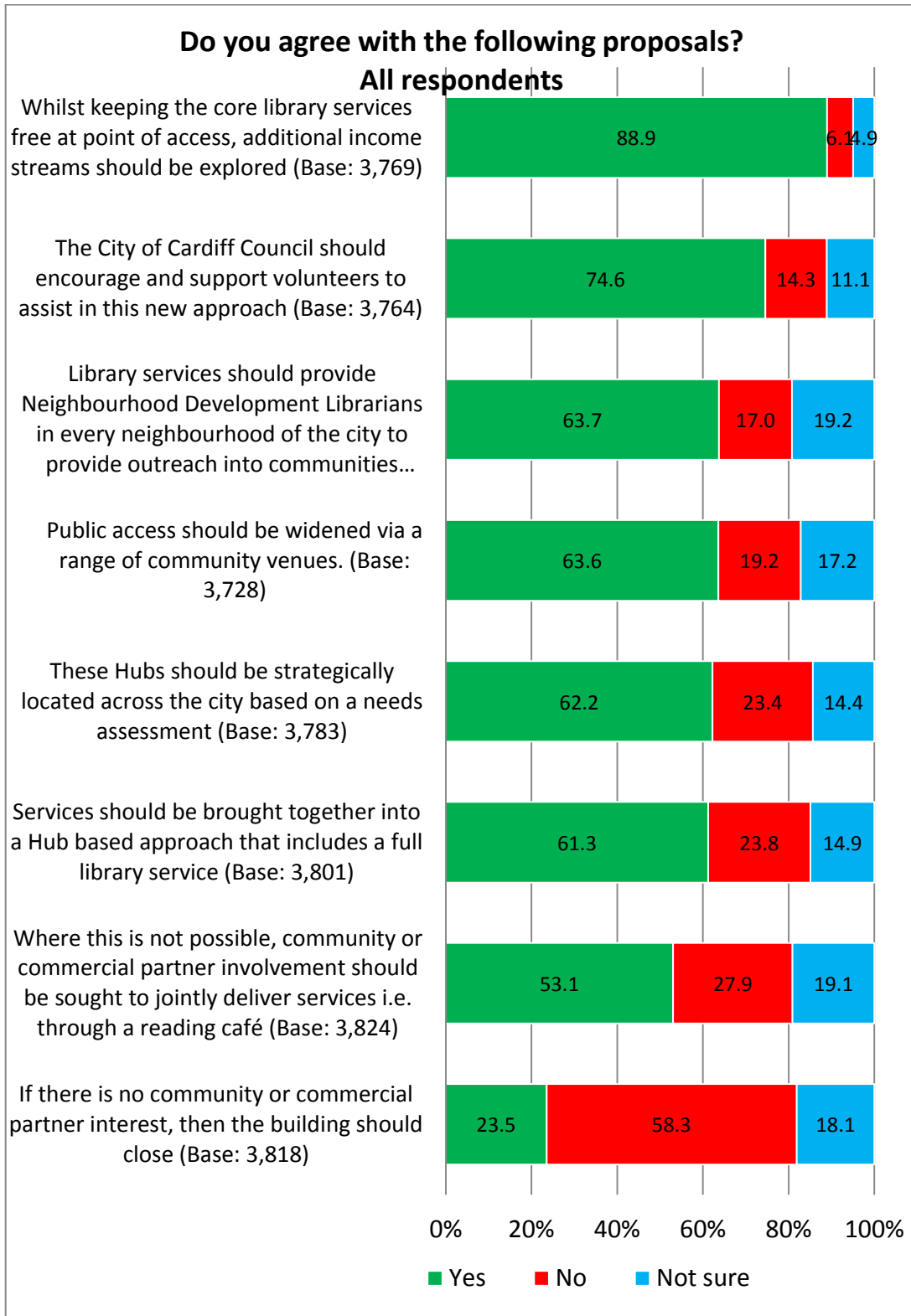


Changes for Cardiff

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Library Services

2.8 By geography – all respondents

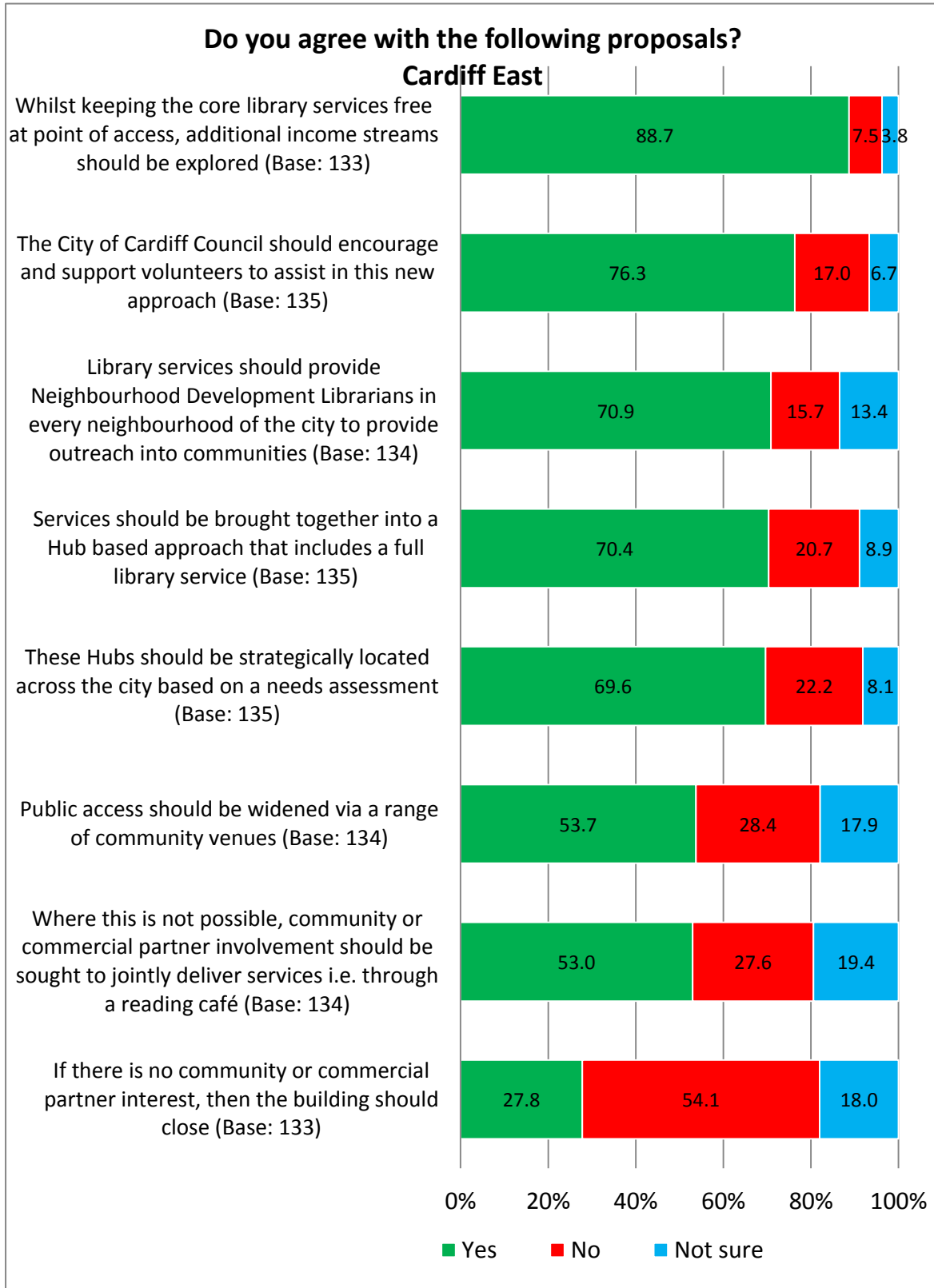


Changes for Cardiff

Results and Feedback Report

Library Services

2.9 By geography – Cardiff East

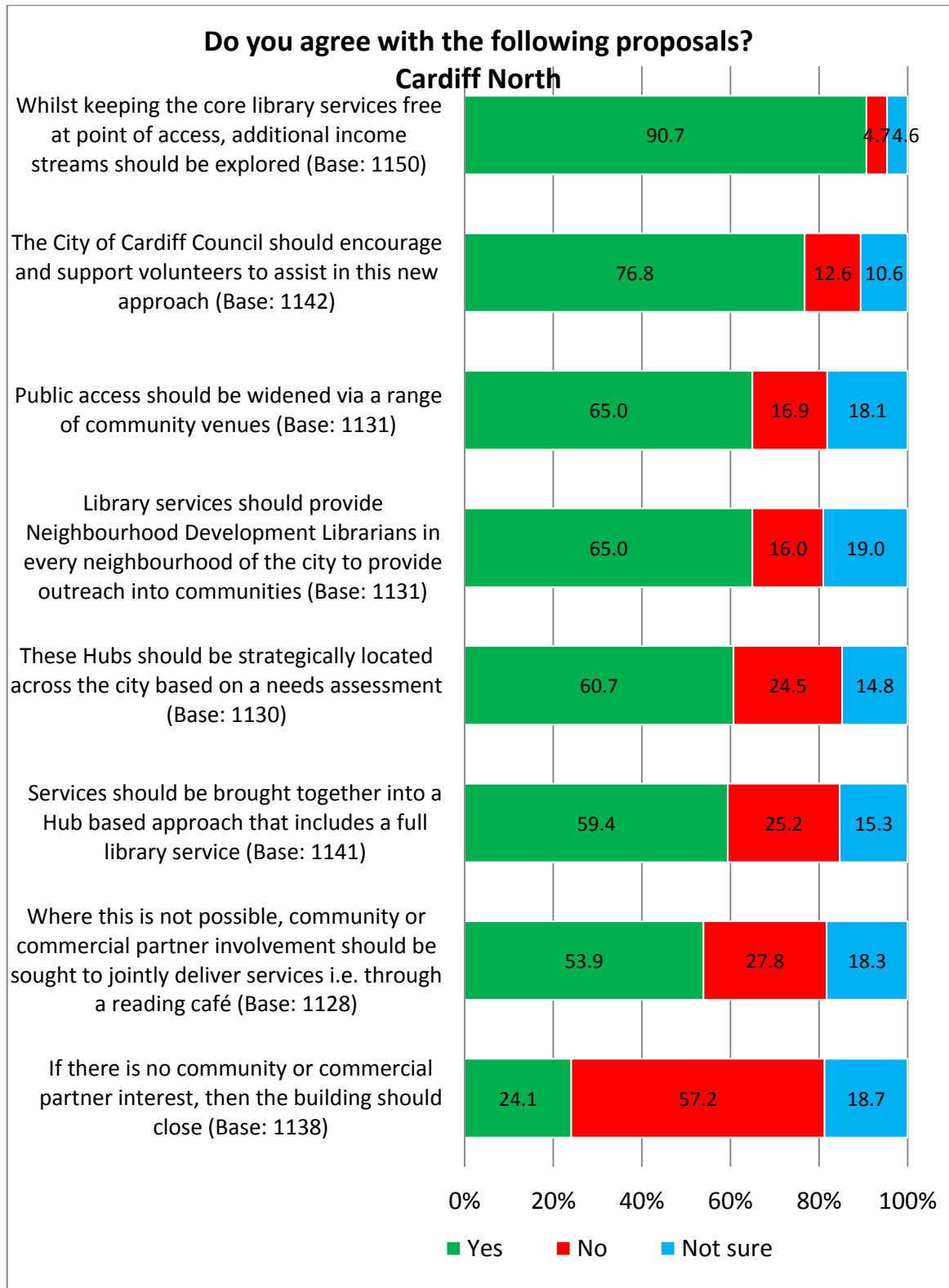


Changes for Cardiff

Results and Feedback Report

Library Services

2.10 By geography – Cardiff North

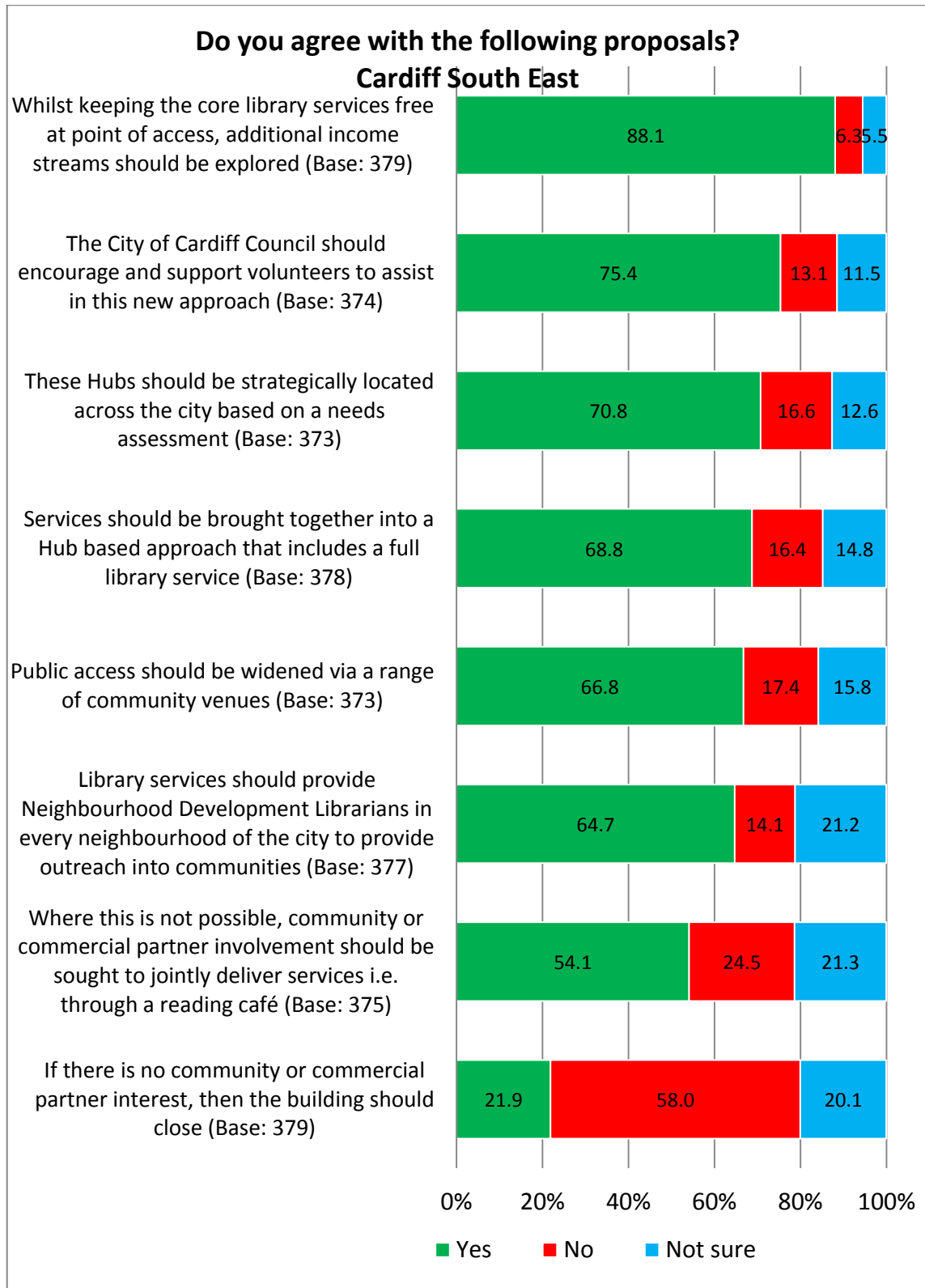


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Library Services

2.11 By geography – Cardiff South East

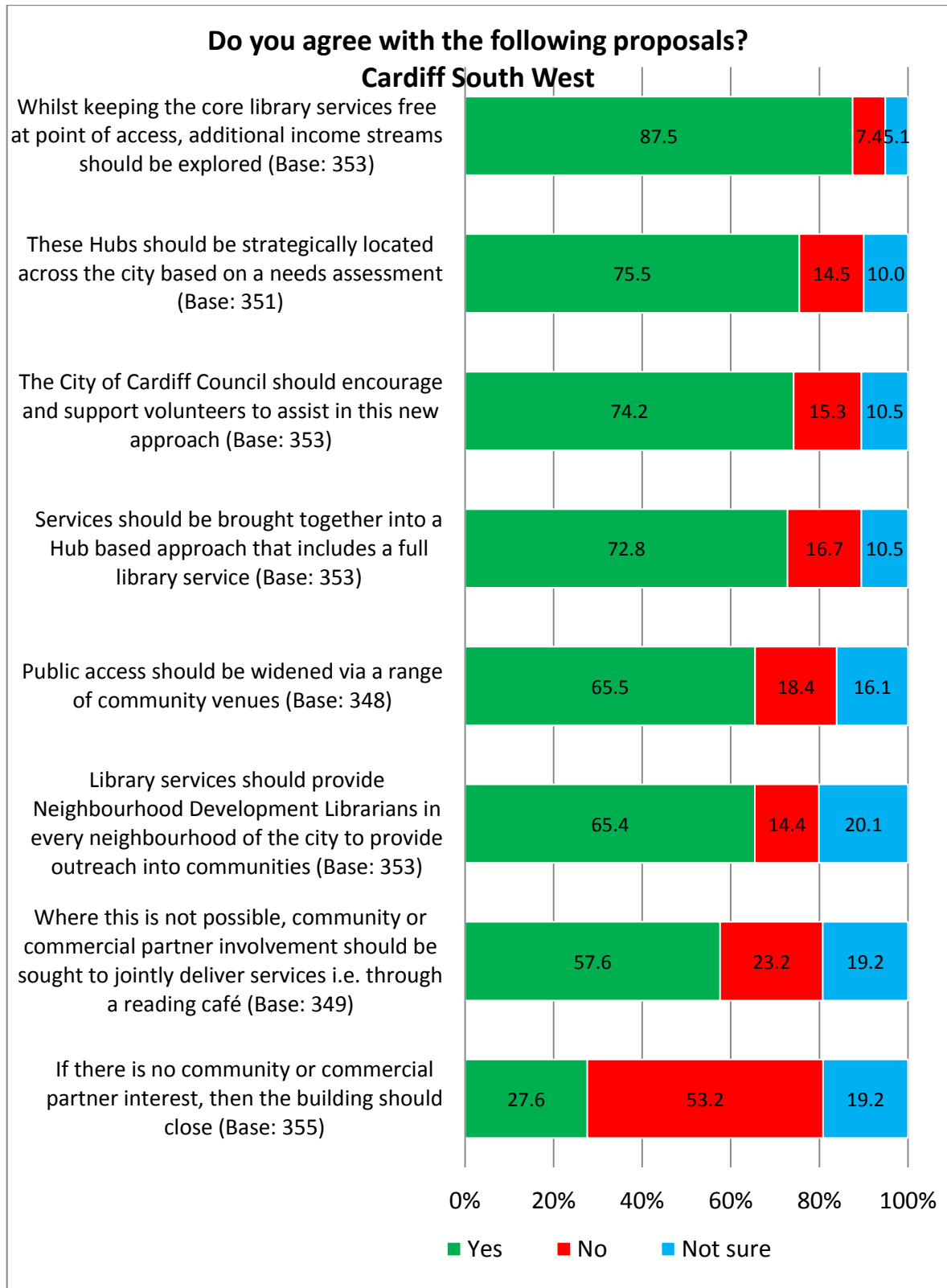


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2.12 By geography – Cardiff South West

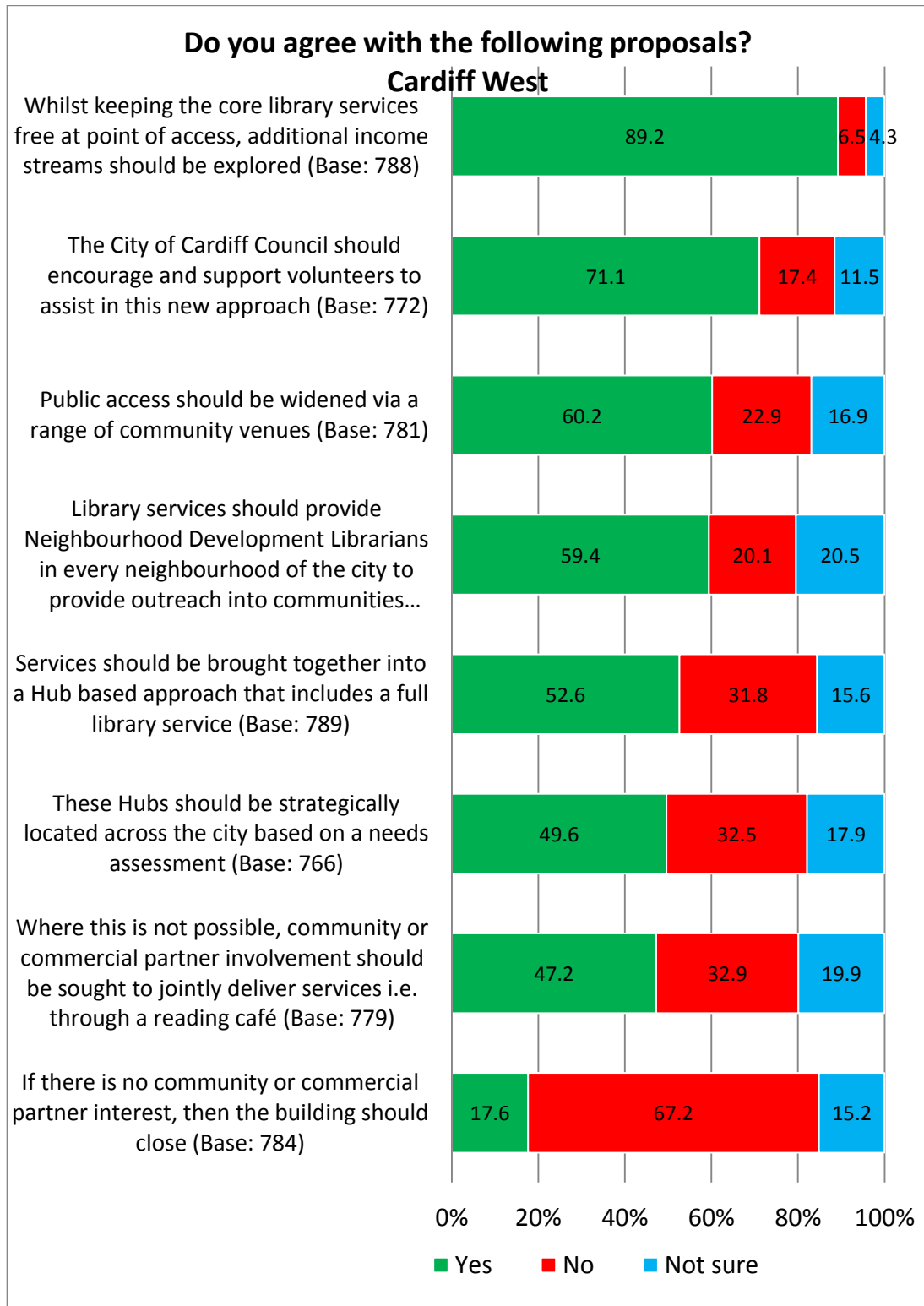


Changes for Cardiff

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Library Services

2.13 By geography – Cardiff West

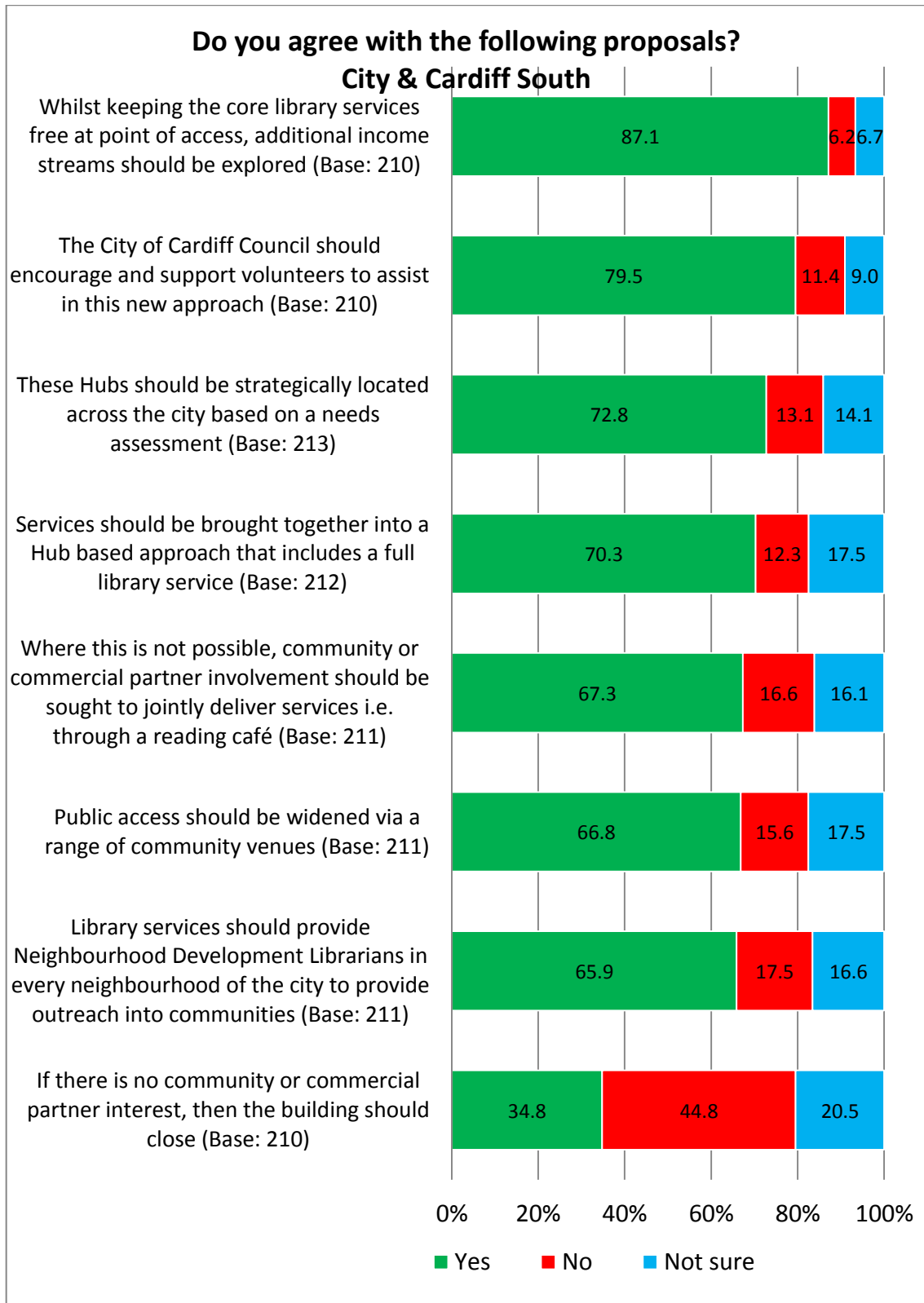


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Library Services

2.14 By geography – Cardiff City & South

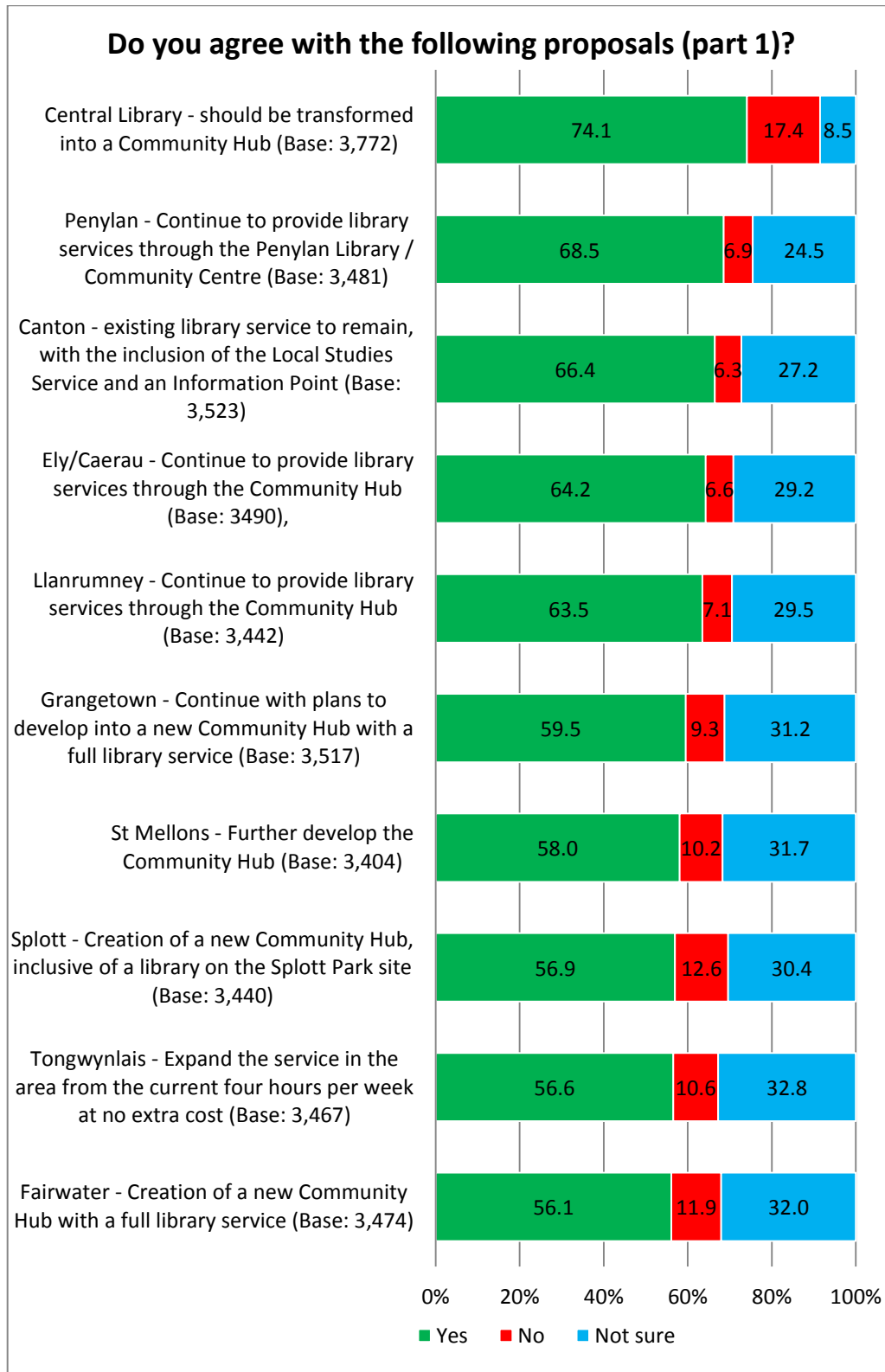


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Library Services

2.15 By Library

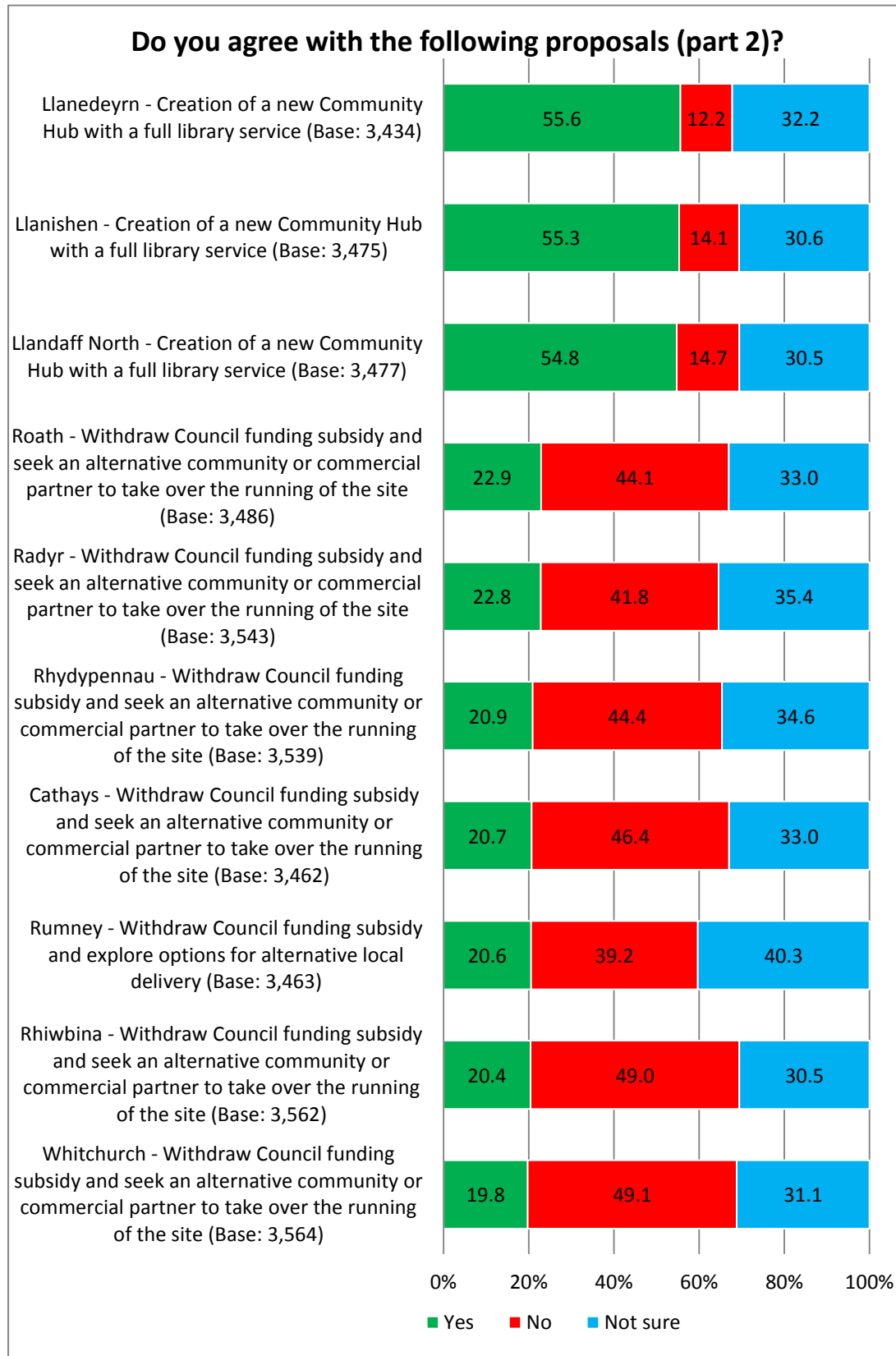


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Library Services

2.16 By Library

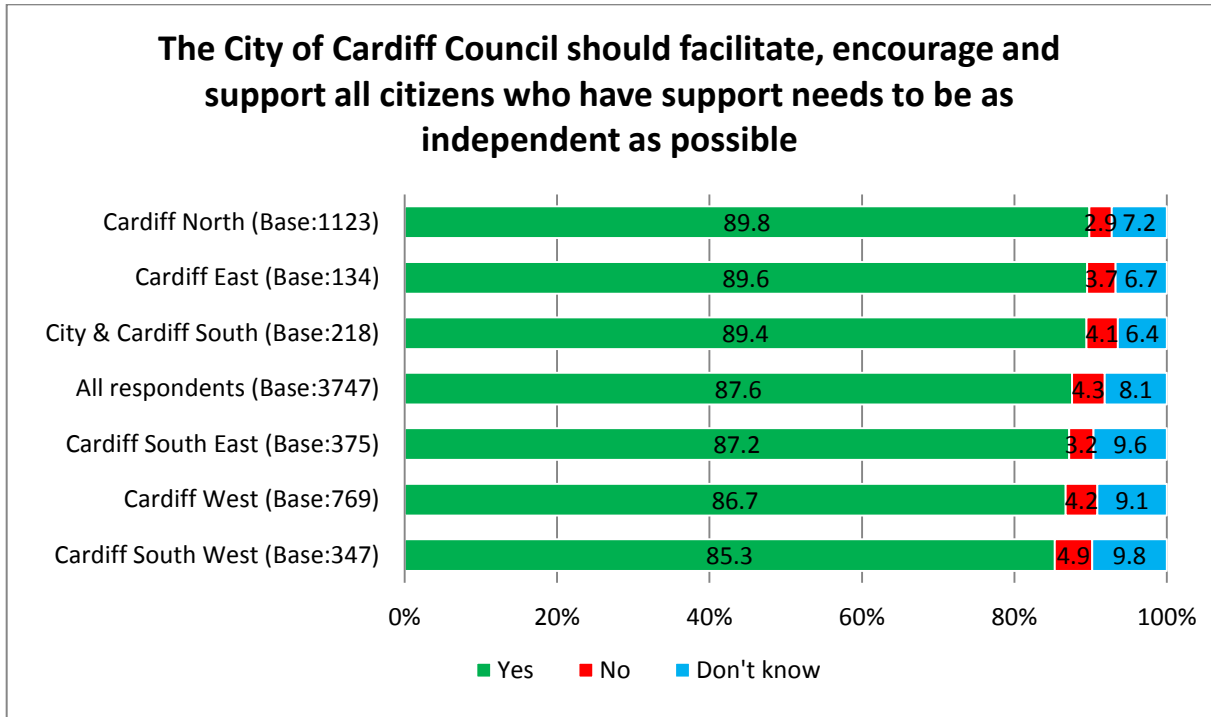


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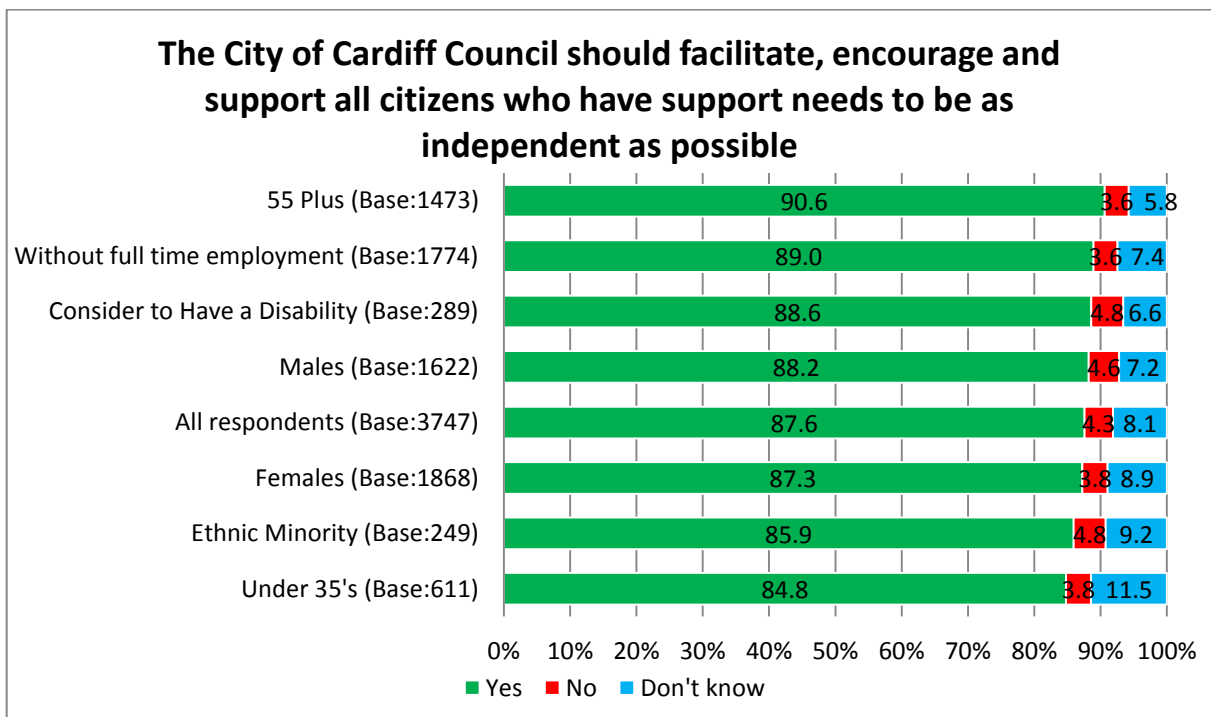
Results and Feedback Report

Day Services for older and disabled people

2.17 By geography



2.18 By demographics

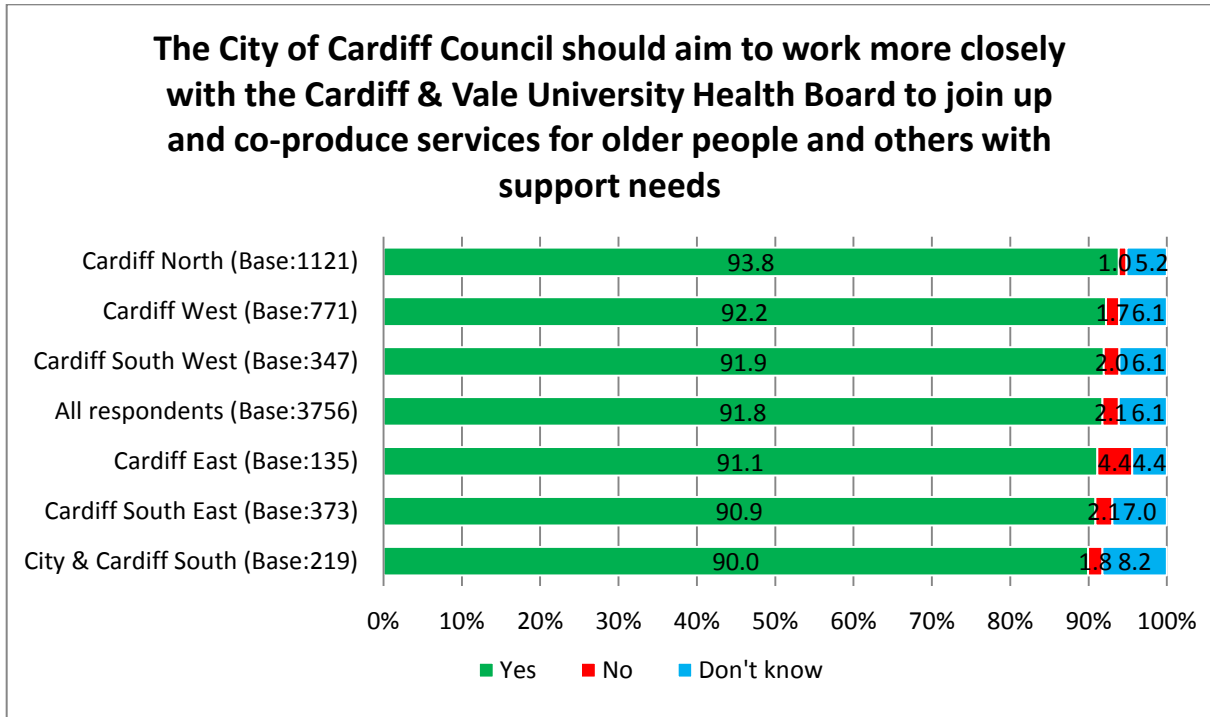


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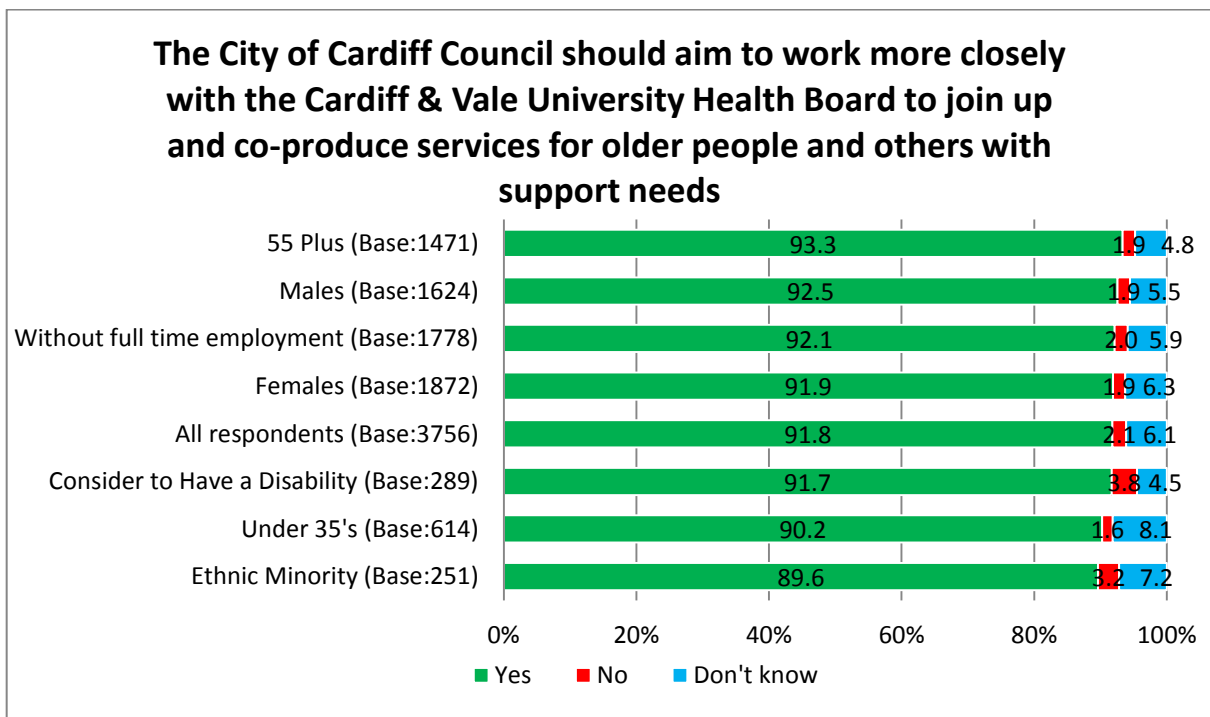
Results and Feedback Report

Day Services for older and disabled people

2.19 By geography



2.20 By demographics

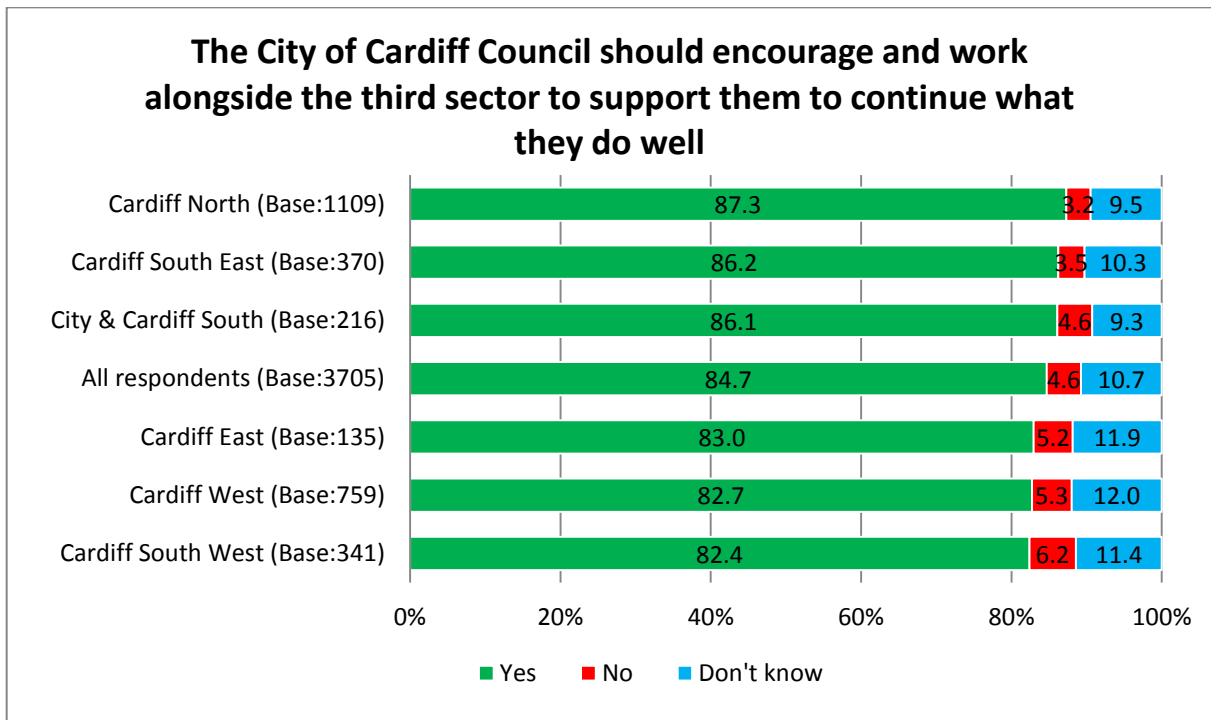


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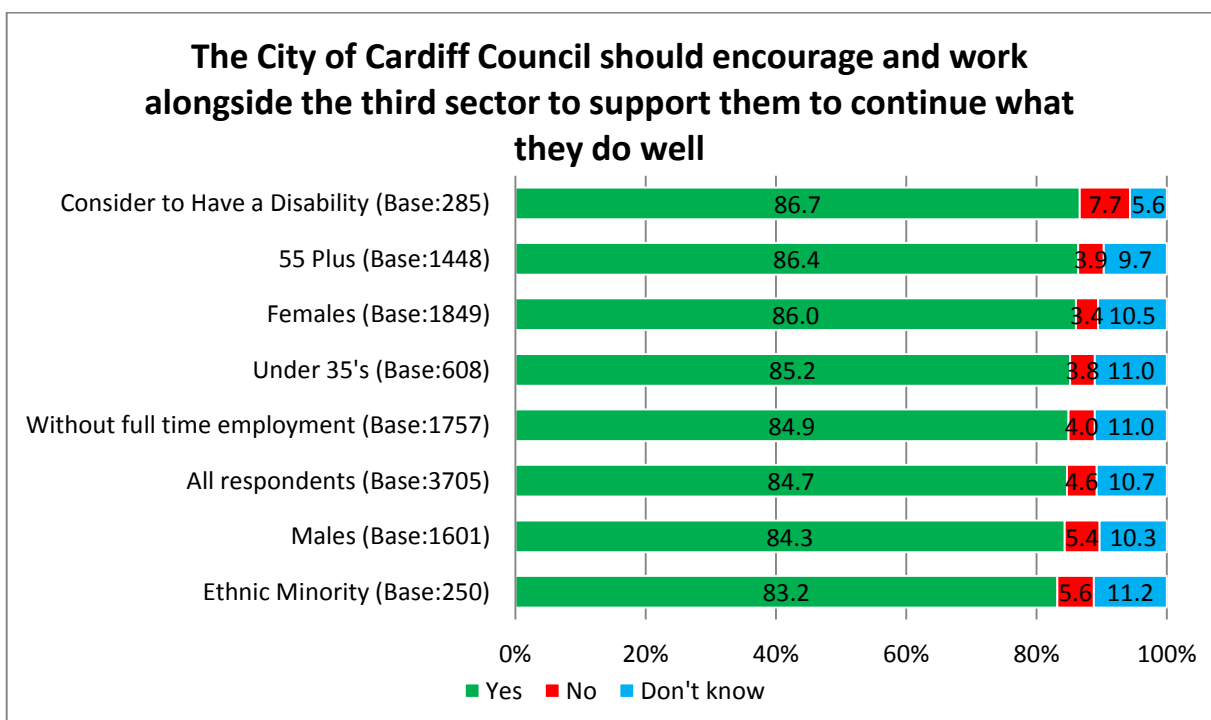
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Day Services for older and disabled people

2.21 By geography



2.22 By demographics

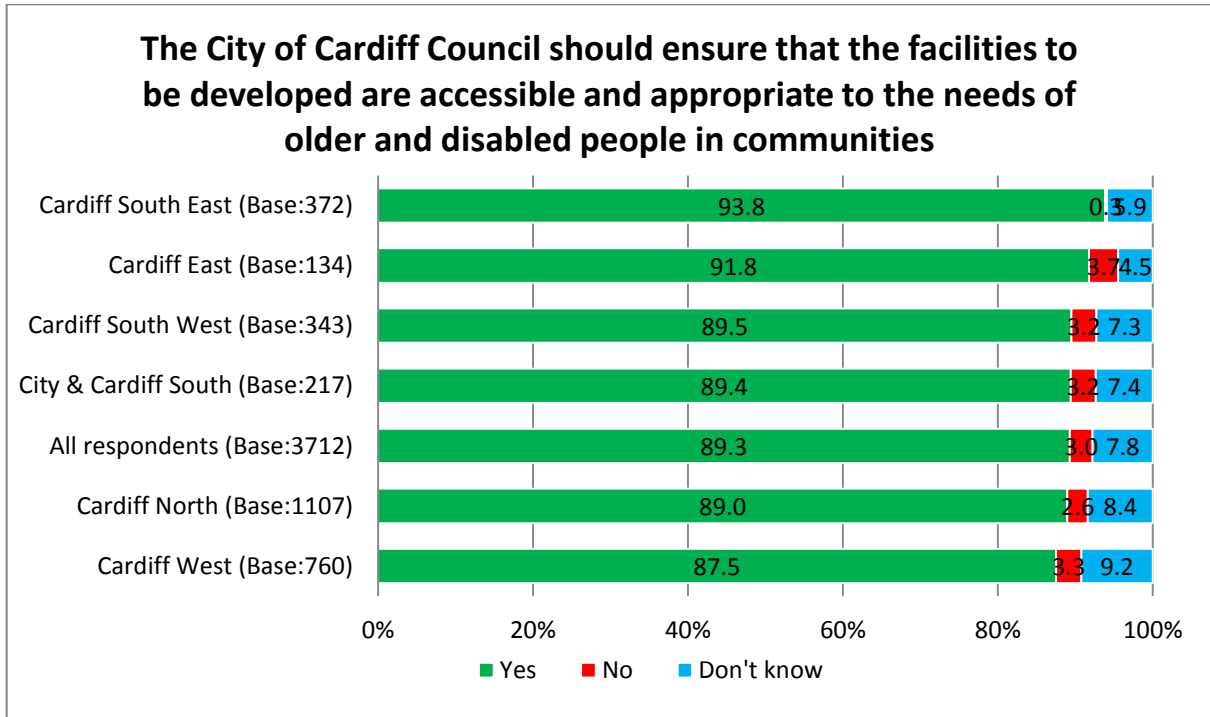


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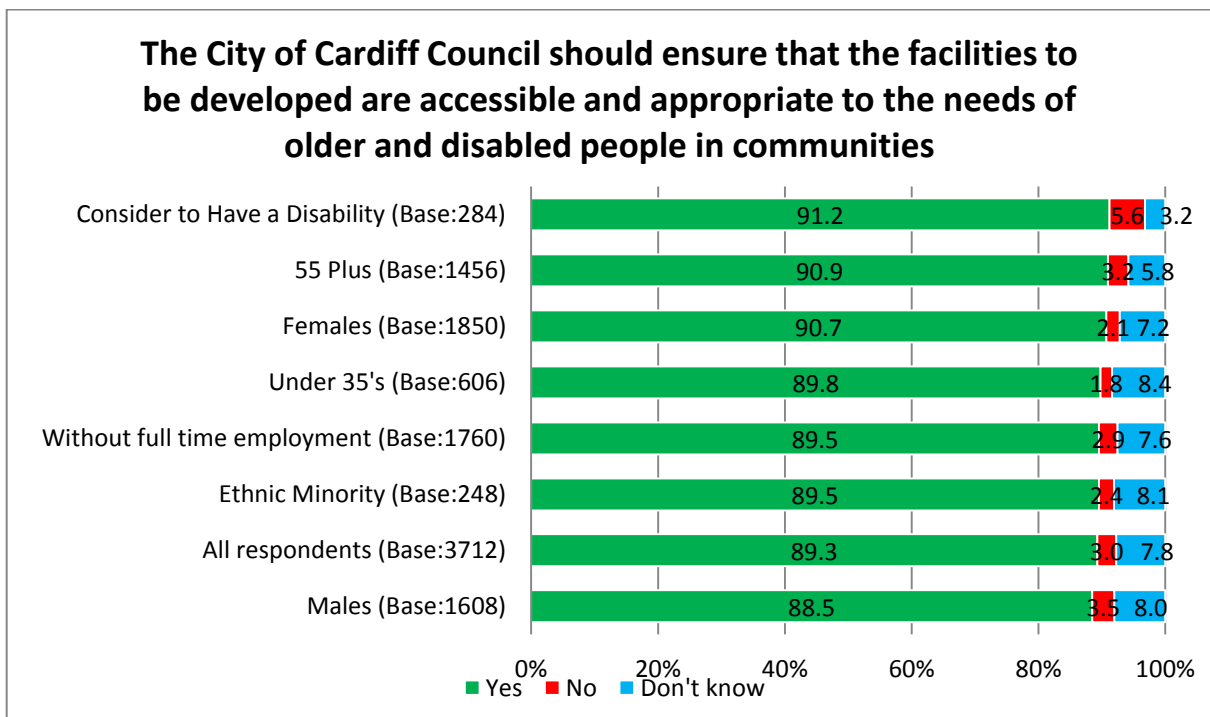
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Day Services for older and disabled people

2.23 By geography



2.24 By demographics

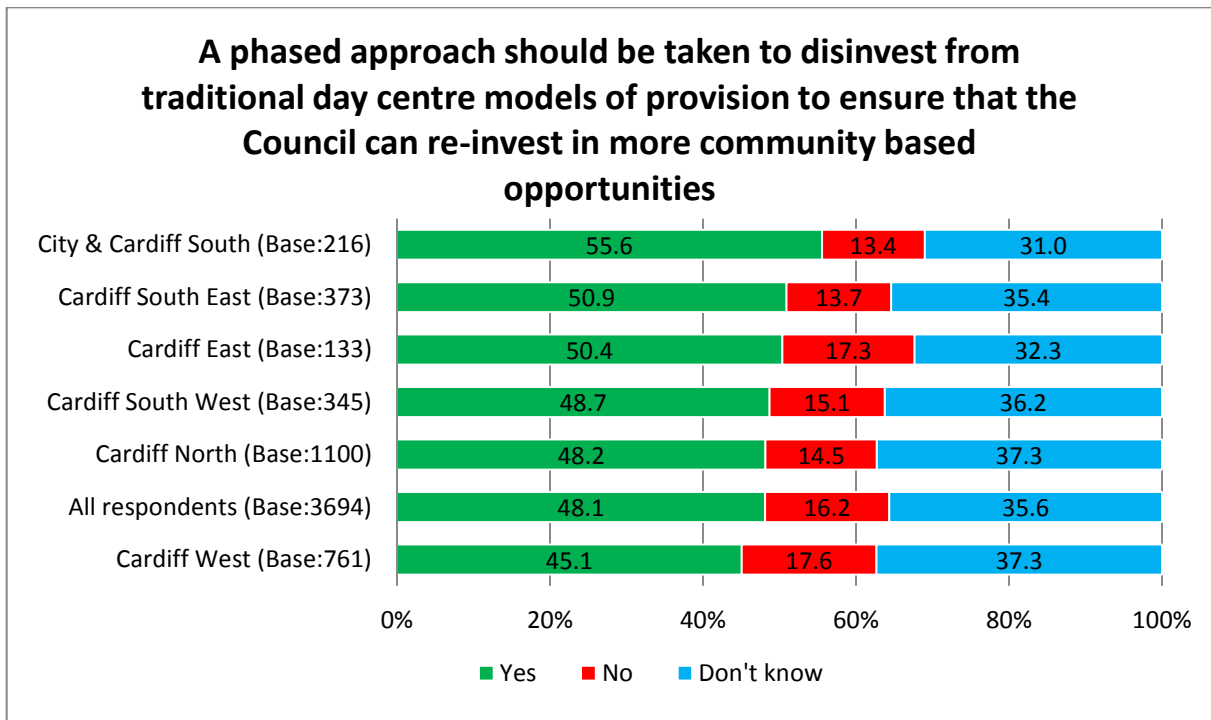


Changes for Cardiff

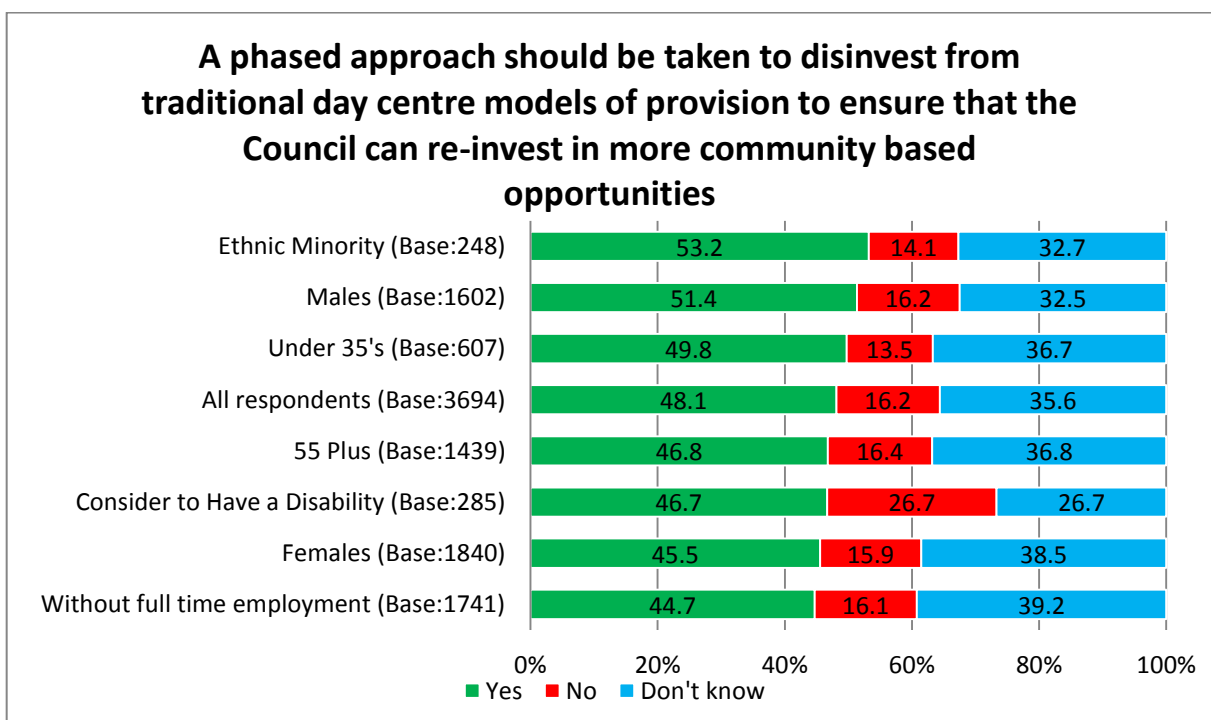
Results and Feedback Report

Day Services for older and disabled people

2.25 By geography



2.26 By demographics

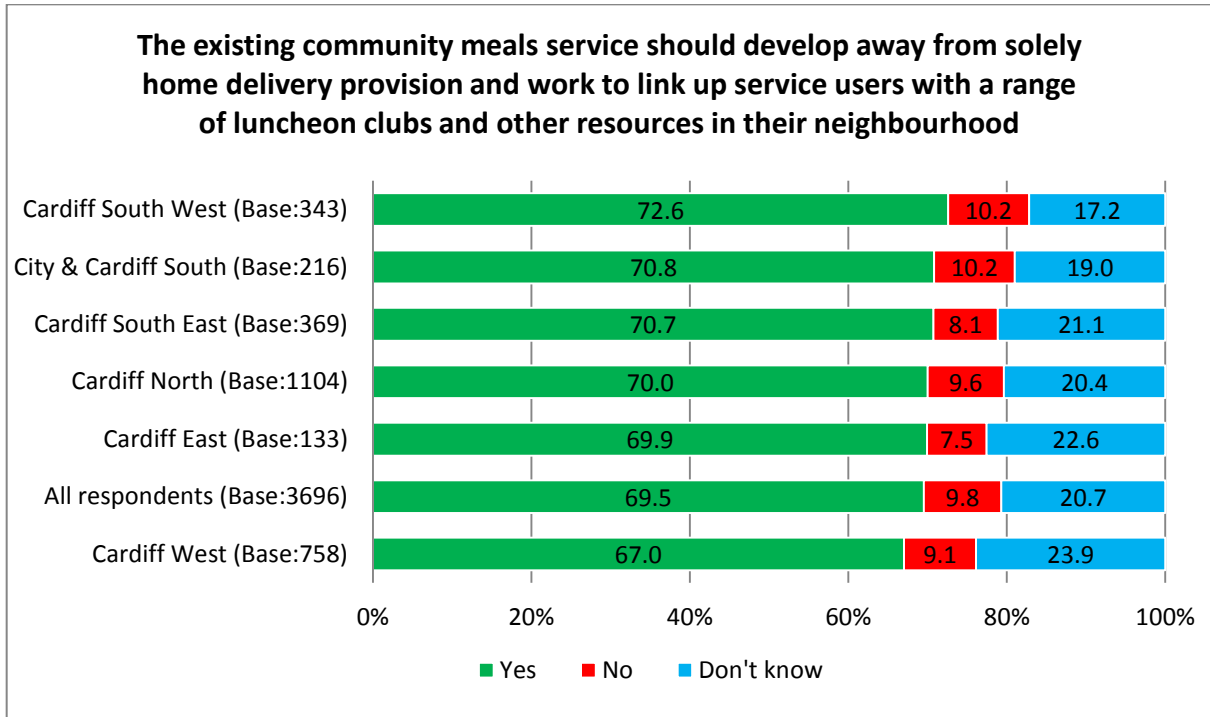


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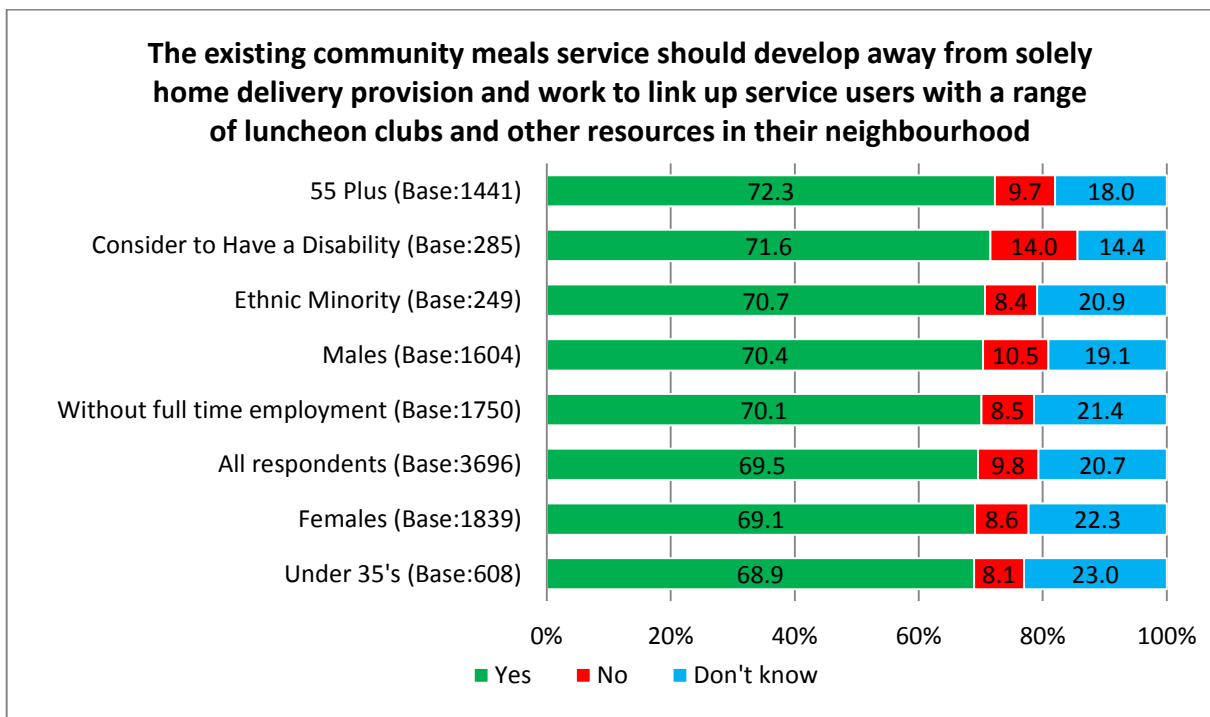
Results and Feedback Report

Day Services for older and disabled people

2.27 By geography



2.28 By demographics

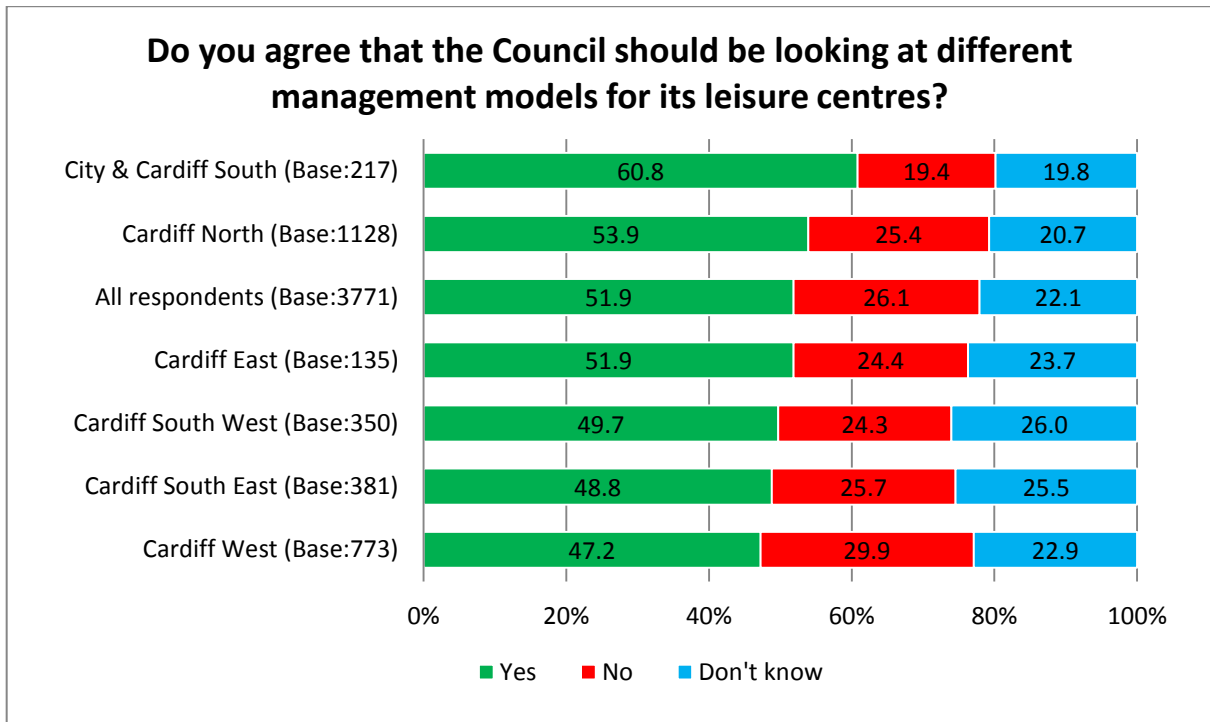


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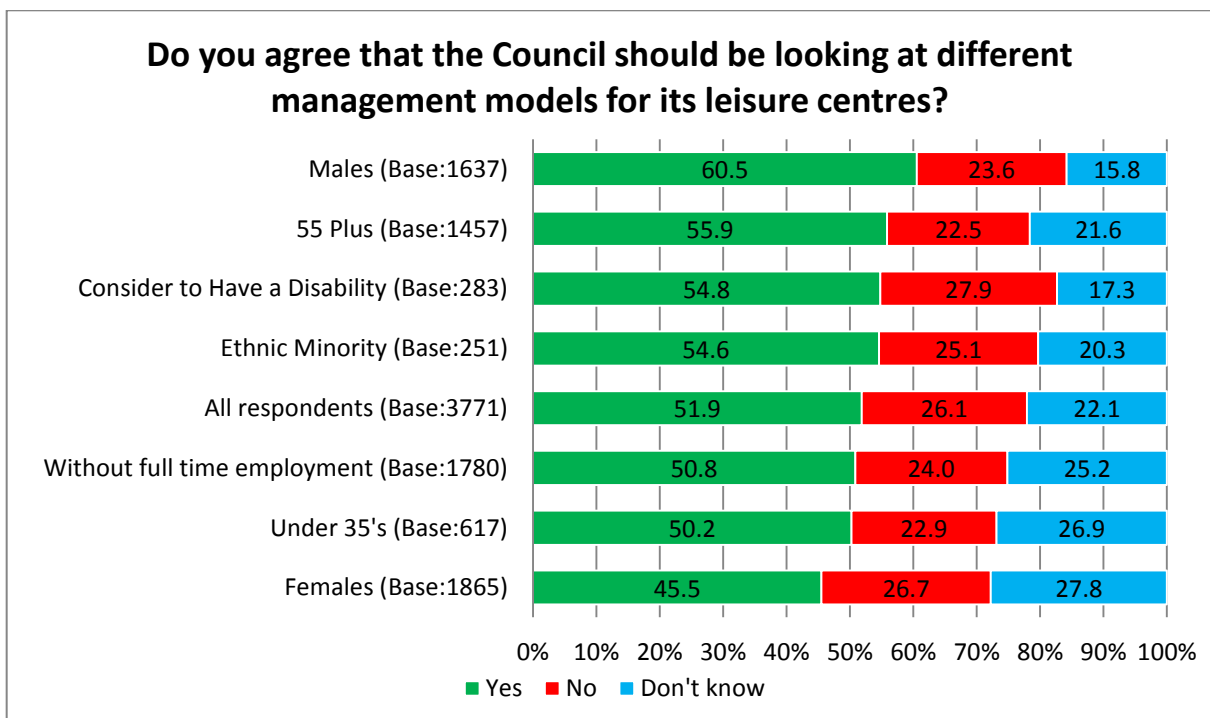
Results and Feedback Report

Leisure Centres & Arts Venues

2.29 By geography



2.30 By demographics

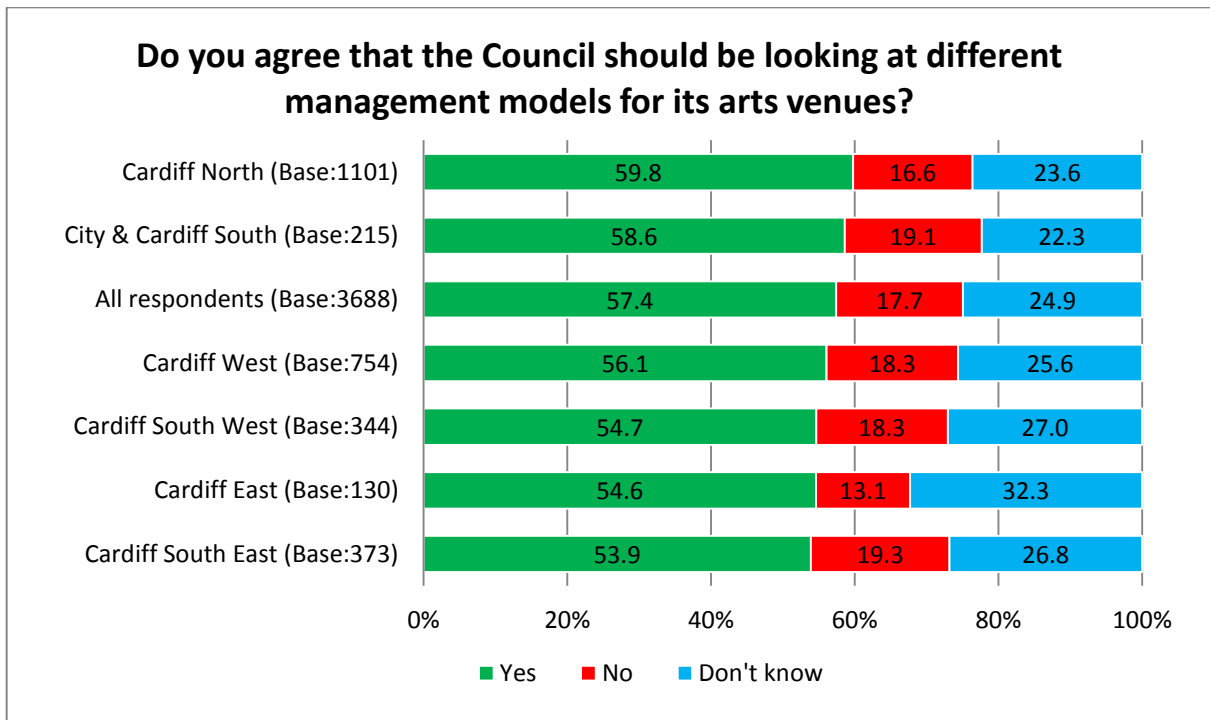


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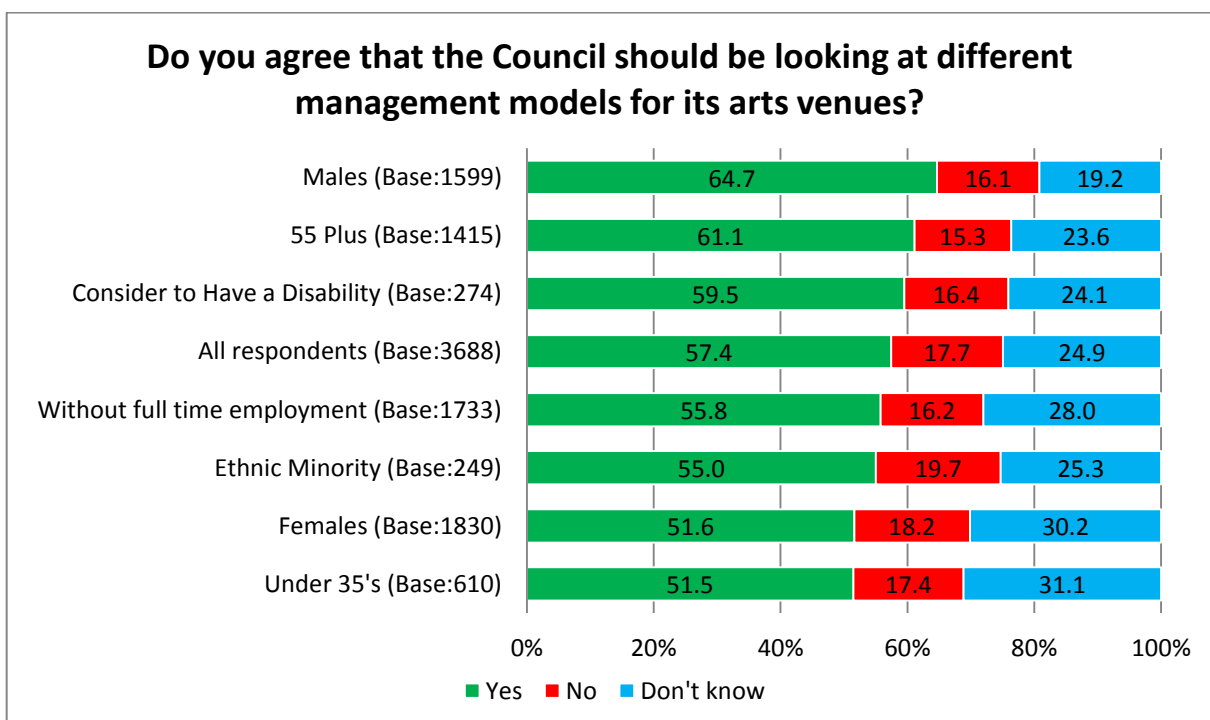
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Leisure Centres & Arts Venues

2.31 By geography



2.32 By demographics

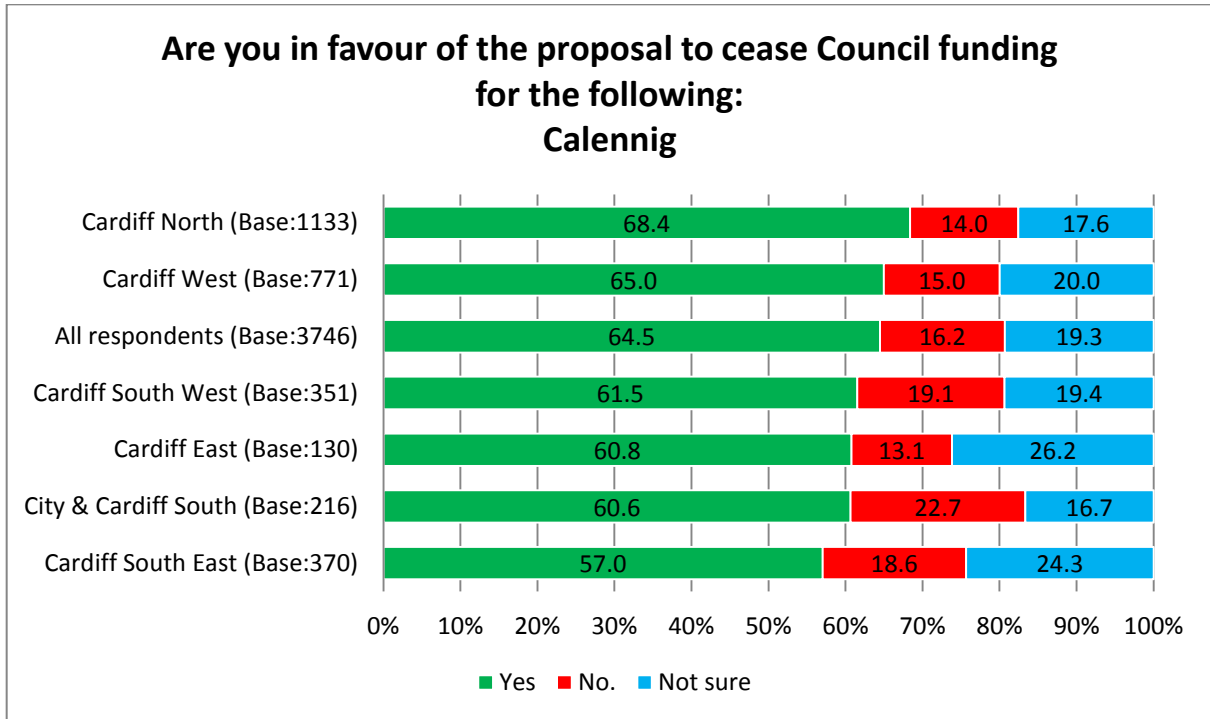


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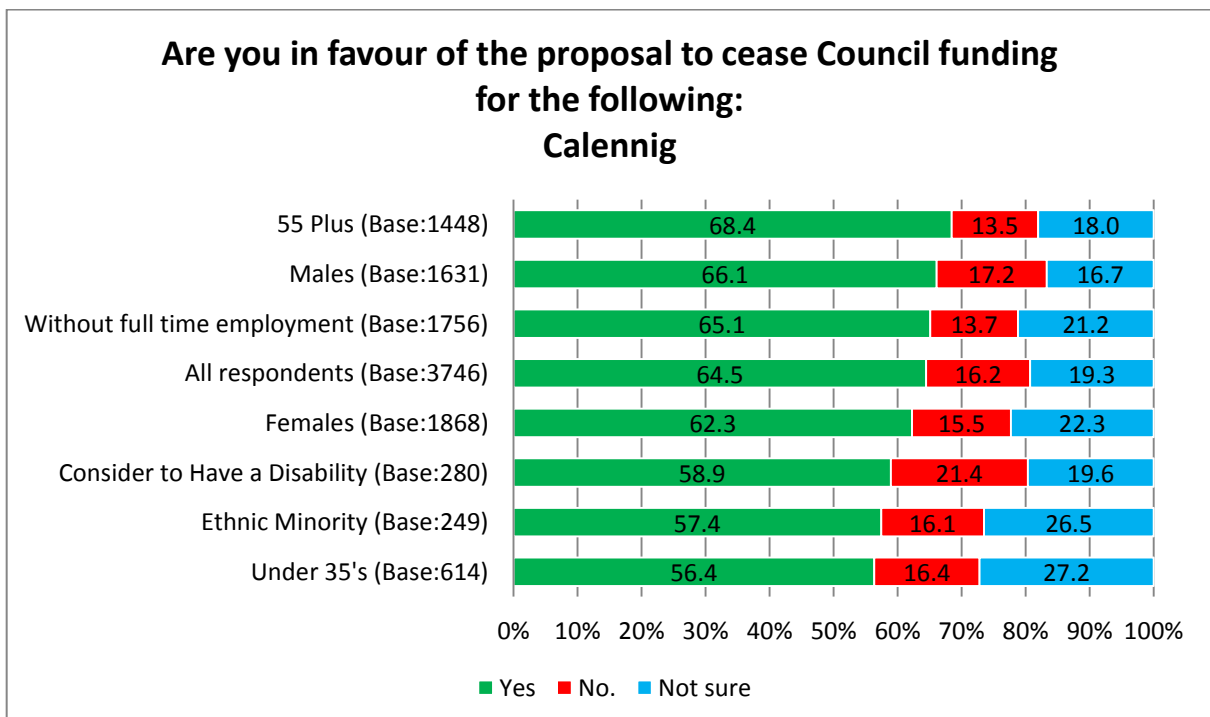
Results and Feedback Report

Events & Celebrations

2.33 By geography



2.34 By demographics

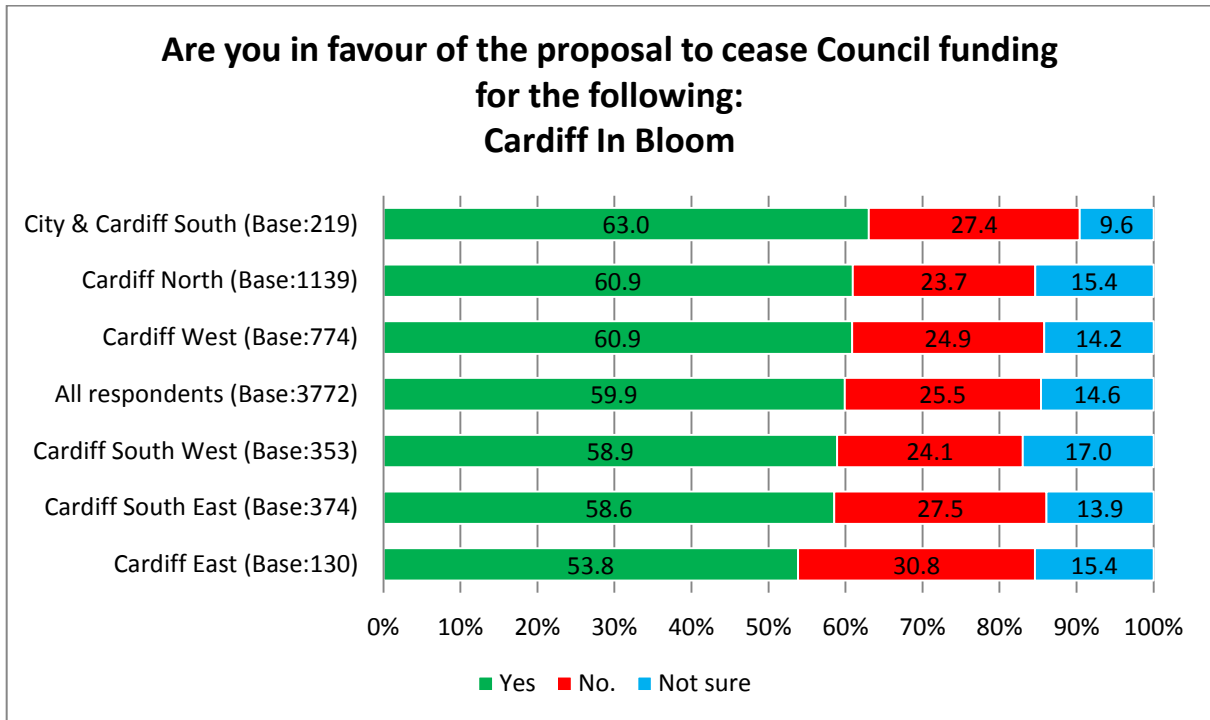


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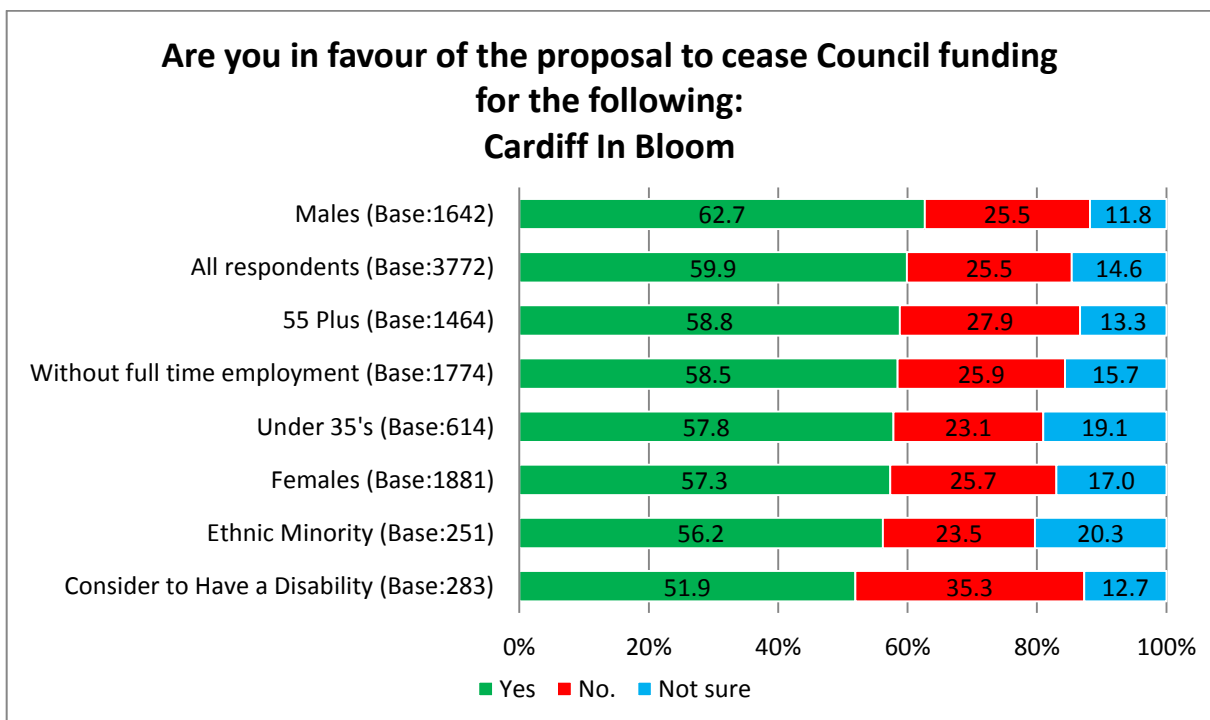
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Events & Celebrations

2.35 By geography



2.36 By demographics

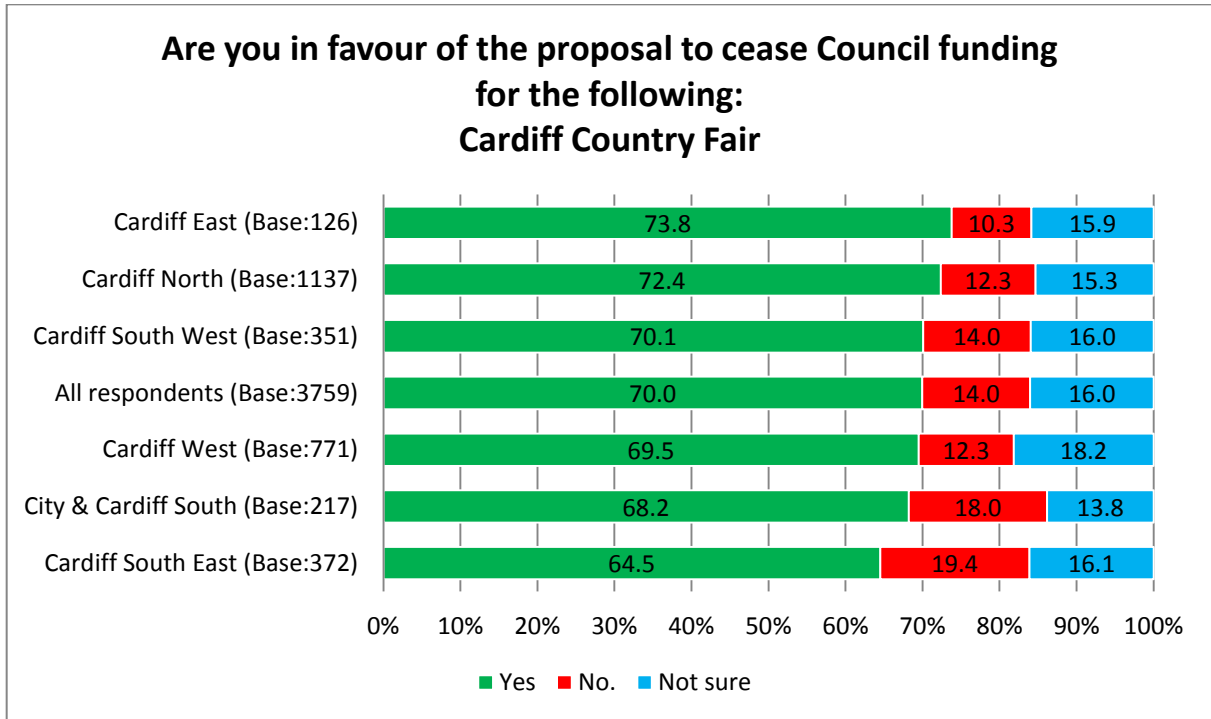


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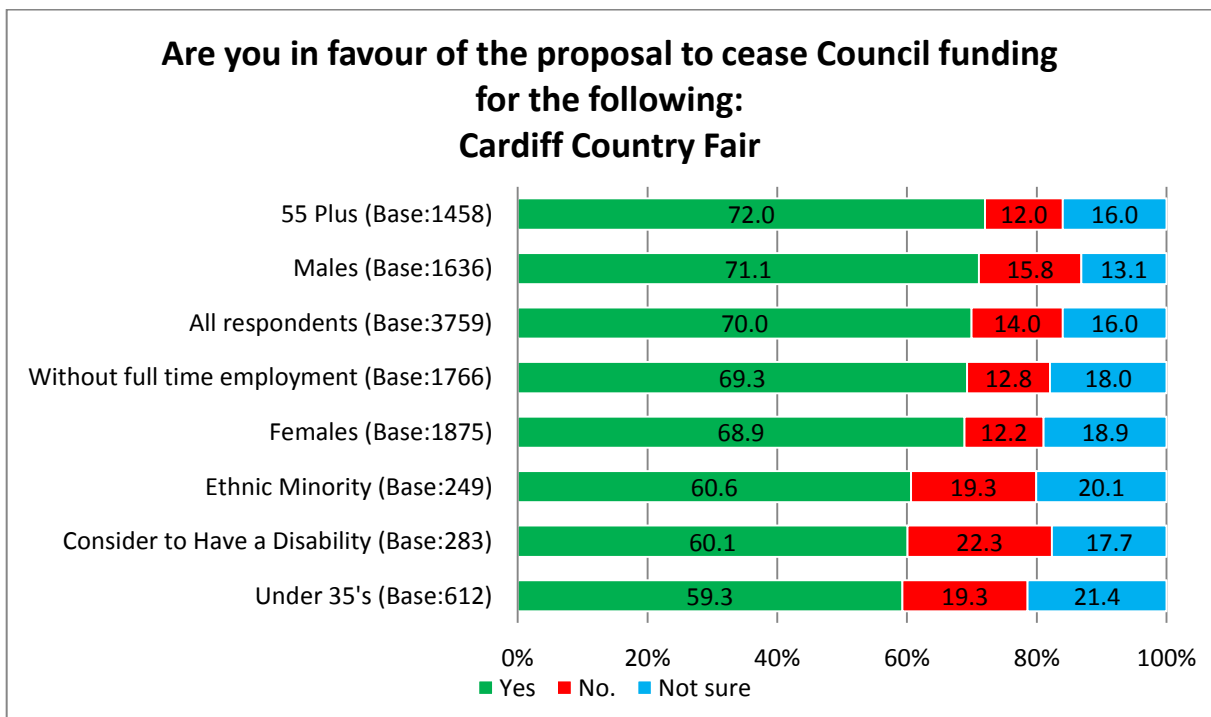
Results and Feedback Report

Events & Celebrations

2.37 By geography



2.38 By demographics

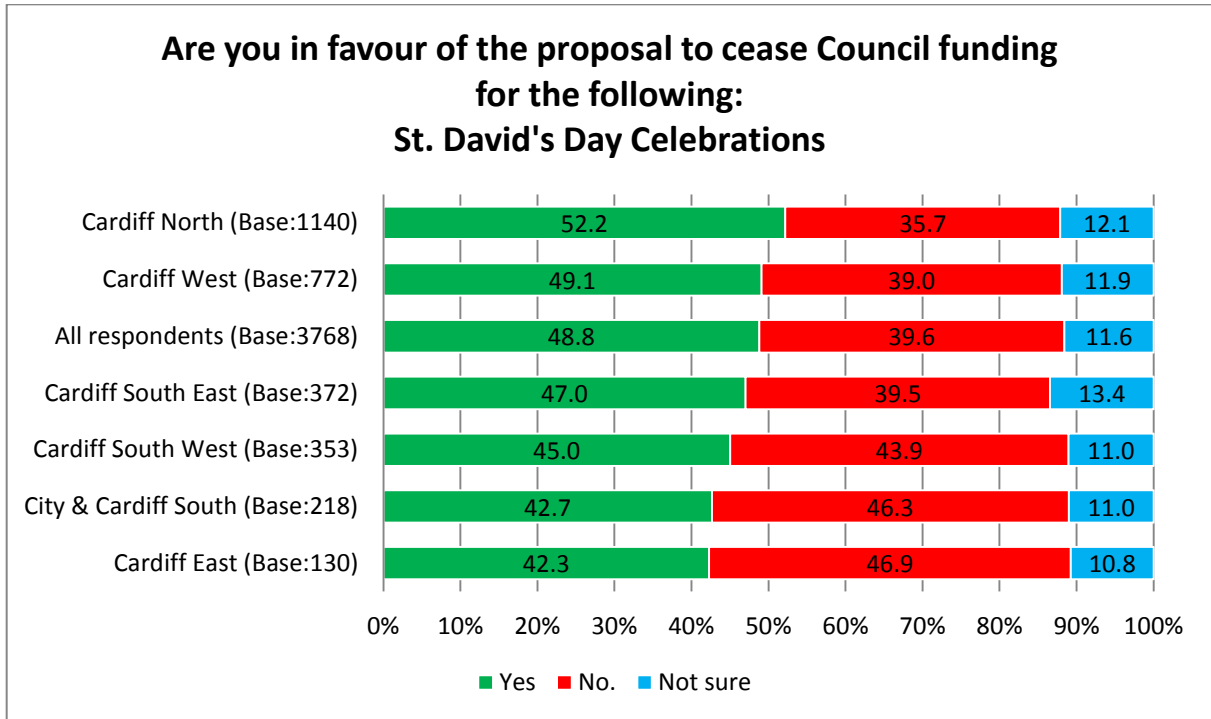


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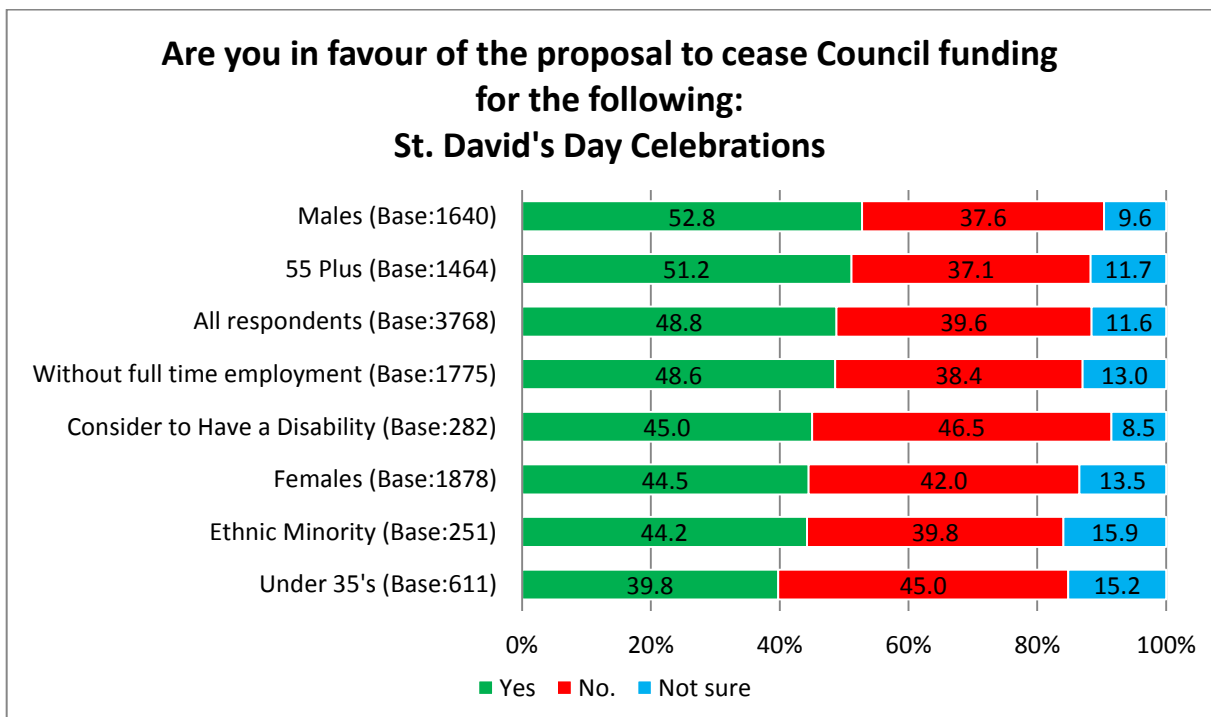
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Events & Celebrations

2.39 By geography



2.40 By demographics

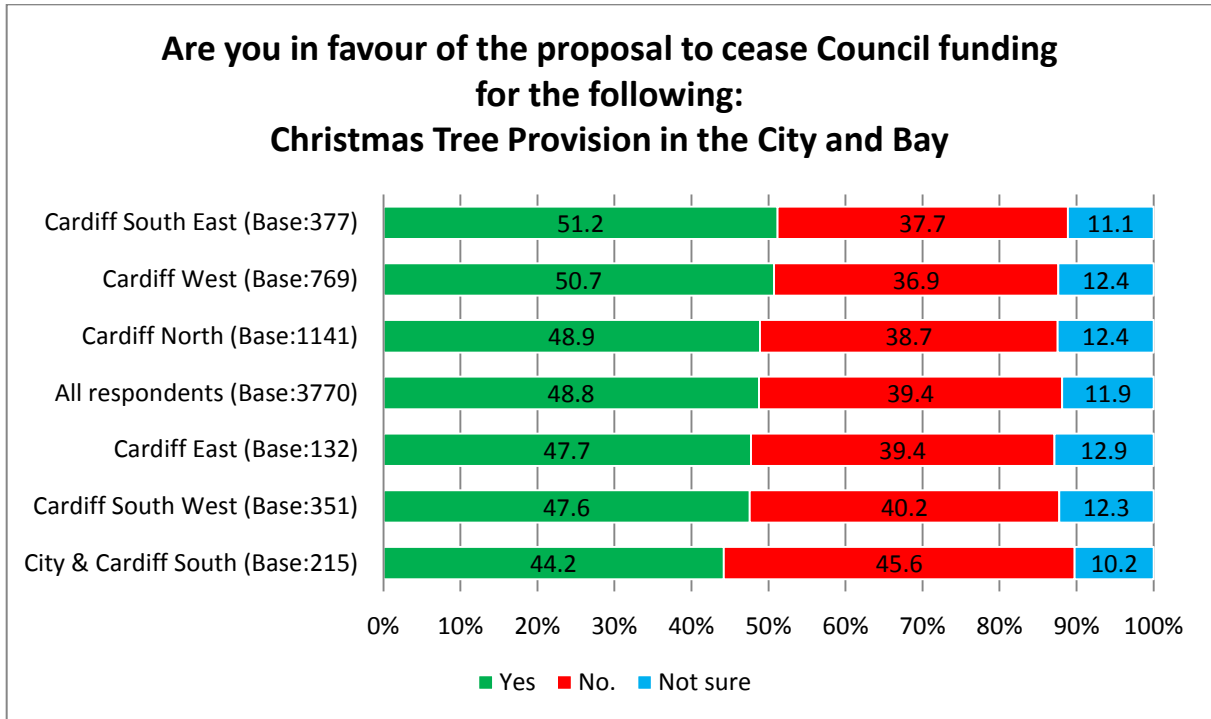


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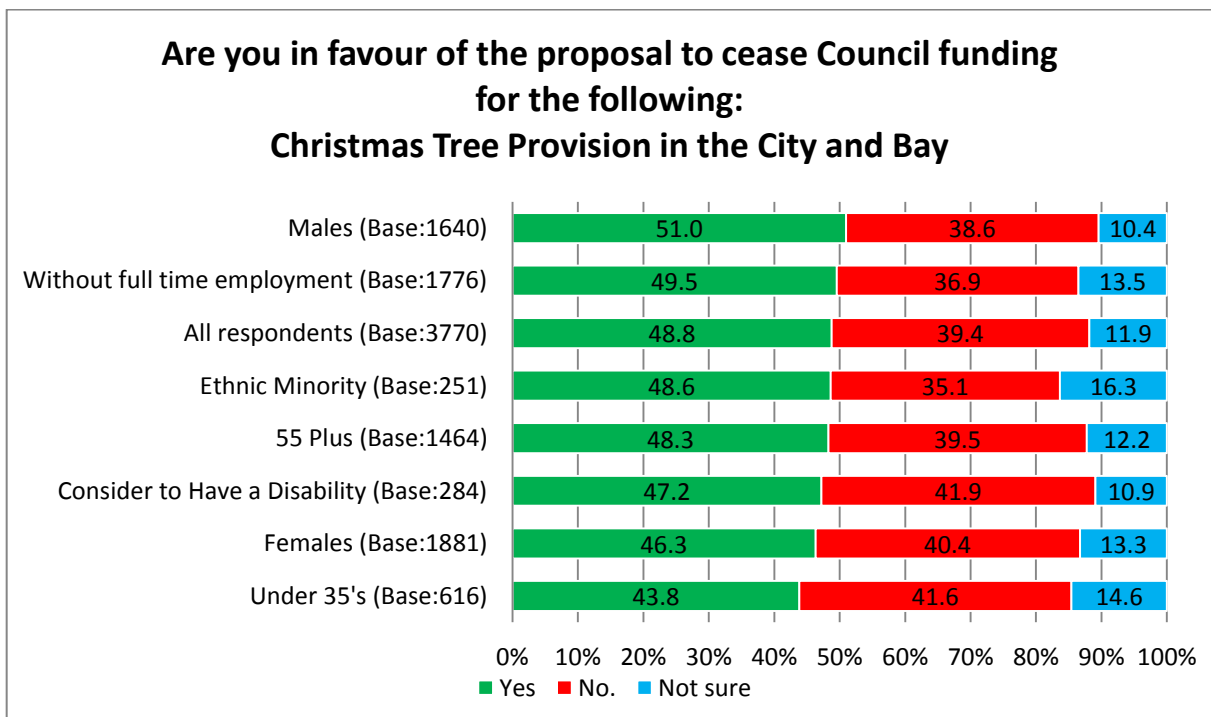
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Events & Celebrations

2.41 By geography



2.42 By demographics

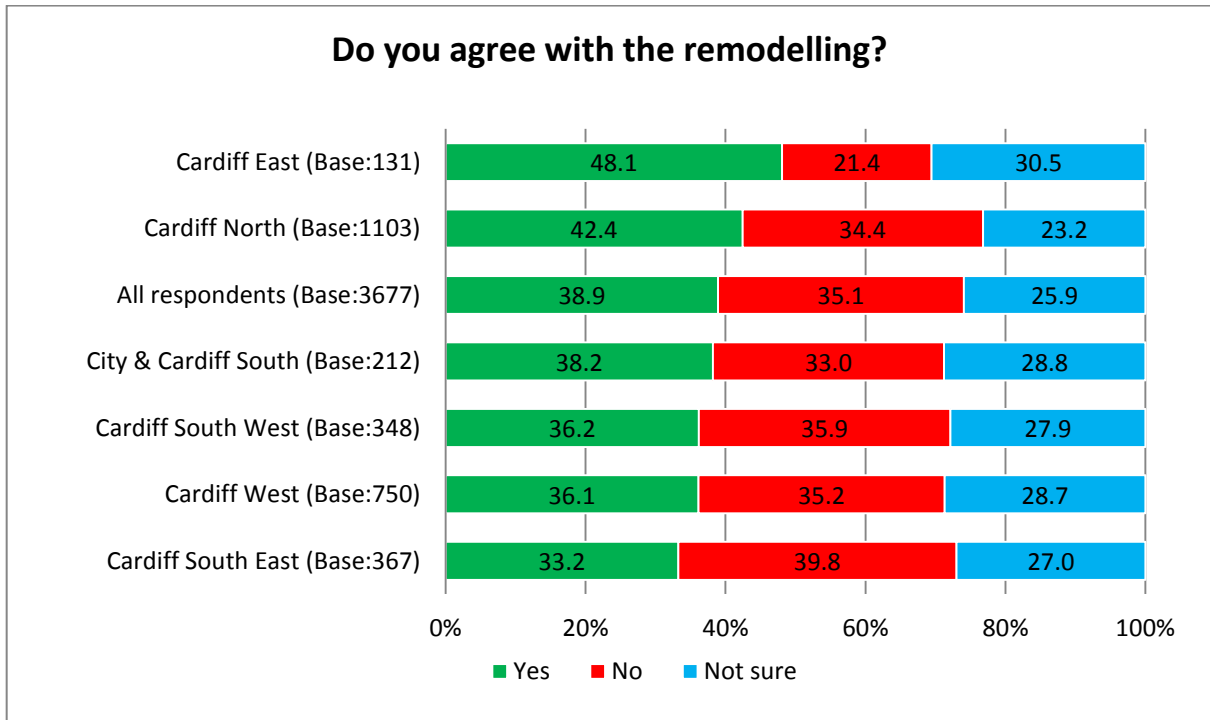


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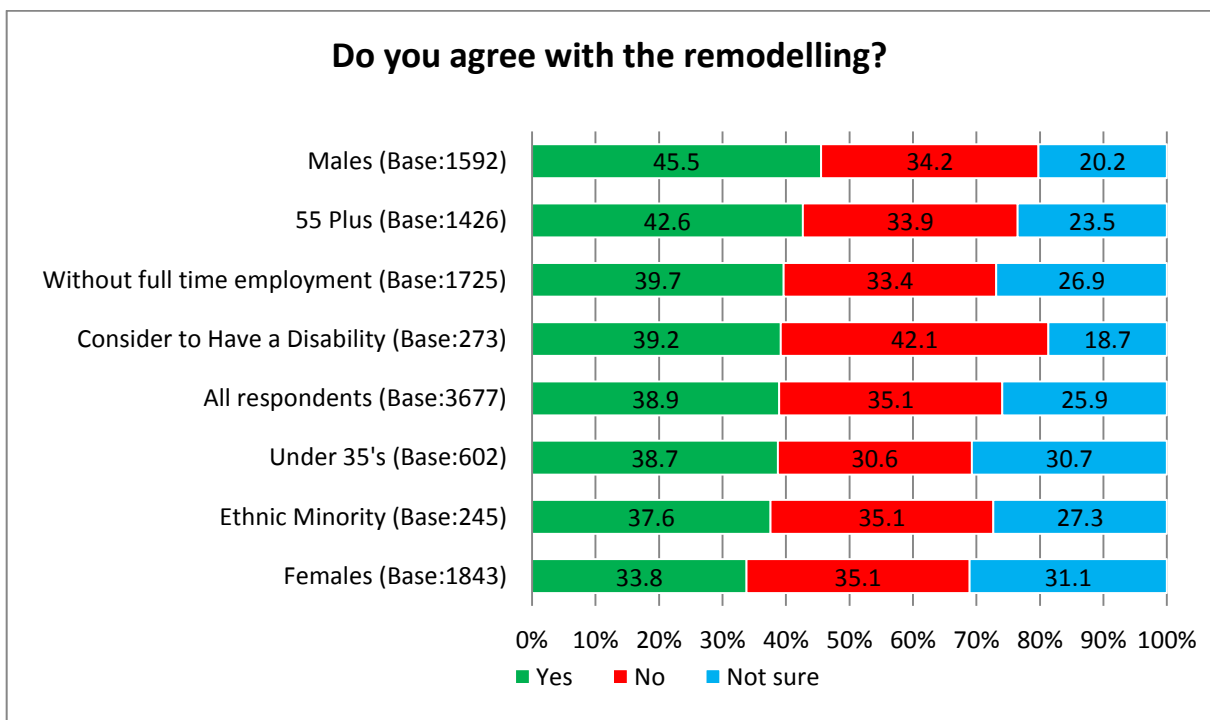
Results and Feedback Report

Park Ranger Service

2.43 By geography



2.44 By demographics

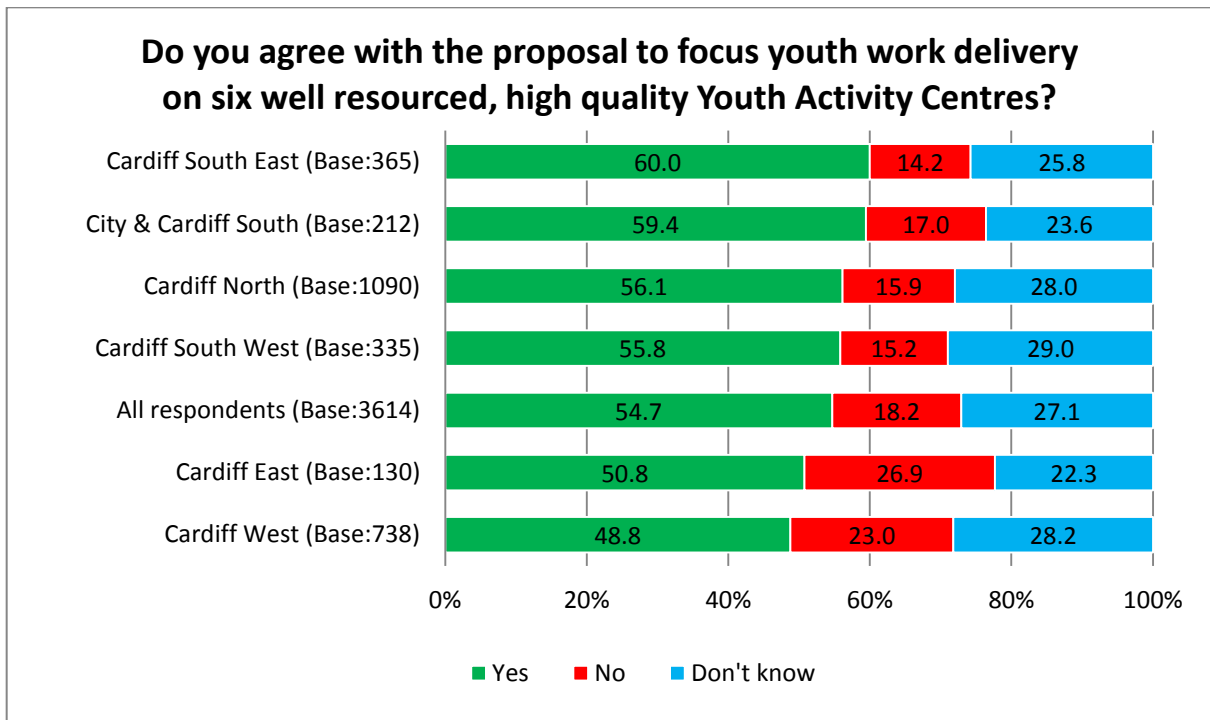


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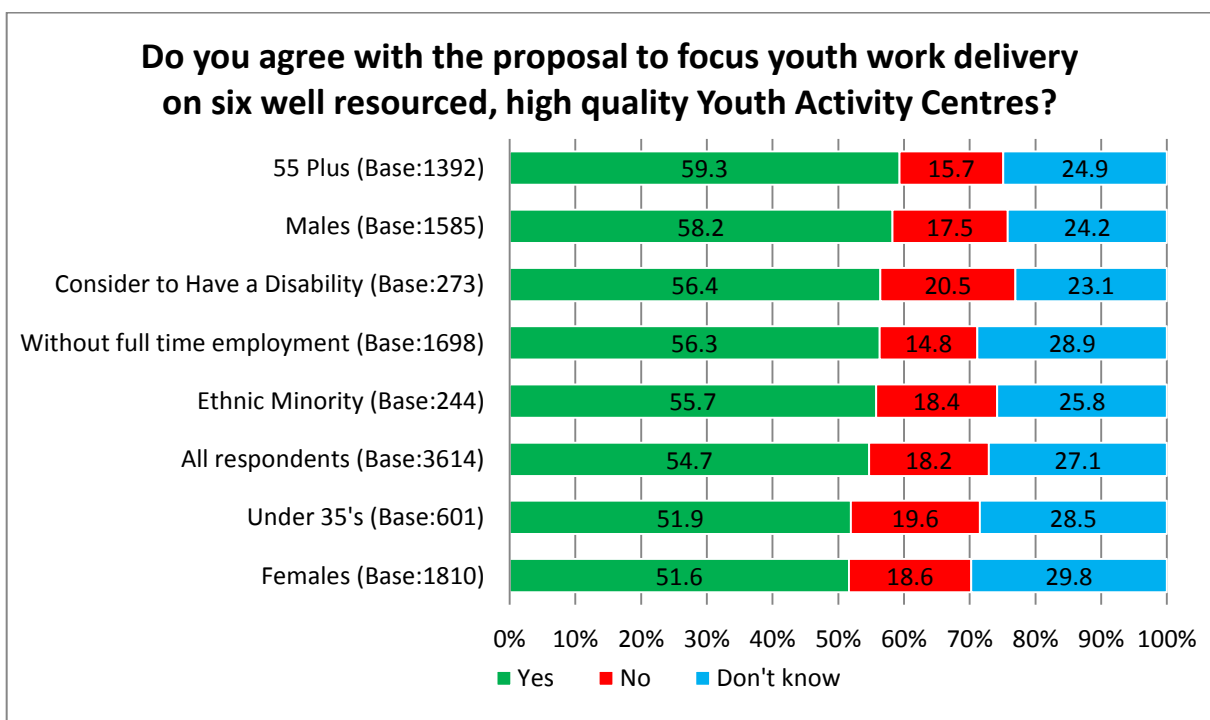
Results and Feedback Report

Youth Services

2.45 By geography



2.46 By demographics

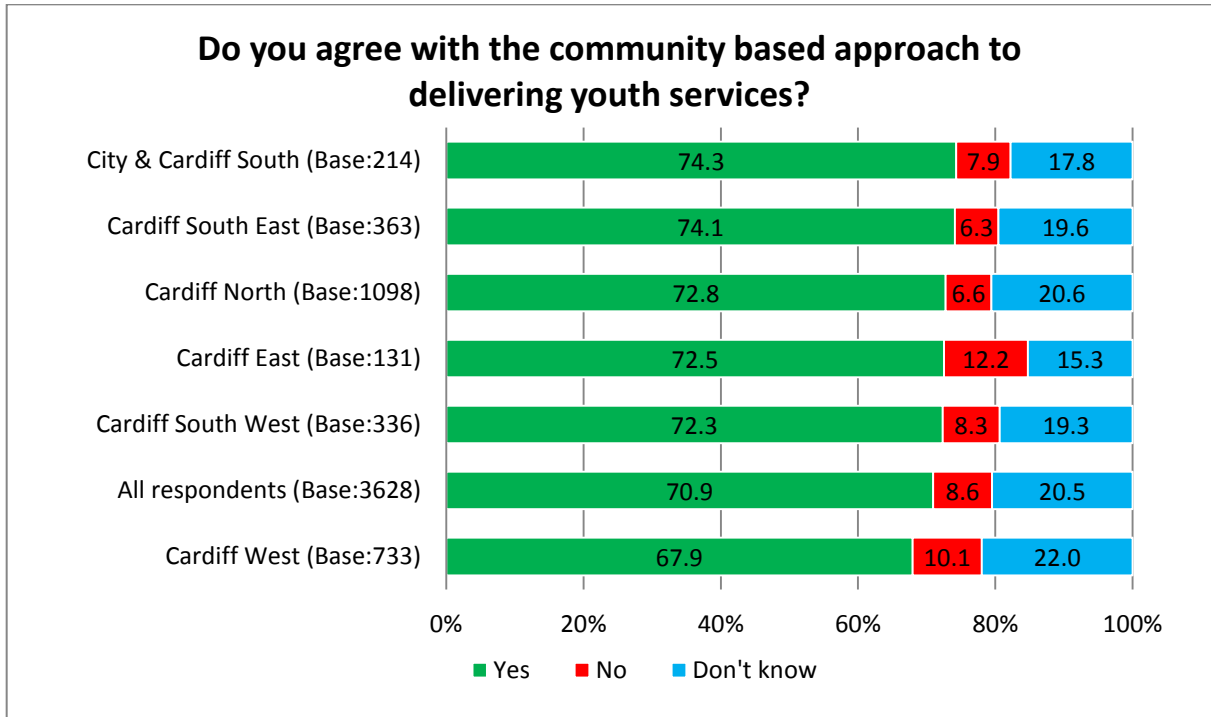


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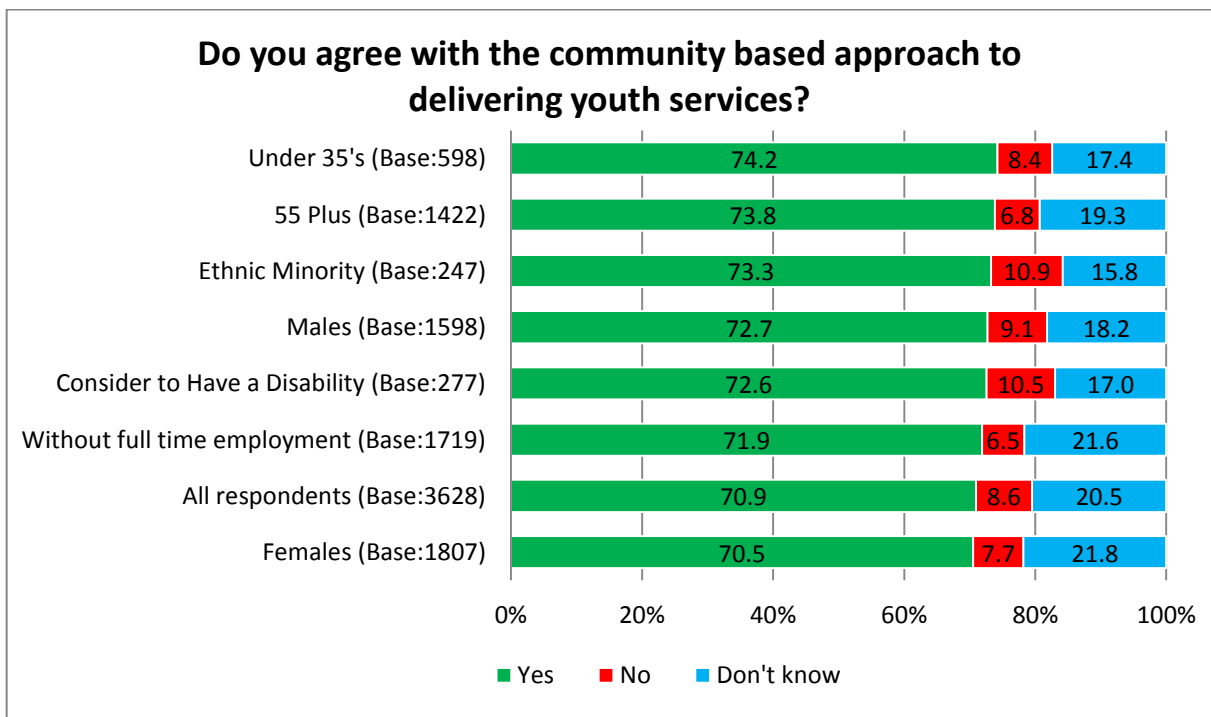
Results and Feedback Report

Youth Services

2.47 By geography



2.48 By demographics

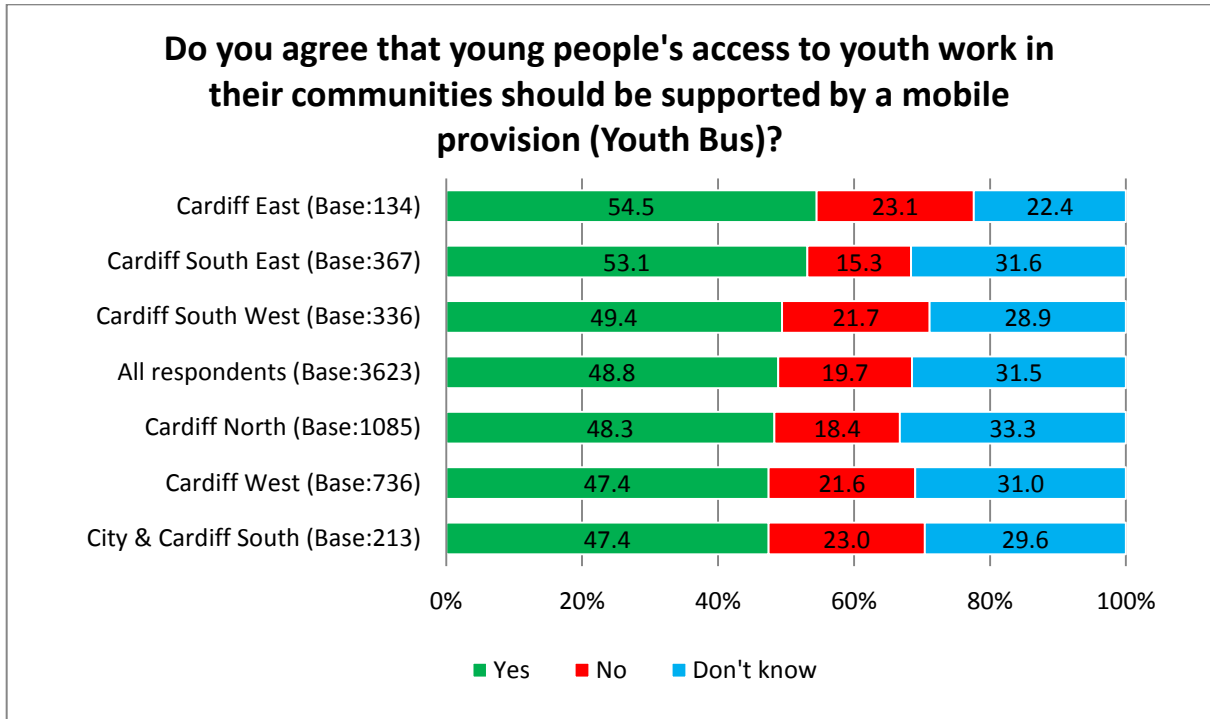


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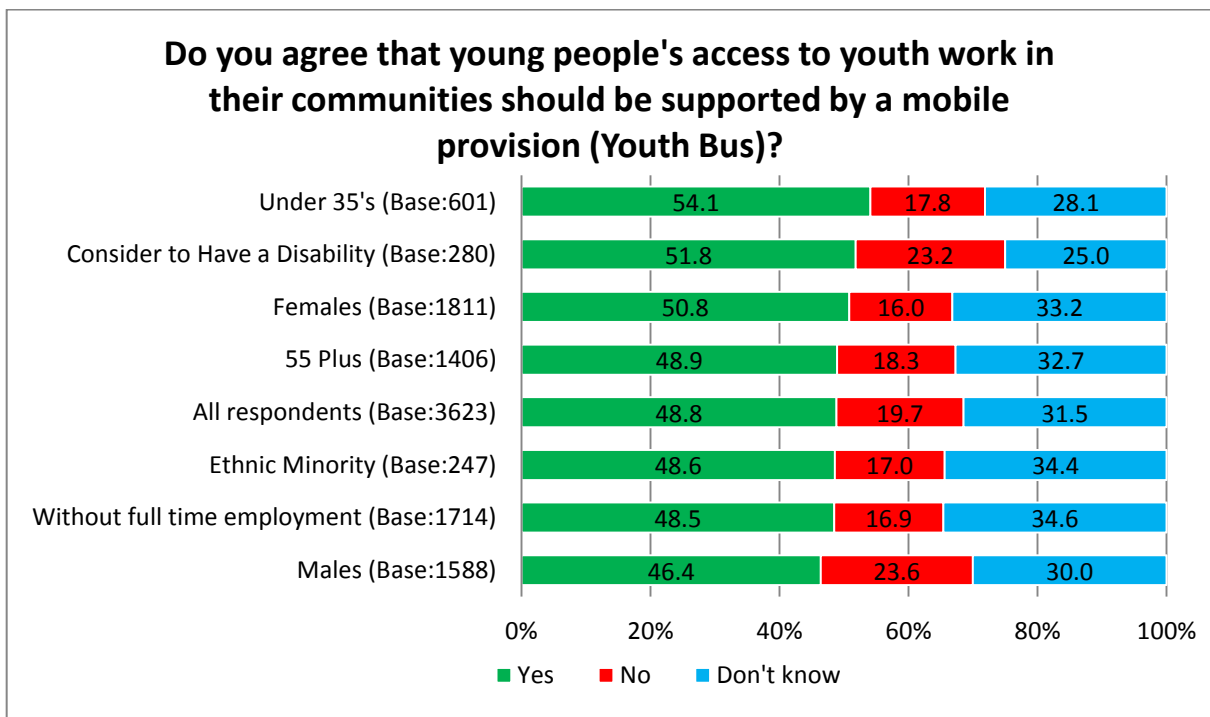
Results and Feedback Report

Youth Services

2.49 By geography



2.50 By demographics

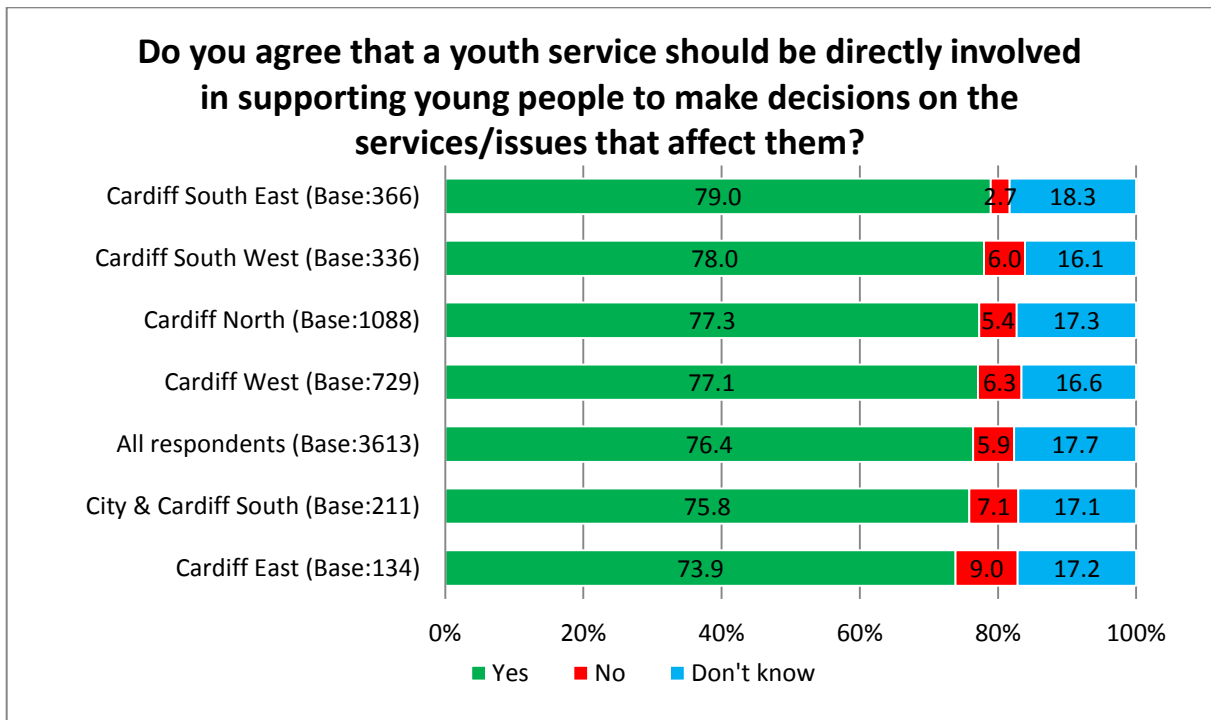


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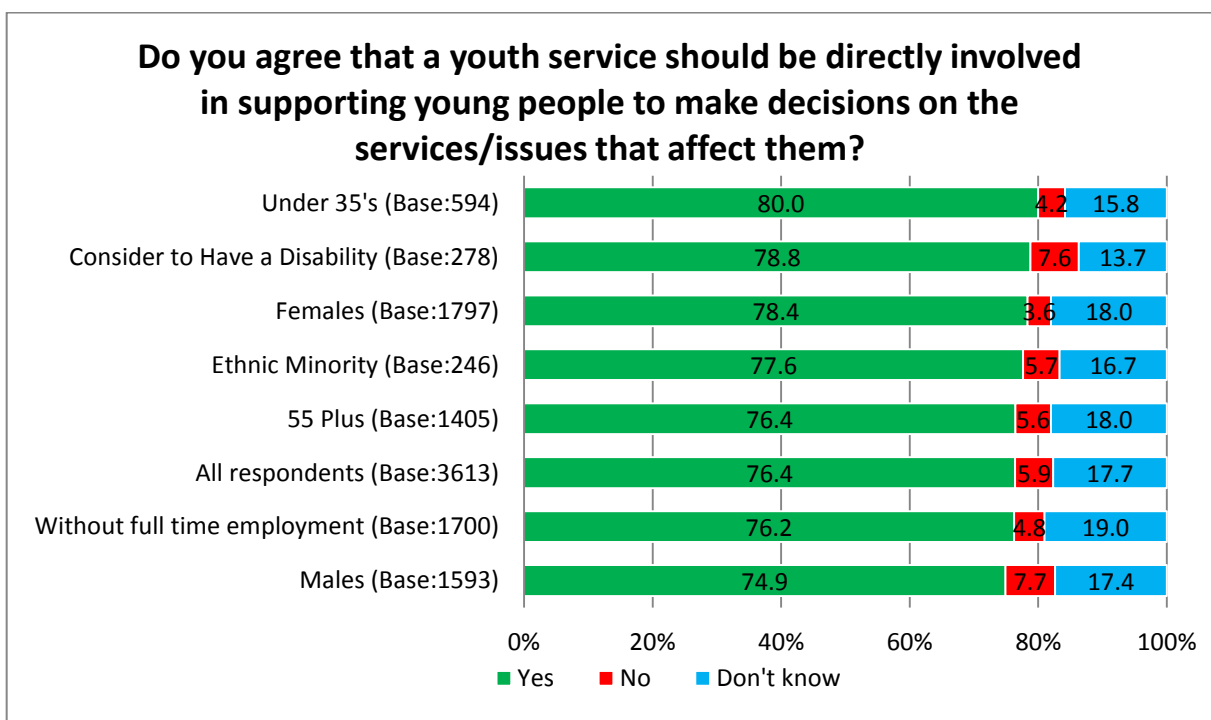
Results and Feedback Report

Youth Services

2.51 By geography



2.52 By demographics

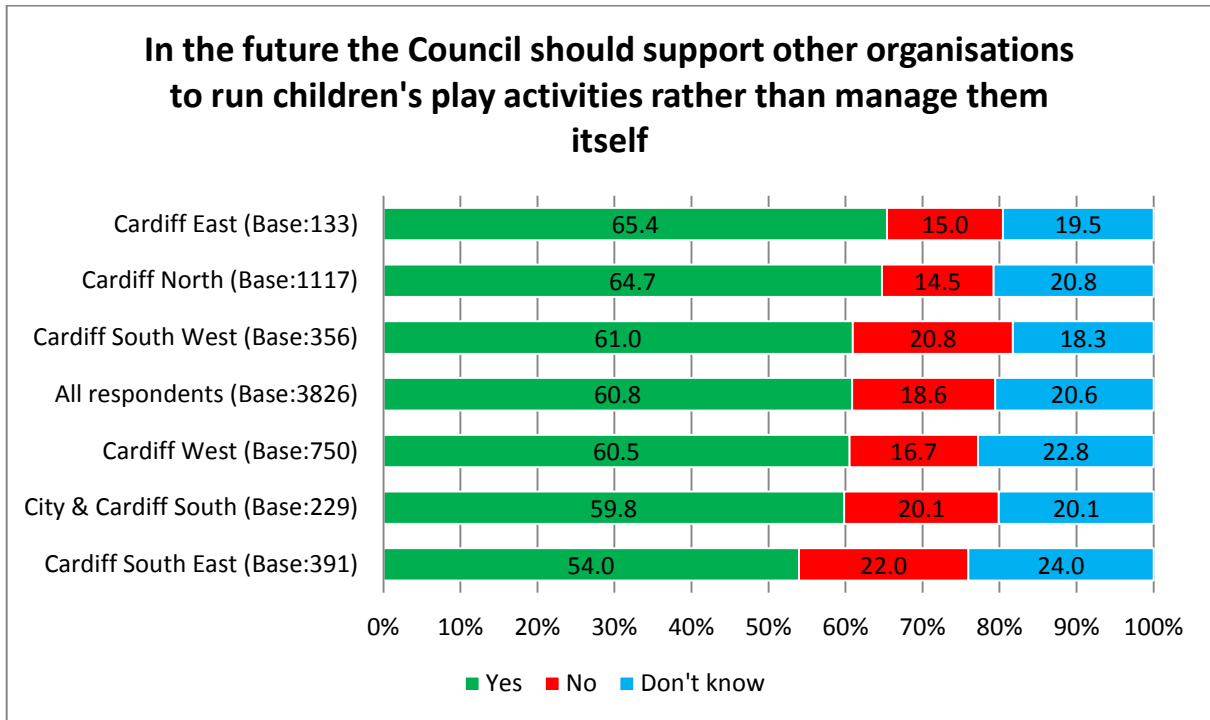


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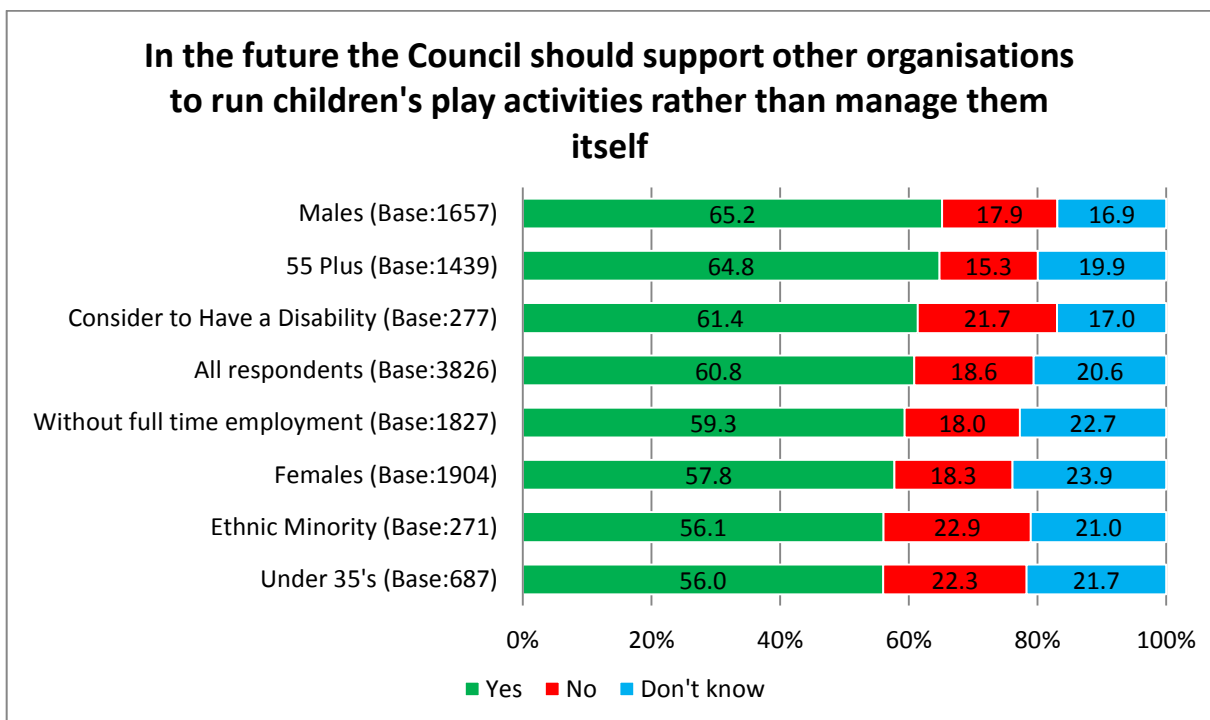
Results and Feedback Report

Children's Play Services

2.53 By geography



2.54 By demographics

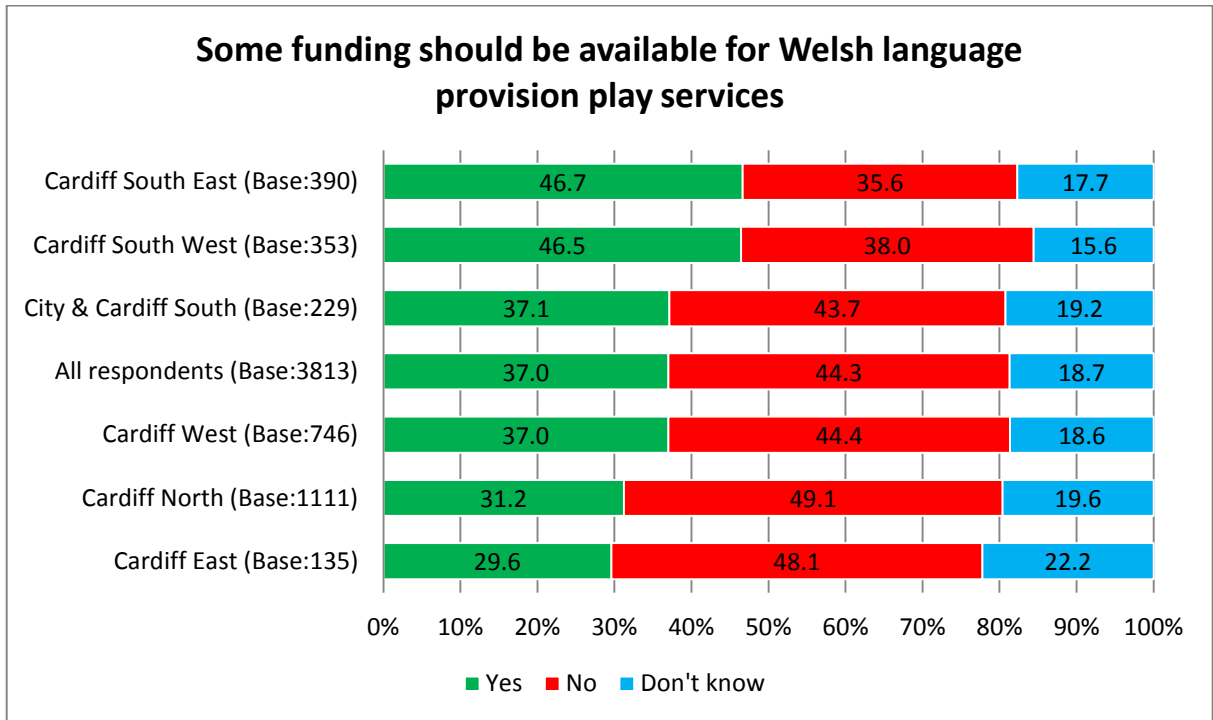


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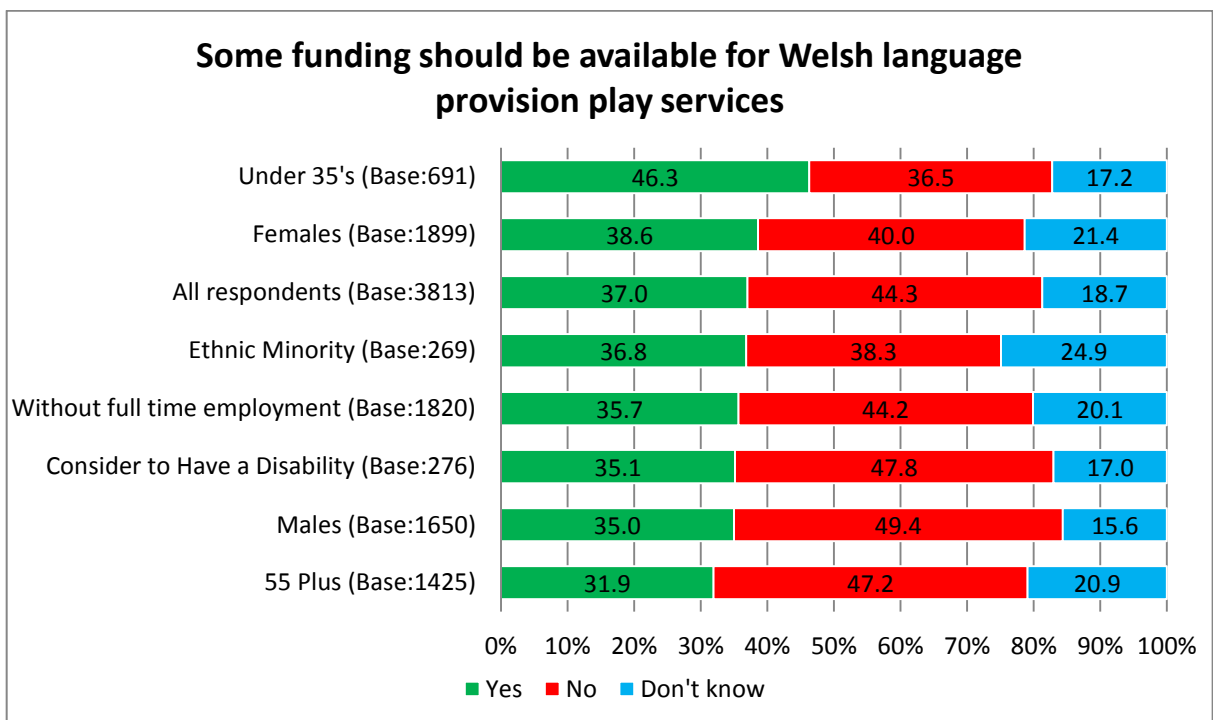
Results and Feedback Report

Children's Play Services

2.55 By geography



2.56 By demographics

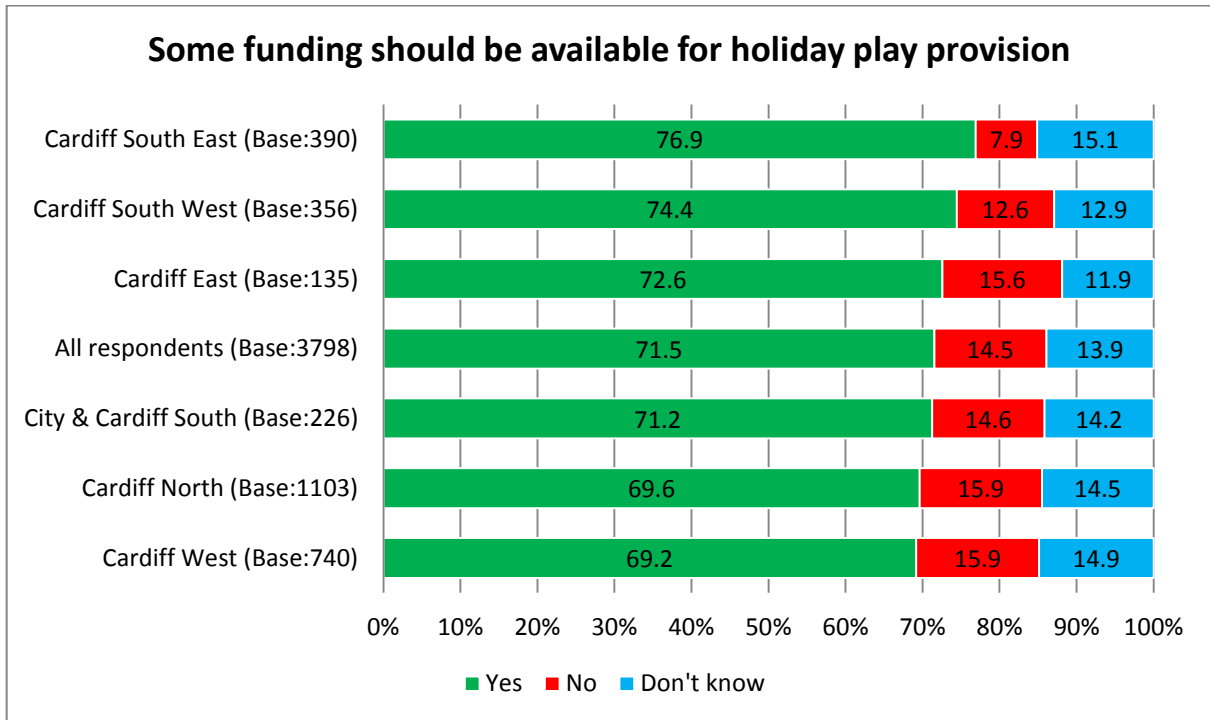


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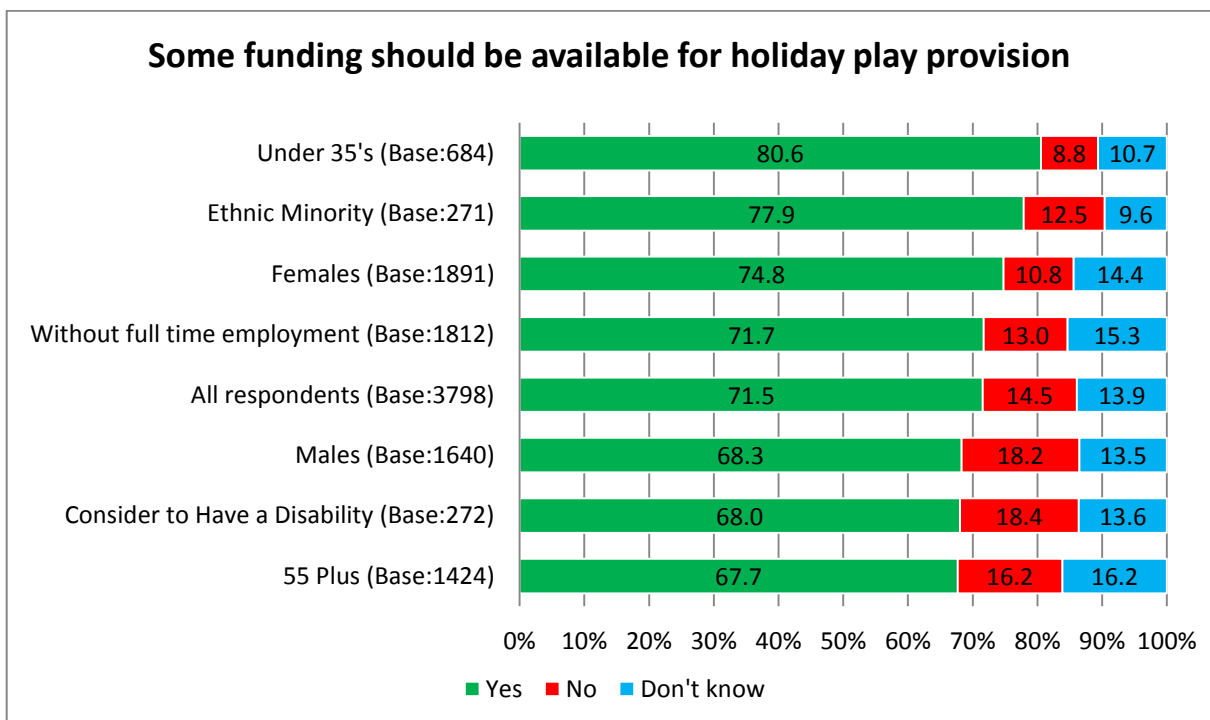
Results and Feedback Report

Children's Play Services

2.57 By geography



2.58 By demographics

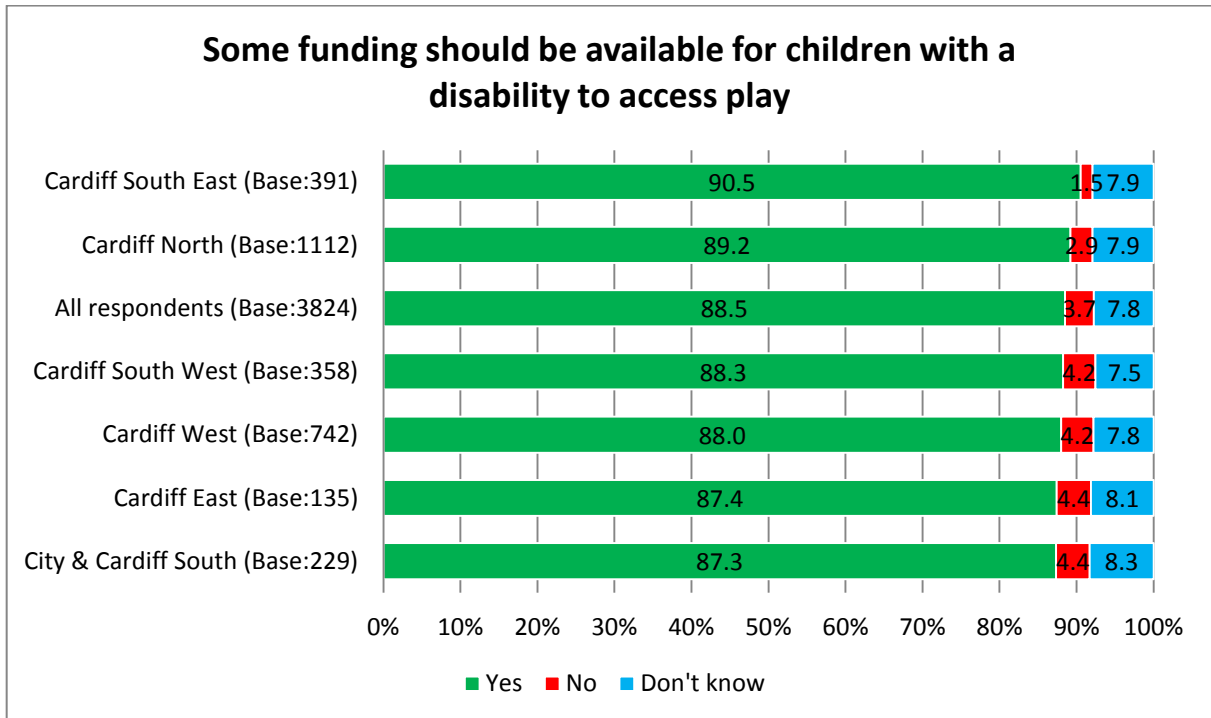


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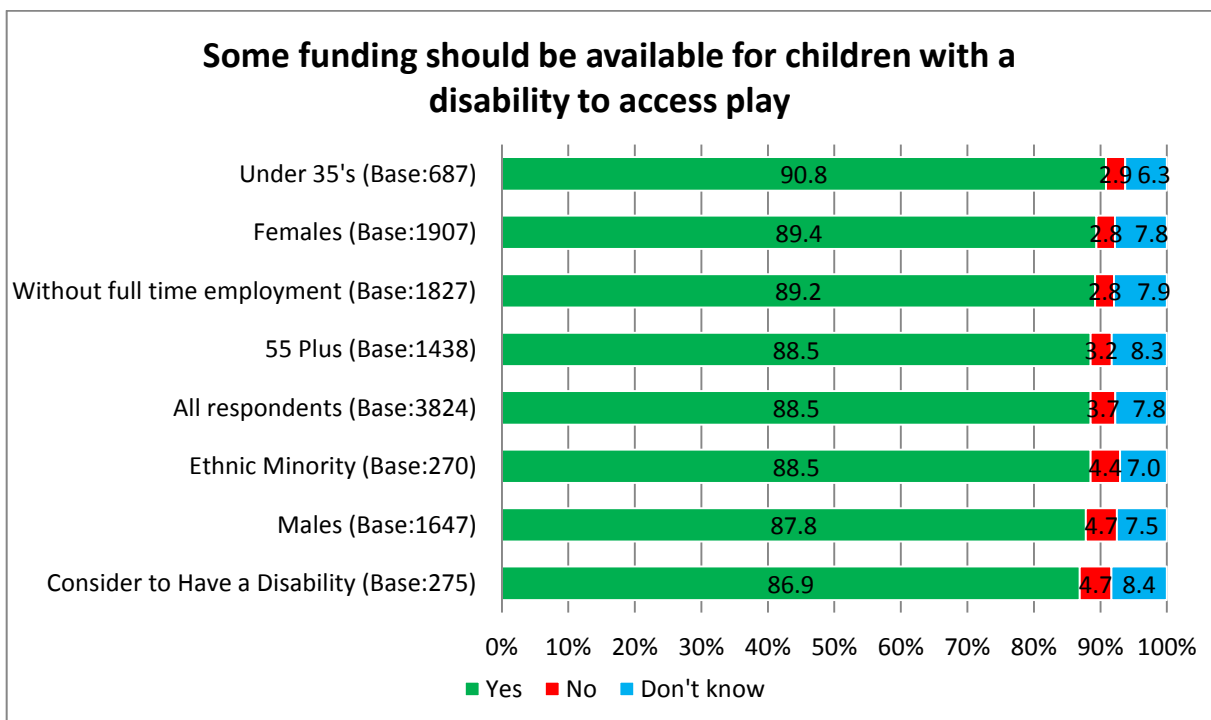
Results and Feedback Report

Children's Play Services

2.59 By geography



2.60 By demographics

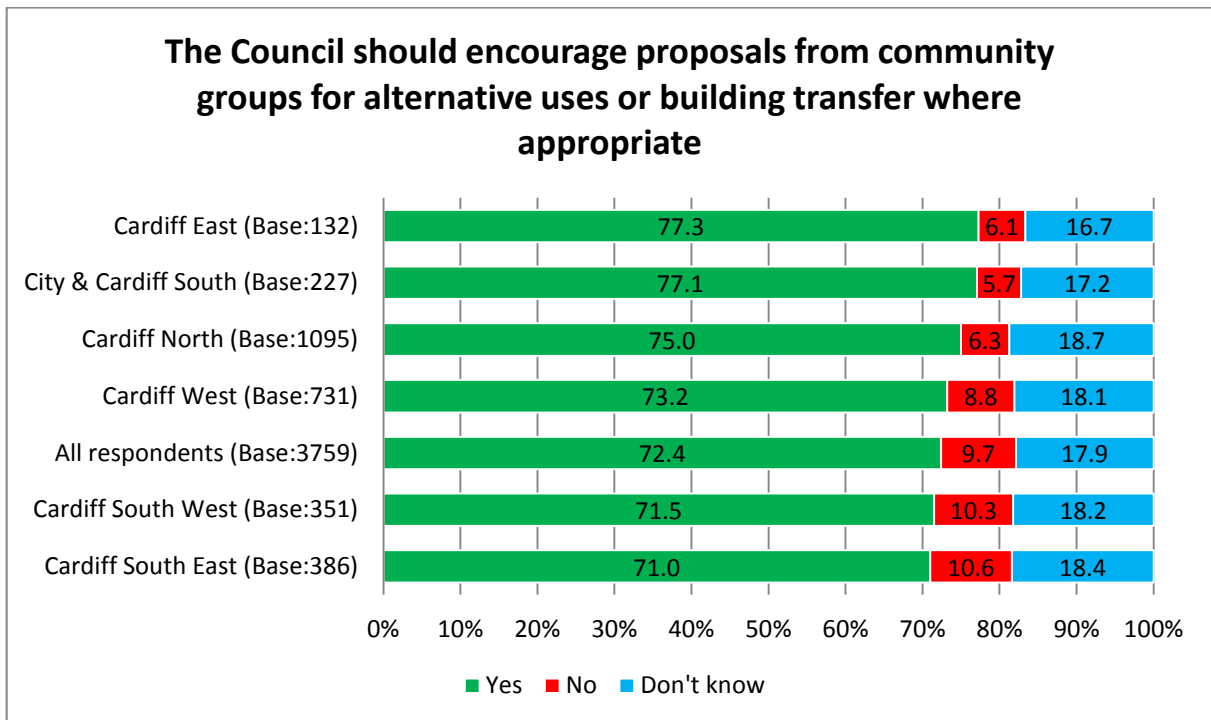


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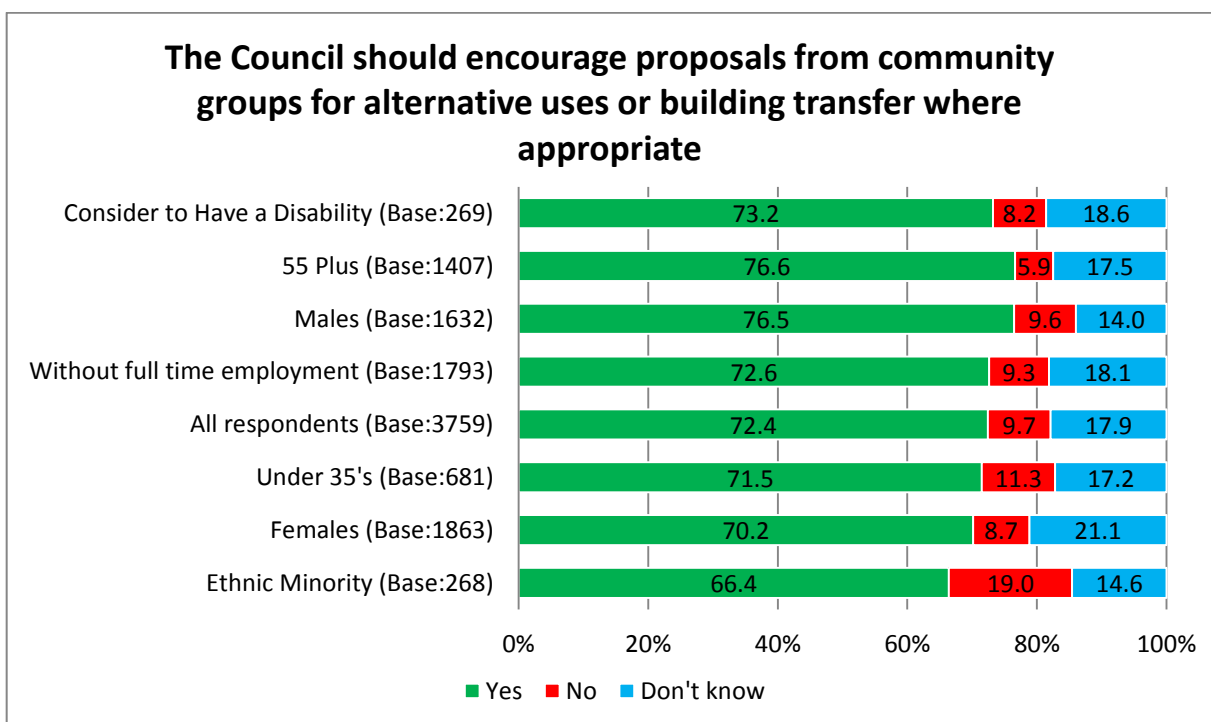
Results and Feedback Report

Children's Play Services

2.61 By geography



2.62 By demographics

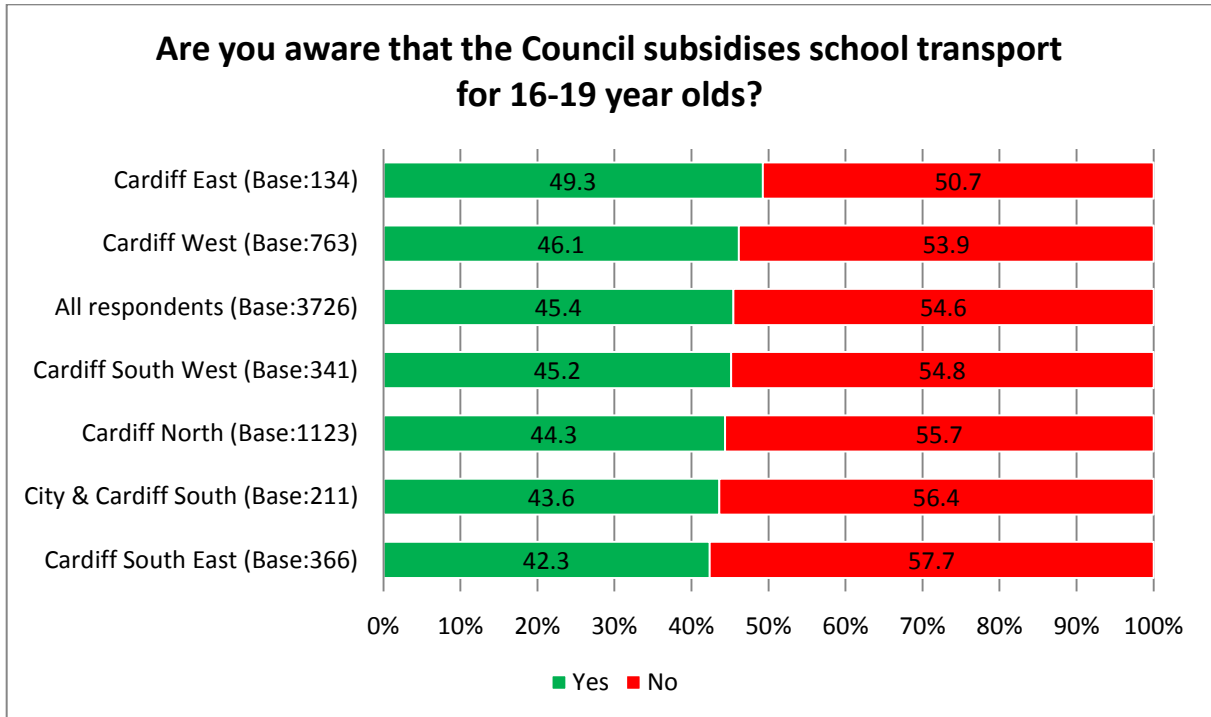


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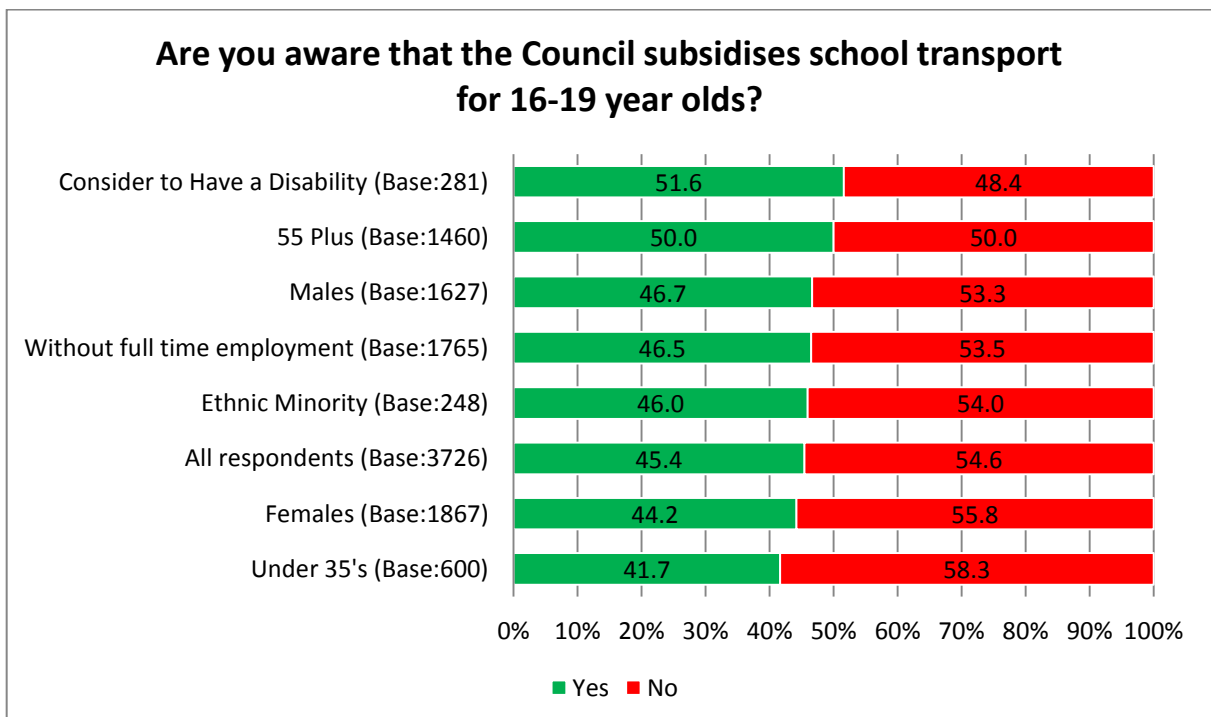
Results and Feedback Report

School Transport for 16-19 Year Olds

2.63 By geography



2.64 By demographics

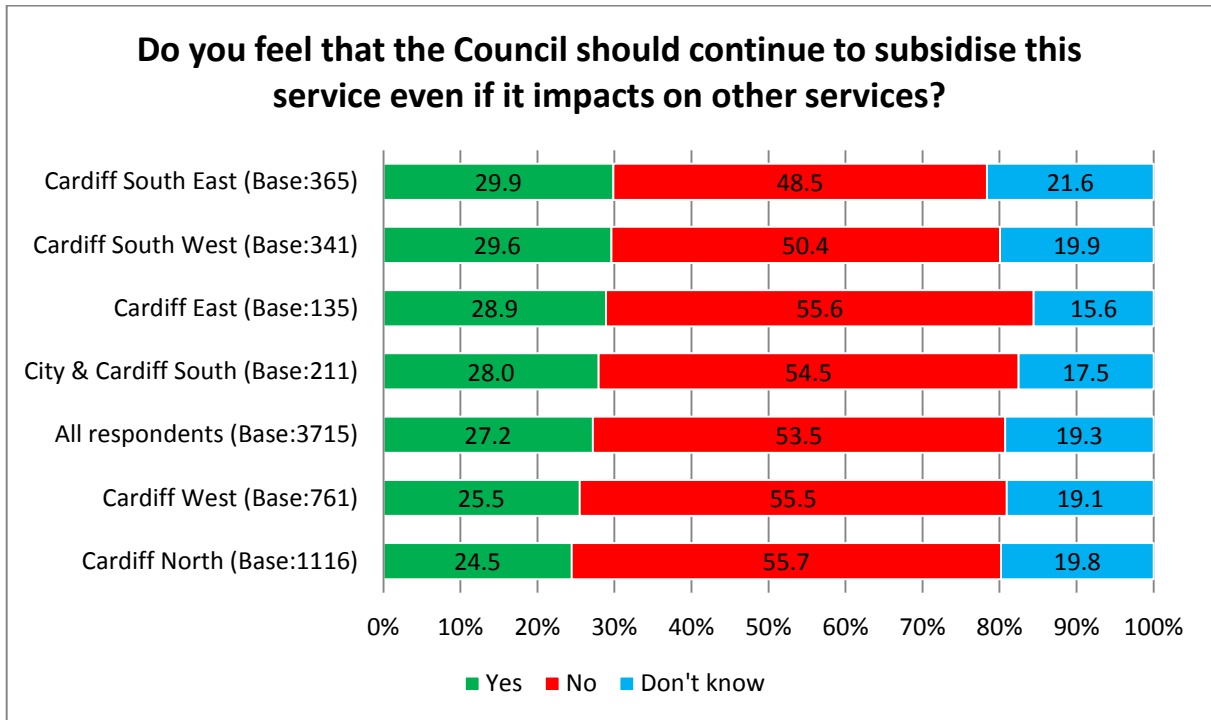


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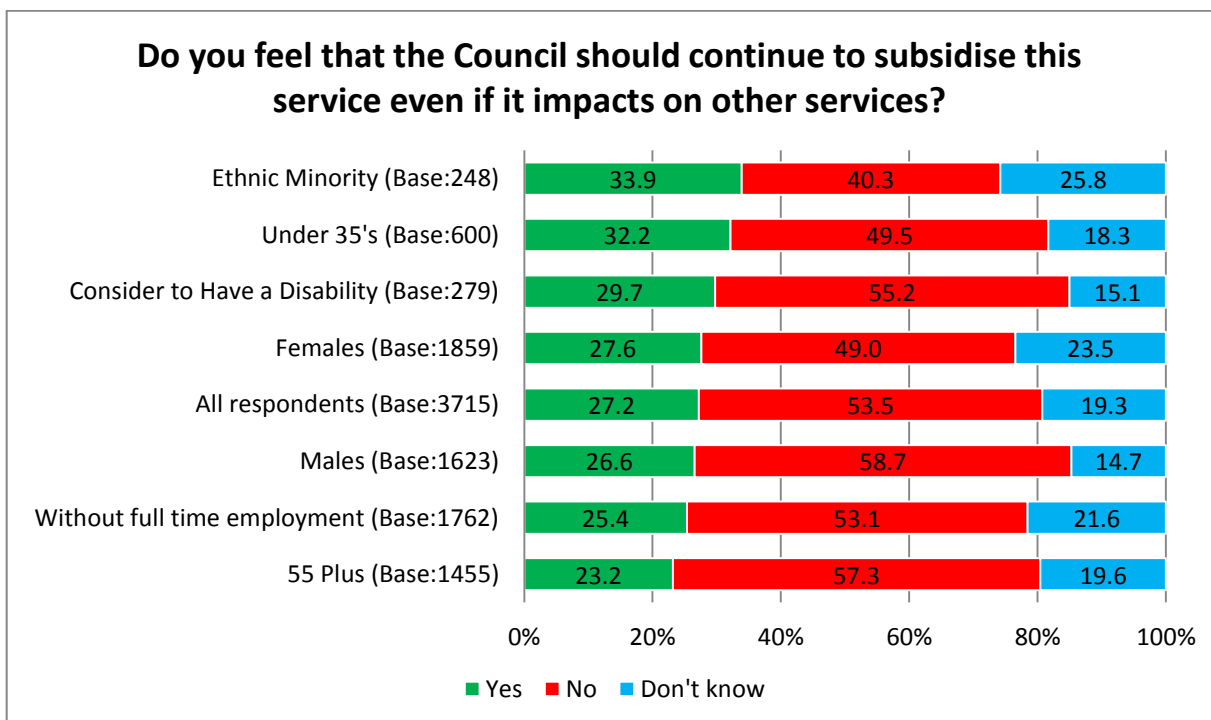
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School Transport for 16-19 Year Olds

2.65 By geography



2.66 By demographics

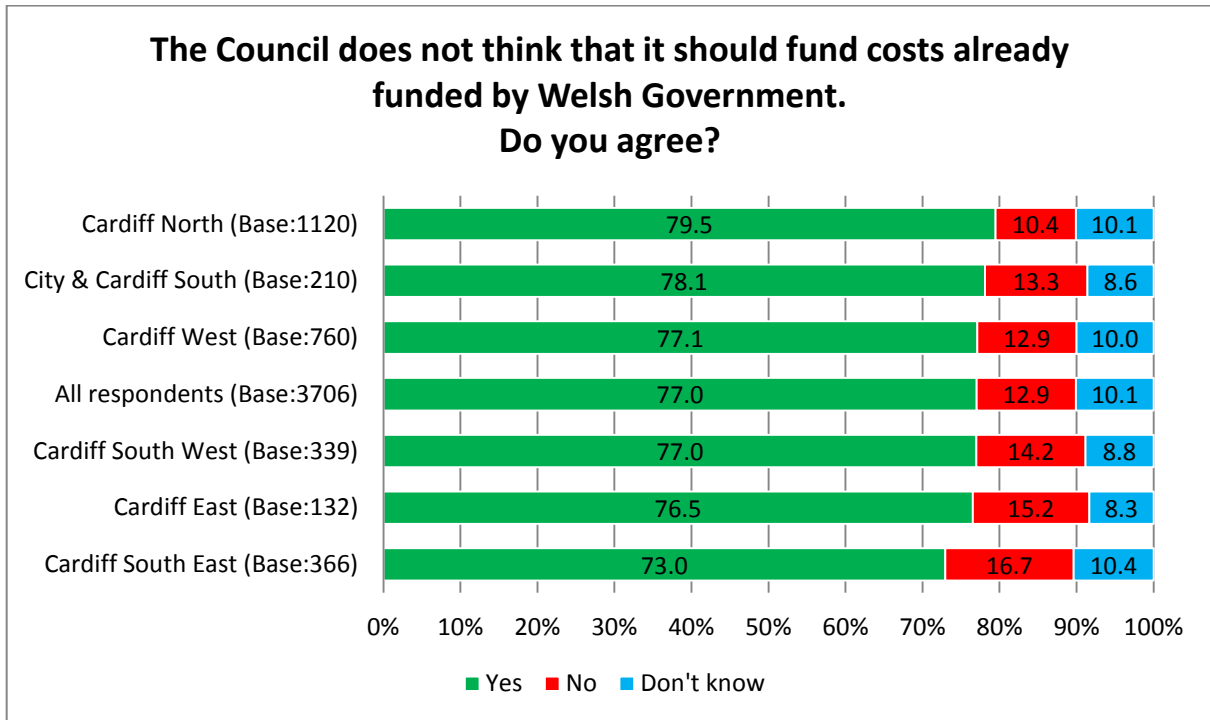


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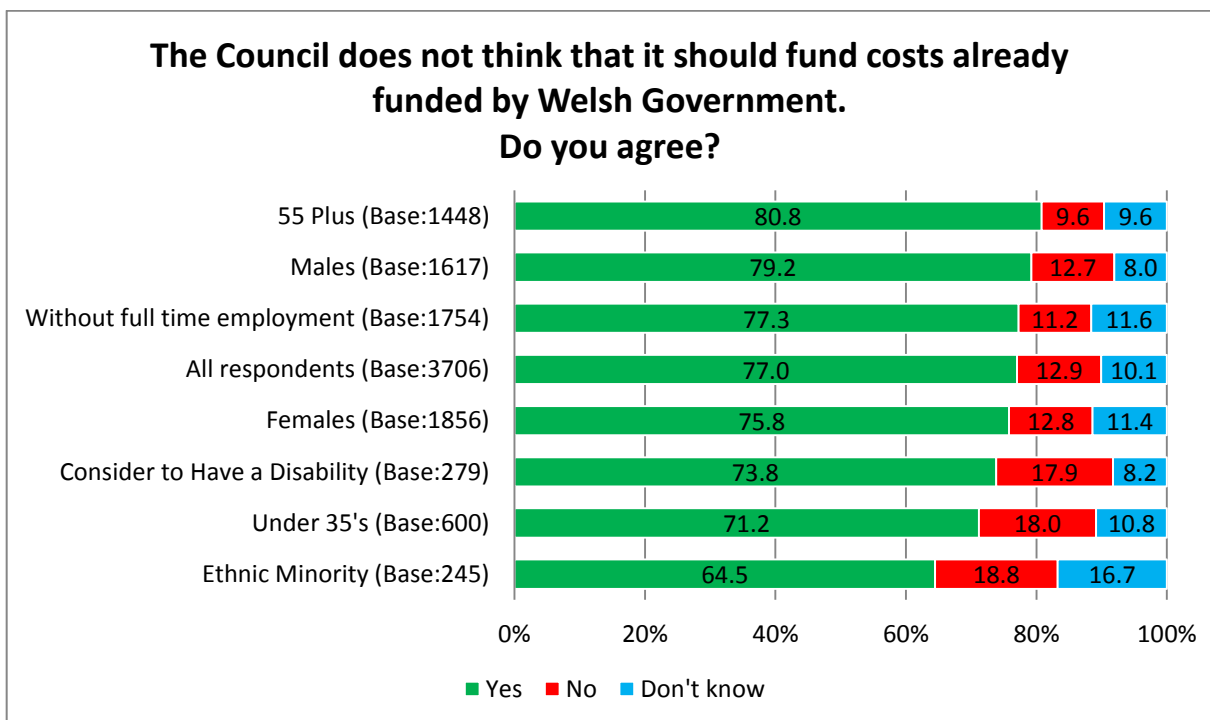
Results and Feedback Report

School Transport for 16-19 Year Olds

2.67 By geography



2.68 By demographics

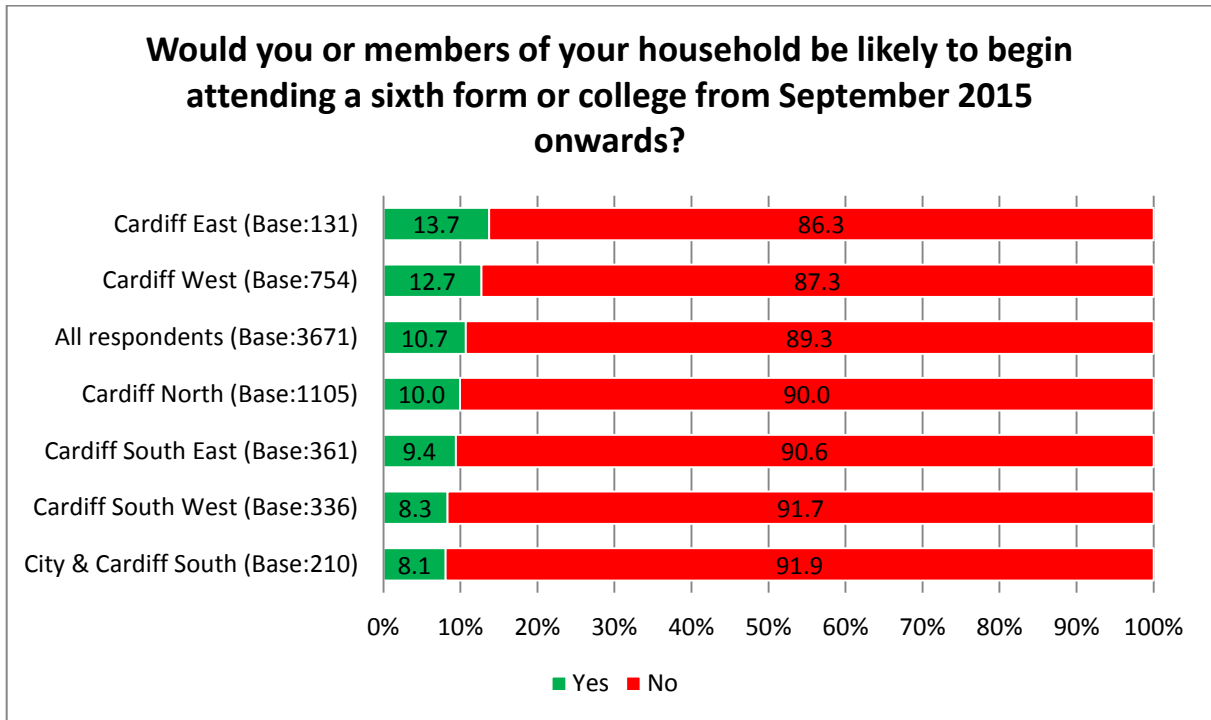


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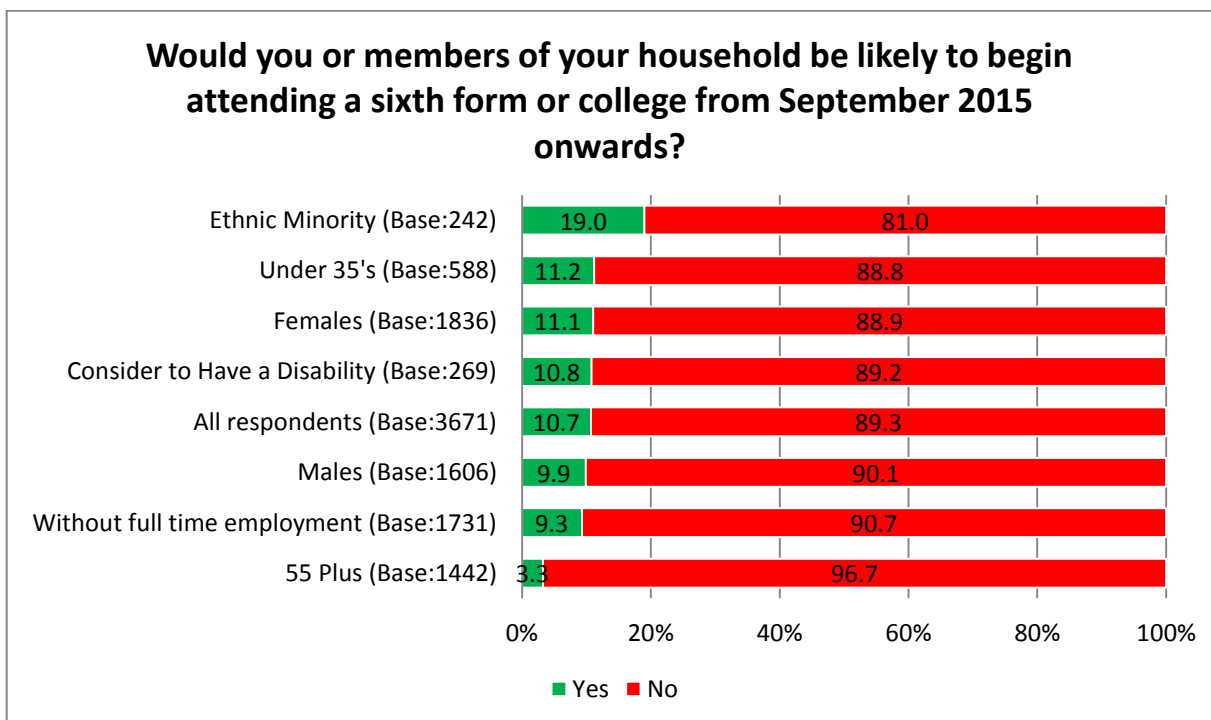
Results and Feedback Report

School Transport for 16-19 Year Olds

2.69 By geography



2.70 By demographics

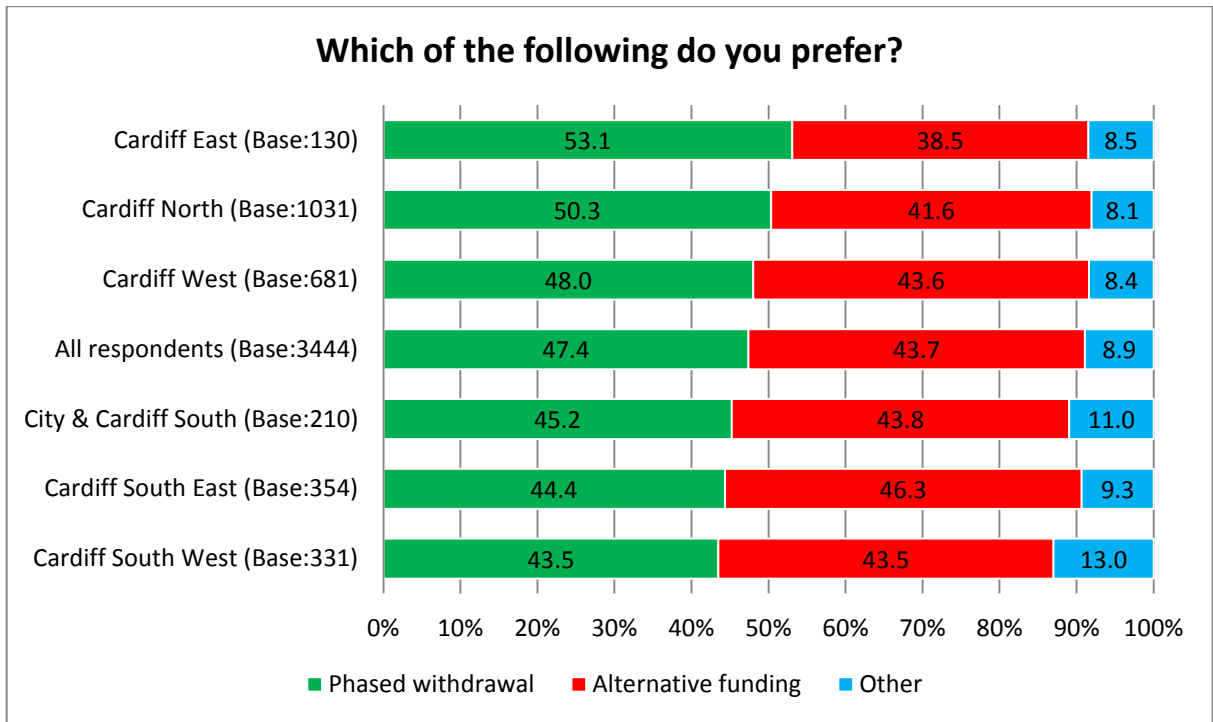


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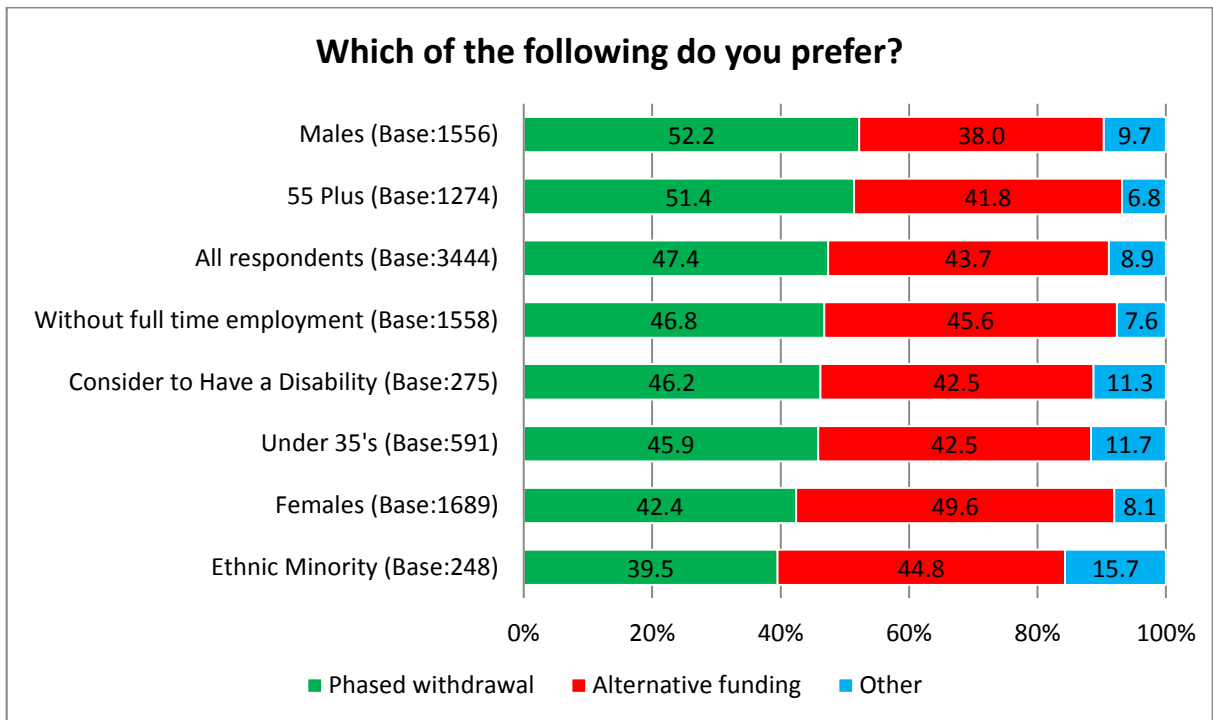
Results and Feedback Report

School Transport for 16-19 Year Olds

2.71 By geography



2.72 By demographics

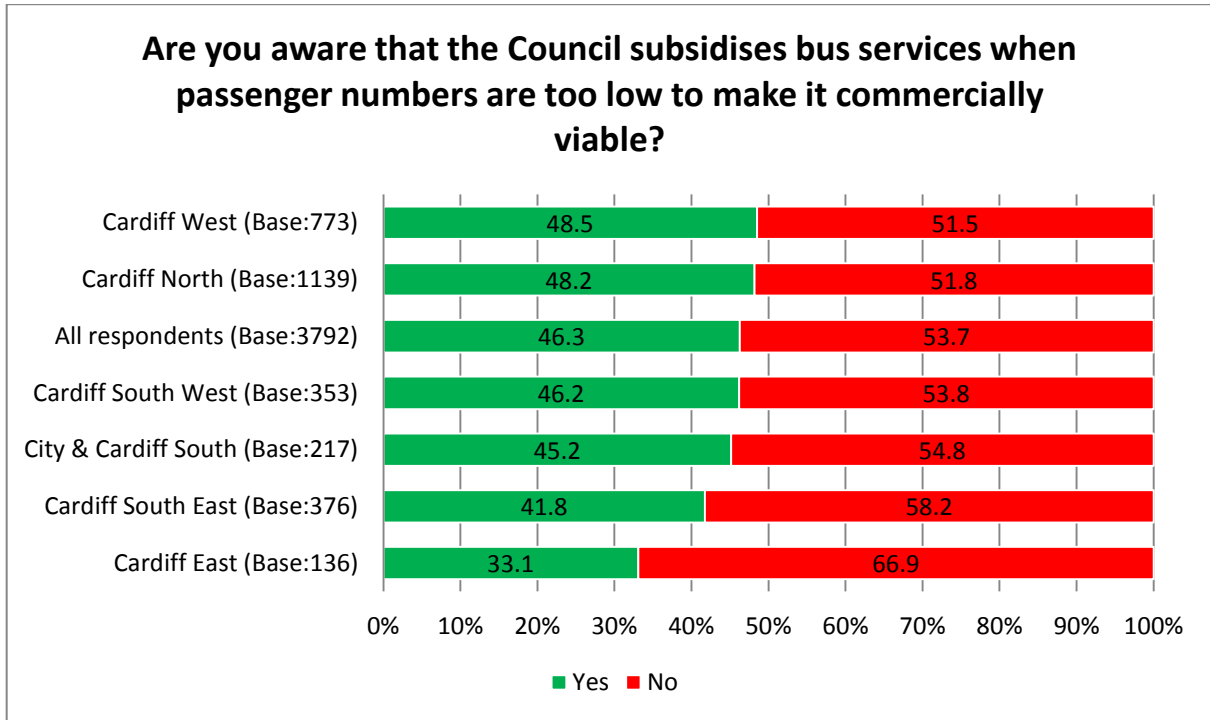


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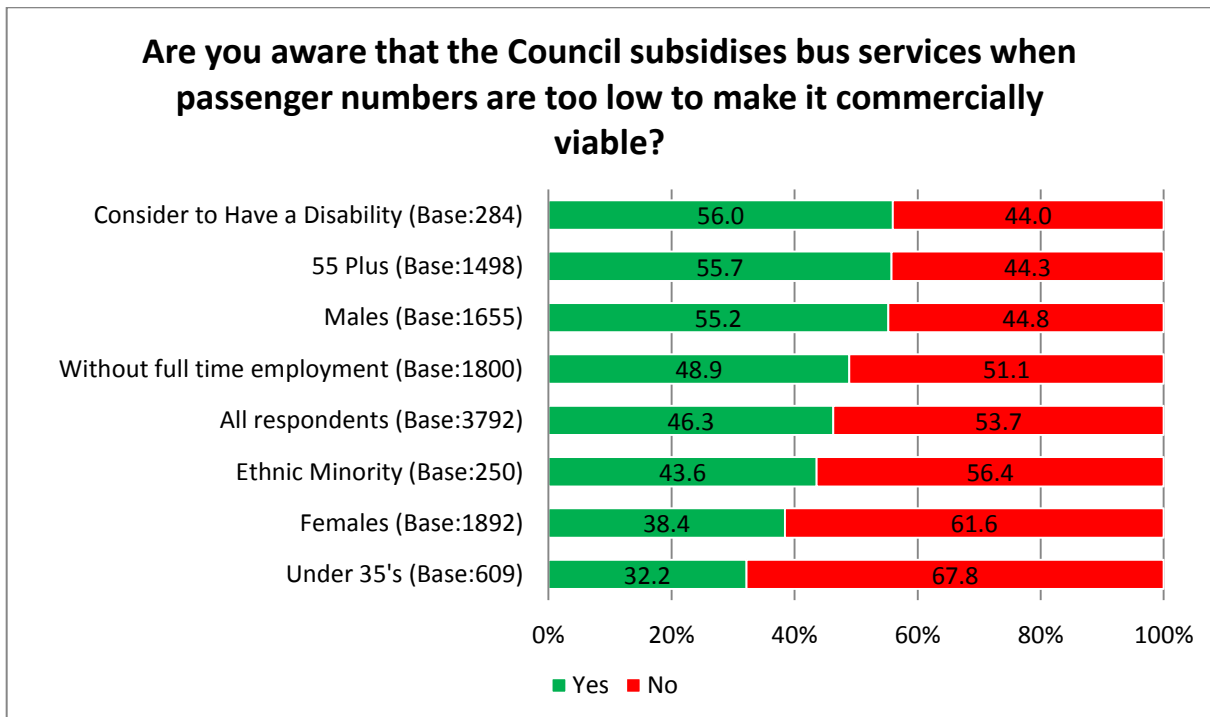
Results and Feedback Report

Supported Public Transport

2.73 By geography



2.74 By demographics

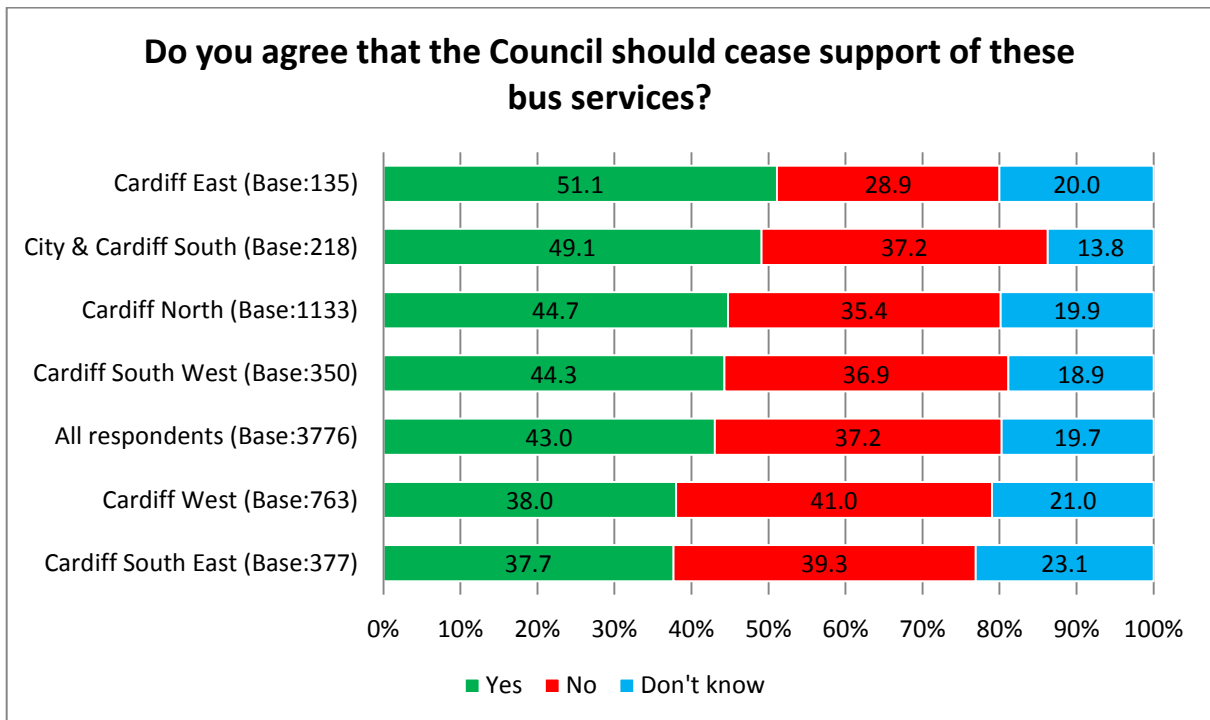


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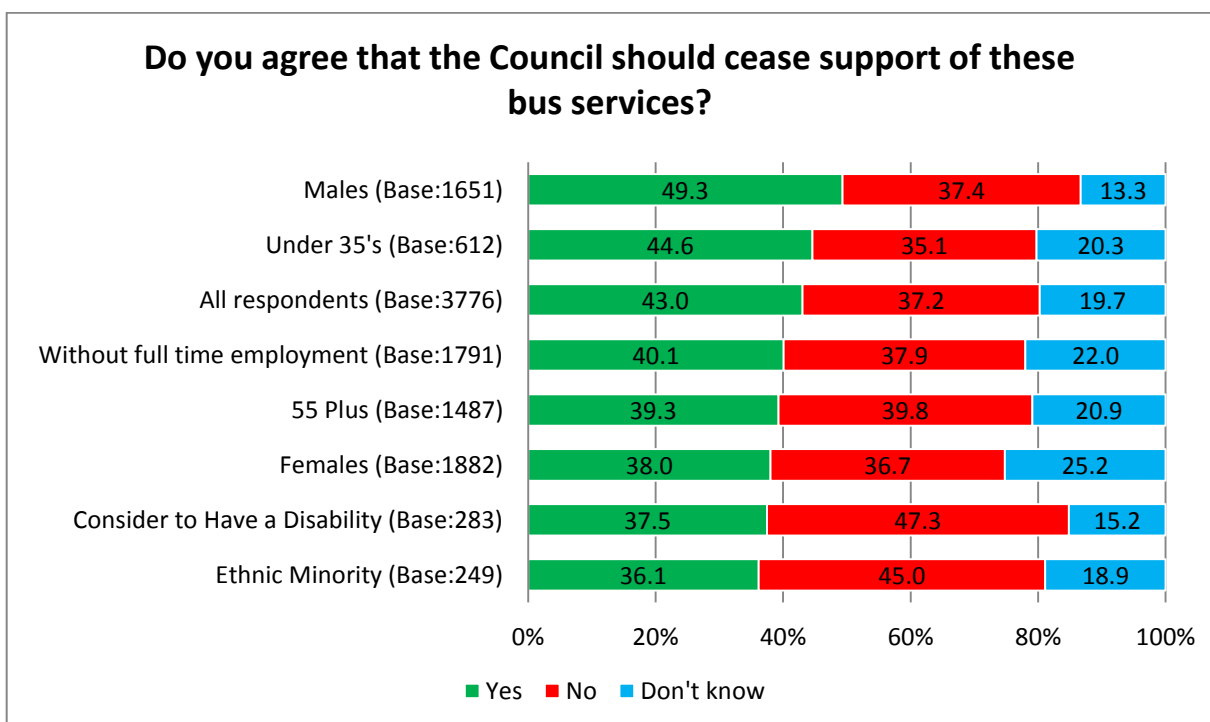
Results and Feedback Report

Supported Public Transport

2.75 By geography



2.76 By demographics

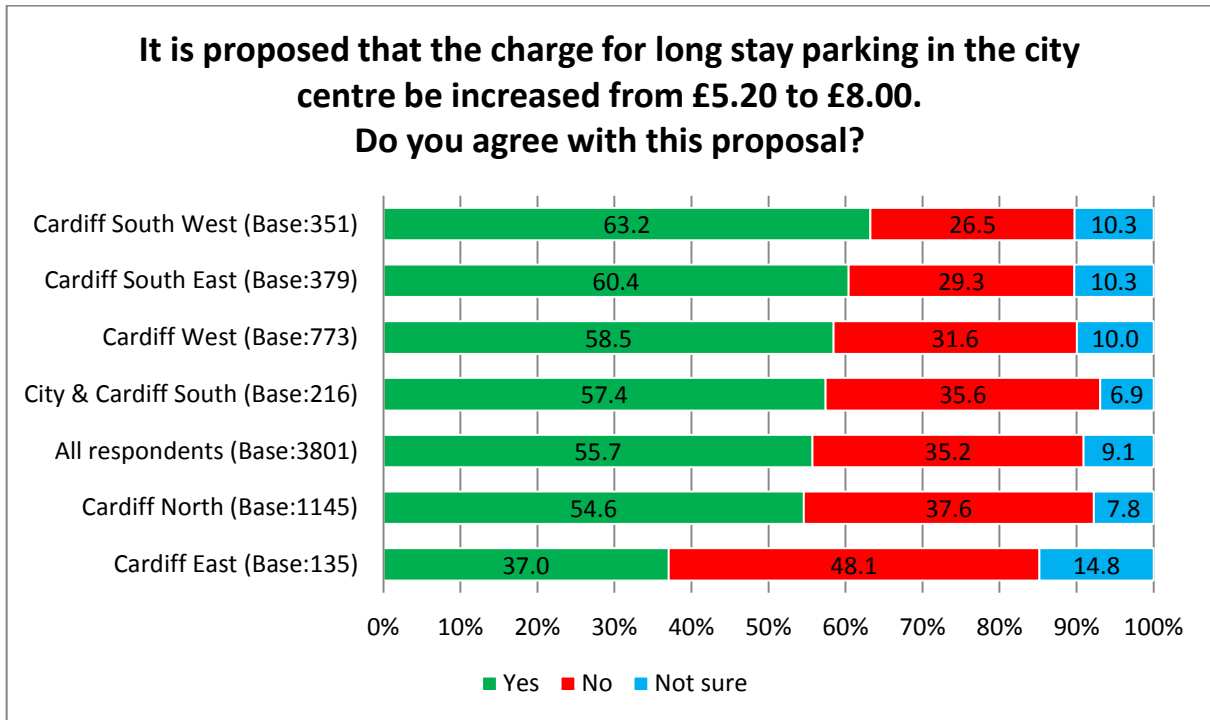


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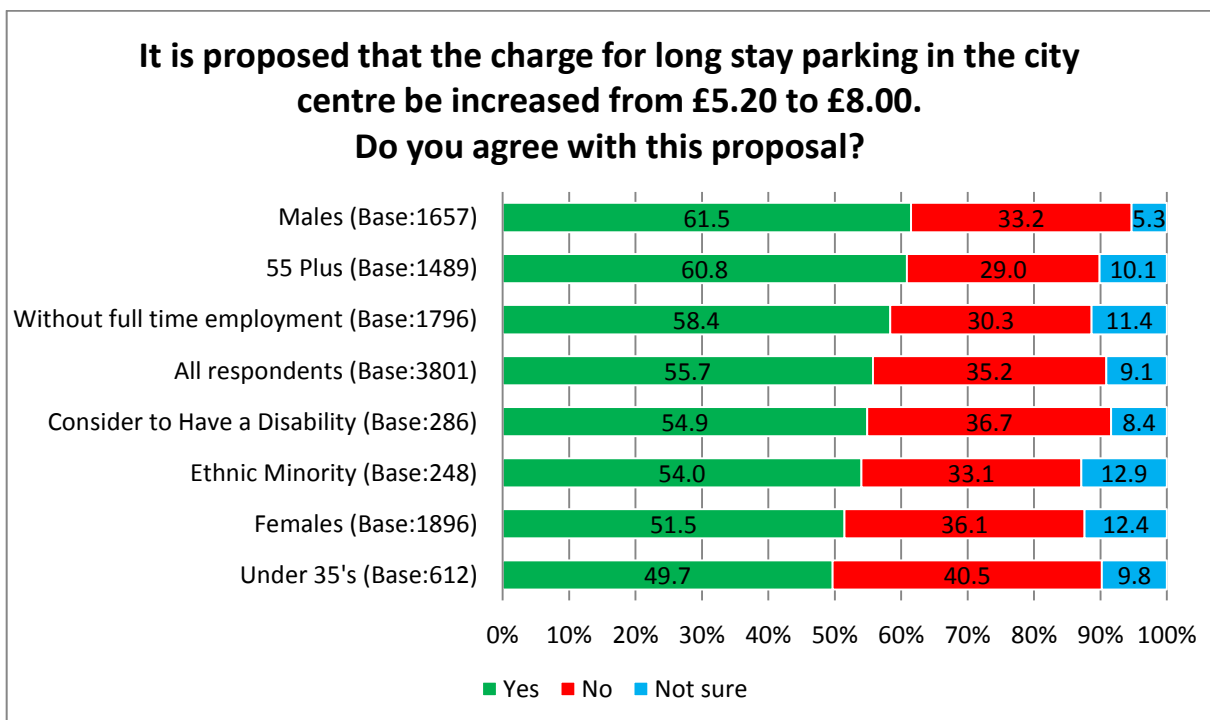
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Parking

2.77 By geography



2.78 By demographics

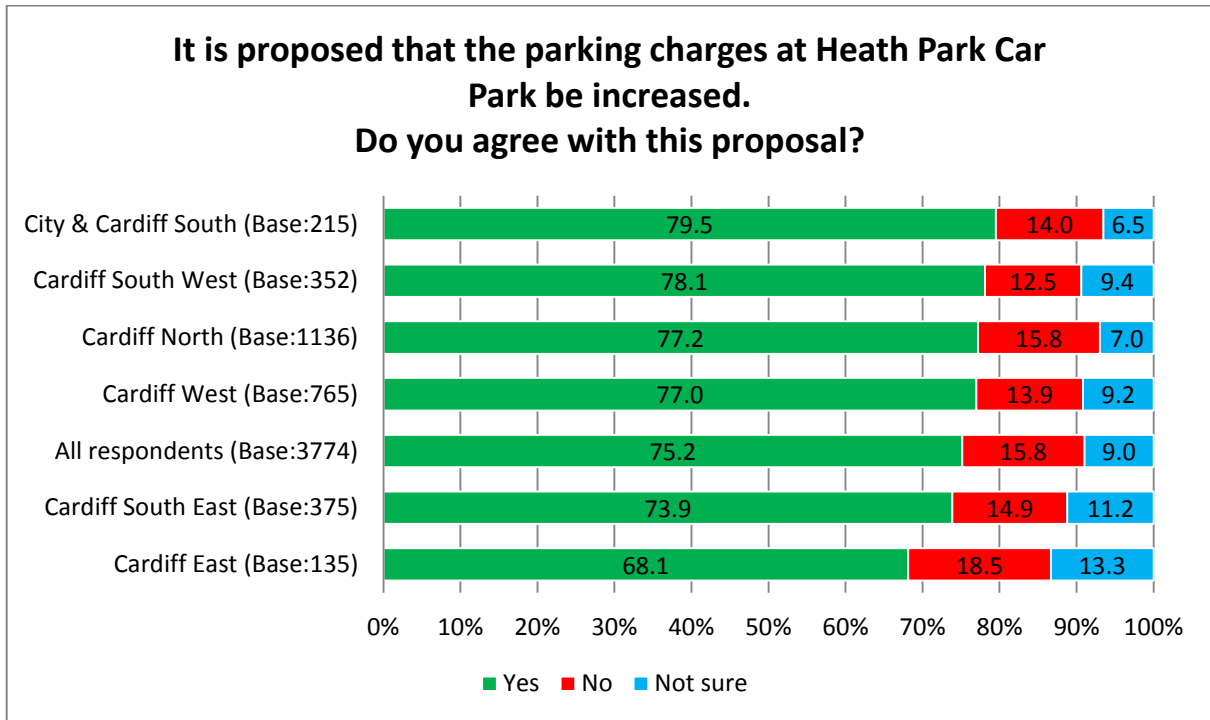


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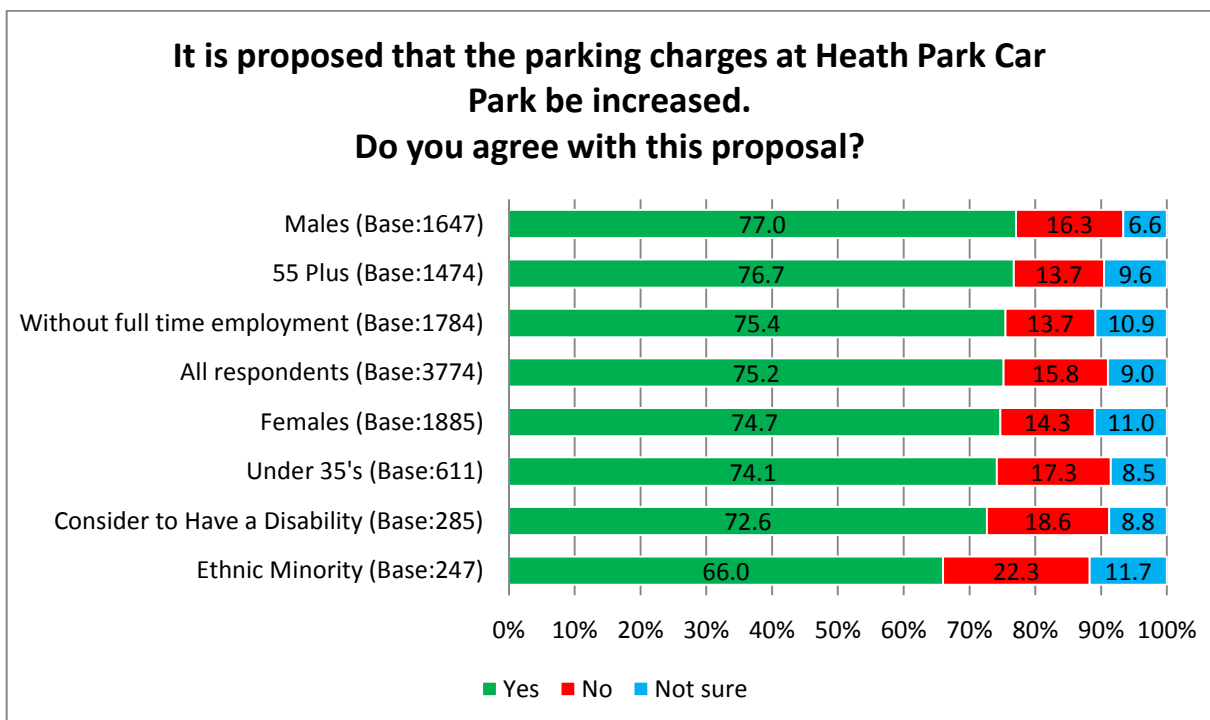
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Parking

2.79 By geography



2.80 By demographics

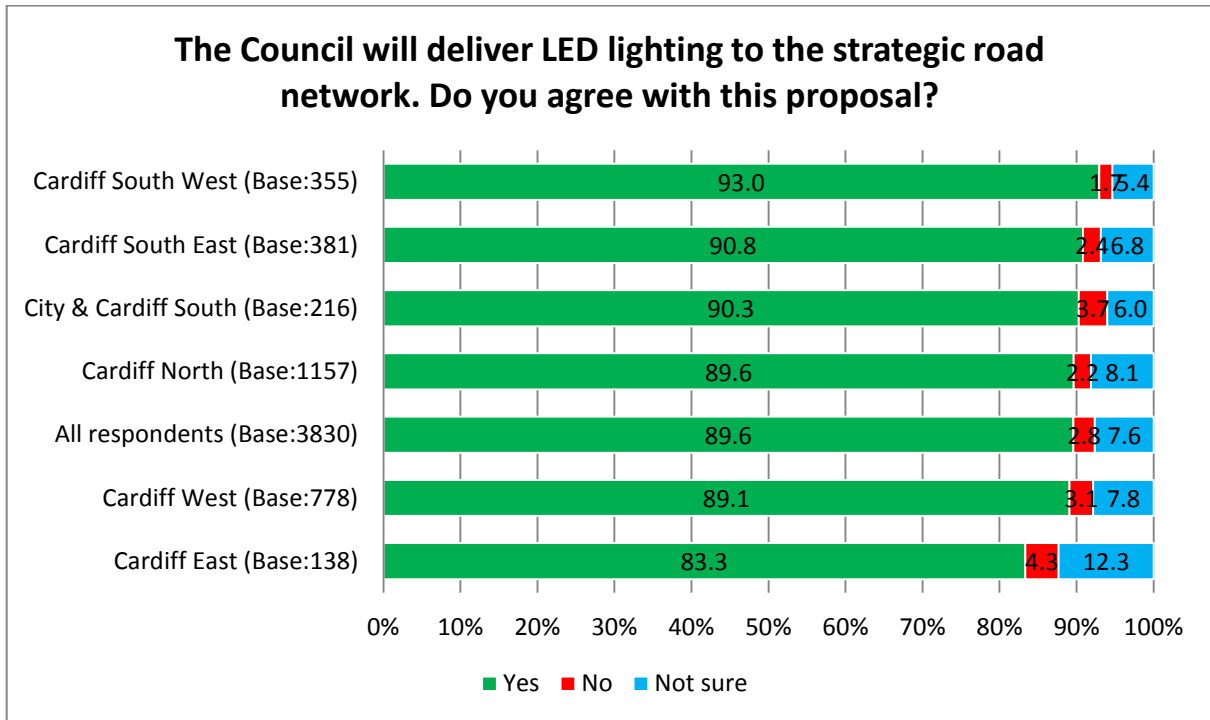


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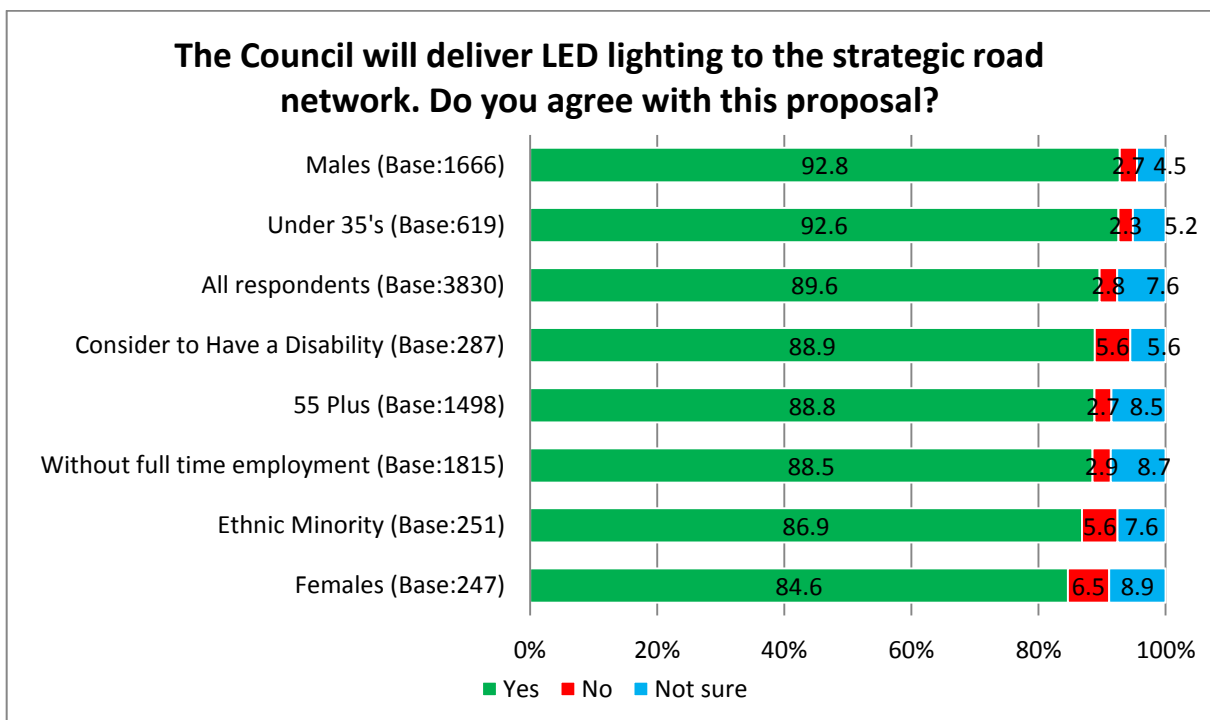
Results and Feedback Report

LED Lighting

2.81 By geography



2.82 By demographics

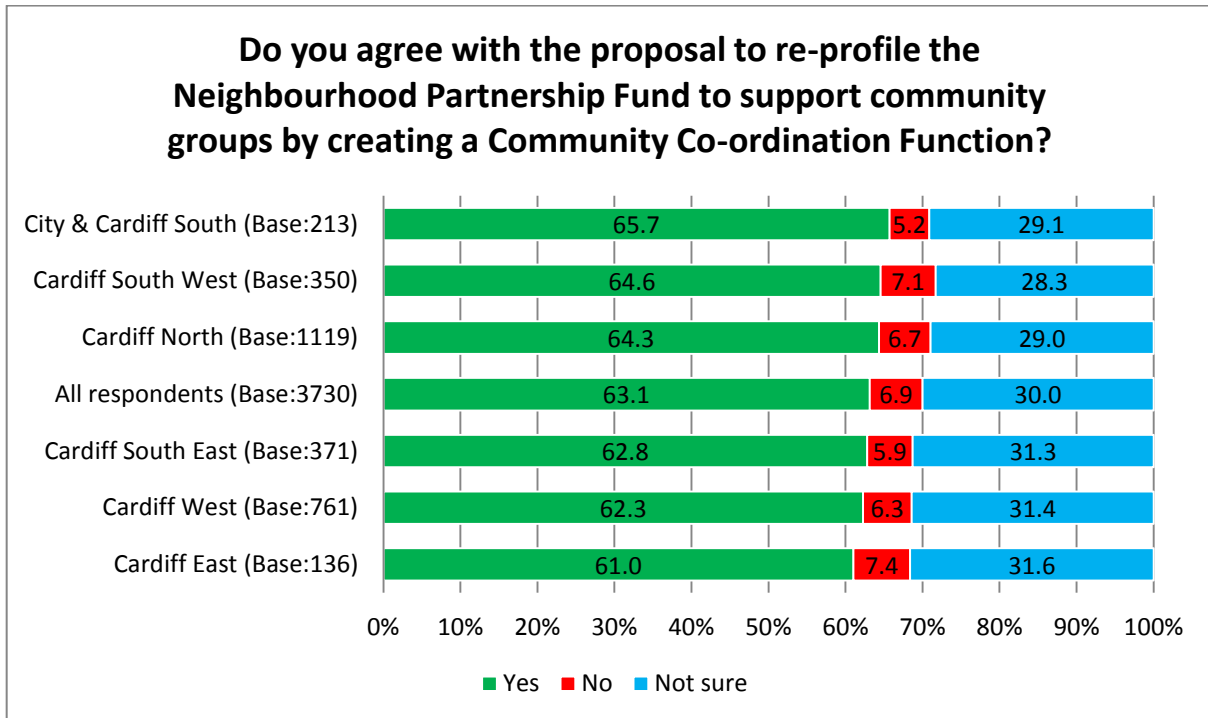


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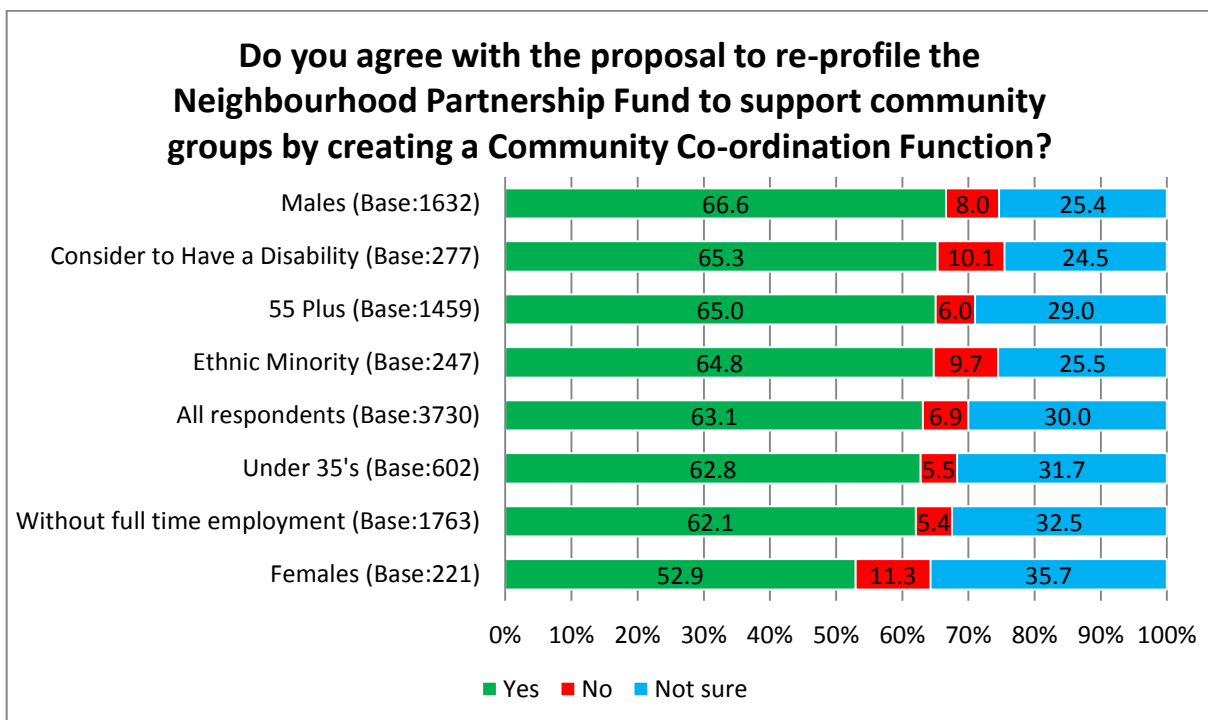
Results and Feedback Report

Neighbourhood Partnership Support

2.83 By geography



2.84 By demographics

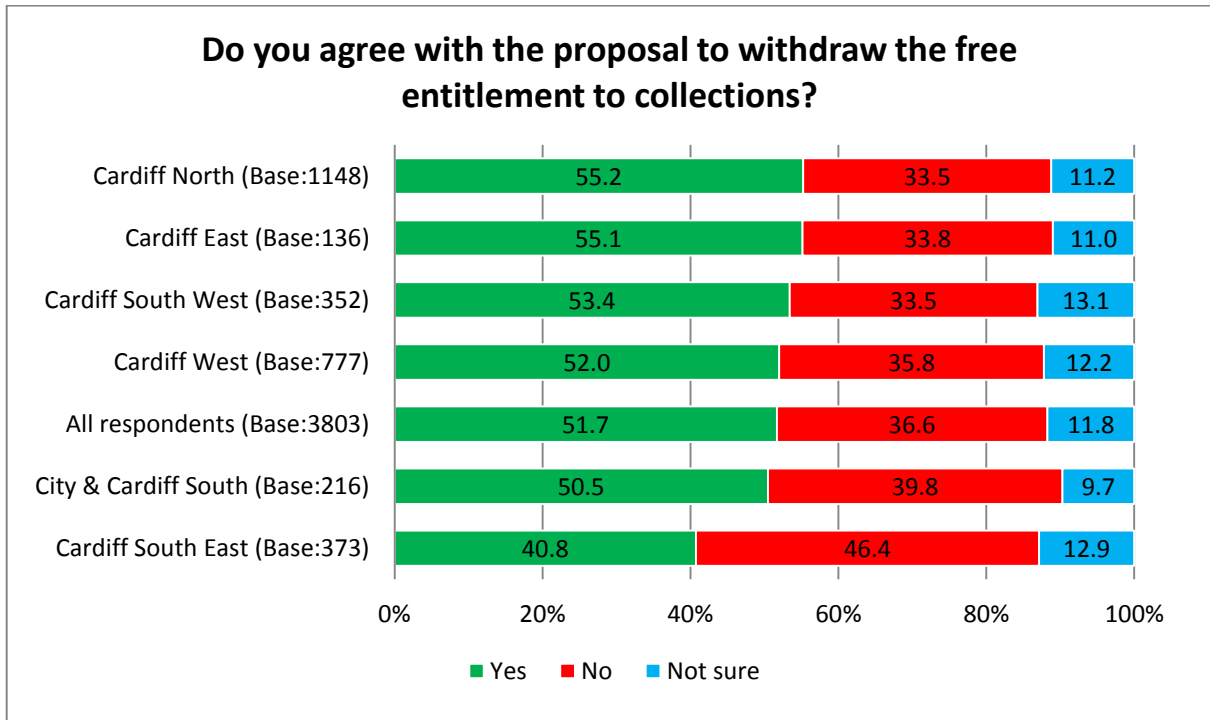


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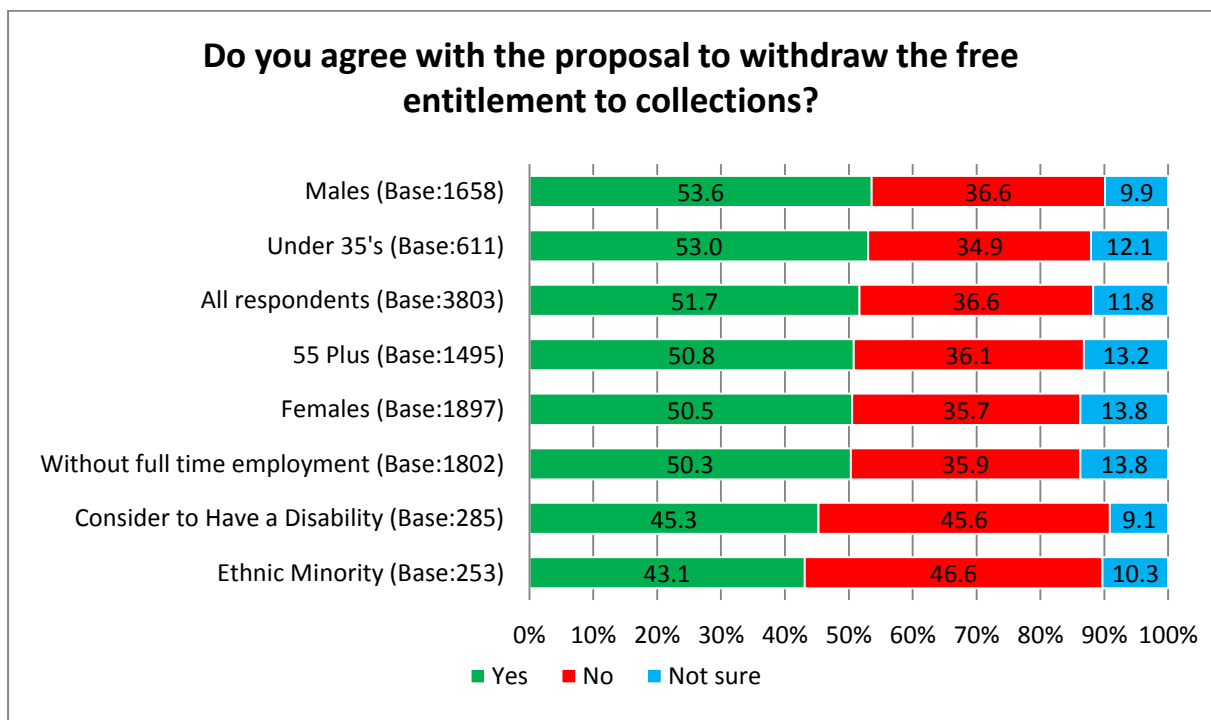
Results and Feedback Report

Waste

2.85 By geography



2.86 By demographics

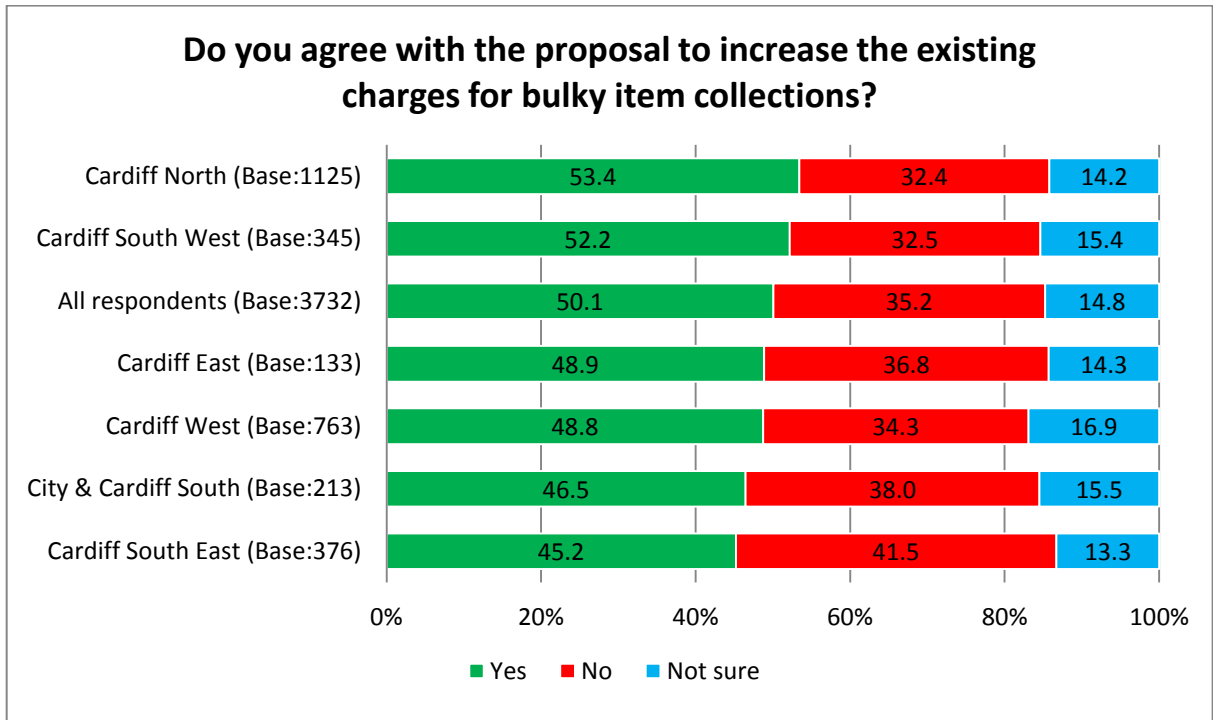


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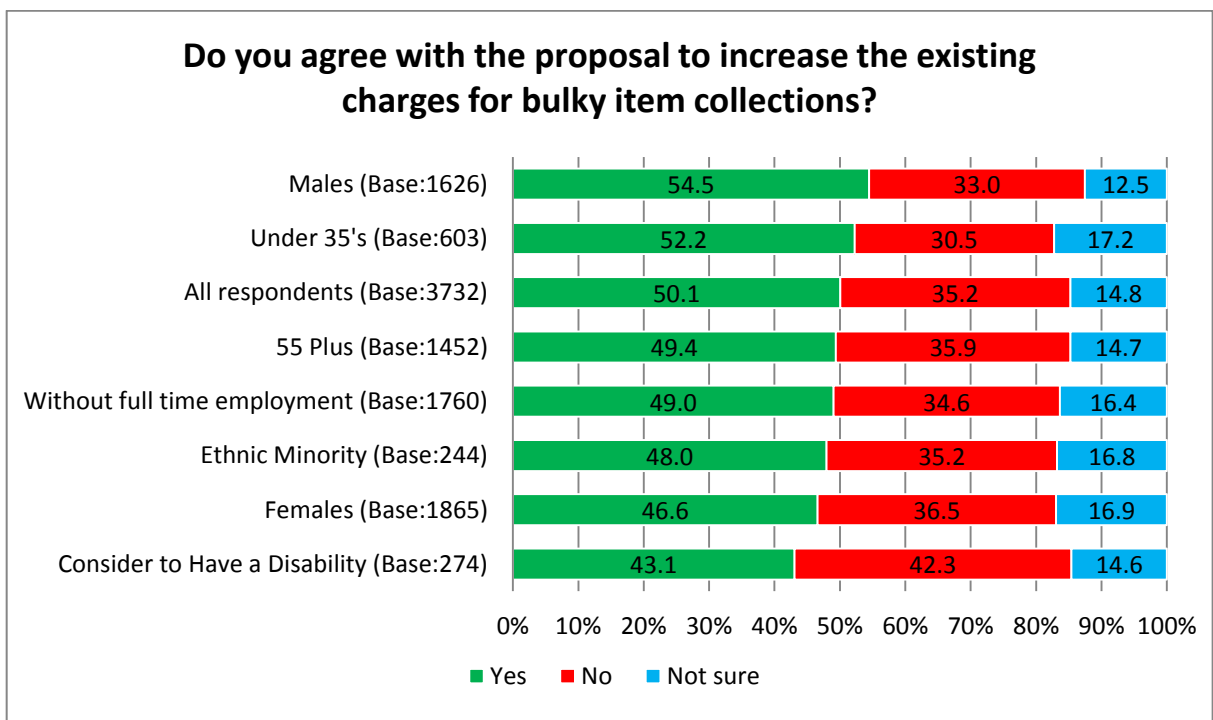
Results and Feedback Report

Waste

2.87 By geography



2.88 By demographics

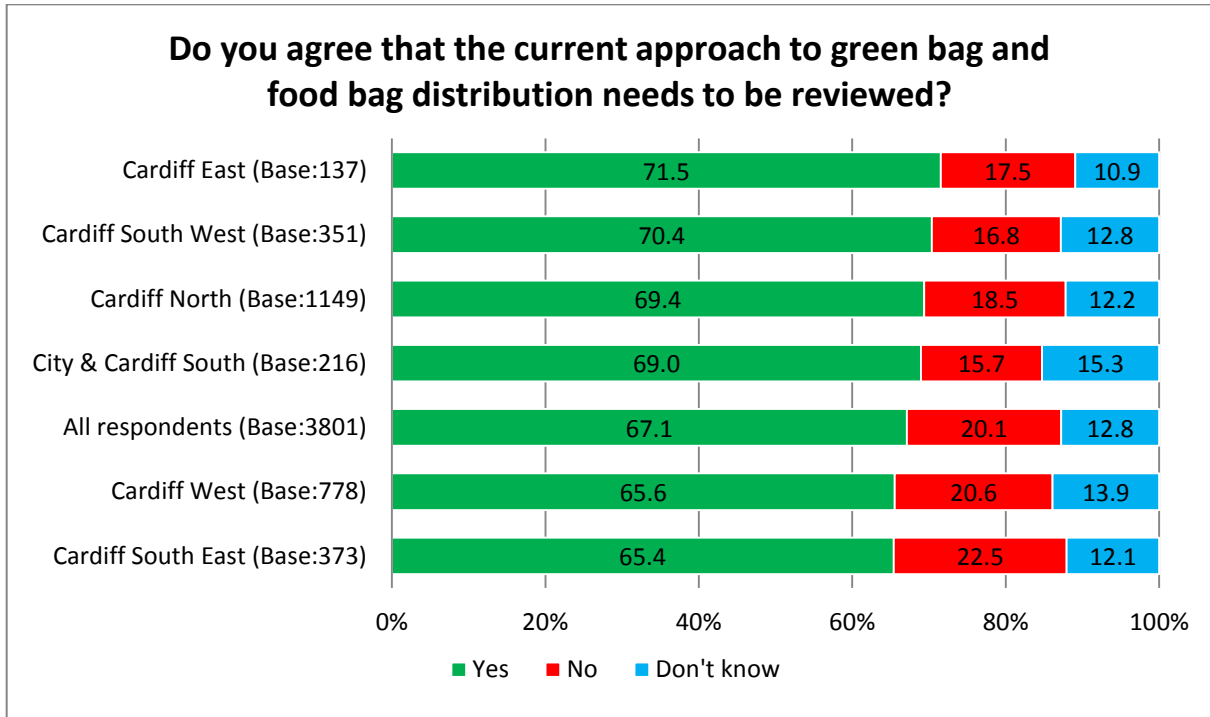


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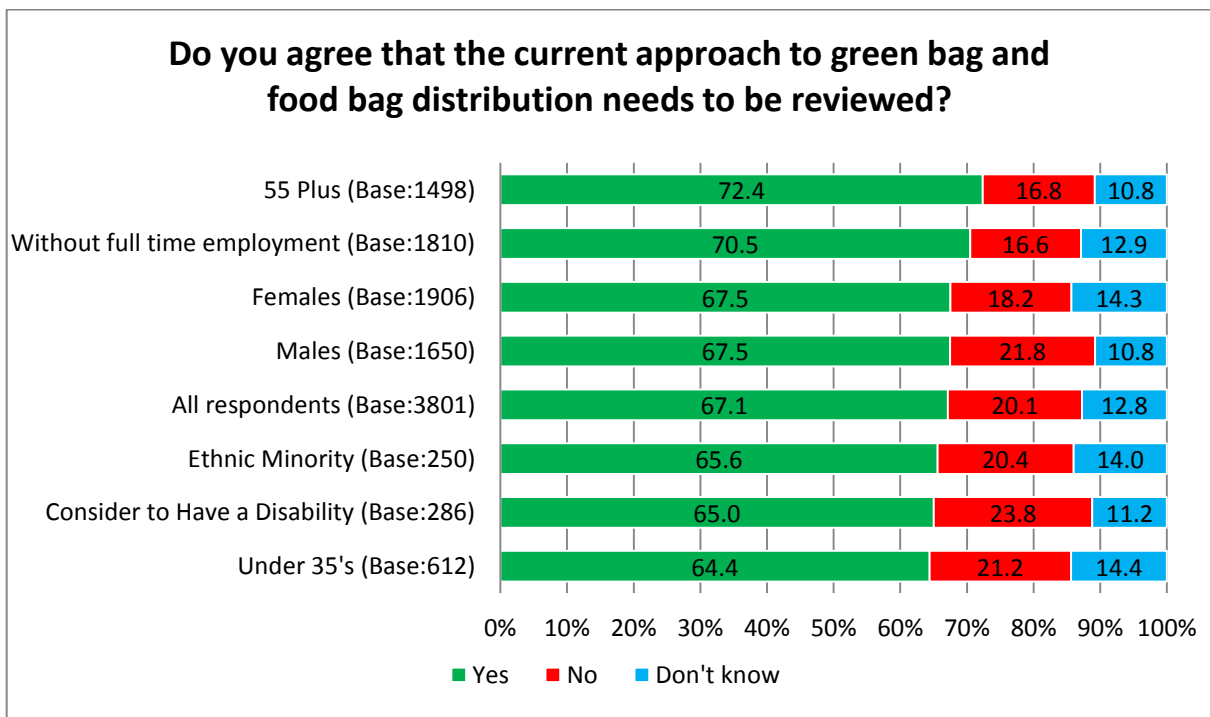
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Waste

2.89 By geography



2.90 By demographics

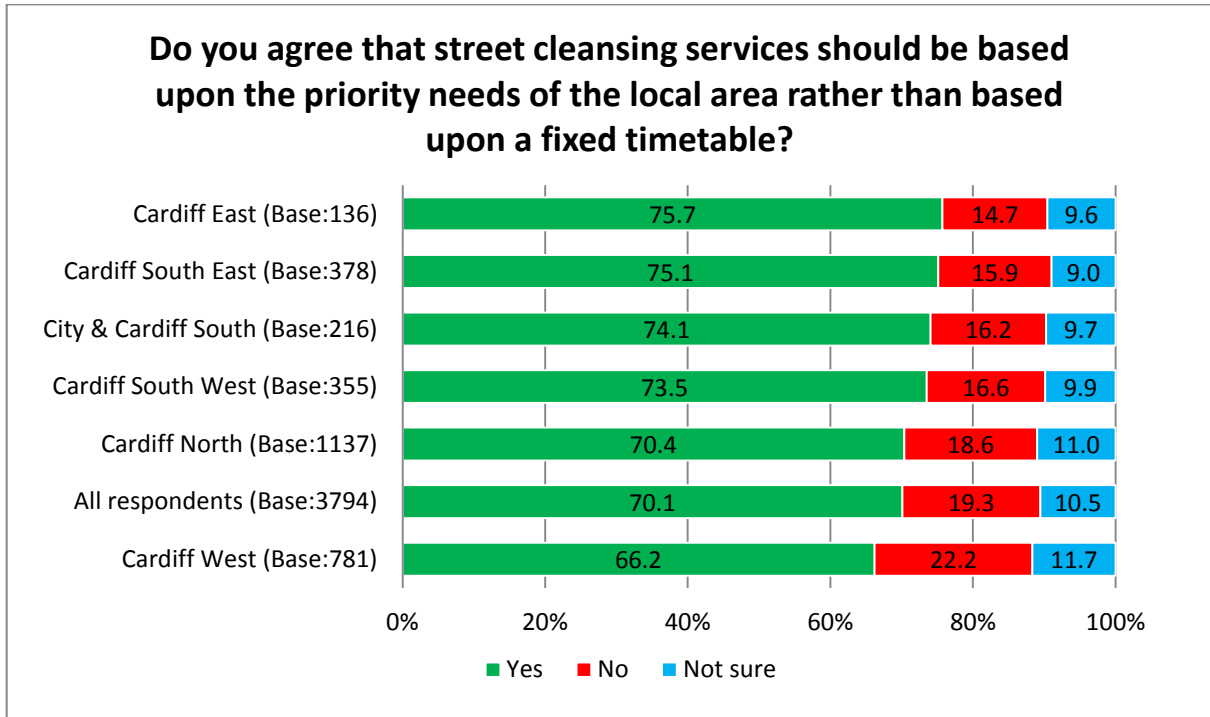


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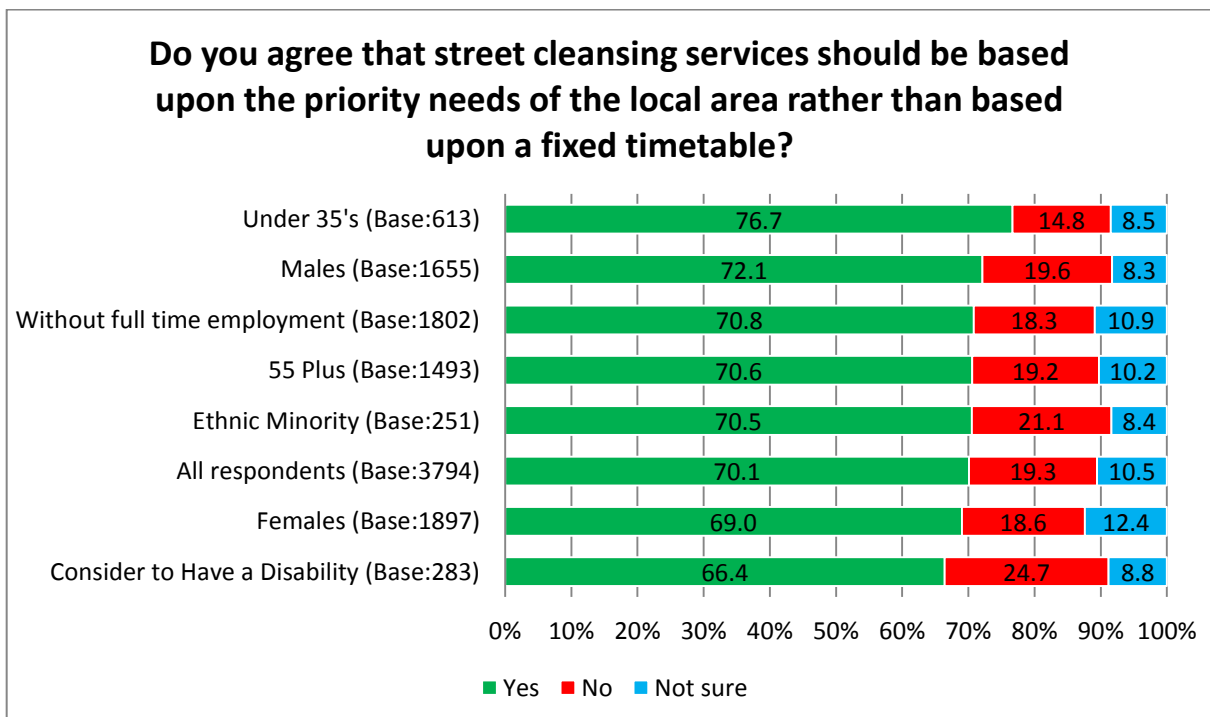
Results and Feedback Report

Waste

2.91 By geography



2.92 By demographics

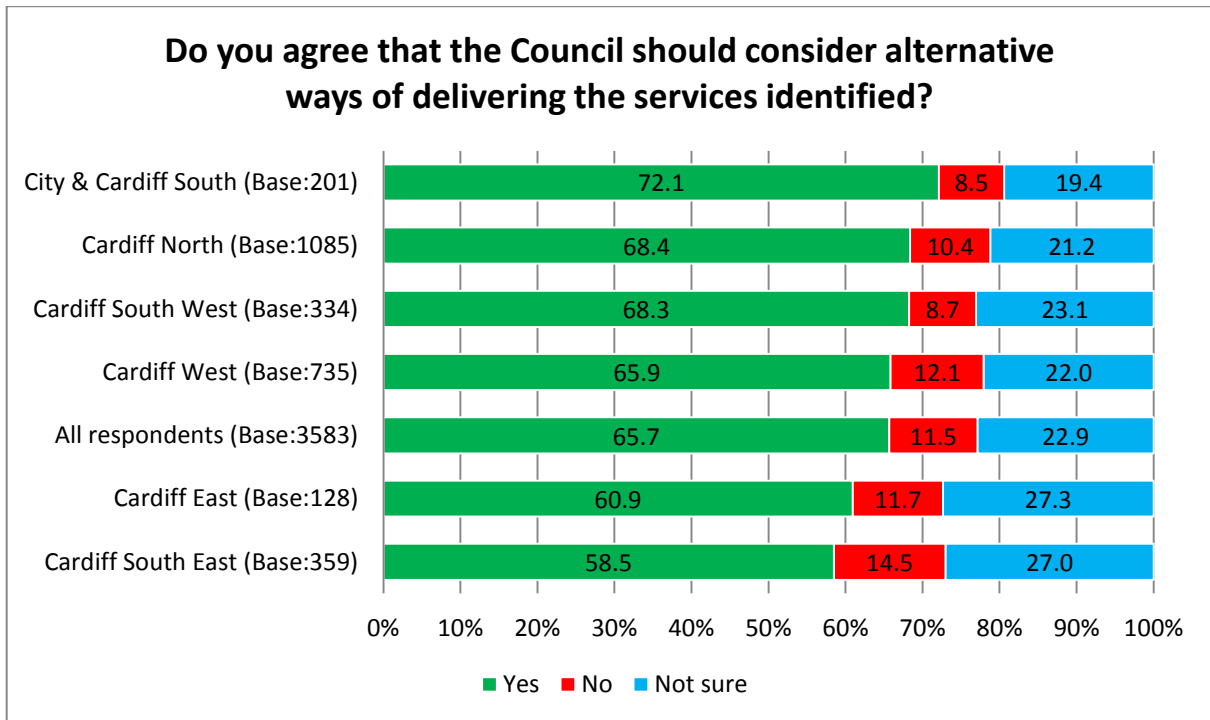


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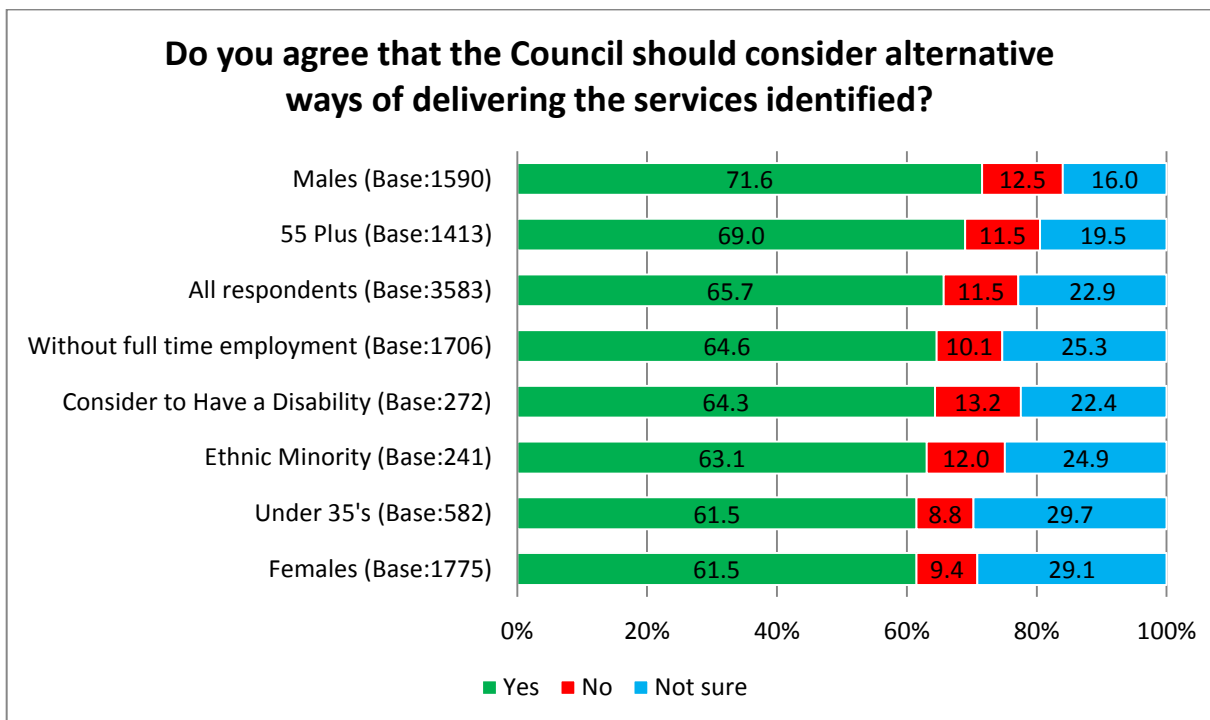
Results and Feedback Report

Infrastructure

2.93 By geography



2.94 By demographics

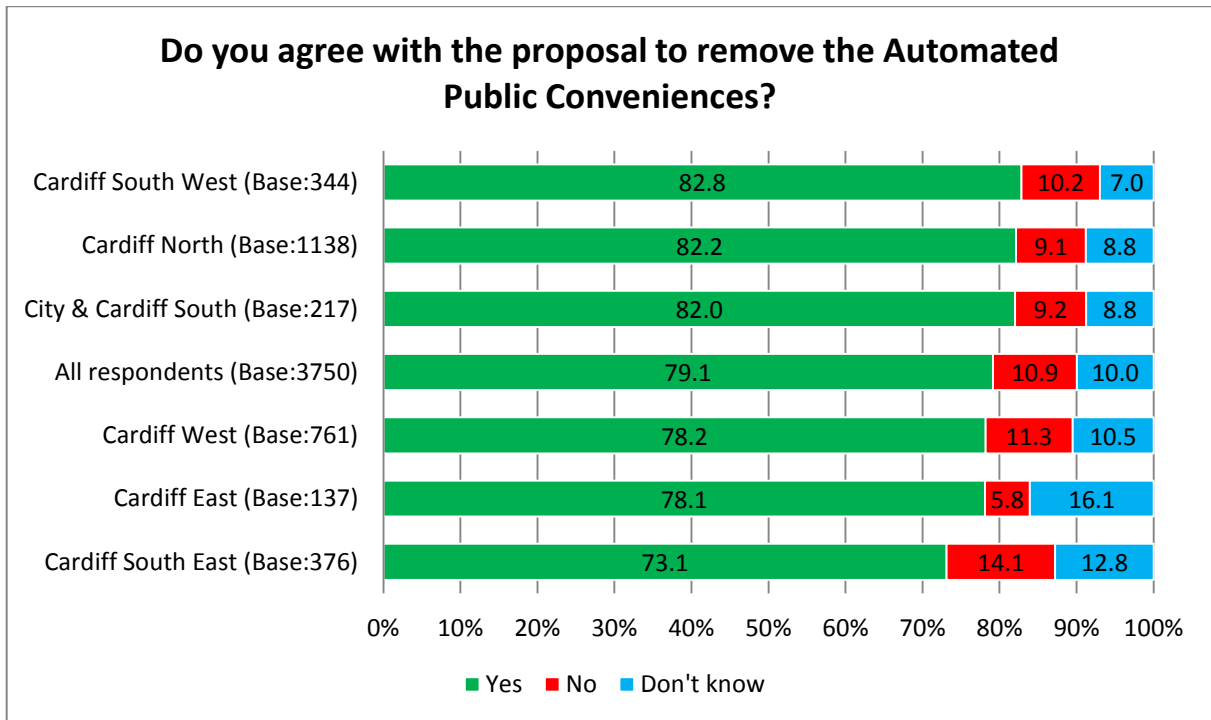


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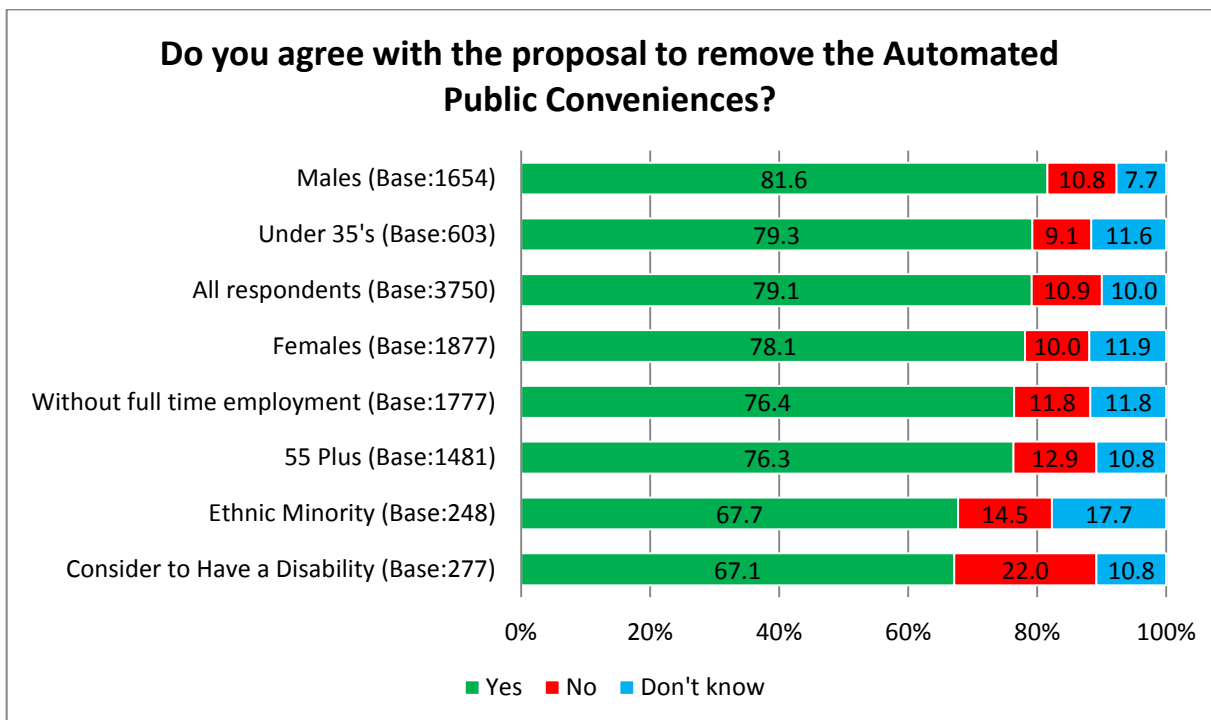
Results and Feedback Report

Public Conveniences

2.95 By geography



2.96 By demographics

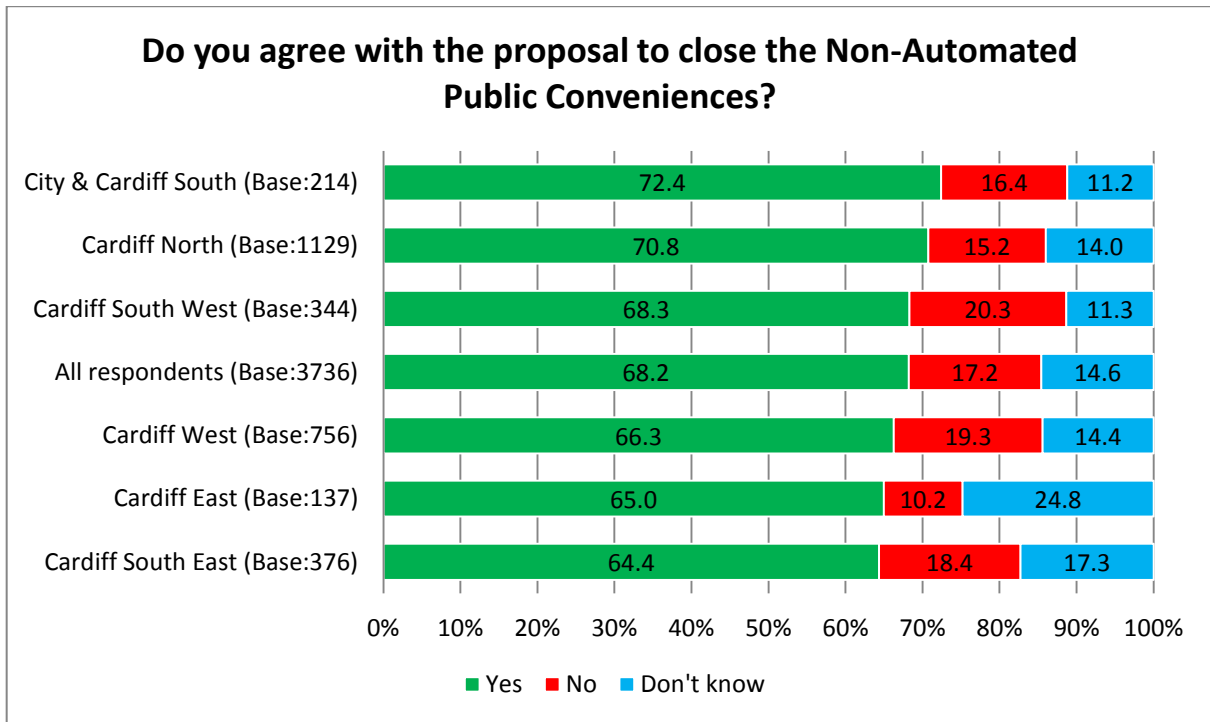


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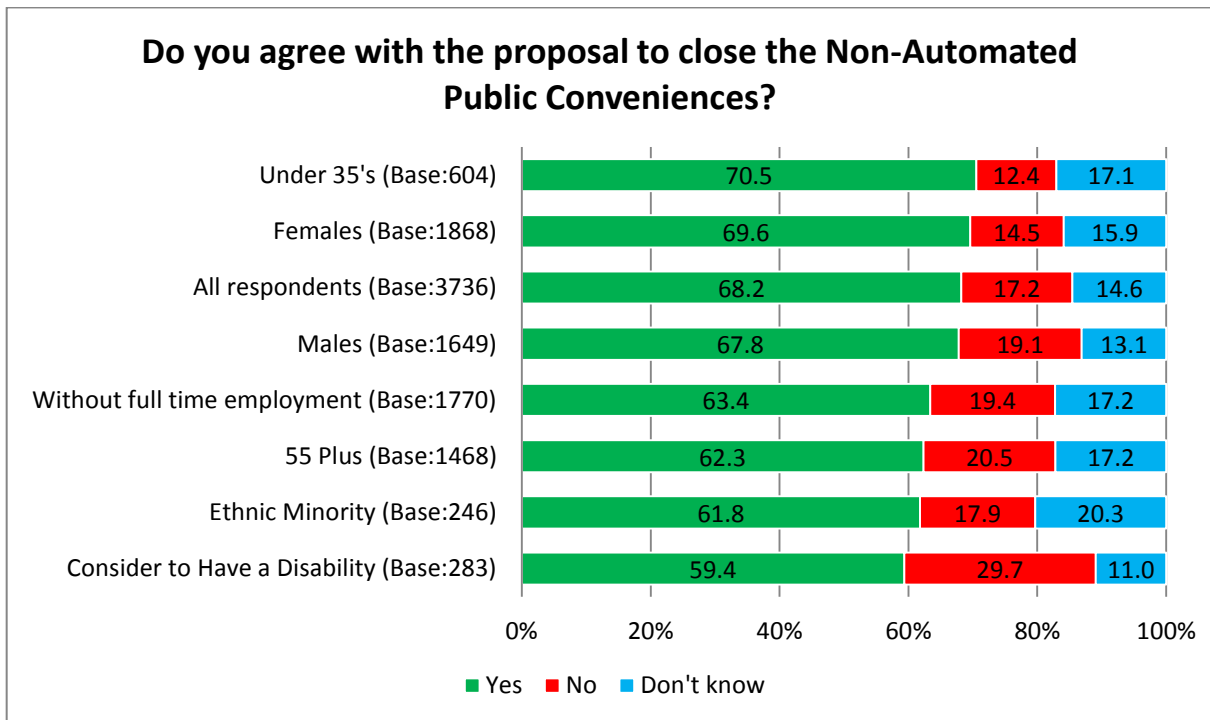
Results and Feedback Report

Public Conveniences

2.97 By geography



2.98 By demographics



Changes for Cardiff

Appendix 2:

Additional comments on budget proposals



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budget@cardiff.gov.uk



Changes for Cardiff

Results and Feedback Report

Appendix 2 - Additional comments on budget proposals

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Changes for Cardiff

Results and Feedback Report

Appendix 2 - Additional comments on budget proposals

The following tables reflect the comments received as part of the consultation in relation to the city-wide budget proposals. Please note that the comments are largely explanations in response to questions whereby people have answered 'no' in disagreement to the proposals so by their nature will tend to be more negative.

1. Community Centres / Hubs Strategy

Themes emerging from the 340 comments received for not joining up existing services offered in community centres with the Hub Strategy:			
Theme	No.	%	Example comments
The locality of hub – including access issues (i.e. bus rides/cost incurred/mobility issues)	75	22.1%	<ul style="list-style-type: none"> “Because our travel network in this city is too expensive and poorly connected, if you centralise everything into hubs, those who need them the most may not be able to get to them or afford the transport needed.” “Having a hub is great if it is in your area...It would take an hour to walk to Llandaff North from Rhiwbina, or take 2 buses each way.” “They are not local to many residents of the city.” “People need to be able to walk to their local community centres otherwise those that find it hard to access them will become increasingly alienated from society.” “Having a lot of services at one location 'hubs' restricts the number of people the services are available to. If you have one locally/walking distance you won't mind however how are the elderly and families meant to get to use these services if not in walking distance and not on a local bus route? Not everyone has the use of cars.”
Statutory duty / Should be Council run/Shouldn't be run by volunteers	56	20.3%	<ul style="list-style-type: none"> “Public services and buildings already belong to the community via council ownership. Our public services were built up from nothing, via philanthropy and self-help, to services that are owned by us all, for us all; employ people decently; and are run in an accountable manner. Going back to self-help turns this progress into reverse.” “I don't believe that third parties are sufficiently accountable and may be driven by profit.” “There is the danger of buildings being poorly looked after with staff who may or may not turn up or provide proper provision.” “Community centres should be Council run to ensure accessibility to all sections of society and the prevention on one group or another taking over with its own agenda.”
Weakens library services	53	15.6%	<ul style="list-style-type: none"> “The hub strategy particularly weakens the library offer. It is not a full library service. Why do you keep saying hubs are great? They would be if the library was in a separate room and fully staffed by library staff. The housing staff do not shelve and are unable to answer library queries.” “A library that is a hub will always feel like a Department of Social Security office.” “Libraries are too important to be marginalised and seated with other services. They are a lynchpin in educational

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			<p>services.”</p> <ul style="list-style-type: none"> “Having to cross train housing staff to handle library queries and vice versa is not conducive to an efficient service.”
Will result in limited services / a reduction in the range of provision within communities	47	14.4%	<ul style="list-style-type: none"> “Putting several services in a hub will lead to a reduction in quality of all those services.” “The range of services offered will decrease and the buildings will fall into disrepair.” “The Hub idea sounds good but it seems too many things in too small an area - The old adage of jack of all trades - master of none!”
Don't close libraries/Community Centres	42	14.4%	<ul style="list-style-type: none"> “If by Community halls etc. you are including libraries then closing them is a disservice to the community for the local activities that are undertaken there. Also in this area it will be another blow for the local shops.” “I would like to see all libraries and communities remain open. Getting rid of Council buildings mean they are gone, gone forever and reducing assets is a short term solution that invariably leads to regret.” “The Community Centres are so important for many people, they must be maintained.”
Not community focused i.e. what is right for the individual areas rather than a city wide Hub approach	31	9.1%	<ul style="list-style-type: none"> “The Community Centres are so important for many people, they must be maintained.” “By saying “join up to a central hub” you are ignoring the needs of certain residents from certain areas.” “I do not feel the ‘Hub strategy’ should be rolled out in every area taking into account the different needs in different areas of the City.”
Unequal service across the city	30	9.4%	<ul style="list-style-type: none"> “Often community hubs are too far away from some of the areas they serve, e.g. close Rhiwbina Library and Whitchurch and have a new “Hub” in Llandaff North - that just doesn't work.” “Funding for ‘hubs’ seems to have traditionally focused on ‘deprived’ areas. The areas that generate Council tax revenue should benefit from an equal or greater level of Council services.”
Lacks identity/cohesion/takes away from communities	26	7.6%	<ul style="list-style-type: none"> “It (Central Library) is impersonal; everyone can hear what you are talking about.” “Creating hubs will lose community spirit”
Don't like Hubs	18	5.3%	<ul style="list-style-type: none"> “I am STRONGLY OPPOSED to this shrinking of service provision, known as the ‘Community Hub’ strategy.” “The hub strategy is being used to undermine the concept of libraries accessible to all, so I will not support it.”
Not sustainable long-term	16	5.3%	<ul style="list-style-type: none"> “Incredibly short sighted. These are essential services.” “Once they are closed that is it. They won't be opened again. Down the line when we have future cuts and the hub is closed we could be left with nothing.”
Find savings elsewhere	16	5.3%	<ul style="list-style-type: none"> “The provision of public services is the main charge of the Council. You must not target easy options such as libraries and community centres but instead look to your management costs and how money is actually spent. I see a lot of waste. Please work smarter.”
Waste of finances	13	4.1%	<ul style="list-style-type: none"> “We should not be wasting money on providing community hubs: face-to-face is the MOST EXPENSIVE way of serving customers, yet the Council seems to wish to INCREASE the amount of face-to-face interaction in times of budget pressures - this is hugely contradictory!” “There is no fiscal justification for this attempt at stealth privatisation of Community Centres. The community paid for

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			<i>and built those centres, and they should remain in the hands of the community."</i>
Service specific environments are preferred	12	3.5%	<ul style="list-style-type: none"> <i>"It is much preferable not to pool a library and other facilities in one - different purposes and different locations/staff lead to better service and specialised staff."</i> <i>"Ideally purpose built buildings for single services is best it does not dilute the offer and ensures the integrity of the service."</i>
Not enough information to comment	11	3.2%	<ul style="list-style-type: none"> <i>"The Hub strategy is so ephemeral it's difficult to actually understand what it is or means."</i>
Evaluation needed prior to further roll out	6	1.8%	<ul style="list-style-type: none"> <i>"I do not believe that the case for the hub strategy has been successfully proven."</i>
Miscellaneous Comments	61	19.7%	<ul style="list-style-type: none"> <i>"The 'focus on meeting local needs, making services more accessible' conflicts with 'reducing the overall number of buildings used'."</i> <i>"It is about time that the public sector learned to manage its income and expenditure professionally, just like the successful elements of the private sector."</i>

Themes emerging from the 336 comments received for being opposed to the proposal for the Council to encourage alternative uses or building transfer of Community Centres:

Theme	No.	%	Example comments
Will result in a reduction to the range / level / reliability of services and facilities	50	14.9%	<ul style="list-style-type: none"> <i>"If Community Centres are transferred from the Council to community groups it may be difficult to ensure consistency and continuation of service. Professional expertise would be lost."</i> <i>"To leave the property in the hands of the 'community' could leave it open to an individual party not taking pride/responsibility for its maintenance, ensuring best and most efficient use of the building and therefore leading to the eventual closure and potential to being run down."</i> <i>"Alternative uses and transfer leaves the services open to dilution, facilities to be misused and run down then closed. Keep them open and under control, well maintained and offering the services they were designed for in the first place."</i> <i>"My concern is that community centres could become expensive and become unavailable for those who need them."</i>
Council should be providing these services / This is what Council Tax is for	50	14.9%	<ul style="list-style-type: none"> <i>"The Council should take responsibility here rather than off-loading it on to already overstretched people within the community."</i> <i>"We pay our Council tax, the Council should run it and look after their staff and not make them redundant. It is wrong to replace paid workers with volunteers."</i> <i>"Community Centres were paid for by taxpayers, by the community and should be kept in public hands. Local citizens will not be able to afford to keep them open, and privatisation of these centres will only raise the prices, excluding and isolating the poorest from these services."</i> <i>"The Council has a responsibility to retain ownership of community centres and ensure they are operated to the greatest level of community benefit"</i>
Opposed to principle of library / Community Centre closure	49	14.6%	<ul style="list-style-type: none"> <i>"Community Centres are the hub of a community providing facilities for people that are increasingly more expensive elsewhere. By closing these centres you are taking away the</i>

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			<ul style="list-style-type: none"> opportunity to communities that have nothing else.” “Community Centres are exactly what they say they are & should remain available for the use of groups within the community.”
Geographically unfair (priority given to the south)	33	9.8%	<ul style="list-style-type: none"> “I think the idea of transfer of ownership for Community Centres is a poor one and will result in some communities having no local areas for meetings.” “Hubs are only located in areas on the southern arc and there are no hubs presently or planned for the north. Closing would mean inequality for the communities in the north.”
Elderly / young / vulnerable will be most heavily impacted by changes	29	8.6%	<ul style="list-style-type: none"> “For many children/teens in areas like Riverside & Grangetown - places like The Riverside Warehouse are places of refuge and safety. Closing these - and having no alternative is ludicrous.” “Any loss of these services would hit young people and the elderly hardest.” “Privatisation of these centres will only raise the prices, excluding and isolating the poorest from these services.” “Community Centres are important to keep the community together, the elderly will become lonely and the youngsters will just be wondering the streets.”
Lack of clarity or detail to the proposals or leading questions	27	8.0%	<ul style="list-style-type: none"> “Proposals are too vague” “No guarantees about future funding or continued existence of the service - no justification of diminished accountability.” “Who would be in overall control of these buildings? It would depend on the alternative uses for the community centres. I would want more information before agreeing with this.”
Savings need to be found elsewhere	24	7.1%	<ul style="list-style-type: none"> “This not where you should be saving money.” “Try getting more commercial use of these premises” “It is about time that the public sector learned to manage its income and expenditure professionally”
Too complex to hand over to charities / communities	18	5.4%	<ul style="list-style-type: none"> “It is not fair to ask communities or charities to take on the complex legal obligations of running these premises.” “It would not be practical or sustainable for local Community Centres to be run by community volunteers.” “Volunteer run services are not a viable option where vital community services are required.”
Will result in increases to the costs of service delivery	13	3.9%	<ul style="list-style-type: none"> “Transfer to the private sector it will mean charges will be unreliable and most people in this area want to make as much profit as possible.” “This would make it unaffordable for many people.” “The Community Centres were built with public cash, and shouldn't be handed over to private companies to make profit while excluding the less well off.”
Pro Community / Council partnership or supervision	13	3.9%	<ul style="list-style-type: none"> “They could be leased out to other charitable users on a “costs + maintenance” basis to keep continual service, but on a fixed 1year lease maximum, with regular usage reviews.” “community partners need the Council infrastructure including buildings to help these initiatives to work”
Threat to community spirit or cohesion	13	3.9%	<ul style="list-style-type: none"> “Community centres are vital parts of “COMMUNITIES”, by transferring services away from them you will introduce many social problems which will cost far more than the money saved.” “Community buildings are invaluable for protecting community spirit if you take them away or give them up to asset transfer there is no assurance that they will offer similar key services or the people in charge are capable of delivering key services.”

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This is a short term solution/ concern over the longer term impact	8	2.4%	<ul style="list-style-type: none"> “Getting rid of Council buildings mean they are gone, gone forever and reducing assets is a short term solution that invariably leads to regret.”
Job losses	3	0.9%	<ul style="list-style-type: none"> “The Council will be making hard working staff redundant.”
Miscellaneous Comments	49	14.6%	<ul style="list-style-type: none"> “I worry that building transfer means selling up public resources/buildings to the private sector.” “I have no issue with exploring alternative uses for buildings, charging to use the venue for private use but they must not be transferred to private ownership.” “The Council should only transfer responsibility for running Community Centre facilities to the community if this is a long term sustainable option with realistic funding in place to ensure this option is tenable.”

2. Library Services

The below table reflects some of the comments, grouped by theme, received in response to the proposals that have been made for each individual library, respondents were asked to comment if they answered ‘No’ to one or more of the proposals. More information and a breakdown by library will be available in **Appendix 3**.

Themes emerging from the 2056 comments received for being opposed to the proposal for the changes to the Libraries Service:	
Themes	Example comments
Libraries are essential/highly valued/must be retained	<ul style="list-style-type: none"> “Why would you ever consider closing libraries? These are the only remaining places in our country that can inspire and educate every single person. The idea of closing libraries or making them into ‘Hubs’ (I still don’t know what this means) makes me feel really sad. Knowledge can give me confidence and libraries are the key to this. Do no close libraries please, please don’t.” “Once you close a library you’ll never get it back. Free local access to knowledge and information are vital, especially if we want to grow our country and improve the quality of life.” “Libraries are at the heart of communities and should be maintained at all costs.” “Libraries are essential. Schools are under pressure for results and libraries are very important for children getting into books and absolutely essential for older community who can’t easily travel and carry books. To me it is unbelievable to even consider shutting library services.” “Smaller libraries like Radyr are an essential service and are already community hubs (not hubs as the council defines them but true community centres where people meet and talk). They must be kept open at all costs.” “Library Services are very important to all Cardiff Residents and this service MUST continue to be available on a Local basis.”
Geographical discrimination of the proposals	<ul style="list-style-type: none"> “It seems the funding goes to the less affluent areas and is going to be withdrawn in those considered more affluent. Everyone has the right to an available service, not just the poor.” “Rhiwbina in particular is a very busy well used Library, just because it is in a slightly better off area, does not mean that all residents are able to travel to other areas for library services, or want to spend money on purchasing books themselves.” “I am concerned that the more affluent parts of Cardiff’s libraries are having the funding withdrawn whilst the less affluent parts of Cardiff are having a hub service provided.” “Access shouldn’t be based postcode.” “Too much concentration in the south of the city.” “It is very obvious that you are proposing to exclusively withdraw library services from well off areas whilst continuing to provide libraries in poor areas. This is really unfair for those of us who live in the better off areas. The withdrawal of services should be fairly applied across

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	<p>the City - including the poor areas.”</p> <ul style="list-style-type: none"> “I think your proposals are geographically very unfair, leaving a huge swathe of north Cardiff without publicly funded library facilities and particularly hitting the elderly, many of whom are on low fixed incomes and cannot afford internet access at home.”
Access to Hubs	<ul style="list-style-type: none"> “Rhiwbina residents are pensioners who are using the library very frequently not only to borrow books, but to sit and read and just meet other people during the day. Many of these will not be able to travel easily to the new community hub/ libraries as the bus services to other areas of Cardiff are poor from Rhiwbina.” “Not everyone can travel to a limited number of hubs.” “You have to concentrate your so-called "Hub with library service" in areas with public transport - it is no good placing them in the middle of nowhere with no buses.”
Negative impact of proposals	<ul style="list-style-type: none"> “These areas have a large aging population, and will restrict even further any human contact that they get by moving them further away.” “I am saying NO to all of your proposals to close libraries. Your own current Corporate Plan states: "Education and skills for people of all ages to fulfil their potential and be well prepared for employment in the Cardiff economy and beyond" yet you're proposing to close a vital service allowing children, young people and adults access to information, literature and research facilities along with PCs and printers. How do you propose to raise education standards in schools without libraries in communities. Many of these libraries were built by communities for the benefit of the communities and you have no right to take us back to pre-Victorian times by depriving us of these facilities. You should be investing and improving libraries so that they contribute to your educational priority as quoted above.” “Withdrawal of council funding for all the sites referred to is an extreme measure-while accepting that there is a need for budget reductions more creative solutions and partnerships could be found. I attended a presentation by Maria Battle of the Health Board recently where she advocated the use of libraries in playing a part in health and well-being particularly in avoiding isolation and promoting healthy living-the development and use of facilities with pooled budgets etc. should be explored.”
Income generation/potential savings	<ul style="list-style-type: none"> “If part of the library (Whitchurch) was turned into a café, dog walkers, residents, families and children would utilise it as there is no cafe at that end of the village that is open on a daily basis. I think if a commercial organisation opened here the council would really lose out on generating a lot of income.” “I agree that the council should explore ways of getting more volunteers to help reduce the costs of running libraries. It should also explore getting partners to run coffee shops/cafes in library buildings to reduce costs and make them more attractive places to visit.” “You have not fully explored raising revenue by using libraries for fee paying classes in IT. As a former adult centre principal, I can assure you this would work.” “Libraries were set up for free reading for everyone. They are the centre of the community. By all means expend to get income by coffee shops etc. but don't close them.”
Concerns regarding the use of volunteers	<ul style="list-style-type: none"> “If you decide that certain libraries can be run by volunteers etc., how can you ensure that they are run professionally and to the same standards as today? Librarianship is a professional career and not everyone would fully understand or appreciate the skills required to run a library.” “There is a real danger of a watered down service with volunteers who are not library trained and so provide a mediocre service.” “Communities will struggle to run libraries long-term without input from professional librarians, expertise and reliable funding support. It just isn't sustainable. I totally disagree with cutting these or leaving them in the hands of a few well intending people in the local community who don't realize how much effort is needed to keep these life lines running long-term.” “Volunteer-run libraries are a huge risk with no evidence that they are sustainable in the longer term. They rest on an assumption of a large cohort of people available (and able) to contribute to the volunteering. They assume that there is no skills base to the work of professional library staff, they are an attempt of councils to evade their legal responsibilities and they underestimate the contribution that the library service makes to a range of other council objectives.”
Disagree with the proposals re Local Studies	<ul style="list-style-type: none"> “The contents of the local collection will not fit inside the canton branch.” “I do not agree with the proposal to transfer the Local Studies collection to Canton. This collection represents the history and culture of Cardiff. A city of Cardiff's stature should

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	<p><i>promote and make accessible the resources for its people (and visitors) to research its rich history. Therefore this collection should be in the Central library."</i></p> <ul style="list-style-type: none"> • <i>"Moving local studies to Canton is a downgrading of the Cardiff Central Library and makes this vital resource, used by local people and visitors, less accessible. In other towns and cities, this is an area which is being expanded. Cardiff will have a piecemeal service."</i> • <i>"I am totally opposed to the removal of the Local Studies Collection from the Central Library. Cardiff Central Library should house its most important collection which is of interest not only to its citizens but also to researchers from all over the country. Canton Library does not have sufficient space to house this great collection. It seems to be an extremely misguided ill-judged decision to move the well-used collection and replace it with an auditorium which is effectively an empty void for the majority of the time. Utter folly!!"</i> • <i>"Canton Library has only recently been refurbished where would all the stock go? There is no room. It is ludicrous to suggest such an ill informed and planned option. It should remain in CENTRAL library or the Glamorgan Archives."</i>
Wastage/poor financial management	<ul style="list-style-type: none"> • <i>"Cathays library has just had massive reinvestment, and its closure would be viewed as exceptionally negatively for members of the public who will have seen the council spend a "fortune" on refurbishment, only to close it a short time later. Members of the public have longer memories than the council give us credit for!"</i> • <i>"Cathays library and Radyr library have recently been modernized so to close these after spending money on them would be a waste of resources."</i> • <i>"Cathays: this library was refurbished recently and it seems like a waste of money to close it now. It's a Carnegie Library and you should have a duty to keep it open and not leave the building to rot."</i>
Concerns of the Hub model	<ul style="list-style-type: none"> • <i>"The Hub strategy has not proven itself. We pay you to keep these libraries open, stop asset-stripping and invest in what is already there."</i> • <i>"Hubs are not a generic fix for everyone."</i> • <i>"Hubs do not have full library services, poor selection, are noisy and staff know nothing about and care nothing about books."</i> • <i>"A full Library service in the hubs cannot be provided by staff from other service areas who have no experience of, interest in, providing a full range of Library services. The existing hubs have run down the important extras that Libraries provide such as Book Clubs and Storytimes. Libraries are much more than books on shelves and are highly valued by people who use them."</i> • <i>"The library service run from community hubs seems to be an afterthought. The hubs have a terrible atmosphere."</i> • <i>"Areas with a higher level of deprivation need the facilities offered by hubs. North Cardiff doesn't want or need hub facilities, it simply wants to keep most of its current, massively used libraries."</i> • <i>"I believe from my observations at Ely that libraries do not function well when part of a "community hub" the areas are not clearly defined as to what space belongs to whom and often overlaps as is the case at the Jasmine Centre."</i>

Additional Comments – Library Services

<p>Additional example comments received at events, through correspondence, partners responses to proposals, etc.</p>
<ul style="list-style-type: none"> • <i>"Instead of closing libraries, Cardiff should be boosting the ones they have, making them more attractive, more child-orientated places to visit."</i>
<ul style="list-style-type: none"> • <i>"Once a library stock has been depleted, it can never be replaced. Once an experienced trained librarian has been made redundant or replaced by a volunteer, the skills brought to the job are lost forever."</i>
<ul style="list-style-type: none"> • <i>"Once a library has been closed or significantly reduced in size, the community it serves has lost one of its most precious and vital resources."</i>
<ul style="list-style-type: none"> • <i>"Rhiwbina library issues more books every month than any other branch library – it is the only Council resource we have other than the school."</i>
<ul style="list-style-type: none"> • <i>"The suggestion that Llandaff North can cover Rhiwbina is unreasonable – it is too far away for easy usage."</i>
<ul style="list-style-type: none"> • <i>"I believe you should reconsider because of the vulnerable folk who depend on the library as a community centre are not able to communicate their views."</i>

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- *"We regard the proposal to transfer the local studies library as an impractical and unnecessary action. It is conceivable that the local studies collection could be co-located with the Cardiff Story Museum."*
- *"Rhydypennau Library is one of the most used of all of the small libraries in Cardiff – please support the local people."*
- *"Why is Central library being safeguarded at the expense of branch libraries?"*
- *"Whitchurch library plays a vital role in the wider community and is a cherished and valued all age community facility."*
- *"Look at other Council examples e.g. Worcester's Hive – there must be many examples from which we can learn."*
- *"Community Hubs should provide services for those people for whom English is not their first language and assist them with a range of activities including form filling and support them to find jobs."*
- *"There were positive comments about the Hub approach – with agreement that the way people are using libraries is changing and that they need to be updated to provide more access to computers, e-books, online services and a range of other services. It was also recognised that for young people they are not just about reading books but for revising, completing homework and tutoring."*
- *"Concerns were raised about how people on low incomes, especially young and older people, would get to the new Hubs being set up. Others raised that Hubs lack the atmosphere of a library and due to the other services could be noisy, for young people it would be important for Hubs to incorporate quiet rooms during exam periods."*
- *"Introduce reading cafes and use Central Library to provide more learning courses."*

3. Day services for older and disabled people

Themes emerging from the 340 comments received for opposing a phased approach to disinvestments in transitional day care:			
Theme	No.	%	Example comments
Detrimental impact on service users	89	29.8%	<ul style="list-style-type: none"> • <i>"Elderly people already rely on the services provided; taking them away will be to their detriment."</i> • <i>"The current model works well and a lot of older people depend on them. If it is referring to privatisation, then definitely not."</i>
Needs to be retained by Council	85	28.4%	<ul style="list-style-type: none"> • <i>"The care and support of the elderly should remain the concern of statutory services."</i>
Essential Service	81	27.1%	<ul style="list-style-type: none"> • <i>"Meeting people at a Day Centre is sometimes the only contact elderly clients have. It encompasses all aspects of their healthy living if they choose and are able to attend."</i> • <i>"Traditional day centres are often the lifeline for lonely elderly people - and closures will have a negative effect on their health and well-being."</i> • <i>"My father had dementia - we would not have been able to cope without the support of specialised and reliable day centres coordinated through a central support system."</i>
Vague proposals/use of jargon/unclear	30	10.1%	<ul style="list-style-type: none"> • <i>"Too many vague proposals. It is usually not clear what the status quo is and whether charges would mean a poorer service or a reduction on the service provision currently offered."</i>
Access issues e.g. cost, transport, mobility, confidence	28	9.4%	<ul style="list-style-type: none"> • <i>"With public transport being so poor, people are more likely to be able to access the traditional day centres."</i>
Long term concerns/impacts	27	9.1%	<ul style="list-style-type: none"> • <i>"Day centres give older and disadvantaged people a chance to get together and see other faces. Loneliness is a huge problem and you will make it worse. The 3rd sector has a huge role to play, but many of them are funded by state grants, how are you going to pay for them?"</i>
Don't lump service users together, older and disabled are discrete groups / one size does not fit all	22	7.4%	<ul style="list-style-type: none"> • <i>"It is not appropriate to look for a one size fits all approach and by limiting options & availability more people will lose a valuable service."</i> • <i>"The proposals show little understanding of the grey areas in what people can and cannot do in terms of</i>

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			<i>travelling to access services, in terms of their physical and mental wellbeing, which can fluctuate."</i>
Insufficient alternatives available e.g. luncheon clubs	13	4.4%	<ul style="list-style-type: none"> "Day centres are a useful and often the only opportunity for people to meet other during the day as a social support."
Savings need to be found elsewhere	12	4.0%	<ul style="list-style-type: none"> "Local day centres for local people. Funded by users, subsidised by social service, government, and lottery."
Council is 'passing the buck' / neglecting responsibilities	11	3.7%	<ul style="list-style-type: none"> "It is no good assuming that community services can just take over. Community groups will need time and resources to achieve these aims. The Council needs to work with groups not just threaten them."
Reservations regarding the Hub model	9	3.0%	<ul style="list-style-type: none"> "Not all elderly people will cope with the noise in the hubs. No space for them to have their own room. Don't want to go to a place full of children."
Not Cost Effective (Waste of Money)	9	3.0%	<ul style="list-style-type: none"> "The Council are always reinvesting why? Use what you have. You have £5m to erect a piece of art outside every new building in Cardiff yet you don't have money to give a child a bed for the night so he has to back on the street! The Council are wasting money you need to invest in the people not throwing money away at what they don't need or want."
Concern over 3rd sector provision including delivery / quality / costs / long term security	8	2.7%	<ul style="list-style-type: none"> "I am doubtful of the capacity of the third sector to take on service delivery from the Council, particularly given the cuts to grants which the Council has implemented in previous years e.g. luncheon clubs. The proposed cuts risk service discontinuation to some of Cardiff's most vulnerable - in direct contradiction of the Administration's priorities."
Geographic discrimination	7	2.3%	<ul style="list-style-type: none"> "Where are you supposed to go if you do not have these services within your neighbourhood? Not everyone can travel far distances and with bus services being reduced and people having to walk further to get to bus stops it is unrealistic. We don't all drive, parking is expensive. Not all areas have facilities as it is and you want to reduce them even more. But again I suppose the less well-off areas will be ok."
Miscellaneous Comments	94	1.0%	<ul style="list-style-type: none"> "The Council should stop adding burden to existing services via the current proposals for 40,000 new homes in the Cardiff area before considering cutting existing services. You can't on one hand complain that you need to cut services because of the budget shortfall and on the other hand add more demand for services via adding 100,000 more people to the area. It's absurd and hypocritical." "We should be thankful to the elderly for our upbringing not take away services and try to give them hope they 'may' return." "Day centre provision has been developed over years and years to ensure it suits the needs and requirements of our older citizens who require it. You cannot simply re name a building a Hub, and offer all council services from there and expect them to be of the same standard as specialist provision." "The day centre system provides respite for carers as well as a possibility for those providing care to work part time to boost income, removal even in part could leave a much bigger problem for the community in the near future."

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- “There is too much emphasis placed on the disabled and elderly, where are their children?”

Themes emerging from the 158 comments received for opposing community meals service developing away from solely home delivery provision:

Theme	No.	%	Example comments
Detrimental impact on service users	47	29.9%	<ul style="list-style-type: none"> • “A very important part of council provision...totally unacceptable.”
Access issues e.g. cost, transport, mobility, confidence	46	29.3%	<ul style="list-style-type: none"> • “Essential that council maintains investment in these services as they are the most vulnerable group • Meals on wheels should not be cut back.”
Needs to be retained by Council	28	17.8%	<ul style="list-style-type: none"> • “Home delivery of community meals is very important and should in no way be diverted to luncheon clubs or similar.” • “The more you outsource to third parties trying to make a profit the greater the risk for the vulnerable.”
Essential Service	27	17.2%	<ul style="list-style-type: none"> • “Meals on wheels is an important service we can't afford to lose.” • “Essential that council maintains investment in these services as they are the most vulnerable group.” • “Also the meals are vital to many who are not able to go out but are otherwise able to get about their house.”
Vague proposals/use of jargon/unclear	20	12.7%	<ul style="list-style-type: none"> • “What does “for those whom require the service” for home meals mean? I am concerned this is too subjective and will be used against those in need in “borderline assessments”. • “The proposals are ill-defined and unclear.” • “The alternatives are not clear & could result in less provision.”
Don't lump service users together, older and disabled are discrete groups/one size does not fit all	13	8.3%	<ul style="list-style-type: none"> • “To some of the older people meals on wheels are a vital service, and it may only be the only time they see or speak to another person if they are alone or housebound, not everyone can get to a centre for meals, and that's not saying we don't need centres we do, it's about time councils and government stop looking at older people as a financial problem and treat them with the respect they deserve and have paid for over their lifetime” • “Vulnerable people in Cardiff are having too many things taken away from them. It is already a travesty the way older people are treated therefore meal services and day centres should be kept open to those in need providing information on other services.” • “Home delivery of hot meals at predictable times is essential for people who may otherwise fail to take care of their own nutritional needs, so the service should not 'develop away' from this approach.”
Savings need to be found elsewhere including suggestions	7	4.5%	<ul style="list-style-type: none"> • “Provision for services to the infirm those who have difficulty in looking after themselves should be taken care of through the NHS. The NHS would have the staff trained in social health care to assess and deliver appropriate services. This alone would save a lot of money.” • “Removal of day centres, they should not be used just for the day run group sessions at other times for younger groups e.g. dance clubs, karate clubs, could part of these centre have the internet access if libraries are removed.”
Need for respect	6	3.8%	<ul style="list-style-type: none"> • “We should be thankful to the elderly for our upbringing not take away services and try to give them hope they 'may' return.”

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			<ul style="list-style-type: none"> • <i>"The eating of food is a personal thing, therefore should take place at home. Consider froze meals for microwave reheating!!!"</i>
Not Cost Effective (Waste of Money)	6	3.8%	<ul style="list-style-type: none"> • <i>"There is no requirement to work with third sector where that entails monies this can be just an extra level of bureaucracy which is not cost or time efficient and in my opinion wasted."</i> • <i>"Provision of special needs care is very expensive, 3 carers to one client - costs of this need to be looked at - cheaper contracts for private provisions."</i>
Council is 'passing the buck' /neglecting responsibilities	5	3.2%	<ul style="list-style-type: none"> • <i>"The options provided are in reality a removal of the council from actually providing a service and passing the buck to the local community or privatising services. This is a real disgrace and should not be permitted."</i> • <i>"The council should not avoid its responsibilities by "encouraging" voluntary organisations they must ensure that these services are provided and monitored to ensure quality."</i>
Long term concerns/impacts	5	3.2%	<ul style="list-style-type: none"> • <i>"I am doubtful of the capacity of the third sector to take on service delivery from the Council, particularly given the cuts to grants which the Council has implemented in previous years e.g. luncheon clubs. The proposed cuts risk service discontinuation to some of Cardiff's most vulnerable - in direct contradiction of the Administration's priorities. It also make reduce service for those at a lower level of need, which will in turn mean an increase in service demand at the more severe end of the spectrum, where the Council will have no choice but to act, and therefore overspend. I am not convinced by the content of the Equality Impact Assessment of these proposals - they are sloppily done to tick a box."</i> • <i>"Whilst I would of course support encouraging people to remain as independent as possible and use community facilities rather than day centres, it is important to remember that day centres often provide respite for carers. If this was taken away, carers would feel far less inclined to continue to care for their relative at home due to the added pressure. I fear that is it likely that people will be entering residential care early to due the absence of this valuable respite facility."</i>
Insufficient alternatives available e.g. luncheon clubs	4	2.5%	<ul style="list-style-type: none"> • <i>"Lunch clubs do not exist in all areas of Cardiff so service users in these areas would continue to be at a disadvantage. There is also the issue of transport - not all service users are mobile enough to travel to a lunch club even if they use a voluntary service such as VEST transport."</i>
In favour of the proposal	3	1.9%	<ul style="list-style-type: none"> • <i>"I am sure frozen microwave meals which many people say are excellent quality could replace some meals on wheels."</i> • <i>"People need to take more ownership and not expect the council to provide so much when the local health board and charities can step in."</i>
Concern over 3rd sector provision incl. delivery/quality/costs/long term security	2	1.3%	<ul style="list-style-type: none"> • <i>"Community based opportunities - what is meant by that? Who will fund the community based opportunities? Will the funding be sufficient? Will the community based opportunities have the people with the specialist skills needed to provide proper care and help? How will care be co-ordinated? My father had dementia - we would not have been able to cope without the support of specialised and reliable day centres coordinated through a central support system."</i> • <i>"Some of these suggestions sound sensible but caution must</i>

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			be used in relation to use of voluntary groups for work with vulnerable individuals. With no regulation or accountability people's lives could be at risk."
Geographic discrimination	2	1.3%	<ul style="list-style-type: none"> "The move to community hubs for will increase user difficulty in NW Cardiff as travel distances are increased for elderly and disabled. There is a massive area with the nearest hub being proposed in Llandaff North. This is not central to the communities of NW Cardiff."
Proposed closure of libraries etc. in contradiction with plans re social care	2	1.3%	<ul style="list-style-type: none"> "You have stated in this document that 'social isolation is a serious concern' and yet you intend to remove universal services from area of the city. The library for example is a place to meet and interact with others; this is especially true for older people. Greater isolation of the elderly and young mothers creates other problems which would be far more expensive for the authorities that keeping the library open."
Miscellaneous Comments	49	31.2%	<ul style="list-style-type: none"> "I'm a little apprehensive about luncheon clubs. After all, people all have very individual needs and who would run these clubs? We don't want elderly or disabled people to feel demoralised and some really can't get out just for lunch. At the end of the day, meals on wheels doesn't deliver on Christmas day as it is - well, they certainly didn't for one of my neighbours. Bearing in mind that if I was disabled as a 40 year old, there is no way that I would want to go to a luncheon club. If there was a mixture of people and it was in effect a cafe that anybody could eat in, it would feel fairer but stigmatising people for having a disability is wrong and their viewpoints need to be heard."

Additional Comments – Day services for older and disabled people

Additional example comments received at events, through correspondence, partners responses to proposals, etc.

- "Closure of public conveniences could have a negative impact on elderly residents – although there was agreement that automated public conveniences should be removed given the cost and usage levels."
- "Concerns were raised about parents/siblings of the disabled and how many of these proposals will have a negative impact on disabled people on the city who may find it difficult getting to existing facilities."

4. Leisure Centres and Arts Venues

Top 3 themes emerging from the 555 comments received in relation to Leisure:

Theme	No.	%	Example comments
Must be retained by the Council	167	30.1%	<ul style="list-style-type: none"> "Leisure centres and arts venues should remain under Council managements to enable residents to make use of the facilities and leisure activities on offer" "Leisure centres are a core business for Councils" "Leisure centres are vital - one of the best facilities we have - protect them"
Negative community/ society impact	133	24.0%	<ul style="list-style-type: none"> "Leisure centres perform a service in keeping people healthy and therefore not using care services!" "They will become too costly or even closed. Like Libraries this takes away "quality of life" "Leisure centres need to be geared towards community need, of the particular communities they are in. I am not sure that a commercial or social enterprise model would be

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			<i>appropriate."</i>
Concern over increased costs to users	129	23.2%	<ul style="list-style-type: none"> • <i>"If a management company take over - prices will increase</i> • <i>"If Council can't make something work, a private company can only do so by either raising prices or treating staff badly, to make a profit".</i> • <i>"The one swimming pool in the city that isn't managed by the Council is much more expensive. This is reason enough to not want others to go the same way."</i>
Discrimination against low income families / Elitist	90	16.2%	<ul style="list-style-type: none"> • <i>"Out-sourcing facilities excludes families who cannot afford the fees charged by these companies."</i> • <i>"There are currently reductions or free use for certain groups and this may not be continued by a commercial organisation. So the people most in need could be priced out of leisure centre use."</i> • <i>"I am not sure services would be available to all sections of the community if not provided in house"</i>
Reduction in the quality / variety of service provision	79	14.2%	<ul style="list-style-type: none"> • <i>"I would be very unhappy at handing over management to anything other than a "not for profit" body, as experience shows that service levels decline to or below contractual minimum"</i> • <i>"As a 64 year old I make good use of the free swimming that is available and also the over 50's gym and bowls facilities. If management were privatised then would these facilities still be available?"</i> • <i>"I have had bad experiences in other parts of the country where privately managed leisure centres became smarter but provided significantly worse services"</i>
Against private sector commissioning	76	13.7%	<ul style="list-style-type: none"> • <i>"Shouldn't be privatised should be run by the Council for profit to be reinvested!"</i> • <i>"I would be reluctant to see the Council privatise and therefore no longer have any control over these facilities"</i> • <i>"The Council is the best body to run services like these, unless a competent trust or CIC can be found. Under no circumstances should you allow the private sector to get involved as you'll end up with the mess that's the UK's energy and transport systems."</i>
Should not be profit driven	45	8.1%	<ul style="list-style-type: none"> • <i>"Outsourcing means shareholders. Shareholders mean profit first. Leisure centres are expensive to use as it is"</i> • <i>"Public services have to be managed publicly. As soon as you let private companies to manage them, they will look only for profit and not for the best of the citizens"</i> • <i>"Leisure centres and arts venues should not be run by commercial companies because their only agenda is to make money. Anything that doesn't make money will be side-lined."</i>
Long term concerns	37	6.7%	<ul style="list-style-type: none"> • <i>"For both systems, commercial operation is dependent on profit and not service. This will mean that many of the services would not be viable long-term and would naturally close."</i> • <i>"There is also the issue of long term development and up-keep of the facilities."</i> • <i>"I would like to see the Council invest more in leisure/fitness centres as long term this will take pressure off NHS."</i>
Improved management required	28	5.0%	<ul style="list-style-type: none"> • <i>"The issue here is the mismanagement of Council assets by senior management. Where is the business sense of this Council? If some services make money they can be reinvested in other services."</i>

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			<ul style="list-style-type: none"> • "I don't understand why it is a "different organisation" could run a leisure centre at a profit without subsidy when council management cannot? Is Cardiff Council lacking the right people with the right skills?" • "Improved management of leisure centres is required, not dis-investment"
Lack of detail relating to the proposals	22	4.0%	<ul style="list-style-type: none"> • "What is the evidence that different models will either continue to provide and maintain existing provision or improve these services in a sustainable way into the longer term? Equally how much evidence is there to understand the current needs of the users of these services?" • "Not enough information has been given about what a trust/social enterprise or commercial man company to make an informed decision." • "WHAT "different management models"?"
Proposals for alternative/increased revenue	11	2.0%	<ul style="list-style-type: none"> • "Raise taxes and keep in house" • "I think charges of the leisure centre could be increased but not to commercial rates which any other organisation will inevitably want to charge" • "Please, can we target illegal residency, dangerous drivers, illegal parking, etc. as mines of resource, rather than the essential services that we enjoy happily as Welsh families"?
Proposals for alternative savings	9	1.6%	<ul style="list-style-type: none"> • "Better to look at more innovative ways of running existing, including across city region to provide a long term plan which helps meets city region wider objectives including health outcomes." • "Why focus improving Fairwater - would it not be more financial sense to close Fairwater and redirect users to Western so it is being used at full capacity." • "Cut some of the councillors' salaries, and expenses that run up a mint."
Job losses	6	1.1%	<ul style="list-style-type: none"> • "Jobs for the staff of the leisure centre - of vital importance." • "For what I can understand, different management models is an euphemism for make Council's employees redundant and replace them with volunteers. It is not a solution."
Would result in a loss of a revenue stream to the Council	4	0.7%	<ul style="list-style-type: none"> • "Facilities should be profitable and should be run by the Council to generate income. If they are taken over by another organisation they will have to make a profit or will fail as a business venture."
Trusts/social enterprises	4	0.7%	<ul style="list-style-type: none"> • "I can't see a trust or social enterprise running them successfully."
Promotion/advertising	4	0.7%	<ul style="list-style-type: none"> • "Being a regular user of a leisure centre a paying card holder, I feel not enough has being given to advertising its services ,also the excellent work done by the teams who help heart ,medical cases sent by doctor and hospitals."
Volunteers	2	0.4%	<ul style="list-style-type: none"> • "Trusts, perhaps. Community volunteers, maybe. Giving away services to be run for profit should not happen."
Miscellaneous Comments	45	8.1%	<ul style="list-style-type: none"> • "The residents of Cardiff have paid for these facilities through bills and council tax...if you have blown the money on other things that's your fault!" • "More leisure centres should be opening not closing existing ones" • "The leisure centres are great they just need improving they need an upgrade"

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Top 3 themes emerging from the 366 comments received in relation to Arts Venues:			
Theme	No.	%	Example comments
Must be retained by the Council	108	29.5%	<ul style="list-style-type: none"> “St David's Hall and the New Theatre have worked perfectly well over many years; and provide a strong draw for residents and tourists. Why change?” “Cardiff is capital city it has to support arts facilities which draw people into the city from elsewhere in Wales and England.” “Venues like St David's Hall & New Theatre are an asset to any city and should be protected by the Council to ensure that they are able to serve the people of Cardiff & Wales.”
Against private sector commissioning	74	20.2%	<ul style="list-style-type: none"> “Better run by Council rather than privately” “These backdoor privatisations increase costs and worsen services. The centres should remain entirely under public control with full public funding.” “I completely disagree with what is essentially the privatisation of leisure and art.”
Concern over increased costs to users	68	18.6%	<ul style="list-style-type: none"> “I would be concerned with Arts venues being managed by other organisations this could make visiting the arts costly.” “It is obvious in the case of leisure centres and arts centres, charges would increase substantially if run by a commercial or profit making organisation.” “Commercial companies would put prices up so much people wouldn't use them.”
Reduction in the quality/variety of service provision	63	17.2%	<ul style="list-style-type: none"> “The outside concerns running the arts will provide events and artists that are mainstream and profitable.” “When management is ceded the decisions will be made on an economic and not service basis” “I work within the arts industry and would question the quality and content of performances should arts venues be sold off, also I would have a concern as to the upkeep, appearance and branding of the buildings, in particular The New Theatre”
Negative community/society impact	40	10.9%	<ul style="list-style-type: none"> “Privatisation of the formerly public will erode social cohesion and mobility” “As for arts centres, I believe that they deserve the full support of the community, as the arts provide an essential forum for the discussion of social questions in an enjoyable way.” “Leisure and arts are vital services to a community, as vital as waste collection or other services.”
Discrimination against low income families / Elitist	39	10.7%	<ul style="list-style-type: none"> “Ultimately new management models will be looking to make a profit and most likely put them out of reach for many residents. “Leisure and Arts are vital social goods hiving or selling them off will put them beyond the means of many people (e.g. Wales Millennium Centre).” “They need to stay as community and Council run projects, so the people most at need can access them.”
Should not be profit driven	33	9.0%	<ul style="list-style-type: none"> “Only profitable venues and events will continue, endangering existence of important arts venues.” “My concern is they will be run simply to make a profit for whoever takes them over.” “Such facilities should be free and non-profit making. Introducing a commercial management company would inevitably lead to a culture of attempting to profit from such services.”
Long term concerns	29	7.9%	<ul style="list-style-type: none"> “It's easier to get rid of things than to get them back again at a later date.” “When the assets have been stripped, the vultures will leave and

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			<p><i>the services will be gone.”</i></p> <ul style="list-style-type: none"> <i>“The chances of an outside organisations going bankrupt and selling/closing an arts venue is too high to risk it.”</i>
Lack of detail relating to the proposals	22	6.0%	<ul style="list-style-type: none"> <i>“You have to say what these management models are”</i> <i>“The question is loaded and it is not clear what the council intends - e.g. using unpaid volunteers is not good”</i> <i>“It’s unclear to me how changing the management will make savings and at the same time enhance the quality. You need to outline how this would be achieved, and why it can’t be done within existing management structures”</i>
Improved management required	22	6.0%	<ul style="list-style-type: none"> <i>“The Council should be managing these better and looking at them as an income and investment. For example the Millennium Centre is producing a high profit. St David’s Hall and the New Theatre should also be doing so.”</i> <i>“More efficient public sector management could produce savings”</i> <i>“Surely you can run them in a more efficient manner without potentially giving our community assets to private companies to run to make money for them”</i>
Proposals for alternative savings	8	2.2%	<ul style="list-style-type: none"> <i>“Suggest cut down on Councillor’s expenses, freebies + travel costs- would save a fortune!”</i> <i>“Perhaps those events that are not financial should not be booked into them.”</i> <i>“Arts venues should have more corporate funding, not all from the public purse”</i>
Job losses	7	1.9%	<ul style="list-style-type: none"> <i>“Cutting jobs and provision in the arts and the library service is so wrong on all kinds of levels.”</i> <i>“Privatising arts centres such as St David’s Hall and the New Theatre could put them at risk and a private company would seek to make a profit which would come either from increased prices or reduced staff pay and conditions”</i> <i>“Arts venues are the lifeblood of the city, and draw in hundreds of thousands of visitors and support hundreds of jobs.”</i>
Proposals for alternative/ increased revenue	5	1.4%	<ul style="list-style-type: none"> <i>“Could review pricing and increase income generation through hosting events/parties etc.”</i> <i>“Cardiff needs to develop a greater breadth of cultural opportunity to attract money which in turn will support commercial development and enterprise.”</i>
Would result in a loss of a revenue stream to the Council	5	1.4%	<ul style="list-style-type: none"> <i>“I gather that St David’s Hall brings in people, and therefore money, into Cardiff City Centre. It is a great asset to the city that should not be compromised.”</i> <i>“By not running the venues, the Council may lose out on revenue. These facilitates could be re-invested in (a re-fit of St Davies Hall for example), and then be used as an income stream.”</i>
Promotion/advertising	5	1.4%	<ul style="list-style-type: none"> <i>“If commercial companies wish to sponsor events that’s fine as long as we don’t lose serious theatre for more ‘pop culture’ events.”</i> <i>“I think venues e.g. such as St David’s Hall are not marketed well enough. Events that are not selling well should be discounted as they once were.”</i>
Trusts / social enterprises	3	0.8%	<ul style="list-style-type: none"> <i>“Trusts, perhaps. Community volunteers, maybe. Giving away services to be run for profit should not happen.”</i>
Volunteers	3	0.8%	<ul style="list-style-type: none"> <i>“Better to review pricing, seek sponsorship and make appropriate use of volunteers.”</i>
Miscellaneous Comments	30	8.2%	<ul style="list-style-type: none"> <i>“Find more money - do not expect the public to accept downgrading as an improvement”</i> <i>“The management track record of potential partners is unproven and the key element is not management but the failure to have a</i>

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			<p>fair tax system so that money that exists in society serves the many and not the few"</p> <ul style="list-style-type: none"> "Only if they are managed properly & we don't lose any of them or even notice they are being run by a different body"
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Additional Comments – Leisure Centres / Arts Centres

<p>Additional example comments received at events, through correspondence, partners responses to proposals, etc.</p> <ul style="list-style-type: none"> "Concerns were raised about the potential loss of free or council-run sporting facilities and the affordability of these facilities in future."

5. Events and Celebrations

Themes emerging from the 408 comments received in relation to opposing the cessation of Council funding for Calennig:			
Theme	No.	%	Example comments
Importance to Cardiff's image	84	20.6	<ul style="list-style-type: none"> "These are things that bring in visitors to our city and should be celebrated. The capital of Wales without these important Welsh activities would be a lesser place." "As a capitol city these events showcase the city to the world."
Disagree with the proposal/need to be retained even if sponsorship cannot be secured	80	19.6	<ul style="list-style-type: none"> "Calennig is very important to Cardiff and people who attend it every year people all over the world the Council have done a great job up to now so perhaps you could look at funding some of the events?" "All of these parts are important to the culture of the people of Cardiff, it is ridiculous to remove any funding, these are Council responsibilities." "No to cuts to Calennig as this is a popular celebration in the city, one which tourists also attend so the Council should maximise income generating opportunities."
Importance of events in Cardiff's role as a capital city	65	15.9	<ul style="list-style-type: none"> "Cardiff is the Capital city of wales. At new year England has it's celebrations in London, Scotland has its Hogmanay and we would be left with nothing." "Cardiff is the capital city of Wales. We should encourage all celebrations that encourage our Welsh identity." "The Calennig is important to the City's attractiveness as a tourist destination and its City status."
Community spirit	62	15.2	<ul style="list-style-type: none"> "Calennig - it is a good provision for families, St. David's Day - it is an important day in Welsh Heritage, Christmas tree provision - brings cheer during the dreary winter season." "Cardiff is the capital and as such they are an essential part of the enjoyment of the festivities to the residents." "These events bring the community together and shod be available for all to enjoy."
Importance to the city's culture/heritage	59	14.5	<ul style="list-style-type: none"> "We need to emphasise the Welshness of our capital city." "Calennig and S David's Day celebrations are important parts of our heritage." "Calennig is ancient custom which must be protected."
Loss of a potential revenue stream to the Council	46	11.3	<ul style="list-style-type: none"> "There are some celebrations the Council should continue to support in terms of the economic benefits they are likely to bring to Cardiff. In addition to this the events provide an opportunity for local resident to display their pride in their city." "These events draw people into the city and generate income. These

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proposals would make Cardiff, the capital city of Wales, look like Scrooge”

Themes emerging from the 586 comments received in relation to opposing the cessation of Council funding for Cardiff in Bloom:

Theme	No.	%	Example comments
Community spirit	163	27.8	<ul style="list-style-type: none"> “Cardiff in Bloom encourages residents to take a pride in their city and surrounding environment.” “Cardiff in Bloom is an example of a good scheme for ensuring the involvement of individuals with pride in their city. Nearly all the others listed do not provide the same function, and if they are not profitable then they should cease.”
Importance to Cardiff’s image	146	24.9	<ul style="list-style-type: none"> “Cardiff in Bloom helps to get some of the citizens of Cardiff to show their gardens to the rest of the city, this rubs off on their neighbours, friends and people passing making it a better place.” “Cardiff in Bloom is a good vehicle for bringing communities together and it is difficult to see how it could be run or co-ordinated outside the Council framework. If we are to preserve one festival then it should be St David’s Day.” “As Cardiff is the capital of Wales, I think it is important for the St David’s celebration to be funded by the council also Cardiff in Bloom enhances the look of the city in summer and is a good showcase for Cardiff with Tourism etc.”
Disagree with the proposal/need to be retained even if sponsorship cannot be secured	92	15.7	<ul style="list-style-type: none"> “I feel the Cardiff in Bloom Competition should be funded as it is entered by individuals and organisations. Its effect is to enhance the city.” “Cardiff in Bloom brings so much joy to so many that it should still be maintained.” “Cardiff in Bloom is a good vehicle for bringing communities together and it is difficult to see how it could be run or co-ordinated outside the council framework. If we are to preserve one festival then it should be St David’s Day.” “As Cardiff is the capital of Wales, I think it is important for the St David’s celebration to be funded by the council also Cardiff in Bloom enhances the look of the city in summer and is a good showcase for Cardiff with Tourism etc.”
Wider economic impact	78	13.3	<ul style="list-style-type: none"> “If these events were to cease as stated above without financial support from the Council then I believe that Council funding should continue. Every citizen deserves the “feel good factor” in their city.” “I think it’s lovely to see these events in Cardiff withdrawing the funding would mean we would lose out.” “Cut funding to any of these events and they will not continue, preposterous proposal.” “I think cutting funding to these events will discourage tourists and visitors spending money in the city.”
Importance of events in Cardiff’s role as a capital city	67	11.4	<ul style="list-style-type: none"> “The Parks Department do a good job and floral displays are important in encouraging visitors.” “This is an all-encompassing economic development.” “Cardiff in bloom enhances the appearance of the city and makes it a more attractive place to visit which is good for the economy and local business, funding should only be withdrawn if an alternative company was found to provide funding. We don’t want an unattractive city that begins to look unkempt and run down!” “These draw huge crowds and tourists and we are the Capital of Wales and internationally known for that.”
Importance to the city’s	49	8.4	<ul style="list-style-type: none"> “We need to ensure Cardiff continues to be a beautiful place for

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culture/heritage			<p>visitors. The areas of natural beauty are our biggest asset and the Cardiff in Bloom Competition enforces this.”</p> <ul style="list-style-type: none"> “We have a city to be proud of, Cardiff in Bloom and xmas trees enhance the aesthetics of the city, for longer periods of time.”
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Themes emerging from the 321 comments received in relation to opposing the cessation of Council funding for Cardiff Country Fair:

Theme	No.	%	Example comments
Disagree with the proposal/need to be retained even if sponsorship cannot be secured	66	20.6	<ul style="list-style-type: none"> “The country fair is at a time when there are few other activities and for children raised in an urban environment gives them an opportunity to experience other things.” “There's nothing much going on in Cardiff so the fair should stay.” “Cardiff Country Fair - excellent event. Good for getting kids involved in conservation.” “We need something to celebrate amongst all this austerity and the country fair seems to be the most interesting of these events.”
Importance to Cardiff's image	59	18.4	<ul style="list-style-type: none"> “These events bring people to the city and help develop a vibrant city.” “These are all key celebrations for the City for all inhabitants to use - keep them going.” “The draw and attraction of the City is due to the attractiveness and events that take place within it. Removal of the sponsored events will prove a detriment to the city.”
Community spirit	46	14.3	<ul style="list-style-type: none"> “By reducing funding to some of the cultural events above it will reduce community spirit, and the presentation of the city.” “I feel the county fair brings in money as well and is a great community event.” “Cardiff County fair is a great community gathering Christmas tree provision should be continued as it is important for the festive feeling in & around Cardiff.” “Because people need to come together more than they do.”
Importance to the city's culture/heritage	37	11.5	<ul style="list-style-type: none"> “Cardiff in Bloom and the Country Fair brings a lift to the city and highlights important aspects of rural production. The other festivals are far less important and Xmas lights are a total waste of resources.” “Tradition.” “I think the country fair is an important opportunity to show the richness of Welsh traditional culture to the public.”
Importance of events in Cardiff's role as a capital city	36	11.2	<ul style="list-style-type: none"> “Cardiff being a capital city in Wales all the above are important for the city's reputation.” “These events celebrate Cardiff, there is a chance for families and all generations to come together to celebrate and make us proud to be a part of Cardiff. They boost morale.” “We are a CAPITAL city - should provide certain visual/activities.”
Wider economic impact	36	11.2	<ul style="list-style-type: none"> “Country Fair & Calennig are both great events that have a wider socio-economic impact on the city.” “You have to be careful not to affect tourism by reducing the above which in turn will affect jobs and business rate.” “Its beneficial to the tourist industry, stopping these services which is what I believe the council should be encouraging people to our city.” “These activities are Cardiff's 'window onto the world' and showcase the City.” “I am categorically opposed to any reduction in the number and or funding of any of these events. These events bring a huge number of people into Cardiff who spend a large amount of money here and it greatly raises Cardiff's profile. It is easy to be a 'bean counter' and say an event loses money but the fact is by running the event and bringing people into Cardiff and you are helping out many MANY local

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businesses that will never show up in your profit and loss spreadsheet. Please reconsider cutting back on the events budget the more we grow Cardiff the more jobs will be created for local people and the Cardiff Ents department is a big part of it..”

Themes emerging from the 956 comments received in relation to opposing the cessation of Council funding for St David’s Day Celebrations:

Theme	No.	%	Example comments
Importance to the city’s culture/heritage	345	36.1	<ul style="list-style-type: none"> “St. David’s Day should continue to be celebrated as we should celebrate our national day...it should also be a bank holiday.” “I think it is important that the St David’s day celebrations continue as it is our national day and Cardiff is the capital city.” “St. David’s day celebrations are historic & essential to our culture.” “St David’s day celebration is an important national event and Cardiff as Wales’ capital city should have a St David Day celebration. Thousands of people turned up to the celebration in 13-14. It would be a shame to lose this.”
Importance of events in Cardiff’s role as a capital city	253	26.5	<ul style="list-style-type: none"> “Capital of Wales ceasing St David’s Day celebrations and not having Christmas tree would be pretty sad!” “We are the Welsh Capital and as such should mark St David’s day - doesn’t have to be large scale though. We are a Christian country and Christmas is an important festival which brings huge income to the retailers in the city. People are attracted by such things as Christmas decorations.” “Cardiff is the Capital and needs St David’s day celebrations and a Xmas tree.” “Cardiff as the capital of Wales should support our national Saint’s day”.
Disagree with the proposal/need to be retained even if sponsorship cannot be secured	174	18.2	<ul style="list-style-type: none"> “If these events were to cease as stated above “without financial support from the Council” then I believe that Council funding should continue. Every citizen deserves the “feel good factor” in their city.” “St David’s Day is a national event and so should be funded by the council as it’s for all. The same for Christmas provisions. The others are “nice to haves” and not essential when funding is tight.” St David’s day should be celebrated in capital city.” “St David’s day is a must for funding.”
Community spirit	123	12.9	<ul style="list-style-type: none"> “St. David’s Day - Cardiff is the capital city of Wales! “St David’s Day is hugely important to people in Wales and is a day on which the positive vibe across the City can really be felt. This means so much for community cohesion etc.” “St David’s Day is an event that the community can celebrate. It is not a primary festival that attracts visitors to Cardiff.” “Celebrations (religious and cultural) bring individuals & communities together as well as enhancing the environment. Whilst they may not be considered essential services, I think it is important to consider such celebrations in the context of enhancing well-being and unifying all the communities that make up the City of Cardiff.”
Importance to Cardiff’s image	110	11.5	<ul style="list-style-type: none"> “If Cardiff is to encourage visitors to spend money we need attractions not a dull city centre.” “These are major and traditional celebrations in Cardiff and Wales.” “St. David’s Day is the very fabric of our history traditions and who we are today! Important for identity of city / country.”
Wider economic impact	84	8.8	<ul style="list-style-type: none"> “St David is a unifying figurehead that brings Welsh people together regardless of religion, background or wealth. We are famous

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			<p>throughout the UK for our veneration of our Patron saint. Perhaps we should enhance our spending on our celebrations and attract visitors to come to the city to join us in our festivities. The aim would be to make it so good that eventually enterprise will take over the burden.”</p> <ul style="list-style-type: none"> • “Cuts are extremely important, however having a Fair, St David’s Celebration and a Christmas Trees not only attract tourists to the city, but also improve our mood and the sites that are being prepared for those events.” • “Tourism for Cardiff is a big earner for local business and these extra activities and decoration attract visitors to Cardiff.” • “Cardiff has long been a city to be proud of. This is rapidly disappearing. We should be keeping things like this as they attract tourists. I know so many people who have visited and they keep coming back, because it is beautiful, because it has these special occasions, you are killing our city. Killing its attraction.”
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Themes emerging from the 1,019 comments received in relation to opposing the cessation of Council funding for Christmas Tree provision in the city and Bay:

Theme	No.	%	Example comments
Disagree with the proposal/need to be retained even if sponsorship cannot be secured	432	42.4	<ul style="list-style-type: none"> • “Cardiff as a Capital City should supply the Christmas trees for the city if funding/sponsorship is not sought - You can’t have the Capital City of Wales without a tree. Maybe working with an environmental group to donate an ethically sourced trees as part of a partnership.” • “All events could be self-funding in principle but the St David’s and the trees are essential to our pride and presentation.” • “Christmas is a celebration for all and should be funded by the council. The other events are for the minority of people.”
Importance to Cardiff’s image	150	14.7	<ul style="list-style-type: none"> • “If Cardiff is to encourage visitors to spend money we need attractions not a dull city centre.” • “St David’s day and Christmas are national holidays. Wales’ image would be damaged by not celebrating these appropriately at times when the world is watching.” • “It is important for the image of the City and to help encourage visitors during the Xmas period.” • “A capital city with no Christmas tree would look very second rate!!”
Community spirit	146	14.3	<ul style="list-style-type: none"> • “Christmas is a whole family experience and should be supported in order to encourage a feeling of wellbeing in austere times.” • “We are a Christian based society the tree especially in City Centre is an important symbol of this, also bring back Mary Joseph and baby Jesus, and 3 wise men to castle walls. My Muslim friends will not be offended. • “Community spirit.” • “Christmas is a community time, and money should be spent to provide public trees for people who cannot afford their own.”
Importance of events in Cardiff’s role as a capital city	123	12.1	<ul style="list-style-type: none"> • “As a capital centre with aspirations to become a major business and visitor centre, provision of a Christmas tree, either outside the Castle or on City Hall lawn, should be continued. To withdraw this completely would leave a stark city centre and would encourage Christmas shopping tourists to go elsewhere - a small amount of atmosphere is necessary for people to enjoy their visit to the city. However, provision of a Christmas tree in the Bay could be provided by local business and the WMC.” • “I think we are the capital city and it would be sad not to have a Christmas tree up in the centre also we should be supporting our welsh customs like celebrating St David’s day. It is very important.” • “The way the city looks encourages visitors to come to the city centre.” • “I feel these items are crucial to Cardiff’s’ standing as a Capital City.”

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Wider economic impact	100	9.8	<ul style="list-style-type: none"> “Christmas generates key high street trade removing Christmas decorations is a false economy and drives more sales online.” “Surely a Christmas tree once a year is not that expensive....???” Having decorations up arguably encourages people to go into town and shop, often using public transport as a means to go in thus generating more money???!?” “Christmas tree provision promotes a positive image and brings wider economic benefits. Get businesses to contribute more.” “Cardiff is a blossoming city; I don't think we should take Christmas provision away from a city where tourists and shoppers flock to at peak times of the year. We would be shooting ourselves in the foot!”
Importance to the city's culture/heritage	93	9.1	<ul style="list-style-type: none"> “As a capital city what impact does this have on tourism? Expect cultural events in a capital city.” “Christmas Tree Provision in the City and Bay - in an increasing commercialisation of Christmas the Council should promote traditional Christmas values. If the tree was removed from the city centre (signifies family Christmas tradition) all that would be left would be commercial Christmas signs centred around buying.” “I would prioritise having the Christmas tree as Wales is still predominantly a Christian nation. Lifts spirits in winter, reminder of good.” “As a Christian nation we should keep Christmas as a celebration including all lights, trees, nativity scenes etc. New Year the same with Winter Wonderland. They add to the ethos of the city and people visiting should feel we celebrate national traditions.”

6. Park Ranger Service

Themes emerging from the 699 comments received in relation to Park Rangers:			
Theme	No.	%	Example comments
The importance of parks & open spaces / wider benefits	188	26.9	<ul style="list-style-type: none"> “Parks are an essential element of community life within a city.” “Parks crucial to well-being.” “Our parks are a real jewel in Cardiff's crown - for a city we have a wealth of parks and we should invest in them.” “One of the things that makes Cardiff so different to other cities is the beautiful parks. We should be protecting these.” “These are enviable treasures that should be maintained for all residents and visitors. The parks draw tourists and overseas students which are vital for our economy.”
Value of rangers (knowledge, skills, community work)	132	18.9	<ul style="list-style-type: none"> “The Ranger Service is of great value to the city and its residents. Their work has been undervalued.” “We need to have park rangers - we need the presence “ “The Park Ranger Services does a fantastic job and is one of the new services that offer opportunities for people to be involved, participate and enjoy green areas of Cardiff without having to spend money. They are dedicated workers and the Community Rangers go above and beyond the call of duty.” “The community park ranger service, in particular, is the key to Cardiff's successful Friends group network. This service should be expanded rather than reduced. For every community park ranger you have many times the equivalent of work through their enablement work with communities.”
Negative impact if cuts are made/service will not be sustainable	128	18.3	<ul style="list-style-type: none"> “I think a reduced Park Ranger service would inevitably lead to an increase in vandalism.” “I don't believe a service can be maintained with a reduced number of park rangers, especially when it comes to bye-law enforcement as this

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			<p>will probably be the lowest priority for rangers.”</p> <ul style="list-style-type: none"> “I think this would lead to a massive decline in the parks.” “The Parks make Cardiff a great place to live, deterioration of this service would be to the detriment to the city and upset the thousands of residents that use them.” “Once the quality & standard of parks fall, which they could with reduced rangers, it will be very hard & highly expensive to return the parks to their current state.”
Already too few rangers/under resourced/need investment not cuts in this area	89	12.7	<ul style="list-style-type: none"> “The service is already over-stretched, and too important to suffer further cuts, as the population of the city increases.” “The park ranger service is already a skeleton one and the parks offer every citizen of Cardiff enhanced health.” “The park ranger service already seems to be struggling to cope with the demands put upon it.” “I feel that this service is depleted enough with barely enough Rangers and Gardeners to maintain the parks. Any cut backs will have a detrimental effect and will result in the parks going downhill. Cardiff is lucky to have such a beautiful city centre with so many green spaces around the city and we should look to keep them.”
Concern over increased ASB/crime/safety	63	9.0	<ul style="list-style-type: none"> “I think a reduced Park Ranger service would inevitably lead to an increase in vandalism.” “Having a presence means there is less anti-social behaviour and also provides a safety net for parents with young children.” “At present most of the parks are outstanding if you take away the supervision and security you will end up with vandalism, crime and unsocial behaviour at all times of the day.”
Disagree with the proposal/find savings elsewhere	42	6.0	<ul style="list-style-type: none"> “I think that this service should be maintained at all costs.” “I strongly object to volunteers being used to replace proper paid jobs.” “A remodelling to reduce the number of Park Rangers is a mistake. Think about an alternative cost reduction.”
Suggestions for increased revenue (grants / fines / charge s/ sponsorship / business etc.)	26	3.7	<ul style="list-style-type: none"> “Improving services or offering services at a charge could bring in revenue.” “I think you could impose large fines for fouling of parks and for litter dropping instead of reducing park rangers.” “I would prefer to see less highly paid council officials than reduced park rangers.”
In favour of increased volunteer & community involvement / unemployed / community service	24	3.4	<ul style="list-style-type: none"> “There is an opportunity to utilise this service to train those unemployed and give them new skills and abilities to re-engage with their communities.” “I do think there are opportunities to work with groups to help with maintaining these areas but that would still need a park ranger service.” “A partnership approach with local communities should be explored to ensure consistency.”
Suggestions for savings	8	1.1	<ul style="list-style-type: none"> “Rather than cut services, why not merge Park Services with the Vale of Glamorgan to avoid duplication.” “Reduce spending on ...anything rather than cutting the excellent service offered by experienced and well-informed rangers.”
In favour of unlocking parks	2	0.3	<ul style="list-style-type: none"> “Locking parks is unnecessary. Antisocial behaviour and youth annoyance needs to be tackled jointly by the police and council.”
Miscellaneous Comments	165	23.6	<ul style="list-style-type: none"> “Even the Victorians cared about parks and open spaces and could afford to properly maintain them.” “People should treat the facilities with respect, there may be grounds for enforcement, it doesn't have to be 24/7, just make an example of someone occasionally.” “Another important profession being decimated.” “Again, the responsibility for maintaining PUBLIC parts of Cardiff is YOUR responsibility. That is what you are paid for.”

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Additional Comments – Park Ranger Service

Additional example comments received at events, through correspondence, partners responses to proposals, etc.
<ul style="list-style-type: none"> “The impact on ASB could potentially be exaggerated with the proposed remodelling of Park Ranger Services who historically have lead on environmental ASB in public open spaces.”
<ul style="list-style-type: none"> “Forest Farm Nature Reserve/ Friends of Nant Fawr Community Woodlands/Friends of Parc Cefn Onn/Llandaff North Residents Association/Cardiff Friends Forum/Friends of Pentre Gardens/Friends of Roath Park/Friends of Hailey Park – impacts will be on reduced biodiversity, no educational visits, increased risk of flooding, deterioration in environment and footpaths, less volunteering, increased ASB, less grant funding.”
<ul style="list-style-type: none"> “Friends of Coed-y-Felin – If the Ranger Service was cut or reduced and not able to provide supervision, tools and insurance, our workdays would not take place and there would be little point in the Friends continuing.”
<ul style="list-style-type: none"> “Friends of Bute Park - the community rangers are already working to the limit of the time allotted to them and any depletion in their numbers or increase in their duties would imping on the excellent job they do with education and conservation.”

7. Youth Services

Themes emerging from the 418 comments received in opposition to the proposal to focus youth work on six well resourced, high quality Youth Activity Centres:			
Theme	No.	%	Example comments
Geographical discrimination	171	40.9	<ul style="list-style-type: none"> “Again the proposals focus on delivering a service only in poorer areas, this must be avoided. The service is equally important in all areas.” “Once again you're focussing on provision in socially deprived areas which you already get extra funding for. Youths are youths across the city. You're basically ignoring a whole generation because you only want to help certain demographics.” “What about North Cardiff. Yet again the people who pay the highest percentage of council tax are not getting provided for.” “These proposals imply that there is no need for youth service provision in the leafy suburbs of Cardiff. I agree that the service may be less important in those areas; however, there are young people with equally important needs across all areas of the city. It would be interesting to have more information about the mobile provision in order to be able to comment fully.”
Access/transport costs/Provision must be local	78	18.7	<ul style="list-style-type: none"> “Provision needs to be more localised, youths move around on foot mainly and won't travel to six specific locations.” “I think that it is important to maintain a presence in the local communities- it is vital that young people have a space that they can meet locally rather than have to travel in to the city centre or journey to another suburb in order to reach these facilities.” “Young people cannot easily travel to fewer youth centres - and many are already beyond walking distance.”
6 centres is insufficient for the size of the city	68	16.3	<ul style="list-style-type: none"> “I don't think youth work provision should be targeted only on 6 youth activity centres. There is a need for more than 6 youth activity centres across Cardiff. Youth work provision should be protected in this time of austerity as the work they do is fundamental to safeguarding children, tackling crime and disorder and empowering young people. These are essential. Cut other areas, such as senior management and massive spend on major projects, before cutting these services.” “The proposals for just 6 youth centres does not make a provision for youth work in North Cardiff. Closure of the Whitchurch youth facility which has close links with the biggest school in Wales is ludicrous. Maintaining a youth centre in North Cardiff and other regions would

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			<i>negate the need for a youth bus."</i>
Specific centres mentioned	47	11.2	<ul style="list-style-type: none"> • "I certainly feel that more than six centres should be retained by the council. Llanover Hall Arts Centre should definitely be kept running. The amazing work done with Czech Roma youth, the outstanding Youth Theatre there and stunning art and fashion education there makes this centre stand out. Llanover Hall isn't about playing table tennis and xbox all day. It's about actual education for youth, involving the youth in worthwhile projects that will benefit them in the future. All of this is on top of the obvious reasons of keeping the youth safe and 'off the streets'. The work done at Llanover Hall is substantial. I am aware that the Youth Theatre just did a national tour of Wales, 6 theatres and 3 festivals. Llanover Hall gives an experience above and beyond your typical youth centre." • "Closing Dusty Forge Youth Centre in Ely, Gabalfa Youth Centre, Llanover Hall, Llanrumney Youth Centre, Rumney Youth Centre and Trelai Youth Centre - these are known to have large numbers of young people. Do we forget all these?" • "These 6 centres again focus on the more deprived areas of the city, whilst making no mention of other facilities like Ty Celyn. These areas need some sort of support as well and I don't see how the very limited facilities you could deliver out of a "Youth Bus" could do this. Where would it park for a start?"
Concerns re. anti-social behaviour	38	9.1	<ul style="list-style-type: none"> • "Youth have to feel supported and youth services have to be available if anti-social behaviour is to remain low." • "Youth services are essential to keeping the kids of today occupied with profitable things. With so many coming from broken homes, or parents that don't care about them, it is important to channel their energies in the right direction. Otherwise, they will turn to crime." • "Taking away youth centres may increase antisocial behaviour of youths hanging around the parks and open spaces. Places to go should be made available and youths engaged."
In favour of cuts/proposals, not the public's responsibility	37	8.9	<ul style="list-style-type: none"> • "Far too much time effort and money wasted on youth. They will engage with themselves. Spend more on taxpayers and pensioners." • "These services (that appear to target only the less affluent areas of the City) are an unaffordable luxury when budget cuts need to be made. The council should stick to its primary remit of providing essential services e.g. keeping the roads in a good state of repair." • "We have playing fields which were enough in days gone by so why additional services needed. Leisure centres and swimming baths are plentiful also."
Against the proposals	31	7.4	<ul style="list-style-type: none"> • "I think the planned closures and job losses here is a big mistake in this age of austerity. Although Cardiff is an affluent city with a good economy in comparison to other Welsh urban centres poverty and child poverty in particular is a massive problem. Youth workers do an amazing job in supporting our young people and we should hold on to this service." • "I disagree with the removal of funding to youth centres and in particular Llanover Hall because of the positive effect they have on young people in Cardiff." • "Closing youth centres or giving them away is not the answer and this will mean a loss of staff not matter how it is presented."
Essential/valuable service	23	5.5	<ul style="list-style-type: none"> • "Youth activity is of Primary importance to keep young people busy otherwise they will start vandalism and unlawful activities. The youth services MUST BE MAINTAINED & if possible further developed." • "Youth services are essential to keeping the kids of today occupied with profitable things. With so many coming from broken homes, or parents that don't care about them, it is important to channel their energies in the right direction. Otherwise, they will turn to crime." • "Some problems youth experience in the community come from lack of facilities or venues with programmes that allow them to be involved in

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			<p>something where they can use up their energy in positive ways. I would rather see more for the youth even if it means curtailing other programmes - even for the elderly. I am a pensioner and I would not be too keen to see things wound down for the elderly but if it means there is more to support the youth then I would happily forgo some things. They youth are the leaders of the future and need to be encouraged and supported in positive ways as much as possible."</p>
Negative impact of the proposals	23	5.5	<ul style="list-style-type: none"> • "Any reduction in services for youth would have a negative impact. There is not enough for them to do anyway, and services keep them out of trouble." • "These savings risk further alienating vulnerable children and undermine preventative work. Have you done any work to scenario plan for increased levels of anti-social behaviour resulting from these cuts?" • "Withdrawing funding from youth services is short termism and will fail the local population - and increase antisocial behaviour. Places where such behaviour is common (e.g. Rumney/Llanrumney) are not included in the list to be saved. Llanover Hall has provided the children of Cardiff with magical activities for many years and the loss of this facility would be a blow."
Concern over the effectiveness of the youth bus	23	5.5	<ul style="list-style-type: none"> • "I don't think the bus can occupy young people for any length of time and could be seen as un-cool." • "The youth bus would become a place teenagers wouldn't want to be seen at so no advantage to having one." • "One bus is not enough to cover the neglected areas, I doubt whether ten buses would be enough."
Ideas for alternate provision i.e. community halls, leisure centres, libraries, co-production with other groups and organisations	17	4.1	<ul style="list-style-type: none"> • "Youth work doesn't take place in centres; it takes place on the street, in the chip shop, in the soon to be unlocked parks. If the centres aren't well used then there is no need for them." • "Could Cardiff & the Vale College not be the provider for this? Along with sixth forms and schools in the city? DoE funding? Lottery investment?" • "Discount rates for leisure centres."
Against use of volunteers e.g. loss of expertise, lack of professionalism, accountability	16	3.8	<ul style="list-style-type: none"> • "Young people need specialist workers. Community groups can be infiltrated by volunteers who want access to young people for perhaps dubious reasons! We must put young people's safety at the heart of these decisions. Young people want to hang out with their friends in a safe environment not necessarily to do activities." • "A place in their local community is essential for all young people to meet and develop their potential with trained youth workers." • "Every young person in every area should have safe and easy access to facilities and centres for young people – with access to qualified staff and confidential advice."
Role of schools	11	2.6	<ul style="list-style-type: none"> • "The schools need to up their game and provide all of these." • "More use can be made of school buildings that are underused in evening." • "I think these services exist through education system and careers Wales."
Service is already under funded/resourced and of poor quality	9	2.2	<ul style="list-style-type: none"> • "Currently the youth centres mentioned (bar Butetown) are not well resourced or high quality - the buildings are in a state of disrepair, the IT facilities are something that is out of the Dark Age. I suggest the corporate team take a look at these centres in order to understand the level of investment that would be required to bring them up to an acceptable level. Butetown received 2.2 million of investment from Welsh Government and European funding and a similar amount would be needed. Unless there is a commitment to do this then the centres would not be utilised or acceptable for young people." • "The youth service in Cardiff was one of the best and it has slowly been run down over the years." • "The provision is so poor anyway, it should not suffer any further cuts."

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In favour of increase community/volunteer support	7	1.7	<ul style="list-style-type: none"> “Youth services should be totally community based and run by independent community groups, churches, mosques, etc. This would increase local ownership of services and local decision making and local accountability.” “Withdraw all youth funding and pass on responsibilities to third sector.” “I think all centres should be closed and youth services should be provided in local areas by local groups / third parties with funding and help from the city council. Those funds would come via the monies saved by closing the centres and there running costs plus the salaries of the staff no longer needed to run them.”
This is the responsibility of the Council, don't pass the buck	5	1.2	<ul style="list-style-type: none"> “It is yet another example of the council trying to wriggle out of its duty to provide a service. Disgusting.” “Funding should be provided by the council and should not be expected to be supplied by the community persons/organisations.” “Just as the council has a duty to provide for the elderly, it also needs to provide for its future population ALL over the city in a consistent way.”
Misunderstanding of the purpose of Youth Bus	4	1.0	<ul style="list-style-type: none"> “What is wrong with youths catching a normal bus?” “A youth bus taking them to an out of area community centre won't work.”
Long term concerns/impact on communities/society	2	0.5	<ul style="list-style-type: none"> “Less youth centres will mean more youth crime and disturbances meaning you will end up paying additional money to stop this e.g. cleaning up graffiti, increased need for park rangers etc. It's a false economy.”
Welsh medium	1	0.2	<ul style="list-style-type: none"> “The delivery of this service via the Welsh medium in those areas highlighted would, in my opinion, be a waste of resources.”
Disproportionate funding cuts to youth services	1	0.2	<ul style="list-style-type: none"> “It's not good enough to see young people as an easy target for cuts. We need MORE youth centres and facilities, not less.”
Misc.	24	5.7	<ul style="list-style-type: none"> “The Council should stop adding burden to existing services via the current proposals for 40,000 new homes in the Cardiff area before considering cutting existing services. You can't on one hand complain that you need to cut services because of the budget shortfall and on the other hand add more demand for services via adding 100,000 more people to the area. It's absurd and hypocritical.” “The service is admirable although not mandatory under legislation.” “Replace all managers in the council with volunteers instead of hitting the vulnerable.”

Themes emerging from the 166 comments received in opposition to the proposal to continue to engage with young people, community groups and third sector organisations in designing and delivering youth services in local communities:

Theme	No.	%	Example comments
Geographical discrimination	38	22.9	<ul style="list-style-type: none"> “Where is the provision for North Cardiff youth? Why do we pay council tax in Rhiwbina? We are not here to be harvested to pay for the rest of the city.” “There seems to be a huge target on the communities first areas and less affluent areas with no or limited resources in any other areas which seems like inequitable and not serving all the young people in Cardiff. You talk of anti-social behaviour and youth difficulties yet still seem to not take into account the needs of all the young people in Cardiff.” “What about Radyr, Whitchurch, Rhiwbina - these young people deserve a well-equipped, Youth activity centre too, they have some of the highest Duke of Edinburgh's award achievement levels and fantastic participation rates, why scrap their provision? Hardly unbiased.”

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In favour of cuts/proposals, not the public's responsibility	36	21.7	<ul style="list-style-type: none"> • "Withdraw all youth funding and pass on responsibilities to third sector." • "The state is not a surrogate parent. It is the responsibility of parents to nurture, protect, educate and entertain their children. Are we throwing public money at young people lest they rampage through the city? Such an approach seems to presuppose criminality in the young."
Against use of volunteers e.g. loss of expertise, lack of professionalism, accountability	25	15.1	<ul style="list-style-type: none"> • "The youth service offers trained & experienced staff who are able to work effectively with young people. Expecting volunteers & community groups to take on such responsibility will lead to greater difficulties for those more difficult young people." • "Youth workers are trained and vetted. A vital service for our youth. Community groups may not have the experience or expertise to take over. VOLUNTEERS ARE NOT THE SAME." • "I disagree with third sector organisations being responsible for such services."
Access/transport costs/Provision must be local	21	12.7	<ul style="list-style-type: none"> • "Proposal may result in many young people being unable to access activities near home." • "Worked in youth work part time for 22 years. I do not think youth will travel to various parts of the city." • "Young people have the right to access supportive youth workers in the area of the city in which they live."
Against the proposals	13	7.8	<ul style="list-style-type: none"> • "Once you start cutting these services that will be the end of them...a Youth bus is just an excuse for cuts...you know that and so do we!" • "I do not agree that these centres should be closed nor should a street based/detached youth worker team be closed. YP are the future and cutting these services will only build resentment, increase anti-social behaviour and leave young people open to child exploitation and radicalisation." • "Don't close them. Sack managers in country hall instead." • "There is no justification for a reduction in the number of youth centres, all stealth privatisations should be opposed."
Negative impact of the proposals	11	6.6	<ul style="list-style-type: none"> • "Targeted open access is an oxymoron!! Open access should mean open access! We are setting our young people up to fail by refusing them access to support and safe places to be themselves during a difficult and emotional time for many young people in the city." • "I think by withdrawing youth services in areas of Cardiff you will be seeing more bored youths on the streets, hanging around shops and generally being a nuisance. Bored teens could arise to more burglaries, violence and vandalism. Do you want the older aged residents in Cardiff to be frightened to leave their homes of an evening?" • "This looks as if you intend to discriminate against the youth in certain parts of the city. Withdraw the service and the youth, with nowhere to go will meet up, off site and become a problem further down the road. Our youth are not the cause of the financial crisis. The Council and their highly paid team of Executive leaders have to put up a fight for greater funding and use skills to develop not cease services. I'm beginning to believe this consultation process is a box ticking exercise and is being used to hood wink the citizens of Cardiff so you can slash and burn OUR services." • "This proposal completely penalises young people in the north of the city there are no hubs planned there which is both unfair and unjust. A community bus will not cut it. Youth work is a degree based profession just like teaching. You can't just ask random unqualified inexperienced community members to fill the gap the eradication of current provision would create. You would not ask members of the general public to run schools or ask pupils to teach themselves. It's not realistic or reasonable. There is only as I understand minimum pots of money for community groups to apply for, again this will not come close to filling the void that would be created. The council undervalues the work of the youth Service. As soon as there is youth annoyance or more young

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			<p>people pushed to the point of social exclusion with inadequate support from key youth workers. The ramifications would be huge and cost the council way greater than the current funding given to provide youth services. Young people are our future we must invest in them!!!"</p>
Concerns re. anti-social behaviour	11	6.6	<ul style="list-style-type: none"> • "The youth centres provide a good service. This will just mean more kids hanging about street corners and open spaces getting into trouble." • "The Local centres contribute to avoiding ASB and nuisance behaviours in the community and support for young people at difficult times in their lives regardless of whether they live in a socio-economic deprived area or not. It is disgusting that the street based youth provision will not exist under the new proposals as this will have a damaging and long term effect on hard to reach young people who are vulnerable and at risk in Cardiff." • "WHY OH WHY is the NORTH of Cardiff, i.e. the so called affluent areas losing the service? This is not equality this is discrimination. Why should young people be expected to travel out of area into areas that they may perceive hostile to access service, there is one bus which unless you plan to clone it can only be in one place at once and only provide services to a small number of people inside it. Anti-social behaviour will increase and youth involvement decrease, faith in the council to provide services to young people is at an all-time low and the voice of a cross section ACROSS THE WHOLE of the city will disappear as the southern arc will be the only voice heard."
Essential/valuable service	10	6.0	<ul style="list-style-type: none"> • "Youth should continue as the current delivery model - they are the future." • "Youth Services play an important part in the lives of vulnerable young people throughout the county and those in need are not of an age when they can easily seek such support elsewhere in the city. I would prefer to see a reduction in services with additional community support so that local needs can continue to be met." • "Because it's a good services and needs to be funded."
6 centres is insufficient for the size of the city	9	5.4	<ul style="list-style-type: none"> • "Use the proposed funding to keep all the centres open and ticking over rather than just using it to upgrade only 6 venues (that is 6 venues for Youth in a Capital City!)." • "Would like to see more Youth Activity Centres remain often albeit for fewer days per week. Youth needs to see itself as part of a larger society; funding youth specific engagement would appear to be counterproductive." • "Only having 6 youth centres for the whole of the City is unacceptable. There are areas where young people will not have any centre to attend or facility to meet their friends. This will attract groups of young people to meet outside local areas where community members will feel unsafe and the possibility of 'trouble' due to boredom. It will be unsafe for young people to be out in the community, i.e. walking in parks, etc... at night by themselves. Community based staff will, I doubt, be able to provide qualified and experienced youth workers who know issues and concerns being faced by young people, and how to inform them of how to be positive members of their community." • "Focussing on just 6 Youth Activity Centres means that an awful lot of young people will not have access to them. How are they supposed to get there? Even if there is public transport (a big if) then many parents will not be happy with their children travelling across town in the evenings. It is a recipe for disaster. Youth Services must be provided where the youth can easily access them - not by using the "Mum & Dad taxi service" that adds to congestion and pollution. A youth bus is too unstable."
Concern over the effectiveness of the youth bus	9	5.4	<ul style="list-style-type: none"> • "Youth services are needed everywhere not a certain hit list. Centre of town is not a residential area and therefore services no community. A youth bus is a bizarre way of communicating with the group and appears to be more suited to the traditional Play bus provision for

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			<p>under 5's."</p> <ul style="list-style-type: none"> "A great many "bus" projects have been tried and tend to attract the same few participants at each service point. Buses do not always reach groups in most need. We need to learn from the many "mobile" projects that have existed. They are better in theory than in practice." "This service is already working with third sector and voluntary groups to provide services across the city. Again why are we making trained workers redundant to be replaced by less trained people? Secondly mobile bus provision is not a replacement for current services but should be used for targeted use across the city and thirdly this fragmentation of delivery will cause problems due to the self-interest of those organisations bidding for grants". "Community based approach to delivery; Young people need a youth activity centre within walking distance. Fairwater is a deprived area and an outreach bus etc... will not plug the gap if the youth centres are closed." "Shut down centres and buy a bus? *eye roll*"
This is the responsibility of the Council, don't pass the buck	8	4.8	<ul style="list-style-type: none"> "Just as council has a duty to provide for the elderly, it also needs to provide for its future population ALL over the city in a consistent way." "It is yet another example of the council trying to wriggle out of its duty to provide a service. Disgusting." "Funding should be provided by the council and should not be expected to be supplied by the community persons/organisations." "Third sector is way of passing financial problems onto others."
Specific centres mentioned	8	4.8	<ul style="list-style-type: none"> "Services for youth are at an all-time low and however you like to word it - these plans do not offer anything better or new. I would like to see Llanover Hall Arts Centre continue its Art courses, and hope that it doesn't become a 'generalist' youth centre." "I disagree with the withdrawal of Youth Services from Llanover Hall. This venue provides unique, high quality arts opportunities for children and I think it is very important this is retained as the Llanover Hall offering is different from that of general Youth Services." "Withdrawal of the Youth centre in Radyr would leave the majority of youths in that area without the opportunity to mix with friends in safe environment during winter months, the bus service into the city centre is virtually non-existent in the evenings."
Role of schools	7	4.2	<ul style="list-style-type: none"> "Work more closely with parents and schools to positively encourage the youth." "All youth activities should be managed by education/schools." "There are sufficient facilities available in schools, libraries and leisure centres. Encourage the youth to use these."
Service is already under funded/resourced and of poor quality	6	3.6	<ul style="list-style-type: none"> "I don't believe these services will be adequately funded by the council and they will ultimately fail." "Find more money. Do not expect the public to accept downgrading as an improvement."
Ideas for alternate provision i.e. community halls, leisure centres, libraries, co-production with other groups and organisations	5	3.0	<ul style="list-style-type: none"> "Youth service should be outreach - led, as well as centres to engage with hard to reach youth."
In favour of increase community/volunteer support	4	2.4	<ul style="list-style-type: none"> "There are charities which support and provide provisions to youths; collaboration should be made with them to reduce costs. A youth bus is not required, they should utilise the Cardiff busses and as they are youths they have concessions already. Money could be better spent elsewhere." "Youth services should be totally community based and run by independent community groups, churches, mosques etc... This would

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			<i>increase local ownership of services and local decision making and local accountability."</i>
Misunderstanding of the purpose of Youth Bus	2	1.2	<ul style="list-style-type: none"> "A youth bus taking them to an out of area community centre won't work."
Long term concerns/impact on communities/society	1	0.6	<ul style="list-style-type: none"> "The reality is this is half the story; you want to reduce the number of professional interventions and allow others that might not be qualified to undertake these interventions. We have significant issues with engaging young people and reducing the opportunities to do this will have a detrimental effect of the life choices of young people."
Welsh medium	1	0.6	<ul style="list-style-type: none"> "Volunteers? Big Society? If it is of value to the community then the community should pay for it. Welsh is of no value; the language of heaven - no earthly use! And yet I'm paying for it to be protected and subsidised in Adult Education."
Disproportionate funding cuts to youth services	1	0.6	<ul style="list-style-type: none"> "It's not good enough to see young people as an easy target for cuts. We need MORE youth centres and facilities, not less. Every young person in every area should have safe and easy access to facilities and centres for young people – with access to qualified staff and confidential advice. This is a city for young and older people too, not just for tax paying working age adults!!!"
Misc.	12	7.2	<ul style="list-style-type: none"> "There seems to be no provision within these proposals for young people in so called "well off" areas. Also, will these youth services be used to encourage respect for areas and the people living within them or just be another "target" for vandals?" "Does this provide value for money against results of those who attend, is this throwing money at a limited number of younger people or funding those who think they are helping?" "You haven't proposed anything - you have a page full of nice buzzwords. What will you actually provide? Apart from increased 'capacity'?!! "Targeted open access activities and co-ordinate support for young people" What does that actually mean?! "..Additional flexible options for engaging young people" what are they? "..Becoming partners in the co-production of activities with a focus on developing the skills required to commission and deliver provision" Terrible sentence!!!! Doesn't mean anything!!!!! "...young people in shaping youth support provision..." Explain!!!"

Themes emerging from the 386 comments received in opposition to the proposal to access to youth work in communities supported by mobile provision, specifically a Youth Bus:

Theme	No.	%	Example comments
Concern over the effectiveness of the youth bus	144	37.3	<ul style="list-style-type: none"> "A youth bus idea is very second rate to a community presence full time." "A youth bus - this seems tokenistic and is only likely to be used sporadically."
Geographical discrimination	57	14.8	<ul style="list-style-type: none"> "Youth services are geographically patchy. They should be more evenly spread for all youth." "What about the rest of Cardiff?"
In favour of cuts/proposals, not the public's responsibility	50	13.0	<ul style="list-style-type: none"> "Are Youth services statutory? Are they necessary at all? I believe funding should be diverted from these services and directed to other, more beneficial preventative services, such as Children's Services and Library Services." "There are enough youth organisations for young people to get involved in already, most of which provide their own funding and resources. I don't see why my council tax should go towards paying for yet another." "Youth services should have low/no priority."
Against the proposals	46	11.9	<ul style="list-style-type: none"> "Youth Bus? Seriously? No."

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			<ul style="list-style-type: none"> “Limited outcome for an expensive provision in mobile outreach work.” “Waste of funds, there are more ongoing costs to be considered & then weighed up to the benefit & appreciation of those you are trying to support.”
Access/transport costs/Provision must be local	26	6.7	<ul style="list-style-type: none"> “Yet again children are required to travel to different areas, lone children wouldn't bother attending, gang culture within different areas exists - therefore visiting children wouldn't feel comfortable or welcome.” “Youth Centres need to be in the centre of a community without requiring people to travel to different locations across the city.”
Misunderstanding of the purpose of Youth Bus	24	6.2	<ul style="list-style-type: none"> “Subsidised bus travel to centres would be a better approach.” “What is wrong with youths catching a normal bus?” “Why a specific youth bus - would the new centres not be located on public transport networks?”
Concerns re. anti-social behaviour	20	5.2	<ul style="list-style-type: none"> “Young people won't travel. You are turfing them out of their space and encouraging anti-social behaviour.” “I feel a mobile facility is open to vandalism and ongoing rising costs.” “Not sure about the bus-too much potential for crime/safety fears or associated costs of prevention.”
Ideas for alternate provision i.e. community halls, leisure centres, libraries, co-production with other groups and organisations	20	5.2	<ul style="list-style-type: none"> “More use can be made of school buildings that are underused in evening.” “Having been a youth leader in Cardiff for many years, I would give priority to centre based activities rather than mobile ones.” “More sports based activities Support scouts/guides rather than new organisations.”
Specific centres mentioned	18	4.7	<ul style="list-style-type: none"> “Why should Llanrumney youth centre go? You will find young people won't travel the 3 to 4 miles at night to get to St Mellons youth club.” “Youth provision at Howardian has specialist music equipment and staff and should be supported. Provision of this service at an alternative venue in Cardiff should be looked at if venue has to close e.g. leisure centres/libraries.” “I disagree with the removal of funding to youth centres, in particular Llanover Hall because of the positive effect it has on young people in Cardiff. By placing support in central places you proposed, you make no provision for how young people are supposed to get to these centres. I don't think a Youth bus is going to provide the same level of service as the existing centres it seems a poor substitute. Llanover Hall I believe is particularly successful with regard to youth work though from your proposals the vagueness of what could happen after your withdrawal of funding leads me to believe it is merely a ploy to have a large building/plot of land in an area where property is very expensive to sell off.”
6 centres is insufficient for the size of the city	16	4.1	<ul style="list-style-type: none"> “6 youth centres is not enough, there should be more provision to keep young people off the street personally I don't think the bus can occupy young people for any length of time and could be seen as un-cool.” “What happens if the youth bus is out of action? Will the drivers want to drive into the more disadvantaged areas? Young people need services throughout the city as they are unlikely to be able to afford to travel to the six centres if they are not in their area.” “The proposal for just 6 youth centres does not make a provision for youth work in North Cardiff. Closure of the Whitchurch youth facility which has close links with the biggest school in Wales is ludicrous. Maintaining a youth centre in North Cardiff and other regions would negate the need for a youth bus.”
Against use of volunteers e.g. loss of expertise, lack of professionalism, accountability	14	3.6	<ul style="list-style-type: none"> “Youth services should be for all young people in Cardiff not just in specific areas. A place in their local community is essential for all young people to meet and develop their potential with trained youth workers.”

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			<ul style="list-style-type: none"> “It seems this would ignore professionals and reinvent the wheel with bitty projects that tick boxes rather than a strategic approach.” “Youth work is a profession and should be offered regularly to all young people in Cardiff by professionally qualified workers who are DBS checked etc... - not volunteers.”
Role of schools	14	3.6	<ul style="list-style-type: none"> “Cardiff North is ignored. Gabalfa withdrawn. Nothing for Whitchurch, Llanishen ... A bus is old hat; it's nothing more than a gimmick. Youth centres should be strategically linked with main schools and seek to use school facility's sports halls fields etc.” “Better to utilise temporarily a school room or village hall if possible.” “More use should be made of local schools as a means to provide services to youth. While it is understandable that the Council wants to target areas which are perceived to have the greatest need - this ignores the fact that younger people in other areas of town may not have a wider range of activities.”
Essential/valuable service	12	3.1	<ul style="list-style-type: none"> “Youth centres are a priority and should all be fully supported.” “I think the planned closures and job losses here is a big mistake in this age of austerity. Although Cardiff is an affluent city with a good economy in comparison to other Welsh urban centres, poverty and child poverty in particular is a massive problem. Youth workers do an amazing job in supporting our young people and we should hold on to this service.” “Limiting these services so drastically is a recipe for disaster. These are the citizens of tomorrow, we must support them. Outreach services just don't cut the mustard. VITAL TO SUPPORT THESE YOUNGSTERS NOW.”
Negative impact of the proposals	12	3.1	<ul style="list-style-type: none"> “Withdrawing funding from youth services is short termism and will fail the local population and increase anti-social behaviour. Places where such behaviour is common (e.g. Rumney/Llanrumney) are not included in the list to be saved. Llanover Hall has provided the children of Cardiff with magical activities for many years and the loss of this facility would be a blow.” “I don't want more kids hanging around Clearwater Way area with nothing to do.”
Service is already under funded/resourced and of poor quality	7	1.8	<ul style="list-style-type: none"> “The provision is so poor anyway, it should not suffer any further cuts.”
In favour of increase community/volunteer support	6	1.6	<ul style="list-style-type: none"> “I would prefer a church or scout type organisations to run youth services rather than council.” “Youth services should be tendered by Cardiff Council and the third sector should run them.”
This is the responsibility of the Council, don't pass the buck	3	0.8	<ul style="list-style-type: none"> “Third sector is way of passing financial problems onto others.”
Long term concerns/impact on communities/society	1	0.3	<ul style="list-style-type: none"> “We have lost LLANISHEN, now we lose all other centre based statutory provision in the area, why should young people be expected to travel out of their area and into other areas that they may perceive hostile to access services. Anti-social behaviour will increase and youth involvement decrease, faith in the council to provide services to young people is at an all-time low and the voice of a cross section ACROSS THE WHOLE of the city will disappear as the southern arc will be the only voice heard”.
Disproportionate funding cuts to youth services	1	0.3	<ul style="list-style-type: none"> “It's not good enough to see young people as an easy target for cuts. We need MORE youth centres and facilities, not less. Every young person in every area should have safe and easy access to facilities and centres for young people – with access to qualified staff and confidential advice. This is a city for young and older people too, not just for tax paying working age adults!!!”
Misc.	29	7.5	<ul style="list-style-type: none"> “I feel these are gimmicks.”

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			<ul style="list-style-type: none"> “Young people today, and I apologise for tarring them all with the same brush, tend to be overweight, inactive, etc... surely walking to their venues, within reason can only be good for them, providing any handicapped people are catered for.” “You talk about working with young people to design services but have already predetermined the way in which they are to be delivered.”
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Themes emerging from the 114 comments received in opposition to the proposal that the Youth Service should be directly involved in supporting young people to make decision on the services/issues that affect them:

Theme	No.	%	Example comments
In favour of cuts/proposals, not the public's responsibility	43	37.7	<ul style="list-style-type: none"> “This is not the Council's job.” “Why is this needed - we just made our own fun when we were young!”
Geographical discrimination	22	19.3	<ul style="list-style-type: none"> “Youth services should be available throughout Cardiff as all taxpayers should be equally entitled to it.” “Firstly this has to be seen as a luxury and again targets a minority. (Unless you are going to provide for every part of the city.) Your target is what would be recognised as "deprived areas" I doubt that the council even knows how to reach out to the youth in these areas. Spend the money on better policing and on limited activities undertaken with the local community and primarily run by the local communities.”
Against the proposals	17	14.9	<ul style="list-style-type: none"> “I think it takes a lot of experience to make decisions which affect many people and young people do not have this experience or breadth of knowledge for the task.” “Why waste money asking young people? Ask organisations that have managed to provide cost effective youth services in other regions. Age is irrelevant, success is the only measure that counts.”
Role of schools	10	8.8	<ul style="list-style-type: none"> “A youth bus - is an expensive 'gimmick' - supporting youth in making a decision etc... is an education therefore school responsibility.”
Ideas for alternate provision i.e. community halls, leisure centres, libraries, co-production with other groups and organisations	6	5.3	<ul style="list-style-type: none"> “There are many ways young people can be involved in community activities via charities/leisure and arts facilities. A website based encyclopaedic information service would be better.”
Access/transport costs/Provision must be local	5	4.4	<ul style="list-style-type: none"> “Now that Bus services have been cut, how on earth are prospective users going to get to these proposed hubs.”
In favour of increase community/volunteer support	4	3.5	<ul style="list-style-type: none"> “Youth services should be totally community based and run by independent community groups, churches, mosques etc... This would increase local ownership of services and local decision making and local accountability.”
Essential/valuable service	3	2.6	<ul style="list-style-type: none"> “Youth centres play an important part.” “Because it's a good services and needs to be funded.” “Youth should continue as the current delivery model - they are the future.”
Service is already under funded/resourced and of poor quality	2	1.8	<ul style="list-style-type: none"> “There is not enough money to develop new specific Youth Services locations.”
Against use of volunteers e.g. loss of expertise, lack of professionalism, accountability	2	1.8	<ul style="list-style-type: none"> “You are closing down services in areas which really need them. Also proposing to cut funding. With no community halls how is the community going to support this.”

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Negative impact of the proposals	1	0.9	<ul style="list-style-type: none"> “This looks as if you intend to discriminate against the youth in certain parts of the city. The Council and their highly paid team of Executive leaders have to put up a fight for greater funding and use skills to develop not cease services. I'm beginning to believe this consultation process is a box ticking exercise and is being used to hood wink the citizens of Cardiff so you can slash and burn OUR services.”
Concerns re. anti-social behaviour	1	0.9	<ul style="list-style-type: none"> “The reason Youth centres were provided was to engage with the youth and to provide them with the opportunity to gather, meet with others and to take part in youth activities. Withdraw the service and the youth, with nowhere to go will meet up, off site and become a problem further down the road.”
This is the responsibility of the Council, don't pass the buck	1	0.9	<ul style="list-style-type: none"> “It is yet another example of the council trying to wriggle out of its duty to provide a service. Disgusting.”
Misc.	16	14.0	<ul style="list-style-type: none"> “Agree with consulting with youth and demonstrating that you're listening with a 'you said, we did' style of feedback but not allowing them to be directly responsible. Adults still make mistakes so how can we expect the youth to get it right.” “Youth input should be consultative only not a required part of the final decision making.”

Additional Comments – Youth Services

<p>Additional example comments received at events, through correspondence, partners responses to proposals, etc.</p> <ul style="list-style-type: none"> “It is anticipated there may be an increase in Anti-Social Behaviour experienced within communities as a result of closure of certain buildings and facilities that offer services.” “The absence of certain youth services in key communities will increase young people's vulnerability to a variety of forms of criminality and risk taking. Additionally it is understood that the reduction in Youth Workers will severely reduce the ability to support to schemes such as stay safe.” “I support the concentration of youth provision in the most deprived parts of the city.” “The Closure of Waterhall Youth Centre will lead to an increase in ASB and vandalism and reduced quality of life for all.” “The Council should support people who want to volunteer / become youth workers themselves.” “There is a need to have somewhere for young people to go for group activities / group gaming sessions – young people should be involved in determining the shape of services.” “Concerns were raised about how young people will travel to new facilities, if their local centre closes, and the need for young people to have somewhere to go after school.”
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7.1 Additional consultation undertaken by Cardiff Youth Services

The City of Cardiff Council Youth Services undertook additional consultation relating specifically to their proposals with young people across sixteen different schools and youth centres (YCs) locations across the city, below are summaries against the themes of the comments received by the young people who took part.

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	Butetown	Creigiau	Eastmoors	Trelai & North Ely	Llan / TyCel / Chigh /How	Street based - Fairwater	Waterhall
No. of Respondents	33	20	31	74	67	33	40
Essential/valuable service	17	20	12	29	2	9	28
Service is already under funded/resourced and of poor quality	0	0	0	4	0	0	0
6 centres is insufficient for the size of the city	3	0	0	3	14	5	0
Geographical discrimination	1	0	1	5	0	0	0
Against the proposals	35	16	8	13	13	23	17
In favour of cuts/proposals, not the public's responsibility	0	0	0	0	7	0	0
Negative impact of the proposals	23	0	2	14	3	5	12
Concerns re. anti-social behaviour	9	0	1	9	1	11	13
Access/transport costs/Provision must be local	4	0	0	2	6	1	0
Long term concerns/impact on communities/society	2	0	2	3	1	0	0
In favour of increase community/volunteer support	7	0	0	0	0	1	0
Against use of volunteers e.g. loss of expertise, lack of professionalism, accountability	9	0	0	1	0	1	0
This is the responsibility of the Council, don't pass the buck	0	0	0	0	0	0	0
Specific centres mentioned	0	4	0	0	0	0	10
Role of schools	0	0	0	0	0	0	0
Ideas for alternate provision i.e. community halls, leisure centres, libraries, co-production with other groups and organisations	0	0	0	0	0	0	0
Welsh medium	0	0	0	0	0	0	0
Concern over the effectiveness of the youth bus	20	0	2	0	3	0	0
Disproportionate funding cuts to youth services	0	0	0	0	0	0	0
Misc	0	0	0	0	0	9	0
No. of comments:	130	40	29	83	50	75	80
Total comments:							487

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	Bryn y Deryn	Cathays High	Eastern High	Glyn Derw & Michaelston	St Illtyd's	St Teilo's	Radyr	Whitchurch	Welsh Schools
No. of Respondents	18	14	86	59	7	199	70	256	68
Essential/valuable service	0	1	10	32	1	43	11	61	31
Service is already under funded/resourced and of poor quality	0	0	0	0	0	0	0	0	0
6 centres is insufficient for the size of the city	0	1	0	0	0	6	0	9	5
Geographical discrimination	0	3	0	0	3	3	0	22	3
Against the proposals	3	0	44	26	1	53	18	38	12
In favour of cuts/proposals, not the public's responsibility	0	8	0	0	3	2	0	7	0
Negative impact of the proposals	0	1	20	12	3	35	0	49	5
Concerns re. anti-social behaviour	3	0	29	2	0	30	0	5	8
Access/transport costs/Provision must be local	0	0	22	1	4	11	2	11	1
Long term concerns/impact on communities/society	0	0	0	0	0	0	0	0	1
In favour of increase community/volunteer support	0	0	0	0	3	0	0	0	0
Against use of volunteers e.g. loss of expertise, lack of professionalism, accountability	0	0	0	0	0	2	0	2	0
This is the responsibility of the Council, don't pass the buck	0	0	0	0	0	0	0	1	0
Specific centres mentioned	0	0	0	11	0	6	13	27	8
Role of schools	0	0	0	0	0	0	0	0	0
Ideas for alternate provision i.e. community halls, leisure centres, libraries, co-production with other groups and organisations	0	0	0	0	0	0	0	0	0
Welsh medium	0	0	0	0	0	0	0	0	10
Concern over the effectiveness of the youth bus	0	0	0	0	0	5	1	8	0
Disproportionate funding cuts to youth services	0	4	0	0	0	0	0	0	0
Misc	0	0	0	0	4	0	0	12	0
No. of comments:	6	18	125	84	22	196	45	252	84
Total comments:									832

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8. Children's Play Services

Themes emerging from the 355 comments received in opposition to the proposal for the Council to support other organisations to run children's play activities rather than manage them itself:			
Theme	No	%	Example comments
Against the proposal/s	185	52.4	<ul style="list-style-type: none"> "I disagree with council handing over responsibility to third sector organisations for these services." "A basic level of play provision should be provided. Anyone insisting on a more specialist provision e.g. different languages should be willing to contribute." "If 'other organisations' is privatisation, then it's a terrible idea." "There should be no cut in service provision, other options are available."
Needs to remain council operated	129	36.5	<ul style="list-style-type: none"> "Easier to keep control over a provision if managed from within." "Play provision and services are a specialised service which require experienced staff and should be kept in-house." "Council needs to have involvement to ensure compliance." "This is the responsibility of the council."
Negative impact of proposal/s, impact on families/communities/society	106	30.0	<ul style="list-style-type: none"> "Play is essential in order for our children to experiment and develop in all areas of their lives. The lack of importance shown from Cardiff Council is disappointing and again not recognising the needs of all children to play. Cardiff needs trained play workers who can work well with children and play in a sustainable way." "Third party involvement in any council service may degrade its quality - and cost more in the long run." "Who's controlling these organisations taking up services and who decides which organisation delivers? Open to corruption." "Shutting the centre will make a massive impact on the community."
Concern over accountability, sustainability, quality etc. if managed by volunteer/community groups	96	27.2	<ul style="list-style-type: none"> "My question would be how much more expensive would it be to outsource and monitor regulation as well." "There are risks involved with other organisations running play activities, and it would be costly to the council to monitor these and ensure all necessary safeguards are in place." "With regard to the outsourcing of play activities, I am concerned about the sustainability of this being done by private organisations at a cost that is acceptable to service users. I would also have concerns about statutory compliance in areas such as health and safety and CRB checks." "Child services are too important to risk in private management."
Essential/valuable service	61	17.3	<ul style="list-style-type: none"> "Disgraceful to even suggest closing 1 play centre never mind all. Words fail." "Children's play services are essential and funding should be obtained. This is a specialist professional area and should be maintained." "Only the council can provide these specialist services. The first five years of a child's life are the most important. How can you outsource something as important as this?"
Agree with the proposal/s	39	11	<ul style="list-style-type: none"> "The council should not be funding play at all." "External provision is available - no need for Council to provide this service." "If we don't have money this should not be a priority." "Children's play services shouldn't be a core Council service, funding should be concentrated on areas of greatest need."
In favour of community	22	6.2	<ul style="list-style-type: none"> "Not needed if community organisations take over."

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ownership/CAT			<ul style="list-style-type: none"> “The Council can support other organisations to run children's play activities providing the support has no element of financial support.” “ALL play activities could be run by other organisations.” “The council should support other organisations and if only if that works then stop running them themselves.”
Pay for service	16	4.5	<ul style="list-style-type: none"> “CCC do not charge these kids to use the service, why?? Charge and you make money, all other clubs charge, why don't you? Makes no sense!!!” “If you have children you should be prepared to pay for their upbringing yourself, not rely on taxes from others.” “If they want to use play centres then they should pay.”
Specific centres mentioned	14	4	<ul style="list-style-type: none"> “Here we go again Adamstown and Riverside special treatment.” “The play centre is a big part of the Splott community it if shuts it will have a huge impact “NO - Save Ely P.C. nowhere to go and play.” “My grandchildren use Grangetown play centre it is a great resource it keeps them off the streets they meet and make new friends learn new skills something which my son would not be able to pay for as we have a large family and value the service.”
Ideas for alternative provision e.g. schools, libraries etc.	11	3.1	<ul style="list-style-type: none"> “Children start nursery at 3 years. Playgroups for 2+ should be in the areas of most need. There are many retired teachers who may be willing to help out in their local playgroups??” “Both "no's" should be self-funded by the participants. Church holiday clubs are successful on such a basis.” “I am unclear as to what would replace the current centres and feel that it might descend into badly organised/ advertised intermittent events. I do not feel that centres should close totally unless the provision can shift to other predictable locations and times (local sports centres for instance or maybe even libraries if there is space).” “If you have a child then you should be able to entertain them yourself without expecting society to do that job for you. Use the existing facilities open to all of us, libraries, leisure centres.... and if you want more specific things then work with your neighbours to build your own entertainment”
This is a statutory duty	9	2.5	<ul style="list-style-type: none"> “Council have a duty.” “If you have a duty to provide sufficient play services you cannot get out of this by passing responsibility to the communities.” “The council should run a service as its neglect of the children's rights and consistency!” “It is the duty of the council to provide 'services here.”
Parental/school responsibility, not the public responsibility	7	2	<ul style="list-style-type: none"> “This is a parental or school responsibility.” “Make it parent funded.” “More responsibility/funding from parents should be sought.”
Vulnerable children	7	2	<ul style="list-style-type: none"> “Again you are targeting vulnerable groups and the people who use the facilities the most rather than cutting the fat out of your budget.” “Council should provide this service until another professional organisation is found that will run as consistently and as professionally as it does today. Children are vulnerable and have a duty of care and rights of children for a safe place to play.”
Support required from the council/upskilling etc.	7	2	<ul style="list-style-type: none"> “Although I agree with transferring to councils, the timing is not ideal for groups to mobilise. A lot of these groups need support to be upskilled to take on such a service.”
Need to be managed self sufficiently	5	1.4	<ul style="list-style-type: none"> “Why are these schemes not self-funding - or entirely provided by the private sector? If Welsh language services need funding, this suggests a lack of demand. In which case, those that choose it should pay for it.” “Let a charity run it to make money for the charity.”

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Integration needed, not segregation of groups	5	1.4	<ul style="list-style-type: none"> “1 facility/service to offer Play to integrate, rather than segregate. Encouraging equality and not isolation, to specific groups.” “What is left of play services after the review should be applicable to as many as possible.”
Existing service is of poor quality/underused	2	0.6	<ul style="list-style-type: none"> “In the past when the Council has provided holiday play provision it has been pretty useless for the average working person as the provision is only for a few hours a day. Any provision needs to be from 7am to 6pm to allow working parents to work a whole day. If the council uses funds to provide a few hours a day the only people who can use it are the non-working parents so there is no point.” “Play area in Maindy stadium is a waste of space being that there is very few children in the area.”
Misc.	60	17	<ul style="list-style-type: none"> “Play is a right that should be adhered to. These young people don't have a voice so they won't be heard it's a disgrace.” “Save our Play Centre where we are going to play.” “I can pay for private childcare and play. Council services provide excellent and needed opportunities for those who can't afford cafe junior.” “Not enough information given! Is organisation already in place or is Cardiff city council lying insufficient time frame to set up by end of March.”

Themes emerging from the 922 comments received in opposition to the proposal that some funding should be available for Welsh language provision play services:

Theme	No	%	Example comments
Against the proposal/s	830	90.0	<ul style="list-style-type: none"> “It is play. You don't need to do it in Welsh.” “Welsh language provision is not a priority when you are cutting play for kids.” “This is a decision that should not have specific language requirements.” “Positive discrimination should be avoided.”
Integration needed, not segregation of groups	98	10.6	<ul style="list-style-type: none"> “Kids play together regardless of race religion disability or language, why separate into groups.” “Welsh language should not be prioritised; access for all should be the main focus.” “I don't believe in segregated provision - either language or faith based.” “Play groups should be open to all children, not just Welsh speakers and young children should be able to speak whatever language they like.”
Parental/school responsibility, not the public responsibility	97	10.5	<ul style="list-style-type: none"> “Welsh is an optional choice of parents.” “Welsh language schools will provide sufficient language skills once children are school age so there is no requirement for the council to support early years language requirements - parents who wish to can provide their own language play support for very young children or teach at home.” “Enough Welsh language provision already and this is the responsibility of parents/relatives.” “Welsh language only play facilities not necessary. School and home provide this.”
Pay for service	76	8.2	<ul style="list-style-type: none"> “If people want Welsh language provision they should pay for it themselves. Funding for anything Welsh language is funding wasted.” “If families want the luxury of Welsh language provision, they should pay for it.” “Please do not waste any more money on Welsh language projects. If

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			<p>welsh speakers want it then let them pay for it.”</p> <ul style="list-style-type: none"> “In these days of austerity it's mad that money is spent on Welsh language provision. Anyone who wants their kids to learn Welsh should pay for it privately, not at the tax payer's expense.”
Need to be managed self sufficiently	29	3.1	<ul style="list-style-type: none"> “These should be self-supporting.” “This could be provided by other organisations such as Meithrin rather than the authority providing funding for Welsh language play services.” “This could become a for profit area. There is already an imbalance of welsh language funding.” “It should be more self-sufficient.”
Ideas for alternative provision e.g. schools, libraries etc.	27	2.9	<ul style="list-style-type: none"> “Why should there be Welsh language play provision? This would be an obvious area where a Welsh language organisation such as the Urdd could support, not spend funding on something that would not be applicable to 95% of the children in the city.” “Welsh language provision - could this be provided through Menter Caerdydd?” “I believe strongly in Welsh-medium education. (Dw i'n siarad Cymraeg a mae fy mhylant yn mynd i'r ysgol Gymraeg.) However, Welsh speaking children do not seem to be the ones most at risk socially, and thus most in need of council support. Also, it seems like programmes like Menter Caerdydd do a good job of providing Welsh-language play opportunities for children.” “The Council should approach Welsh language organisations to support Welsh language provision play.”
Agree with the proposal/s	25	2.7	<ul style="list-style-type: none"> “As Welsh capital we have no alternative but to be seen to be encouraging the heritage of the language.” “Welsh language should be encouraged but at minimum cost.” “I agree that the Welsh language should be supported” “If people want their kids to play they should pay for it in English or Welsh medium.”
Other language provision	25	2.7	<ul style="list-style-type: none"> “There are many more languages spoken in Cardiff than just English and Welsh.” “If there is special provision for Welsh speakers, then there should be special provision for other languages.” “Welsh language is just one of several more dominant languages in the city thanks to the city allowing a massive increase in immigrants.” “Why Welsh language play? Why not Polish or French or Urdu?”
Needs to remain council operated	14	1.5	<ul style="list-style-type: none"> “The council should run a service as its neglect of the children's rights!” “The council has a duty to our young people.” “It is YOUR responsibility to provide services for the community.”
Essential/valuable service	11	1.2	<ul style="list-style-type: none"> “Council should run theses services.” “Proposals again affect vulnerable members of society. Learning through play is an important part of a child's development and encourages interaction for young mothers who can feel isolated.”
Negative impact of proposal/s, impact on families/communities/so ciety	8	0.9	<ul style="list-style-type: none"> “To fund Welsh language play separately would be wasteful, as all children in Cardiff can speak English and only a tiny minority of parents would prefer Welsh provisions over English ones for their children.” “I believe that library services are more important than Welsh language provision play etc. there are plenty of Welsh language play groups etc. in Cardiff.”
This is a statutory duty	8	0.9	<ul style="list-style-type: none"> “Under the Language Act, not doing this would be illegal.” “All play provision should allow bilingual access.”
In favour of community ownership/CAT	8	0.9	<ul style="list-style-type: none"> “If funding is being dropped in favour of other organisations to run activities, they also can provide the extra funding activities suggested above.” “No funding for any of the above should be made as if the parents want

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			<i>these specialised services then they should either fund them themselves via full payments to third party providers or set up local voluntary groups with other local people that want the same and the group either funds itself or finds funding from some other sources."</i>
Specific centres mentioned	7	0.8	<ul style="list-style-type: none"> • "Everyone is welcome at Grangetown." • "Children have the right to play, this should be a free activity provided by the council, Llanrumney in particular had very few areas for the children to play safely, to take away their free play is taking away their rights."
Concern over accountability, sustainability, quality etc. if managed by volunteer/community groups	5	0.5	<ul style="list-style-type: none"> • "I am uncertain that the cost: benefit ratio of welsh language provision is sustainable given current cost restraints."
Vulnerable children	2	0.2	<ul style="list-style-type: none"> • "Not necessary to fund Welsh language play services. More important to support vulnerable groups of children e.g. disabled, socially deprived."
Misc.	76	8.2	<ul style="list-style-type: none"> • "The funding for Welsh language provision should be funded by WAG" • "Separate "Nice to do" from "Essential to do..."." • "1 place for all to play best option, save money too."

Themes emerging from the 198 comments received in opposition to the proposal that some funding should be available for holiday play provision:

Theme	No	%	Example comments
Against the proposal/s	114	57.6	<ul style="list-style-type: none"> • "Stop mollycoddling the parents over holiday play. They had the kids - why should everybody have to help look after them?" • "Funding for holiday play is not a priority or essential in this economic climate." • "Not sure that holiday play provision is an essential - think it is more a 'nice to have'." • "The council shouldn't be paying for holiday provisions at all."
Parental/school responsibility, not the public responsibility	52	26.3	<ul style="list-style-type: none"> • "Parents have a responsibility to provide holiday play, they should provide it." • "Families must take responsibility for their children. It is not the Council's job." • "Holiday play and entertainment of children should be a parent's responsibility. Only a small number of the community actually use these schemes." • "Holiday play provision is just free childcare which shouldn't have resources diverted to it."
Pay for service	42	21.2	<ul style="list-style-type: none"> • "Provision for language groups and holiday child care should be paid for by parents." • "Holiday play services should be funded by the parents." • "To be fair all users should be encouraged to pay private for play, Cardiff is one of very few cities still funding play." • "It should not be the council responsibility to fund what would effectively be childcare during the holidays, parents have chosen to have children and should take responsibility for their actions, this means that they should pay for their care and upbringing and not me."
Agree with the proposal/s	23	11.6	<ul style="list-style-type: none"> • "Important for Council to support." • "I think holiday play provision should be maintained to help those on low income, and play areas for those with a disability is essential to support

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			<p>their quality of life, but welsh language play areas are not essential if resources are being cut."</p> <ul style="list-style-type: none"> "Children's play services including holiday clubs are essential for the wellbeing of children and their families."
Needs to remain council operated	14	7.1	<ul style="list-style-type: none"> "Play is essential in order for our children to experiment and develop in all areas of their lives. The lack of importance shown from Cardiff Council is disappointing and again no recognising the needs of all children to play. Cardiff needs trained play workers who can work well with children and play in a sustainable way." "Children have the right to play, this should be a free activity provided by the council." "I believe the council has a greater responsibility to ensure these are run for children. Invest in them while they are young to help them develop."
Essential/valuable service	13	6.6	<ul style="list-style-type: none"> "Children's play services including holiday clubs are essential for the wellbeing of children and their families." "The council should make play for children as an important issue."
Need to be managed self sufficiently	11	5.6	<ul style="list-style-type: none"> "I don't think there is a real need for point 2 in South Wales and point 3 should be privately funded." "Why are these schemes not self-funding - or entirely provided by the private sector?" "Holiday can be offered by independent groups if council make premises available."
Ideas for alternative provision e.g. schools, libraries etc.	8	4.0	<ul style="list-style-type: none"> "There is no need for the council to fund play services. There are many free, open spaces for children to play in, without funding expensive options." "Most of the groups are operated by friends groups. This is where the councils facilitating hubs comes in. They change the groups for using let's say libraries and youth centres."
In favour of community ownership/CAT	6	3.0	<ul style="list-style-type: none"> "Holiday provision could be run by outside organisations." "Holiday can be offered by independent groups if council make premises available."
Integration needed, not segregation of groups	5	2.5	<ul style="list-style-type: none"> "Unnecessary to single out Welsh/Holiday/Disabled - equal rights for all." "No preferential treatments for any group -- if you provide additional funding for one group, then another group with argue it also deserves funding."
Negative impact of proposal/s, impact on families/communities/society	4	2.0	<ul style="list-style-type: none"> "As soon as you take responsibility away from the council you run the risk of patchy delivery. Short sightedness."
This is a statutory duty	3	1.5	<ul style="list-style-type: none"> "According to the United Nations Convention on the Rights of the Child states that all children have the right to play...under the proposals the Council deems that they do not have that right..."
Specific centres mentioned	2	1.0	<ul style="list-style-type: none"> "Holiday play provision for all children - those who are disabled and those who are not, together - must be supported. This is absolutely vital and a core responsibility. English-language play opportunities are badly needed in Grangetown. The disabled children's play session has been removed from Channel View's offerings - this is a sad loss and needs to be reinstated."
Existing service is of poor quality/underused	1	0.5	<ul style="list-style-type: none"> "Holiday provision provided by the council isn't very useful for working parents as it is, if in place it needs to be better than it is."
Misc.	15	7.6	<ul style="list-style-type: none"> "Perhaps the council should sell off the play services." "Tax benefits cover costs of children." "Use what you have already and stop making new ways to waste money."

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Themes emerging from the 118 comments received in opposition to the proposal that some funding should be available for children with a disability to access play?			
Theme	No	%	Example comments
Against the proposal/s	39	33.1	<ul style="list-style-type: none"> “Funding for disabled play - I think this is covered plenty in other areas and they have plenty of provision so perhaps for once we should concentrate on the rest of the children.” “There is a bias towards welsh speakers and those children with disabilities.. Why should there be?” “No requirement for these, just a waste of taxpayers’ money, close them down.”
Agree with the proposal/s	39	33.1	<ul style="list-style-type: none"> “Disabled children need a special place for their needs. Other children's have plenty of choice.” “Important to support vulnerable groups of children e.g. disabled, socially deprived.” “Where physical disability prevents parents / children from engaging, help should be provided, but language should not be.”
Essential/valuable service	17	14.4	<ul style="list-style-type: none"> “Proposals again affect vulnerable members of society. Learning through play is an important part of a child's development and encourages interaction for young mothers who can feel isolated.” “Those who are disabled and those who are not, together - must be supported. This is absolutely vital and a core responsibility. English-language play opportunities are badly needed in Grangetown. The disabled children's play session has been removed from Channel View's offerings - this is a sad loss and needs to be reinstated.” “I don't personally see a need for funding welsh language services if English language services are not provided. However, I would agree with making sure provision is available for disadvantaged groups. I don't think language is a particular identifier of disadvantage.”
Needs to remain council operated	13	11.0	<ul style="list-style-type: none"> “This could be dangerous if control of people and resources are given to others.”
Parental/school responsibility, not the public responsibility	13	11.0	<ul style="list-style-type: none"> “We focus too much on providing care for children, I feel if parents want this they should take more responsibility for it as it was in the past.” “I am a great believer in..... if you have children you should look after them not expect someone else to look after them for you!” “Parents have responsibilities. Why should the council look after everybody who is at a loose end?”
Pay for service	13	11.0	<ul style="list-style-type: none"> “People should be responsible for their costs of care.” “ALL play activities could be run by other organisations INCLUDING Welsh language and disabled activities. I would not agree to these two categories getting extra funding. If parents want their children to have Welsh language play activities they can organised it themselves with the same support of the Council and non-Welsh play activities.”
Integration needed, not segregation of groups	8	6.8	<ul style="list-style-type: none"> “Just choosing sections of children - "disabled" "welsh speakers" shouldn't be an issue. All children should be equally treated.” “With shortage of funds whatever is available should be provided for all not directed to minority groups which already receive a disproportionate share of available funds.”
This is a statutory duty	6	5.1	<ul style="list-style-type: none"> “Private provision must be cost effective and self-sufficient. Disabled access is already covered in statutory law. People pay thousands a year for nursery provisions, so there is a market that is already succeeding.” “Again why are you asking stupid questions -you have a statutory

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			<i>responsibility to deliver play to disabled children. You should fund play in the most deprived areas."</i>
Ideas for alternative provision e.g. schools, libraries etc.	6	5.1	<ul style="list-style-type: none"> "There is no need for the council to fund play services. There are many free, open spaces for children to play in, without funding expensive options."
Negative impact of proposal's, impact on families / communities / society	5	4.2	<ul style="list-style-type: none"> "Welsh language should not be a priority in a time of austerity - I would prefer if more effort went into services for those with fewer choices, e.g. disabled children. These cuts also threaten parents' ability to hold down employment. So many of the proposed cuts will hit the preventative agenda."
Concern over accountability, sustainability, quality etc. if managed by volunteer/community groups	4	3.4	<ul style="list-style-type: none"> "When other organisations tender to provide a service, it never works, then a few years down the line, the project usually gets sold off, and is lost forever, all children should be encouraged to share the service being offered, it's all about sharing and engaging together, this is what brings a community together."
Need to be managed self sufficiently	3	2.5	<ul style="list-style-type: none"> "Why are these schemes not self-funding - or entirely provided by the private sector?"
Vulnerable children	2	1.7	<ul style="list-style-type: none"> "Access to play areas for children with disabilities should still be funded. I would imagine that this provides vital respite and meeting/ social opportunities for vulnerable parents and social opportunities for the children. Caring for children with various needs can often be a very isolating and depressing for parents."
In favour of community ownership/CAT	2	1.7	<ul style="list-style-type: none"> "If proposals to let other organisations run play activities, it is up to those organisations to fund Welsh and Holiday provision."
Specific centres mentioned	1	0.8	<ul style="list-style-type: none"> "Children have the right to play, this should be a free activity provided by the council, Llanrumney in particular had very few areas for the children to play safely, to take away their free play is taking away their rights."
Misc.	10	8.5	<ul style="list-style-type: none"> "The areas I've said no to are I believe subject to other types of funding, e.g. DLA money paid to children who are disabled can be used to provide access to play." "If there's no money available and social enterprises etc. are running play activities, then they should allow for these provisions."

Themes emerging from the 232 comments received in opposition to the proposal that the Council should encourage proposals from community groups for alternative uses or building transfer where appropriate?

Theme	No	%	Example comments
Against the proposal/s	99	42.7	<ul style="list-style-type: none"> "The council should leave well alone." "Giving community groups buildings didn't work, they just close down eventually." "I feel it important that the Council continues to manage these service in order to safeguard the well-being of the children." "If other organisations run these centres there is more likelihood that they could close permanently, leading to loss of the service."
Needs to remain council operated	77	33.2	<ul style="list-style-type: none"> "I feel that the council should still run and staff the play centre." "Can't rely on volunteers, parents should pay for these services." "I do not support 3rd parties being asked to fund/run activities that should be funded by the council." "Council responsibility, not community responsibility."
Negative impact of proposal/s, impact on families/communities/society	66	28.4	<ul style="list-style-type: none"> "I don't want private firms involved in my Children's play, unless they're already set up as an independent firm. Also - I could afford these things, but many parents cannot. Also - other

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			<p>organisations? That's a whole bunch of new CRB checks that you'll need to make."</p> <ul style="list-style-type: none"> "I would want to see fail-safe plans in place for the transfer of any services to a third party or community ensuring the longevity of these beyond any initial agreement." "It is important that centres are maintained solely for the use of children. To run such requires a high degree of professionalism and experience. The true value of Play in a child's life cannot be underestimated...especially where they can interact with their peers safely with the on-going support of experienced Playworkers. With the development of local community support Play needs outreach as it once historically did. Development of partnerships -yes; forums; match funding - but not "privatising"." "I have some experience of such groups transferring to other play providers via tendering and the quality of service has diminished."
Concern over accountability, sustainability, quality etc. if managed by volunteer/community groups	61	26.3	<ul style="list-style-type: none"> "I believe that other organisations would charge more money and the potential for them to be less well run." "Play activities shouldn't be run for profit by private companies." "Play is so essential to the development of the child that it is not right to outsource it. Loss of control could mean that the service is not well delivered. It would be like outsourcing the City's Schools." "Again a decimated service and I fail to see how you can meet your duty via other groups. How will you operate this? Via a tendering process and all that entails or what? How will you guarantee a quality service?"
Essential/valuable service	31	13.4	<ul style="list-style-type: none"> "Children's play services are vital for communities allowing children to exercise. Friends groups will not have the resources to run these themselves. If the Council set up a leisure centre trust the provision of children's play services should be included in that." "Play is so essential to the development of the child that it is not right to outsource it. Loss of control could mean that the service is not well delivered. It would be like outsourcing the City's Schools." "The Council should not withdraw funding from play and carry on the excellent service that it provides which is vital for the community." "To cease direct involvement with these services is to abrogate responsibility. All educational evidence points to the importance of this crucial stage in a child's development."
Agree with the proposal/s	27	11.6	<ul style="list-style-type: none"> "Again, if a service is of value to the community then the community should pay for it." "The council has experience and knowledge of running these centres - consider a paring down to assist volunteers groups who are unlikely to succeed without this." "I think the play centres need to continue but that we should work really hard to adopt community management models." "The Council can support other organisations to run children's play activities providing the support has no element of financial support."
In favour of community ownership/CAT	27	11.6	<ul style="list-style-type: none"> "Children's play services are vital for communities allowing children to exercise. Friends groups will not have the resources to run these themselves. If the Council set up a leisure centre trust the provision of children's play services should be included in that." "If funding is limited it should be used for supporting the 3rd sector to deliver." "The council should encourage organisations, e.g. private sponsors, community groups, to fund the play services."

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Support required from the council/upskilling etc.	13	5.6	<ul style="list-style-type: none"> • “Not needed if community organisations take over.” • “I feel that it is a lot to expect communities to take on the responsibility without proper support as you are setting them up to fail. The play centre has been a solid part of communities for more than 30 plus years and is even more so needed in this current climate where money in our households is limited please rethink. Why do we need separate Welsh play surely makes more sense to put a Welsh speaker in existing play centre and in doing so encourage non Welsh speakers to learn some Welsh welcoming all children.” • “Again volunteers will not have expertise or training. Trained play workers are needed.”
Specific centres mentioned	9	3.9	<ul style="list-style-type: none"> • “Splott play centre should not shut, the children will have nowhere to play, being left to play on the streets which is not safe.” • “Tremorfa is a deprived area with lots of vulnerable children.”
Ideas for alternative provision e.g. schools, libraries etc.	7	3.0	<ul style="list-style-type: none"> • “Children start nursery at 3 years. Playgroups for 2+ should be in the areas of most need. There are many retired teachers who may be willing to help out in their local playgroups??” • “The council should encourage organisations, e.g. private sponsors, community groups, to fund the play services.”
This is a statutory duty	6	2.6	<ul style="list-style-type: none"> • “Council have a duty.” • “‘There is a duty on local authorities to assess and SECURE SUFFICIENT play opportunities for children in their area’ - Not sure how the council will be able to ensure that ‘sufficient’ play opportunities are SECURE under these proposals.”
Need to be managed self sufficiently	5	2.2	<ul style="list-style-type: none"> • “Definitely no and I think the council should continue and be funded for children’s play. The community should have to fund this.”
Integration needed, not segregation of groups	4	1.7	<ul style="list-style-type: none"> • “What is left of play services after the review should be applicable to as many as possible.”
Parental/school responsibility, not the public responsibility	4	1.7	<ul style="list-style-type: none"> • “Make it parent funded.”
Vulnerable children	3	1.3	<ul style="list-style-type: none"> • “Although I agree with transferring to councils, the timing is not ideal for groups to mobilise. A lot of these groups need support to be upskilled to take on such a service. Open access provision is needed, it is the first port of call for a number of vulnerable families and it is an opportunity for play professionals to make referrals and offer support through other initiatives such as families first, CAB etc. Without this access many families may fall under the radar.”
Pay for service	3	1.3	<ul style="list-style-type: none"> • “Again, if a service is of value to the community then the community should pay for it.”
Misc.	44	19.0	<ul style="list-style-type: none"> • “If the council keep transferring buildings it won’t have any left • “Find more money. do not expect the public to accept downgrading as an improvement” • “Need to be very careful about out sourcing services not enough information given to answer these questions.” • “Over the years Cardiff council has trained professional workers to deliver this service, these people should be given the chance to continue to offer this service.”

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Additional Comments – Children’s Play Services

Additional example comments received at events, through correspondence, partners responses to proposals, etc.
<ul style="list-style-type: none"> “Adamsdown Play Centre – I go there every day, please keep it open, they help me to behave and they make me food.”
<ul style="list-style-type: none"> “Adamsdown Play Centre – A great many pupils in Tredegarville Church in Wales Primary School attend the Hut on a regular basis – for many it ensures they can play safely and not unsupervised on the street. ... Many children access a hot meal in the hut, without this service some of children will go hungry.”
<ul style="list-style-type: none"> “Both Howard Gardens Hut and Llanedeyrn Adventure Playground offer a place of safety and nurture for vulnerable children who would otherwise be at risk on the streets.”
<ul style="list-style-type: none"> “There is a lack of detail on the suggested transfer of play centres – what financial contribution would the Council consider making to enable a successful transition?”
<ul style="list-style-type: none"> “Play Wales – we strongly advise that the Council opts for the mix of options (a) and (C) and that it provides sufficient funding to ensure that any proposed or existing play associations are sufficiently professionally supported.”

9. Proposed Changes to School Transport for 16 – 19 year olds

Themes emerging from the 205 comments received in relation to suggesting alternative arrangements:			
Theme	No.	%	Example comments
Funding needs to continue	54	26.3%	<ul style="list-style-type: none"> “The council needs to continue funding this vital element of helping 16-19 year olds continue with their education.” “Leave the current arrangements as they stand.”
Means testing	42	20.5%	<ul style="list-style-type: none"> “Travel to school could be means tested and those in need allocated passes.” “A need based test for young people who may be deterred from attending based on transportation costs.”
Funding must be stopped	39	19.0%	<ul style="list-style-type: none"> “Remove all subsidised School Transport. Offer only if it can be self-funding / income generating.” “Immediate withdrawal of funding. No one subsidises my costs to travel to work...”
Insufficient / misinformation	29	14.1%	<ul style="list-style-type: none"> “There is not enough information on the above options to enable an informed decision to be made.”
Alternative Funding	19	9.3%	<ul style="list-style-type: none"> “Reduce cost of travel at source e.g. through the bus companies- Cardiff bus takes a heck of a lot of profit and should use this to fund transport for school kids, as should other bus companies.” “Isn't it possible for Cardiff bus to charge child fares for 6th form students and the Council could help parents buy a discounted termly bus pass with parents paying regular monthly contributions.”
Reduce Funding	14	6.8%	<ul style="list-style-type: none"> “The cost should be subsidised somehow, but there should be some direct cost to students over 16.” “Reduce amount of money given in Education Maintenance Allowance, and thoroughly check what students are spending the money on.”
Walk/ Cycle	12	5.9%	<ul style="list-style-type: none"> “Encourage more young people to cycle to sixth form or college.”
Parental responsibility	10	4.9%	<ul style="list-style-type: none"> “No funding, make the parents pay.”
Miscellaneous Comments	13	6.3%	<ul style="list-style-type: none"> “A college bus running a few times a day which cost £2.00 return only has one or two stops in each area.” “School Transport is a mess; School Busses for under 16s already cost more than a normal service bus.”

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Themes emerging from the 542 comments received in relation to 'Any other comments' provided by respondents:			
Theme	No.	%	Example comments
Low income families hardest hit / need protection	96	17.7%	<ul style="list-style-type: none"> “Families who are on a low income would not be able to cover travel costs.” “I strongly believe that pupils from disadvantaged families should continue to have their transport costs provided.”
Introducing barrier to education	90	16.6%	<ul style="list-style-type: none"> “Withdrawing this subsidy may discourage continuing education.” “I nearly didn't go to college because my transport in Manchester wasn't funded. I'm now on track for a first in University. Why waste welsh talent by stopping them learning?” “Young people are the future of Cardiff; we need them to be educated, qualified, skilled and active citizens - post 16 education is critical to ensure this.”
Means testing	73	13.5%	<ul style="list-style-type: none"> “I think it's important to look at the gap that might be created between who qualifies for Education Maintenance Allowance and the students who currently benefit from the service and potentially subsidise any gap between the two.”
Encourage cycling / walking / car sharing	70	12.9%	<ul style="list-style-type: none"> “More emphasis should be placed on sustainable transportation such as cycling.” “16 year olds are mature enough to travel on their own - and solo travel is but one step towards their eventual adult independence. Walking or cycling more may help to combat youth obesity.”
Funding must be stopped / Education Maintenance Allowance sufficient already	62	11.4%	<ul style="list-style-type: none"> “Completely agree that local authority should not further subsidise transport which Education Maintenance Allowance is designed for. £30 is far more than I ever spent at college and I bussed in and back every day, brought lunch and stationary and still had Education Maintenance Allowance left over.” “Why are tax payers paying for something twice?”
Funding needs to continue	96	17.7%	<ul style="list-style-type: none"> “Education is crucial for future success of young people in Cardiff and transport costs should not prevent them from attending the school. Cardiff Council should continue to subsidise this cost.”
Education Maintenance Allowance is insufficient (need to also cover books, stationary etc.)	90	16.6%	<ul style="list-style-type: none"> “£30 weekly allowance provided by the Welsh Government is not enough to cover transport, food and essentials for young people accessing education. Therefore the Council should continue to provide transport support to ensure fair access to education for all 16-19 year olds.” “The Education Maintenance Allowance is not enough to cover all the costs it is meant to.”
Parental responsibility	73	13.5%	<ul style="list-style-type: none"> “If parents want to send their children to schools further away than their local school then they should pay the travelling costs (even to Welsh language schools).”
Youth responsibility	70	12.9%	<ul style="list-style-type: none"> “When I was 16, I had a part time job to fund my bus fare to college. Youths need to start to learn about supporting themselves rather than relying on other people.”
Importance of education	25	4.6%	<ul style="list-style-type: none"> “Education is of great importance and it is unfair to penalise students keen to go onto further education.”
Financial impact on family	25	4.6%	<ul style="list-style-type: none"> “If people in education have to WORRY about the cost of the education then they will not get educated as if there is a choice of the family eating or being educated which option is going to be chosen. Another way to keep the poor poorer.”
Long term impacts	24	4.4%	<ul style="list-style-type: none"> “If funding is removed it might result in fewer children continuing their education. This will result in reduced levels of employment and increase crime rates.”
Insufficient / misinformation	15	2.8%	<ul style="list-style-type: none"> “My choice was decided because it was not clear where 'alternative funding' might be sourced.”
Increased road traffic	15	2.8%	<ul style="list-style-type: none"> “Reduction of provision will result in greater car and road use. This is at odds with providing sustainable transport.”

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Safety concerns	9	1.7%	<ul style="list-style-type: none"> “The worry is the scenario of pupils walking to and from school especially in the winter with the dark nights and mornings.”
No impact/agree with the proposals	7	1.3%	<ul style="list-style-type: none"> “At 16 pupils should be able to use public transport without any special funding.”
Limiting choice of colleges / course to pupils	5	0.9%	<ul style="list-style-type: none"> “Sixth form subjects are spread across school sites and removing transport subsidy would prevent pupils from the many households from accessing these subjects.”
Miscellaneous Comments	80	14.8%	<ul style="list-style-type: none"> “The government, not the council, should find ways to increase employment opportunities for young people.”

Additional Comments – School Transport for 16 – 19 year olds

Additional example comments received at events, through correspondence, partners responses to proposals, etc.

- “The removal of transport provision to and from education or training, increases our concerns of heightened truancy, and levels of young people that remain in school. As a result it is anticipated that young people may be exposed to greater risk taking, and have reduced opportunities presented to them. It is anticipated that this reduction will disproportionately affect those communities without a secondary school”

10. Supported Public Transport

Themes emerging from the 836 comments received in opposition to ceasing support of the subsidised bus services:

Theme	No.	%	Example comments
In favour of reduction to Bay Car	187	22.4%	<ul style="list-style-type: none"> “The baycar subsidy is massive and is the only one of the three categories I have ever used. There are other buses people can use in that area or just walk, it isn't really that far.” “People in the Bay don't need that many buses! I walk from Splott and regularly see empty bus after empty bus in the Bay. Waste of time.” “Bay Car is underused. There are often nearly empty buses. A single length bus would be enough for this route most of the time.”
Agree with proposals in general	146	17.5%	<ul style="list-style-type: none"> “The fact that the service is contracted out rather than run by the Council alone makes this a cut that should be made. If it is provided by the Council, it should be a source of revenue not cost!” “Unfortunately, the financial reality is that if the numbers are too low to make it commercially viable then this indicates it isn't a service used by enough people to justify continued use of Council funds.” “Routes should be self-supporting.”
Generally disagree with proposals	130	15.6%	<ul style="list-style-type: none"> “Keep them going...they are used. Money well spent.” “Support for Public Transport is vital so that all residents of the City have equal access to it.” “I think overall it's an excellent and essential service which also reduces the volume of cars, particularly those used by pensioners, such as myself!”
Suggested alternative solutions / cuts / savings	112	13.4%	<ul style="list-style-type: none"> “Perhaps modern technology could help with pre booking at certain times and using smaller (cheaper) vehicles or contracted taxis.” “Perhaps involve communities to ensure the service is used of find alternative, cheaper transport for those in need.” “Restructure bus services so they still run but less frequently.”
Bus services in the city need to be expanded / improved / made cost effective	93	11.1%	<ul style="list-style-type: none"> “Public transport is a priority for the city and the economy. Improvements need to be made in how frequent and reliable the services are.” “The whole transport system in and around the city needs to be

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			<p>reviewed. Public transport arrangements within the city should be integrated with other providers and railways.”</p> <ul style="list-style-type: none"> “We need top quality transport to enable people to use it instead of cars. Over the past 10 years it has got worse and is a poor alternative to car travel.”
Reduce or remove underused services	80	9.6%	<ul style="list-style-type: none"> “An unaffordable luxury. If there are insufficient passenger numbers then the bus services is not sustainable.” “Very simple -use it or lose it!”
Social isolation	62	7.4%	<ul style="list-style-type: none"> “Buses are essential for households like mine who are not car owners. Evening and Sunday bus services are already impossible keeping me housebound at these times.”
Impact on the elderly/disabled/youth	62	7.4%	<ul style="list-style-type: none"> “By withdrawing support and in doing so ceasing the service the Council are at risk of isolating a lot of vulnerable/elderly adults from access the city centre/ other district centres.” “There needs to be transport for disabled people e.g. visually impaired that cannot drive and therefore become totally isolated unable to get out.”
Bus Services are vital to the city / communities	55	6.6%	<ul style="list-style-type: none"> “Public transport is a lifeline to those who cannot or do not drive.”
Improve rail network and/transport integration	50	6.0%	<ul style="list-style-type: none"> “More work should be done to integrate tickets/passes which can be used on bus or trains.”
In favour of reduction to Lisvane / Creigau service	46	5.5%	<ul style="list-style-type: none"> “Lisvane and Creigiau are two very well off areas that is why people don't take the bus. Should stop subsidising the bus and maybe help the actual not so well people of those areas in different ways.”
Reduce support rather than cease	45	5.4%	<ul style="list-style-type: none"> “Could services be reduced slightly to save money without complete withdrawal?”
Means testing of bus passes	35	4.2%	<ul style="list-style-type: none"> “Bus passes for pensioners should be means tested - or free/reduced price travel only available off peak and weekends.”
Lower income areas	32	3.8%	<ul style="list-style-type: none"> “Transport to and from areas with less economically wealthy households should be maintained.”
In favour of reduction to Splott / Lisvane /Pentwyn service	26	3.1%	<ul style="list-style-type: none"> “If they're unsustainable in terms of finance, they should be left to die. Ultimately if there is a need for a service, someone will make it work as a business.”
Review tendering arrangements	22	2.6%	<ul style="list-style-type: none"> “The provision of services should be franchised every five years on a whole city every day basis like the railways.”
Against reduction to Bay Car	20	2.4%	<ul style="list-style-type: none"> “The Bay Car service should continue to be subsidised. The income from tourism associated with this service would take a direct hit if it were to be ended.”
Many people have no car and rely on the bus	20	2.4%	<ul style="list-style-type: none"> “We would be COMPLETELY ISOLATED without our buses - unable even to get to work. DON'T ASSUME EVERYONE HAS A CAR.”
Against reduction to Splott / Lisvane /Pentwyn / Creigau services	18	2.2%	<ul style="list-style-type: none"> “Places like Lisvane already have an extremely poor bus service. It should be improved, not cut.”
Subsidise less used routes with higher fares / subscription	18	2.2%	<ul style="list-style-type: none"> “Supported public transport is vital to any community. Why not raise a little revenue by charging bus pass holders a nominal charge of 50p per journey - I am a bus pass holder!”
Lack of information provided	17	2.0%	<ul style="list-style-type: none"> “I don't know enough about the impact of withdrawing this funding to make an informed comment.”
Proposals will increase car use on the roads/contradict plans to reduce car use and produce an integrated	12	1.4%	<ul style="list-style-type: none"> “Essential for the future of Cardiff that the public use buses as opposed to cars, to avoid gridlock.”

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transport system			
Remove funding from airport bus	7	0.8%	<ul style="list-style-type: none"> “Review Cardiff to Airport services - generally empty or a sole traveller on-board. People who can generally afford to fly can usually find the money for taxis.”
Proposed savings are tiny in relation to the overall requirements	1	0.1%	<ul style="list-style-type: none"> “£236,000 per year on subsidised buses is a tiny proportion of the Council Budget, the Bay Car service (6) encourages people to visit Cardiff Bay, and perhaps the frequency of the buses could be reduced.”
Miscellaneous Comments	35	4.2%	<ul style="list-style-type: none"> “It appears that you give subsidies with one hand then get a dividend paid from Cardiff Bus into the other hand. Stop the passing around of money.” “Better advertising and timetable accessibility would mean people using it.”

Additional Comments – Supported Public Transport

Additional example comments received at events, through correspondence, partners responses to proposals, etc.

- Both the cost and availability of public transport was raised as a concern if local facilities closed

11. Parking

Themes emerging from the 908 comments received in opposition to the proposal to increase the charge for long stay parking in the city centre from £5.20 to £8.00 and the parking charges at Heath Park Car Park:

Theme	No.	%	Example comments
Disagree with increased city centre charges	309	34.0%	<ul style="list-style-type: none"> “Penalising motorists is not the way to encourage spending in the centre they will just shop elsewhere.” “Parking fees are too expensive already. Increasing costs in my opinion will keep me away from the city centre.” “I think parking costs enough anyway. It puts me off going into town to shop which means I do more shopping online. This will seriously affect the town centre shops.” “Parking charges of £8 would be unacceptable for those unable to use the poor public transport provision. It penalises those who cannot or have difficulty using buses such as people with pushchairs, small children, disabled people etc.”
Costs/increases are too high (CC)	273	30.1%	<ul style="list-style-type: none"> “For those who have to pay for long-stay parking on a regular basis, particularly daily, £8 is a lot. A smaller increase may be okay.” “I don't agree with charging £8 for long stay parking as this penalises people who have to use a car for work because of their child care commitments. £5.20 is more than enough to pay every day.” “Parking in city centre is already too expensive for low paid retail workers and alternative transport is simply not flexible or reliable enough as an alternative.”
Disagree with increased charges in general	198	21.8%	<ul style="list-style-type: none"> “Are you so out of touch with reality? Parking in Cardiff is already daylight robbery.” “Parking is too expensive as it is and should not be a way to make money.”
Increased charges discourage shoppers	196	21.6%	<ul style="list-style-type: none"> “It would deter shoppers and encourage them to visit out of town shopping centres or they will use the private car parks therefore losing the Council revenue.” “Car Parking is very expensive in Cardiff and we want to promote people coming into the centre to spend in what is fast becoming 1 of the best

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			<p>shopping centres in the UK outside of London. Car parking should be as low as possible to sustain the economy.”</p> <ul style="list-style-type: none"> “If it is too expensive I would be likely to shop at out of town retail parks or online instead. A benefit of having your car nearby is that you can return to your car to leave shopping in it instead of carrying heavy bags around. This is not possible with park and ride.”
Public transport needs to be improved/more reliable/cost effective	184	20.3%	<ul style="list-style-type: none"> “First local public transport needs to be improved. These proposals will impact those people who are working hours which mean they are unable to use public transport - cleaners (for example).” “I would be more sympathetic if there was a bus service and train service reliably running but particularly with the trains half the time they are too full to get on.” “Public transport for rural areas of the city need to be greatly improved before residents use public transport as a matter of course.”
Costs/ increases are too high (General)	154	17.0%	<ul style="list-style-type: none"> “Charges should only increase in line with inflation. Drivers are already highly taxed.” “People are struggling to pay now.”
Suggested alternative savings/charges	97	10.7%	<ul style="list-style-type: none"> “I would support an £8 charge if long stay were classed as >5 hours - with the £5.20 charge remaining for 2-5 hours parking.” “It's not fair to up the parking charge so much before providing and promoting a suitable, quality alternative such as park and ride.” “2 hours is not long enough for shoppers 5 hours is too long so something in-between - 3 hours for £4 – maybe.”
City centre workers – alternative not always possible	86	9.5%	<ul style="list-style-type: none"> “I could not carry out my work using public transport the routes were not often enough nor did they intersect to get to certain areas. At the moment you are foolish if you believe people will opt for public transport.” “For people who work in the city the price increase would be crippling. Offer better alternatives before you increase.” “I have no option but to park in Cathays Park all day for work and would find £8 far too expensive. This will have an impact on people's ability to work in Cardiff. How about offering a week/month pass or something?”
Disagree with increased Heath Park charges	60	6.6%	<ul style="list-style-type: none"> “Increasing car park charges at Heath Park will mean an increase in on-street parking, which is at saturation point already.” “Heath car park charges should only be increased for more than three hours use as it is an important sporting venue for young people.” “Car Parking Charges should be minimal for patients and visitors to hospitals.”
Parking congestion in neighbourhoods	51	5.6%	<ul style="list-style-type: none"> “Anything that puts up the price of parking in town will encourage more NUISANCE PARK AND RIDERS around the railway stations such as the Heath.” “Basically because people will park their cars in other places where it's not so expensive which will quite candidly cause a nuisance in another community.” “It is simply not dealing with the issues a lack of affordable parking, raising costs will only force people to park in residential areas not currently overwhelmed.”
Park & Ride	48	5.3%	<ul style="list-style-type: none"> “The park and ride whilst a good option is not capable of meeting the demands of people working within the city centre.” “Park and ride is not a solution for residents.”
Charges discriminate against disabled/those with pushchairs/small children etc.	30	3.3%	<ul style="list-style-type: none"> “A trip into the city centre can be several hours. Public transport with several small children is incredibly hard.” “Disabled people rely on their car to get around, it is not a choice. There are now so few parking spaces for this group in the city centre that parking is already a huge financial burden. This proposal could effectively give message to disabled people that they are not welcome in city centre.”
Penalise hospital	30	3.3%	<ul style="list-style-type: none"> “No to the Heath car park charges, mainly because the reason for this is people need to visit the hospital and there is not enough car parking

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visitors/patients/workers			<p>there. Charging people who are ill or going to see people who are ill is an awful strategy.”</p> <ul style="list-style-type: none"> “Low paid medical staff use this car park as well as medical students who often live quite far up the valleys and they could not afford the increase at Heath Park.”
Costs/ increases are too high (HP)	24	2.6%	<ul style="list-style-type: none"> “As I work in the hospital as a midwife and I am not allowed an onsite parking permit as I live to close (canton) this increase would cost me an extra £15 per week which is £660 a year.” “Surely there must be a compromise to £2.”
Agree with increased charges in general	5	0.6%	<ul style="list-style-type: none"> “Increase parking charges at all levels!”
Enforcement	5	0.6%	<ul style="list-style-type: none"> “The parking charges are already too high, wardens should be ticketing people who park on double yellow lines or in disabled parking spots”
Even greater increases required	5	0.6%	<ul style="list-style-type: none"> “The city centre parking charge increases still appear modest and I think there is scope to go further. Short stay parking charges should also be increased.”
Miscellaneous Comments	37	4.1%	<ul style="list-style-type: none"> “Car use is becoming the preserve of better off.” “I think a more phased approach is needed to allow people to research alternatives.” “If you want more people to cycle you need to provide adequate cycle routes in and out of the city within a five mile radius.”

12. Light Emitting Diode (LED) Lighting

Themes emerging from the 72 comments received in opposition to the proposal that the Council will deliver LED lighting to the strategic road network:

Theme	No.	%	Example comments
Costs i.e. Saving too small to be worthwhile/costs out strip the savings	24	33.3%	<ul style="list-style-type: none"> “Costs are likely to be higher than planned and the savings less. While funds are tight I would not want money spent on such new initiatives without knowing the investment cost and thus how long it will take to recoup the 250k savings.” “Major capital spending should be postponed until the financial situation improves, in order to ensure services are protected. There's no point buying a new cooker till you can afford to buy food!” “The technology is not sufficiently advanced yet. Save the money on conversion until the technology improves and the costs reduce.”
Gloomy/inadequate lighting	21	29.2%	<ul style="list-style-type: none"> “The problem is that in other towns where this has happened I find the light levels too low, sometimes to the degree of making me feel unsafe.” “It is horrendous and virtually impossible to see anything on dark winter nights.” “It creates sharp differences between dark and light, which your eyes struggle to adjust to when walking. Unless these problems are ironed out, the benefits do not outweigh the costs of an inferior service.” “LED light levels are appalling - and take us back to Victorian times - as there is deep gloom between the pools of bright light. This increases danger to pedestrians.”
Safety concerns	18	25.0%	<ul style="list-style-type: none"> “LED lighting is not light enough it is putting people in sever danger.” “People in the city if Cardiff need brighter lighting to feel safe walking on the streets.” “It is a fact that LED lights can dazzle and disorient people driving or even walking on certain areas.”
Insufficient info	9	12.5%	<ul style="list-style-type: none"> “The information relating to trials in other areas were not available to the public on Council website. Although it is envisaged there will be little change, what has not been taken account of is Commercial vehicles parked on estates obscuring the light available.” “There is no indication of the cost of installation. “

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Questions over the technology	8	11.1%	<ul style="list-style-type: none"> “The technology is not sufficiently advanced yet. Save the money on conversion until the technology improves and the costs reduce.” “This is a relatively new technology and costs may be coming down. Even with the interest free option it may be cheaper to wait a year or so.”
Alternative suggestions e.g. solar power, motion sensors, switch off etc.	4	5.6%	<ul style="list-style-type: none"> “Switch lights off in Council buildings.” “Switch to solar powered lighting.”
Miscellaneous Comments	17	23.6%	<ul style="list-style-type: none"> “Why can't the council cope with doing this without outside help? You have good Engineers and Electricians who are capable of doing this change over and you keep it in house!” “Keep private sector out.”

13. Neighbourhood Partnership Support

Themes emerging from the 147 comments received in opposition to the proposals to reprofile the Neighbourhood Partnership Fund to support community groups by creating a Community Co-ordination Function:

Theme	No.	%	Example comments
Should be withdrawn completely	41	27.9%	<ul style="list-style-type: none"> “I am not sure of the sustainable benefits of the neighbourhood management structure or the current grant fund or proposed fund. Feel there are other priorities for funding and other organisations support people with funding applications.” “I don't agree with community projects like this - they rarely engage with the disengaged that they try to target but tend to service those who are already engaged.” “Not if it means taking away for services such as libraries, public transport etc.”
Insufficient info/unaware of the projects	38	25.9%	<ul style="list-style-type: none"> “Because the information provided is insufficient to make a reasonable assessment.” “If I haven't heard of it - probably not working that well. Spend the money on local libraries.” “I can't agree with a proposal this vague - this explanation gives you no idea whatsoever what the council is actually proposing.”
Should be Council not volunteer run	19	12.9%	<ul style="list-style-type: none"> “I am concerned that community asset transfer will take ultimate control away from the council.” “I do not agree with community asset transfers assets should be retained by the council for future generations.” “Services should be run by the local authority.”
Waste of money and difficult to apply	17	11.6%	<ul style="list-style-type: none"> “This service is available through other organisations and it would be better to review the sources and work together with the local CVC to provide this.” “More paperwork and red tape.” “It sounds like a new and unnecessary layer of bureaucracy. And does the term 'Community Coordination Function' really make sense to anyone who is not au fait with local government jargon? It doesn't sound very engaging to me!”
Council should not create another job to fund - will they have the correct skills?	11	7.5%	<ul style="list-style-type: none"> “Cut this budget and use to fund other services.” “Why would we fund a new role of this kind when we cannot fund existing aspects of council services which are regarded as priorities by local communities?”
‘Re-profiling’ actually represents cuts	8	5.4%	<ul style="list-style-type: none"> “Re-profiling is another word for cutting.”
Duplication of resources (C3SC)	6	4.1%	<ul style="list-style-type: none"> “Why are you duplicating a service funded by Welsh Government and run by Cardiff Third Sector Council?”

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Grant funding should still be provided	6	4.1%	<ul style="list-style-type: none"> “The fund should continue as it is - Providing funding to directly fund community activities and projects.”
Could lead to loss of services	6	4.1%	<ul style="list-style-type: none"> “These groups will fail and the services collapse (as a result).”
Miscellaneous Comments	15	10.9%	<ul style="list-style-type: none"> “Only the most active mainly middle class will be confident enough and determined to participate.” “Less cohesive communities will effectively lose out. In these situations, usually only the more affluent communities with very vocal and articulate members will benefit.”

14. Waste

Themes emerging from the 284 comments received in opposition to the proposal to withdraw the free entitlement to collections:

Theme	No.	%	Example comments
Increases to fly tipping / dumping	185	65.1	<ul style="list-style-type: none"> “I don't think those on means tested benefits should be charged for bulky waste collections - the money they receive is not meant for this type of spend and the money they receive is inadequate to meet essentials. Also, it will be counter-productive, leading to fly tipping etc. which will cost more to deal with.” “Increasing costs to remove items will only lead to higher fly-tipping. The provision of bags should remain as is. We the citizens of Cardiff were forced to adopt and adapt to the recycling process - only further education is required, as for how people use bags should not be policed by the authority.” “Withdraw of free entitlement -- Take this away and there will be an increase in fly tipping. “ “A modest charge is OK but the costs involved in clearing up an increase in "fly tipping" should be taken into account. Also Rate Payers should expect a reasonable service as we are already paying for it through our Rates.”
Against this proposal	47	16.6	<ul style="list-style-type: none"> “If you withdraw free entitlement you will have people just dumping rubbish, this leading to health hazards and more expense. As far increases in charging for bulky items. This has already been done and I have seen an increase in items such as fridges and sofas that are dumped in woods and rivers. People for some weird reason would rather carry a heavy item miles to dump than pay and in the end you have to collect it anyway.” “To charge for household picks up (i.e. bulky items) means people will dump even more rubbish” “Withdrawal of free collections - I am concerned about elderly people on benefits, it is a service that they may well require as they downsize houses in the future” “Litter strewn about roads and on pavements lowers standards and affects the area considerably. I wish you to maintain standards we pay for in our rates. Do not cut street cleansing. Do not close any more HWRCs. You have already cut to the bone.”
Questioning the level of 'wide spread abuse'	12	4.23	<ul style="list-style-type: none"> “How has there been an abuse in green bags? Surly the more recycling we do the better for the environment?” “I can't see how "green bag abuse" is a thing. I'd really like to know how.”
Closures of HWRC's	4	1.4	<ul style="list-style-type: none"> “I would be very concerned that a removal of the facility of collections would lead to an increase in fly tipping. The HWRC's rely on people being able to drive there and the charities will only take certain furniture i.e. with fire retardant/in good quality etc. I have been in the position of having furniture to dispose of where this proved the only option.”

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In favour of this proposal	4	1.4	<ul style="list-style-type: none"> “Waste Collection is often seen as the main Council function so charging will make many ask what is the Council spending money on. Also would expect more fly tipping if charged.”
Criticism of existing services	2	0.7	<ul style="list-style-type: none"> “In my area the waste is rarely collected on the day specified and it is often 2 days late before the waste is collected. This means the area is usually looking untidy. If it was based on the priority needs of the area, then it would mean confusion in the collection of waste and the potential for a lot more litter on the streets”.
Praise for existing services	2	0.7	<ul style="list-style-type: none"> “Am pleased with the existing arrangement - mainly reliable and is suited to a sensible approach”
Geographical discrimination, cleaner areas neglected	1	0.4	<ul style="list-style-type: none"> “We all pay the same Council tax and should receive the same services.”
Fixed time table needed, not he who shouts loudest	1	0.4	<ul style="list-style-type: none"> “All areas need regulated waste collection”
Enforcement/fines	1	0.4	<ul style="list-style-type: none"> “How much does it cost the council to clean the city centre on the weekend or after a major rugby match”
Miscellaneous Comments	37	13.0	<ul style="list-style-type: none"> “This is a deeply depressing questionnaire in its entirety. The Council is in a race to the bottom. “ “We contribute to this free service by paying Council Tax. I appreciate that Council Tax also supports other community provisions; if you are taking this free service away then reduce the “cost of Council Tax.” “Free entitlement: charge for collection slots, add a premium for 17:00 - 22:00 collections. but allow free”

Themes emerging from the 351 comments received in opposition to the proposal that there should be an increase to existing charges for bulky item collections:

Theme	No.	%	Example comments
Increases to fly tipping/dumping	242	68.9	<ul style="list-style-type: none"> “Free collection essential, otherwise fly tipping and dumping in the streets will become a major problem. The cost of policing a bag service will outweigh any savings” “We should remove the bulky collections service, & allow charities to remove the items free of charge. By imposing a cost on the Bulky items service will lead to an increase in fly tipping as people won't want to pay for the removal of bulky items.” “Increasing costs to remove items will only lead to higher fly-tipping... The provision of bags should remain as is. We the citizens of Cardiff were forced to adopt and adapt to the recycling process - only further education is required, as for how people use bags should not be policed by the authority.” “This is a false economy if you charge fly tipping will increase”
Against this proposal	55	15.7	<ul style="list-style-type: none"> “We already pay for waste in our rates so double charging is not on - bulk waste is expensive” “Costs are already high for picking up bulk waste. I hire a van to take waste to the HWRC at Lamby and was told the vehicle was too big. I think the rules should be review for this if you are going to have higher charges” “How can people get rid of bulky waste if they have no car? Or not enough money to use a private company?” “It is not clear what you are proposing for bulky waste collections. The words say a reduced flat fee and the question refers to an increase in existing charges for bulky item collection. I am not in favour of an increase in charges which could potentially lead to more fly-tipping and additional costs elsewhere.”

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Negative impact on low income families/elderly	35	10.0	<ul style="list-style-type: none"> “People on benefits barely have enough to live, so I can't see how they would afford these charges, also its all well and good having recycling centres when you have transport but most people on benefits do not.” “What are poor and vulnerable people with bulky items that charities and retailers don't want and no access or transport supposed to do? Why are there no figures to put this "We can't afford it" in context?” “Items collections are necessary for people without a car, who cannot get to HWRCs. An increase in price would harm the most vulnerable” “Bulky Collection Service - Removal of this free service discriminates against that who are not fortunate enough the be able to run a car and so are not able to access the HWRC'S facilities” People on benefits should retain the entitlement to free collection of bulky waste”
In favour of this proposal	9	2.6	<ul style="list-style-type: none"> “I agree to withdrawing the free entitlement to collect bulky waste items and believe there should be a standard charge for everyone, but do not think an increase in the charge should be made yet as I feel the Council may see more fly tipping around the city. I think the impact of the removal of the free entitlement to collections should be closely monitored in the first instance.”
Criticism of existing services	9	2.6	<ul style="list-style-type: none"> “Too much rubbish on the streets already and the existing collection service is still unreliable. The impact on health & wellbeing is too great to reduce collections further. Also a huge reputational risk to the city in terms of encouraging visitors and boosting the economy”
Closures of HWRC's	8	2.3	<ul style="list-style-type: none"> “We recently have had to use the bulky item collection £15 is fair for 3 items but it should be lower for 1, & as we have to wait 6 weeks for collection this encourages fly tipping especially since the closure of Waungron Rd. A fixed timetable works very well for us.”
Reduction in recycling	4	1.1	<ul style="list-style-type: none"> “If you withdraw the bulky waste collection will this reduce your recycling targets and increase fly tipping?”
Enforcement/fines	4	1.1	<ul style="list-style-type: none"> “However, equal deployment across all city areas needs to be considered, where residents purposefully foul footways with household waste, fines should be imposed.”
Praise for existing services	3	0.9	<ul style="list-style-type: none"> “Our waste collection here in Cardiff is excellent-if it ain't broke don't fix it. Our refuse collectors are the best!!!”
Geographical discrimination, cleaner areas neglected	2	0.6	<ul style="list-style-type: none"> “We all pay the same council tax and should receive the same services”.
Green bags need to be widely available in the community	1	0.3	<ul style="list-style-type: none"> “Making the bags difficult to get hold of will result in less recycling over all, this seems a false cost-saving bearing in mind the overall objective to get people to generate less non-recyclable waste.”
Fixed time table needed, not he who shouts loudest	1	0.3	<ul style="list-style-type: none"> “All areas should have the same facilities”
Miscellaneous Comments	40	11.4	<ul style="list-style-type: none"> “In agreeing to change of current use this opens the way for charges to be increased that are at present required in law by each council Street cleaning can be extended by time if need be.” “I just get the feeling your focus is on ways to raise more money and not on ways to be more efficient. There are obviously some problems with these services (ok, that's life.) But fix the services don't just start trying to raise more money. (And I bet you're now saying to yourselves that you have already made all the cuts you can Efficiency is not about cuts - but about good management.)” “Cardiff Council should maintain a database of those who have already taken advantage of the free bulky waste disposal scheme, and only allow

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those who have not, to have free access to this in the future. For a person living on their own, it is difficult to dispose of a bulky item and that person should not be discriminated against."

Themes emerging from the 225 comments received in relation to the proposal to review the way in which we provide green bags and food liners:

Theme	No.	%	Example comments
Green bags need to be widely available in the community	63	28	<ul style="list-style-type: none"> • "Green bags MUST be provided to everyone everywhere or else the services will further be abused. Recycling must come with incentives whereby it is a free service and people do not have to pay in order to use green bags for recycling collections". • "Green bags and food bags need to be widely available and in local amenities such as schools. Bin operators never deliver bags even when asked." • "I am concerned that making green bags harder to get hold of means that fewer people will recycle" • "Green bags need to be as freely available as possible I would be supportive of prosecuting those who abuse it but they need to be available to all easily."
Against this proposal	49	21.8	<ul style="list-style-type: none"> • "Withdraw of free entitlement -- Take this away and there will be an increase in fly tipping. Increase charges for bulky items will also result in more fly tipping. The system of free green bags and liners delivered to local shops works well in my locality and should continue Street cleaning on priority needs would result in some areas never being cleaned." • "I am strongly against any proposals to further cuts to waste management. Year by year Cardiff is getting dirtier and dirtier, we have increasing rat and rodent problems, people dumping rubbish left right and centre. To charge for household picks up (i.e. bulky items) means people will dump even more rubbish. I actually laughed at your statement of cleaning the streets to a timetable. When does this happen? Rubbish lies where it falls, the only movement that happens is by the wind! " • "Clive ST lane is a prime example, constant dog fouling and fly tipping. The council NEVER clean it up until they're shamed on Twitter! The waste centres are a good idea, but Cardiff Council need to realise that not everybody drives or has access to a vehicle to use these. By keeping the streets clean Cardiff Council would save by not having to do deep cleans, not having so many issues and call outs for rodents. We would be a cleaner and more attractive city. Waste is the last thing the council should consider cutting funding to" • "Green Bags - if people are known to be abusing the system, please tackle them directly. I work full time and find the current system workable, where I can collect bags when needed from my local library. Please do not make things more difficult." • "If you make it difficult for people to get green bags and food liners or charge for them people will just use black bags and everything will go to landfill. You will undo all your good work in increasing community participation in the recycling and food waste collection schemes and miss your targets of relating to how much waste is recycled."
Reduction in recycling	31	20.4	<ul style="list-style-type: none"> • "Changes to the green bag /food bag free availability will result in fewer people recycling." • "This will possibly encourage residents in certain areas to be even dirtier and less responsible than they already are" • "Make it in any way more difficult to recycle will only result in less recycling."
Questioning the level of 'wide spread abuse'	24	10.7	<ul style="list-style-type: none"> • "What large scale abuse? I use them for dog poo, which is great, so hopefully others will do too."

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			<ul style="list-style-type: none"> • "What is "abuse" of the free provision?!" • "I have seen no evidence of the misuse of green bags or food liners"
Increases to fly tipping/dumping	20	8.9	<ul style="list-style-type: none"> • "Charging for waste will mean more waste dumping, which will mean more rubbish everywhere." • "This will possibly encourage residents in certain areas to be even dirtier and less responsible than they already are" • "You will get more fly tipping that will cost more to fix than the current alternative"
Criticism of existing services	10	4.4	<ul style="list-style-type: none"> • "I moved to Cardiff 16 months ago from the Midlands. The City centre is always (nights post matches accepted) smart. Many of the outlying areas are a disgrace. I've never witnessed so much litter in a City and have watched the "transit" collection vans fail to pick up all the litter in an area. There also seems a reluctance of shops and offices to tidy up litter from outside their frontage, something that should be encouraged. The procedure for removing bulk items isn't efficient. It takes 3 - 4 weeks from making a call to having the items removed - why? No wonder less responsible people fly tip. Whilst C2C is useful to report, some items still don't get taken away or tidied. Take a look at the website fixmystreet.com, randomly choose some reports and see how many are still current. Graffiti is also prevalent. There are a few different "tags" displayed throughout the City, these are blight on the area. Surely it isn't beyond the capability of the Council and Police to track down those responsible? Waste & graffiti on the streets affects everyone, it leads to a general decline in standards. The Council doesn't seem to give this the priority it deserves." • "Sometimes it is already difficult to get recycling bags - this causes problems."
In favour of this proposal	9	4.0	<ul style="list-style-type: none"> • "Areas with lots of commercial premises, especially takeaways and those with a high population per sq km must be part of the priority group" • "Need should be taken into account but not to such an extent that there is a significant effect on the cleanliness of areas where the provision is reduced."
Enforcement/fines	8	3.6	<ul style="list-style-type: none"> • "People like fixed timetables and work to them. Abuse of the system should result in fines." • "Streets need to be cleaned, better to spend the money on the dropping of litter prevention with greater emphasis of fines."
Geographical discrimination, cleaner areas neglected	4	1.8	<ul style="list-style-type: none"> • "We pay a lot of council tax and I think that street cleansing and rubbish collection should be ring fenced as existing. If you take away other things, this should not be one of them! I also expect my area to be cleaned regularly, regardless of whether other areas don't keep their areas clean."
Negative impact on low income families/elderly (esp. if downsizing)	1	0.4	<ul style="list-style-type: none"> • "There needs to be a fairer strategy e.g. regular, thorough cleaning of leaves in all appropriate areas to avoid risk of falls. Would appear some areas are better serviced than others. When you have mobility issues you should not be limited to accessing certain areas because of fear of falling."
Miscellaneous Comments	46	20.4	<ul style="list-style-type: none"> • "Everyone should be encouraged not to drop litter, pile rubbish in their drives, etc. (not easy). Everyone should be treated the same." • "The city centre and the bay will always get priority over other areas" • "The rubbish will build up and therefore the job will take twice as long as if the Council kept on top of thing then it will be better." • "Street trees in autumn are causing surface water drains to be blocked, but no-one is collecting the leaves!!"

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Themes emerging from the 450 comments received in relation to the proposal that street cleansing services should be based upon the priority needs of the local area rather than based upon a fixed timetable:

Theme	No.	%	Example comments
Fixed time table needed, not he who shouts loudest	163	36.2	<ul style="list-style-type: none"> “Why should neighbourhoods that make an effort be penalised when people who can’t be bothered will just get a more frequent service. This would hardly send out the right message for personal responsibility.” “Without a fixed timetable, I believe North Cardiff would be neglected with focus on larger estates.” “ALL AREAS SHOULD BE TREATED THE SAME. ANYTHING ELSE IS NOT FAIR.” “We pay a lot of money for Council tax, why should some areas that pay a lower rate have more time spent on their area than mine.”
Against this proposal	97	21.6	<ul style="list-style-type: none"> “We pay a lot of Council tax and I think that street cleansing and rubbish collection should be ring fences as existing. If you take away other things, this should not be one of them! I also expect my area to be cleaned regularly, regardless of whether other areas don't keep their areas clean.” “Surely this would encourage abuse: If a 'messy' area received more street cleaning, that is not a great incentive to reduce littering. There should be more fines, and retail/food outlets should take a greater responsibility in covering the cost of cleaning and litter collection.” “Because those that make the most mess and litter will continue to do so whilst those who are already vigilant will need to be more so as the service would be lessened.” “It will mean that an area will have to look a mess before anything is done. Surely it is better to keep on top of cleanliness (As in the house) than to let it become a problem.”
Geographical discrimination, cleaner areas neglected	94	20.9	<ul style="list-style-type: none"> “This would create a difference in service provided to individuals across Cardiff.” “Why should people in nicer areas suffer because others can’t look after the communities they live in!!” “Effectively the streets where cleanliness is not maintained by the residents would receive a higher standard of service than those where the residents pay greater interest”
Criticism of existing services	73	16.2	<ul style="list-style-type: none"> “Cathays is an absolute mess at times, so clearly there are already problems here. Reducing this service only means more parts of the city will also become as bad as Cathays.” “Since the removal of individual road sweepers the state of the city's pavements and gutters are atrocious.” “Cardiff is the dirtiest, messiest city I have ever lived in. Cutting funding will worsen this.”
Enforcement/fines	11	2.4	<ul style="list-style-type: none"> “People like fixed timetables and work to them. Abuse of the system should result in fines.” “Streets need to be cleaned, better to spend the money on the dropping of litter prevention with greater emphasis of fines.”
Increases to fly tipping/dumping	10	2.2	<ul style="list-style-type: none"> “Charging for waste will mean more waste dumping, which will mean more rubbish everywhere”. “This will possibly encourage residents in certain areas to be even dirtier and less responsible than they already are” “You will get more fly tipping that will cost more to fix than the current alternative”
In favour of this proposal	5	1.1	<ul style="list-style-type: none"> “Areas with lots of commercial premises, especially takeaways and those with a high population per sq km must be part of the priority group”

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			<ul style="list-style-type: none"> “Need should be taken into account but not to such an extent that there is a significant effect on the cleanliness of areas where the provision is reduced.”
Praise for existing services	3	0.7	<ul style="list-style-type: none"> “Our waste collection here in Cardiff is excellent-if it ain't broke don't fix it. Our refuse collectors are the best!!!” “I am happy with the service provided and know that my street and other cleansing measures are don't on a regular basis. I am all for if the street is clean and tidy you go elsewhere to clean.”
Negative impact on low income families/elderly (esp. if downsizing)	2	0.4	<ul style="list-style-type: none"> “There needs to be a fairer strategy e.g. regular, thorough cleaning of leaves in all appropriate areas to avoid risk of falls. Would appear some areas are better serviced than others. When you have mobility issues you should not be limited to accessing certain areas because of fear of falling.”
Council Tax should cover this	1	0.2	<ul style="list-style-type: none"> “If you want an area to have less cleansing facilities this should reflect in the council tax charges.”
Reduction in recycling	1	0.2	<ul style="list-style-type: none"> “This will possibly encourage residents in certain areas to be even dirtier and less responsible than they already are”
Miscellaneous Comments	87	19.3	<ul style="list-style-type: none"> “Risk of flooding” “I would imagine the costs of policing the changes to the current approach may cost more than the bags” “Every street should be cleaned the day after the bins are collected” “You are missing a huge opportunity by failing to involve the Justice system. Neighbourhood cleaning should be done by offenders.”

Additional Comments – Waste

Additional example comments received at events, through correspondence, partners responses to proposals, etc.

- “Concerns that changes to waste management and funding arrangements may impact on the successful delivery of a joint approach to delivering a safe and vibrant night time economy.”
- “Changes to the operating model with street cleansing and refuse collection in general will need to change community attitudes. South Wales Police has experienced in areas that chose to charge householders for disposal of large items, there is an increase in fly tipping that becomes a hazard and eye sore in communities. Longer term issues and perceptions of safety are then affected by the increase in fly tipping in certain localities.”
- “Reduce waste collection by adopting European approach – deposit containers on designated streets.”
- “If local facilities are no longer open – there were concerns about difficulty getting green bags for recycling and how this might discourage something we need to try and get more people to do.”

15. Infrastructure

Example comments of the 1,351 comments received in relation to the options of alternative delivery models provided:

Theme	No. Choosing this as their 1 st Option	Example comments
Modified in-house service delivery - this would involve the Council continuing to deliver the services directly using in-house resources but modifying the roles and organisation of resources used to deliver the services	1,539	<ul style="list-style-type: none"> “Any increase in the cost of services will be passed onto the user. I really think a clean city is essential; especially when people are depressed by low wages. People won't pay extra for services when they are already struggling to fund their lives.” “The council should retain direct ownership and control of our services.” “I am concerned that a commercial company would prioritise

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		<p><i>profit over delivery of services.”</i></p> <ul style="list-style-type: none"> • <i>“Any business taking on this task will be focused on making as much profit as possible, which over time will be to the detriment of the service.”</i> • <i>“I would prefer the Council to remain as it is but it would need a complete restructuring - which wouldn't be popular. I find the Council is not well run, is very inefficient and wasteful.”</i> • <i>“Provision must be kept in house. There is no accountability when others are involved and profit making by them is the only consideration. The word "Service" will become a joke. We could then individually negotiate our own service level with providers and pay them directly. We just need some smart lawyer...”</i>
Establishment of wholly owned arms-length company - this would involve the Council setting up a separate trading company, owned by the Council, to deliver its services and have the potential to earn more income	504	<ul style="list-style-type: none"> • <i>“I want to have a cleaner city, and a much better service, and it must be user friendly, and customer focused, and not all about profit, because people will be encouraged to play an active role in keeping our city clean.”</i> • <i>“More efficient, cost effective service.”</i> • <i>“Establish a separate council trading body to increase revenue but make sure it's efficiently run and not subject to continuous political interference.”</i> • <i>“Earn some income to help make up the deficit....no brainer!”</i> • <i>“Total in house provision tends to be the least cost effective way of delivering these types of services. Private organisations tend to provide the poorest serves. Somewhere in between should provide the best balance.”</i> • <i>“These services are vital and everyone needs to use them. Therefore I think the council should keep control/ownership of them so that private companies cannot just take over and raise costs whenever they wish.”</i>
Public/Public Joint Venture - under this model, the Council would form a joint venture with another public organisation to deliver services and have the potential to earn more income	490	<ul style="list-style-type: none"> • <i>“Outsourcing in not an option. Joint collaboration would make sense.”</i> • <i>“An opportunity to earn more income is good - but it needs to be properly structured.”</i> • <i>“A public joint venture sounds an excellent idea to keep services in the public sector whilst also raising income to further fund the service.”</i> • <i>“Public joint venture is a good step to reducing the number of councils.”</i> • <i>“Potential for greater efficiency, lower cost whilst maintaining standards.”</i> • <i>“A joint venture may bring in new ideas and use a business model which has been successful in generating money rather than managing a budget that only spends money. Partnerships can bring new ideas and opportunities to develop.”</i>
Public/Private Joint Venture - this would involve the Council forming a joint venture with a private sector organisation to deliver services and have the potential to earn more income	253	<ul style="list-style-type: none"> • <i>“Joint venture public / private could be more cost effective but with overall council control.”</i> • <i>“The most efficient method should be used. A joint venture would be best able to deliver.”</i> • <i>“Hopefully the experts in the private sector will be able to save us money and show us how they operate more effectively.”</i> • <i>“The council needs to take advantage of private service organisations, that can deliver services more cost effectively, providing these are fairly tendered against current council costs.”</i> • <i>“A public/private joint venture is my preferred choice. I believe this would provide the best business options in terms</i>

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		<p>of sharing the costs, and the rewards. I would not trust the Council to establish an owned company; I would expect that to lead to a very profitable few years for the few in charge, but not for everyone. I have similar reservations with outsourcing. Once a company has been selected to provide the services to the council, I can see the price rise steadily. The private company would do this, because they know they can get away with it, resulting in a few very rich top men, paid for by the council, and therefore, paid for by us."</p>
Outsourcing - this would involve the Council contracting the delivery of the services to another (usually private) organisation whilst retaining overall ownership and ultimate responsibility for the delivery of the services	285	<ul style="list-style-type: none"> • "These services are important and I would rather them be outsourced and reliable than a scaled back council service that doesn't meet needs." • "IF OUTSOURCING OPTIONS ARE PURSUED, THEY MUST BE MANAGED EFFECTIVELY AND MONITORED CLOSELY TO ENSURE QUALITY OF SERVICE DELIVERY IS NOT COMPROMISED AND IS ENHANCED." • "Everything can be done better, faster and cheaper. Outsource a bit of everything first." • "Outsourcing could reduce the 'staff bill' saving cash but council ensuring delivering of services. Clearly workers in the private sector do not cost the same as workers in the public sector and should be rationalised."

16. Public Conveniences

Themes emerging from the 432 comments in opposition to the proposal to remove Automated Public Conveniences and to permanently close 3 Non-automated public conveniences:			
Theme	No.	%	Example comments
Equality issues/Discriminates against groups i.e. elderly, people with kids, those with medical conditions	88	20.4%	<ul style="list-style-type: none"> • "Older people rely on public toilets and are often more reluctant to leave the house if they will be too far from a toilet." • "By shutting public conveniences you are effectively excluding those with disabilities from areas. Tell me a disabled person who needs the toilet on Albany road, can get to Penylan Community Centre in a hurry! It will stop those with disabilities going out." • "No public conveniences should be closed...parents with children need these facilities if to be able to use shopping areas etc. as do those with bladder and bowel issues... by removing public conveniences you are removing certain people's ability to access public areas." • "This severely limits the freedom of the elderly, women, in particular pregnant women and those suffering from health conditions."
Specific location mentioned	65	15.0%	<ul style="list-style-type: none"> • "Llandaff high street toilets are an important resource which supports the Cathedral as a visitor attraction." • "Whilst shopping on Albany Road there are no other public facilities in the area." • "With all the pubs and eateries along Cowbridge Road East there is a problem with people using alleyways and building forecourts to relieve themselves at night, so I would favour the reopening of the public convenience here." • "Llandaff High Street is an important toilet for locals and visitors, especially for those using the Taff Trail."
Disagree with the proposal	40	9.3%	<ul style="list-style-type: none"> • "This is an awful way of saving a few pounds." • "Public services are essential these should definitely not be ceased!" • "Public conveniences should not be closed until specific (and genuinely usable) alternatives have been identified for each one: it's not enough to close them and then say the Council will 'try' to find alternatives. The fact that they are not used very often does not

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			<i>mean they aren't essential."</i>
People will urinate in the street	36	8.3%	<ul style="list-style-type: none"> • <i>"If you remove public toilets people will urinate in the street and create filth and more Council problems & costs."</i> • <i>"If there are no public conveniences you will have people urinating on the streets especially at night. This can then lead to health risks. The provision of Public Conveniences should be a priority."</i> • <i>"While it is illegal to urinate in the street the council must provide facilities for this."</i>
Already too few, we need more not less	35	8.1%	<ul style="list-style-type: none"> • <i>"There are not enough places to relieve yourself at the best of times. People need more not less."</i> • <i>"The city is very poorly provided with public conveniences at present."</i> • <i>"With an aging population we need more loos"</i>
Poor council management of spend	24	5.6%	<ul style="list-style-type: none"> • <i>"I find it amazing an APC can cost £30,000 per annum to run"</i> • <i>"You spent thousand relocating the toilet in Albany Road a few meters and now want to close it!! This is a total abuse of spending within the council!"</i> • <i>"Why wasn't a full cost study undertaken before building these APC's?"</i>
Involvement of businesses/promotion of the community toilet scheme	19	4.4%	<ul style="list-style-type: none"> • <i>"It's embarrassing to seek help from traders. Often a trader will refuse."</i> • <i>"Pubs and cafes do not take kindly to people using their facilities without being paying customers".</i>
Prefer non-automated, concern over opening doors/getting locked in/out of use etc.	16	3.7%	<ul style="list-style-type: none"> • <i>"People are more likely to use non-automated conveniences than the automated ones."</i> • <i>"I NEVER use Automated Services - I know of people who have been locked in, some with water running and steadily getting deeper."</i> • <i>"Non-automated public conveniences should be located everywhere. No one wants to use automated ones."</i>
Criticism of existing facilities i.e. Cleanliness, run down etc./improvements needed	14	3.2%	<ul style="list-style-type: none"> • <i>"The conveniences have low usage because they are not clean and are not well-maintained."</i>
Wider impacts e.g. visitors to the city	13	3.0%	<ul style="list-style-type: none"> • <i>"For many people, the non-availability of toilet facilities may discourage them from visiting areas."</i> • <i>"I think this would be a backward step when we are trying to promote tourism in our capital city."</i>
Sufficient/better alternatives exist in pubs, department stores etc.	11	2.5%	<ul style="list-style-type: none"> • <i>"Provision in St David's centre is easy because they are part of the development."</i>
Hayes toilets	8	1.2%	<ul style="list-style-type: none"> • <i>"How the council got away with closing the toilets in the Hayes which were the cleanest and a pleasure to use is beyond me".</i>
Introduction of charges	6	1.4%	<ul style="list-style-type: none"> • <i>"I think everyone should pay at least 20p for the privilege of using these facilities."</i> • <i>"Removal seems extreme. Don't the automated services charge? Isn't there a profit to be made?"</i>
Provision outside of business hours	6	1.4%	<ul style="list-style-type: none"> • <i>"There is a shortage of public toilets available outside shopping hours in many locations."</i>
Miscellaneous Comments	48	11.1%	<ul style="list-style-type: none"> • <i>"The current remaining ones are probably so underused because people have had to get used to having so few public toilets that they just assume there aren't any."</i> • <i>"Once closed, never reopened."</i> • <i>"More research should be done to address this rather than just a blanket closure."</i>

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17. General Comments

Additional Comments - General

Additional example comments received at events, through correspondence, partners responses to proposals, etc.
<ul style="list-style-type: none">• <i>"Is there a limit on how much Council Tax Cardiff Council can charge – is the Council charging its maximum?"</i>
<ul style="list-style-type: none">• <i>"What changes are being made in wages etc. of Councillors and Managers?"</i>
<ul style="list-style-type: none">• <i>"How is waste being avoided?"</i>
<ul style="list-style-type: none">• <i>"What structures are being put in place to increase cooperation with volunteers and community groups?"</i>
<ul style="list-style-type: none">• <i>"The consultation document focuses largely on neighbourhoods. Some of this focus makes sense but unless it's part of a wider strategy it is likely to produce insular ghettos as much as healthy communities."</i>
<ul style="list-style-type: none">• <i>"Two elements that can assist all parts of the city to benefit from best services are enabling residents to support/and or work voluntarily with facilities and improvements in transport arrangements."</i>
<ul style="list-style-type: none">• <i>"I am aware that all Councils are being starved of cash by central government and therefore cannot provide the level of public service they should and would wish to provide."</i>
<ul style="list-style-type: none">• <i>"Introduce the Cardiff £."</i>
<ul style="list-style-type: none">• <i>"There was a strong sense that services should be tailored to the specific needs / requirements of a particular area in Cardiff, rather than a 'one size fits all' approach."</i>
<ul style="list-style-type: none">• <i>"Participants at the Youth Council event felt the Council should think about educating people from a young age to live their lives differently / be mindful about how their actions affect everyone else in the communities in which they live. This should help manage future demand."</i>
<ul style="list-style-type: none">• <i>"Ideas raised include: utilising retired tutors and their skills, use supermarket facilities where appropriate, encourage schools to open their doors to community groups outside of core hours, utilise the city's student population on a volunteer / career development basis."</i>
<ul style="list-style-type: none">• <i>"Attendees at the 50+ Forum event felt it was extremely important that following this consultation and what people tell the Council that a list of changes and actions taken as a result are published. If people cannot see that they are being listened to, and action is being taken as a result, then people will be less inclined to support the Council through this difficult period."</i>